

The Intersection of Leadership and Psychology: An In-Depth Examination Navigating the Spectrum, from Influence to Motivation to Guide Organizational Behaviour

By Dirajen Pullay Marday

A DISSERTATION

Presented to the Department of Leadership Management program at Selinus University Business School

Faculty of Business School in fulfillment of the requirements for the degree of Doctor of Business Administration in Leadership Management

2025

Declaration

I, Pullay Marday Dirajen, hereby declare that this thesis entitled "The Intersection of Leadership and Psychology: An In-Depth Examination Navigating the Spectrum, from Influence on Motivation to Guide Organizational Behaviour" is my work and has not been submitted for any other degree or diploma. All sources of information have been duly acknowledged and referenced.

- I have conducted all research and analysis presented in this thesis independently, except where explicitly credited.
- The data presented in this thesis is accurate and reliable to my knowledge and adheres to ethical research guidelines.
- I have adhered to all university regulations and policies governing the conduct of doctoral research.

I accept full responsibility for the content and originality of this thesis and give my permission for it to be made available through the university library and other public repositories.

Dirajen Pullay Marday

Acknowledgement

I would like to express my heartfelt gratitude to my supervisor, Dr. Salvatore Fava, for his unwavering support, guidance, and mentorship throughout the process of conducting this online Doctor of Business Administration (DBA) research thesis. Despite the distance, his dedication, timely feedback, and encouragement have been instrumental in shaping the outcome of this study.

I am deeply indebted to Selinus University Business School for providing the online platform, resources, and academic support necessary for the successful completion of this research. The flexibility and accessibility of the online learning environment have facilitated my academic journey, enabling me to pursue my doctoral studies while balancing other commitments.

My sincerest thanks go to my family for their unwavering support, understanding, and encouragement throughout this online learning experience. Their patience, sacrifices, and belief in my abilities have been a constant source of strength and motivation.

I extend my appreciation to all individuals who have contributed to this research in any capacity, whether through participation, collaboration, or encouragement. Your support has been invaluable and deeply appreciated.

List of Tables

Table 1: Democratic Leadership Style - Key Elements and Weightage	85
Table 2: Autocratic Leadership Style - Key Elements and Weightage	86
Table 3: Visionary Leadership Style - Key Elements and Weightage	88
Table 4: Coaching Leadership Style - Key Elements and Weightage	90
Table 5: Servant Leadership Style - Key Elements and Weightage	91
Table 6: Laissez Faire Leadership Style - Key Elements and Weightage	92
Table 7: Pace Setting Leadership Style - Key Elements and Weightage	94
Table 8: Transformational Leadership Style - Key Elements and Weightage	94
Table 9: Bureaucratic Leadership Style - Key Elements and Weightage	95
Table 10: Transactional Leadership Style - Key Elements and Weightage	96
Table 11: Ideal Leadership Approach - Key Elements and Weightage	97
Table 12: Gas Lighting Manipulation Approach: Key Elements and Weightage	98
Table 13: Lying Manipulation Approach: Key Elements and Weightage	98
Table 14: Intimidation Manipulation Approach - Key Elements and Weightage	99
Table 15: Passive Aggression Manipulation Approach - Key Elements and Weightage	99
Table 16: Projection Manipulation Approach - Key Elements and Weightage	99
Table 17: Aggressive Humour Manipulation Approach - Key Elements and Weightage	100
Table 18: Silent Treatment Manipulation Approach - Key Elements and Weightage	100
Table 19: Coercion Manipulation Approach - Key Elements and Weightage	101
Table 20: Playing the Victim Manipulation Approach - Key Elements and Weightage	101
Table 21: Ethical Psychological Influence Approach - Key Elements and Weightage	101
Table 22: Synthesis between Leadership Style and Ethical Psychological Influences	102
Table 23: Synthesis between Leadership Style and Unethical Psychological Influences	111

List of Figures

Figure 1: Integrated Leadership Model Diagram	14
Figure 2: Leadership model for cognitive behavioural psychology	17
Figure 3: The Four Psychological Framework	20
Figure 4: Leading for Sustainability: Aligning Business, Management, and Psychology	22
Figure 5: History of Leadership Theories	24
Figure 6: Eysenck's Personality Model	29
Figure 7: The Behavioural Foundations of Decision Making	31
Figure 8: Situational Leadership Model	35
Figure 9: Common Leadership Styles	49

Abbreviations and Acronyms

- I-O Psychology Industrial-Organizational Psychology
- SEM Structural Equation Modelling
- ELS Ethical Leadership Score
- ULS Unethical Leadership Score
- EAM Employee Attitudes Mean Score
- EPM Employee Performance Mean Score
- PT Personality Traits
- CB Cultural Behaviour
- $\mathbf{R}\mathbf{R}-\mathbf{R}oles$ and Rewards
- LS Leadership Style
- CV Covariates
- MLQ Multifactor Leadership Questionnaire
- BFI Big Five Inventory

MSCEIT - Mayer-Salovey-Caruso Emotional Intelligence Test

Abstract

This dissertation looks at how leadership behaviours affect workers psychological health and productivity within the organization. This study examines the relationship between ethical and unethical leadership behaviours and employee performance as well as organizational culture. It does this by using a range of archival research methods quantitative analysis and qualitative semi-structured interviews. Examining five major theories the study produced insightful findings about the efficacy of leadership.

Regarding transparency, empathy, and fairness the study primarily concentrates on the advantages of ethical leadership. It illustrates how such leadership contributes to the development of work environments that support peoples' productivity, motivation, and mental health. However, the study also shows that the deceit and coercion displayed by unethical leaders have a detrimental effect on workers motivation and output. Convincing evidence that ethical practices greatly raise staff morale and productivity was found through regression analysis. The results generally favoured ethical leadership approaches even though some hypotheses received only partial support.

Moreover, the study suggests that leadership strategies must be adapted to personal and cultural characteristics. Motivational experts also maintain that leaders who adapt their personality and behaviour to suit those of their subordinates and account for cultural differences, produce better results in the organization. The study found that organizational contexts, cultural backgrounds, and individual personality traits all significantly moderate the effectiveness of both unethical and ethical leadership strategies. One important finding was that transformational leadership was clearly superior to transactional or autocratic leadership with statistically significant advantages.

The effectiveness of leadership development programs in fostering ethical leadership and their specificity were other factors considered in the study. The initiatives offer leaders a great deal of knowledge and skills to help them act morally and covertly to create a positive workplace culture, but they will never truly be able to eliminate the detrimental impacts of bad leadership. More research is still needed on some aspects of the impact of these programs even though it has been demonstrated that they improved the participants ethical skills.

In conclusion, the study of ethical leadership in this dissertation presents insights into creating a good and sustainable organization for the future. An understanding of how leadership affects subordinates and organizational culture enables businesses to support leadership training programs that can help leaders manage ethical dilemmas and build an appropriate ethical corporate culture that would benefit all the members of an organization. This paper provides considerable, useful insights, although limited by sample size and several biases, for an organization and leader aspiring to create a positive work environment that would lead to their successful survival overall. In this respect, longitudinal studies and ethical leadership in the digital age are some directions that future research could take, which possibly hold more promise for further contributing to this important field of study.

TABLE OF CONTENTS

Declaration			
Acknowledg	gement2		
List of Tables			
List of Figures			
Abbreviatio	Abbreviations and Acronyms5		
Abstract	Abstract		
CHAPTER	ONE INTRODUCTION11		
1.1 Bac	kground of Study		
1.2 Stat	tement of the Problem		
1.3 Obj	ectives of Study		
1.4 Res	earch Questions		
• •	pothesis of Study		
1.6 Ass	sumptions of the study:		
1.7 Sig	nificance and theoretical framework19		
1.8 Sco	pe of the Study		
CHAPTER	TWO LITERATURE REVIEW		
2.1 His	tory of Leadership and Psychology		
2.2 Def	initions and key concepts		
2.2.1	Leadership		
2.2.2	Leadership Theories		
2.2.3	Psychological Leadership		
2.2.4	Psychological Frameworks		
2.2.5	Emotional Intelligence		
2.2.6	Styles of Leadership		
2.2.7	Types of Non-Ethical Psychological Manipulation		
2.2.8	Ethical Psychological Influence		
2.2.9	Understanding Leadership Styles: A Comparative Analysis		
2.2.10	Crafting the Ideal Leadership Approach: Key Elements and Considerations 96		
2.2.11	Decoding Influence: Understanding Ethical Persuasion and Unethical Tactics.98		

2.2.12	Synergy between a General Leadership Style and Ethical Psychological Influence Techniques	101
2.2.13	Synergy between a General Leadership Style and Non-Ethical Psychological Influence Techniques	111
2.2.14	Case Studies in Using Psychological Influences and Leadership Styles to Achieve Organizational Goals	113
CHAPTER	THREE RESEARCH METHODOLOGY	120
3.1 Res	search Methodology	120
3.1.1	Definition: Quantitative Analysis	120
3.1.2	Definition: Qualitative Analysis	120
3.2 Eth	ical Considerations	124
3.3 Lin	nitations and Delimitations	124
3.3.1	Limitations	124
3.3.2	Delimitations	125
1.1 SPS	SS Preparatory Analysis Process	125
1.2 Sof	tware Limitations	126
	potheses and Assumptions Effect on SPSS Data Analysis of Leadership chology Survey	
1.4 Ant	ticipated Contributions	127
1.5 Cor	ntext: Qualitative Analysis	127
1.5.1	Open Ended Questions	128
CHAPTER	FOUR DATA ANALYSIS AND RESULTS	130
4.1 Des	scriptive Analysis	130
4.2 Rel	iability Analysis: Analysis of Research Question 1	130
4.2.1	Overview of Analysis Approach	130
4.2.2	Reliability Analysis	131
4.2.3	Correlation Analysis	131
4.2.4	ANOVA Results	131
4.2.5	Paired Samples Tests	131
4.2.6	Synthesis of Findings	132
4.2.7	Connection to Literature	132
4.2.8	Conclusion	132
4.3 Ana	alysis of Research Question 2	132
	8 P a	g e

4.3.1	Overview of Analysis Approach	
4.3.2	Reliability Analysis	
4.3.3	Correlations	
4.3.4	Regression Analyses	
4.3.5	Synthesis of Findings	
4.3.6	Connection to Literature	
4.3.7	Conclusion	
4.4 An	alysis of Research Question 3	
4.4.1	Overview of Analysis Approach	
4.4.2	Reliability Analysis	
4.4.3	Influence of Ethical Leadership Style (ELS)	
4.4.4	Influence of Unethical Leadership Style (ULS)	
4.4.5	Synthesis of Findings	
4.4.6	Connection to Literature	
4.4.7	Conclusion	
4.5 Hy	pothesis Testing: Analysis of Hypothesis 1 (H1)	
4.5.1	Operationalization of Leadership Styles	
4.5.2	Correlation Analysis	
4.5.3	Results	
4.5.4	Interpretation	
4.5.5	Connection to Literature	
4.5.6	Conclusion	
4.6 An	alysis of Hypothesis 2 (H2)	
4.6.1	Regression Analysis	
4.6.2	Results	
4.6.3	Interpretation	
4.6.4	Connection to Literature	
4.6.5	Conclusion	
4.7 An	alysis of Hypothesis 3 (H3) and Moderating Factors	
4.7.1	Moderation Analyses	
4.8 An	alysis of Hypothesis 4 (H4)	
4.9 An	alysis of Hypothesis 5 (H5)	
		9 P a g e

4.10Assumptions Testing149
4.11 Open Ended Interview Questions158
4.12Ethical and Unethical Leadership Training Program for Leaders: An In-Depth Psychological Approach
CHAPTER FIVE SUMMARY, CONCLUSION AND RECOMMENDATIONS 170
1.1 Summary of Findings170
1.2 Conclusion
1.3 Recommendations174
1.3.1 Organisations174
1.3.2 Leaders
1.4 Limitations of the Study175
1.5 Suggestions for Further Studies
References
Appendix

CHAPTER ONE INTRODUCTION

This chapter emphasizes the invaluable contribution psychology makes to leadership. It is essential to understanding effective leadership. The majority of models ignore the leader's inner life in favour of concentrating only on external traits. Research indicates that a leaders mindset plays a significant role in motivating their followers. Next it talks about how effective leadership requires emotional intelligence. Ultimately a novel three-tier model is showcased. This model incorporates psychological and emotional intelligence as well as self-awareness. It also covers strategic components like vision and culture creation as well as external factors like behaviours and skills. The intention is to increase the effectiveness of leaders. They will be able to create prosperous organizations with its assistance. This all-encompassing approach to leadership provides important insights into how ethical leadership affects organizational success as we will see in the upcoming chapters.

1.1 Background of Study

About 60% of businesses according to an IBM study from 2010 lacked strong leadership. According to Harter (2021) they lost \$1. Fifty-five trillion in productivity annually. This information is alarming. It raises a critical issue: modern leaders pay insufficient attention on the mindsets that make exceptional leaders.

Our research will demonstrate that this oversight has profound implications for employee motivation, engagement, and overall organizational health. Leadership is complex. Therefore, experts have created frameworks to provide theories. They show how a leader should and should not act. These leadership structures impart detailed information and provide examples of how a leader should act and lead. They resemble leadership handbooks.

Leadership frameworks however only cover the surface. They serve as the cornerstone of the concept of leadership as a legitimate concept. The qualities that propel top leaders are vision, communication, integrity, decision-making, resilience, motivating others, flexibility, lifelong learning, empathy, delegating, strategic thinking and self-awareness. This study will reveal that these inner qualities, particularly when aligned with ethical principles, have a substantial positive impact on organizational outcomes.

Research has expanded our knowledge and shown us that being a leader requires certain skills. Yet, past research does not fully explore how the unconscious influences leadership. In their daily work routine, followers may not realize the typical impact of unconscious leadership. Psychology is an ideal field to delve underneath and identify the key elements that make an effective leader. It can then develop the most effective programs (Lord and Maher, 2002). These programs can then be used to be more convincing in implementing those results. By studying the mind, we can discover the mental processes that lead to high performance. We can then use

11 | P a g e

these in practice to achieve comparable results. We will uncover the psychological levels that lead to high performance. This will make it easier to use influence tactics that lead to the same results (Hodgkinson & Sparrow, 2002). However, being a leader involves much more than just being louder than the person next to you or using a more assertive hand gesture. Motivating others to reach their full potential is the essence of leadership. It is the result of an individual's underlying values beliefs and mindset. Being able to lead and influence others effectively requires someone to understand and accept their basic values mentality and beliefs.

Leaders who realize who they really are means that they are someone who are capable to selfassess themselves and accept who they are deep inside their core. Building relationships with people can inspire them to follow your vision. Understanding the attitudes convictions and mindsets of the people you lead is essential to being a leader. A leader must also understand his or her own values and beliefs. Leaders can acknowledge and address the beliefs and values of their followers. This helps them in the identification and motivation of followers. It also guides them toward the goals and vision laid out by the leader.

Additionally, when a leader allows their core mentality to shine through, they instil leadership skills in their team. When the leader invests in the team, they build trust and empowerment. This investment can grow and create the desired scale organization. When a person leads others, they also empower them to be their best. This style of leadership helps followers succeed and find themselves. It also ensures that an entire team has a common goal. However, many leaders do not see the strong link between their personality and their ability to motivate and inspire others (Rauth & Preiser, 2010).

Today, leadership means more than using formal authority. It includes people who act as champions and facilitators for a team (Yukl, 2013). Such a change could shift the focus from "what makes leaders great" to "what makes good leaders better than bad ones" (Zaccaro, 2007). This research examines how great leadership differs from leadership by chance. It does this by looking at the mind-sets of high-achieving leaders. Implicit beliefs are seldom emphasized in several leadership research.

Contingency theories and situational leadership are encompassed in these beliefs. These beliefs guide leaders. They go beyond skills to find the intuitive drivers of leadership success. Scholars have assigned names to the invisible patterns that influence our thought processes (Pratch and Jacobowitz 1997). As knowledge structures scripts and schemas, they have been given names. The goal of our research is to create leadership theories that are supported by data. Leaders have an impact on followers' minds. We acknowledge that managers have a mental impact on their staff.

We aim to find out how employees behave towards different managers, and if individual differences play a role. In this research, we are trying to figure out what kind of person turns out to be a leader. We stop assuming leaders simply become leaders. Instead, we focus on uncovering their knowledge, actions, and growth. We raise awareness of the nuances in different situations. We know that future leaders need more than to repeat specific actions.

Better leadership depends on more motivation and deeper insight into how people work and how leaders can best influence them. Older theories have strengths which are combined with the Integrated Psychological Theory. It does this while addressing their limitations. It does so by adding a new element. The need for leaders to control their presence, their attitude, and their flexibility is considered the new element. They must do this to develop their exercise of psychological mastery. It is about developing personal leadership. This is an inner part of leadership. It includes areas such as personal mastery, authentic leadership, and technical skills. Personal leadership is an inward-looking view of the way a leader leads. A leader becomes authentic by learning about themselves. They must find and reflect on their limiting beliefs. This lets them become mindful. This self-mastery allows for authentic leaders to emerge. It gives freedom of action.

Self-defeating beliefs can hinder leaders from fulfilling their true purpose of serving others. According to the integrated psychological framework, as leaders progress outward from their inner core, their level of adaptiveness and integration should increase. This framework includes several key dimensions: communicating shared values, building effective teams, providing technical and administrative support, and empowering employees. Internal model components centre on mindset preparation and personal growth for the leader. The external elements deal with the leaders' interactions and ability to influence others.

Effective leadership fundamentally originates from self-awareness and personal development which have a positive knock-on effect on the entire organization. At the strategic/organizational level, the authentic leader looks past themselves. They turn their vision into goals for the organization. They design the structure and system to meet goals. A climate is also created in which other leaders emerge. Additionally, they will focus on their strategic and organizational leadership. This requires a deep understanding of the organization and the ability to communicate and implement the strategic vision. This includes maturation and development. It creates a place for other leaders to grow and emphasizes shared and distributed leadership. This is where the true leader will influence the organization. They do so by showing strategic and organizational skills.

This theory shows that today's leaders must deal with more complex leadership. They must have a more advanced mind-set. The framework integrates psychology. It shifts focus from a leader's outer traits to their inner emotions. The I.P.F. model demonstrates that the depth of a leader's character is just as important as their aptitude at accomplishing a task. It is implied that a leader's interpretation is the source of the view when they promote the idea of an external view of their internal state. It provides the thoughts, opinions, and feelings that will evoke it. A better understanding of leadership in its entirety is allowed by focusing inward. This broader view looks inward. It examines what motivates a leader or what drives their engagement. This might be called their emotional intelligence.

The leader will employ emotional intelligence to accomplish this. They will make use of them in their self-inquiry-based leadership practice. They will be able to comprehend self-awareness-based self-leadership as a result. This implies that the manager needs to become an expert in

self-awareness. They must reflect on their leadership, drive, and how they change behaviour. They must also regulate emotions when dealing with change. And then be able to draw on core personal energy to adapt to an evolving situation that is consistent with their values. The skills of self-awareness and empathy in emotional intelligence play a significant role in a person's ability to be a good leader. The result or benefit of the leader's presence and use of emotional intelligence is that they will pay attention.

Mindfulness at the executive level is the essence of a leader who uses emotional intelligence in their inner world. Reflexive cognitive and metacognitive leadership skills are applied by leaders. They also need self-awareness as a leader that promotes reflection in and about action. All this allows the leader to explore the meaning of an emotional experience. This helps the leader to understand their depths and tap into their emotional core. They need these skills, such as resilience, in a changing environment while staying true to their values. In the rapid 21st century, leadership needs consistent direction. This requires a blend of technical skills and the ability to understand future global trends. It would be helpful to have a core framework of psychological insights. It would have distinctions between internal and external factors. It could be a real advance in understanding how to become a leader.

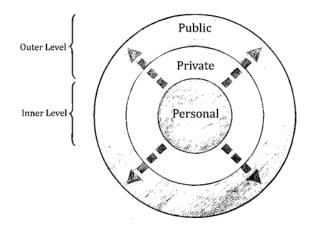


Figure 1: Integrated Leadership Model Diagram

Source: Scouller, J. The Three Levels of Leadership How to Develop Your Leadership Presence, Know-how, and Skill (2011)

1.2 Statement of the Problem

Behind the glamorous facade of leadership lies a subtle undercurrent. It is not for public display but for deep psychological achievement. Human composition is complex. Influences overlap within it. It is like a skeleton. It is the structure of behaviour in the organization. However, traditional models do not provide the quiet leadership that shapes a person's perceptions and feelings. This research goes beneath the surface. It delves into the hidden world of a leader. There, covert leadership tools come into play. Data shows a key fact: over 40% of leadership attempts are ineffective. They fail at achieving organizational goals (Kaiser & Curphy, 2013). This number shows the flaws in current concepts. It also shows the complex mental dynamics that are needed for good leadership. Some early models tried to simplify leadership. They did this by identifying a few key traits and behaviours, for example, self-confidence or intelligence. These models gave managers scripts to prepare them for their interactions. The scripts were in the book by Yukl (2013).

Modern leadership studies are starting to address this issue. Cognitive psychology uses a "psychological flashlight." It illuminates parts of the mind that the eyes cannot see. Study findings highlight the close link between the visual relationship and each leader's actions in a team. They interact with one another using a shared mental map that serves as a guide. But that is not the end of the story of leadership effectiveness. This trend is global. All leaders must face it. They must follow the path of personal leadership. This path needs self-control, the drive to succeed, and the urge to serve others (Avolio & Patterson, 2007). Deep contemplation, mindfulness, and self-realization lead to real and sincere influence.

Transformational leadership has another trait. It is the inner, personal change. It involves leaders who lead with compassion and trust. They go beyond control, giving followers inner motivation (Deci & Ryan, 2008). This is true as per Wadhwa et al. (2012) who describe sharing the same biases and self-confidence. This strengthens trust between people. They welcome everyone and value diverse opinions. It is about how you lead and how many conversations the organization allows. How many ideas do you question? How many boundaries do you cross to boost creativity? And how do people and teams adapt to the new level? In short, it reveals how the leadership effect is ongoing and infinite. It needs a deep understanding of human psychology.

The leading frontier in emotion science is marked by constant discoveries. Some boundaries include positive psychology and neuro leadership. They also touch on processes outside of consciousness (Lord and Hall, 2005). Leaders are using personal development and self-awareness. They focus on existence and emotions. The thesis goes beyond current models. It includes the interplay of unconscious bias (Wadhwa et al., 2012). It also covers intrinsic motivation, which is self-directed and goal-directed work (Deci & Ryan, 2008). No one model of leadership works in all situations. The mind-set of people varies.

There is a mismatch between what employees should do psychologically and what leadership expects, between the unconscious consensus and reality. This encourages leaders to link external actions with their mental maps. This may show what motivates leaders. It shows why they lead in a transformational way. It is quite different from the one-sided approaches of most models. Organizations must create a good environment. They do this by aligning their leadership and organizational styles. Each person is distinct and different. Because of their environment they are constantly changing. Nobody can claim that a person is great because only a small portion of their perspectives are shared by others. Everyone has their own perspectives. It is difficult to determine what kind of person to whom they are drawn. Also, what about leadership style? What about the organizational environment?

The leadership style of the leader in an organization varies from person to person. No single management or leadership style can be suitable for everyone, although a manager or leader has

a leadership approach. Every person has a style that is difficult to change. Leadership style is how a manager makes decisions. It is also how they interact with their subordinates and the organization. Imagine two team members. One seeks motivation and desires recognition and rewards. Intrinsic motivation and freedom drive the other. Using the same strategy for both; leaders would lead to dissonance and likely deficient performance.

This Study will identify key psychological profiles in teams. It will use proven psychological measures and will classify people by their motives, thinking styles, and emotional intelligence. Then, it will map leadership approaches to these profiles. We will see how transformational, servant, and authentic leadership address different profiles. We can use the profile to make interventions. They will fit the needs and motivators of the specific profile. The interventions may include mentoring, feedback systems, and goal-setting tools. The goal is to build a formidable team community. It is about the career development opportunities offered. Also, it is about personal values and beliefs. These values and beliefs must match an organization's mission. They affect an individual's engagement and results in the organization.

We will examine leadership practices that promote intrinsic motivation. We will identify the traits that promote autonomy, purpose, and mastery - the three central pillars of intrinsic motivation as described. Studying inner motivation will help in making programs for managers. They will learn how to use their skills to create a self-motivated workforce. Many definitions exist for effective leadership. And its meaning has evolved. The interpretations of leadership differ. But there are many common traits. A leader should have a deep self-understanding to recognize their biases as well as their strengths and weaknesses. This authenticity allows them to change their leadership style in different contexts. Finally, leadership requires constant updating by a variety of leaders.

Continuous learning and growth in leadership are always changing. This study starts our look at the complex and fascinating area covering leadership and psychology. We want to understand and use these hidden inner powers - the unseen part of organizations and the forces that shape how organizations behave. We want to use this knowledge to promote good leadership. The research found an important opportunity. It is to make more tailored and flexible models for people and organizations. These models would give leaders the tools and strategies to adapt their approach based on human traits. This approach triggers team motivation. Human needs and psychology shape a leader's brand that is focused on and emphasized. This brand cares about people and processes, resulting in a much healthier, more productive, and engaged organization. The organization's success depends on the link between outside and inside forces. We can help leaders achieve peak performance by making the most of psychological leadership.

1.3 Objectives of Study

Over time, famous authors have shown the difference between leadership as a body of knowledge and leadership skills. Similarly, Wadhwa et al. (2020) argue that leadership style is not enough, while further exploring intrinsic motivation, which is crucial to effective leadership. Researchers compiled "An Aspect of an Effective Leader" to describe leadership in

any environment. Influence is more than simple coercion. Resources and forms of power can influence people. These include expert and information power. However, many factors influence how a leader can use their influence. Others, unfortunately, prevent them from doing so. Uncertainty has a significant impact and is likely to be important. Influence is a mix of inner and outer factors. Leaders often unknowingly activate it. They do so because of their own biases (Lord and Hall, 2005). To match leadership with psychological profiles, leaders must adapt to many profiles. Yet, we expect this because most leaders' profiles are different from those of their followers (Pearce & Sims, 2002). Using strategies from each of the various leadership styles can help. It can increase the productivity of different personality types and improve employee performance.

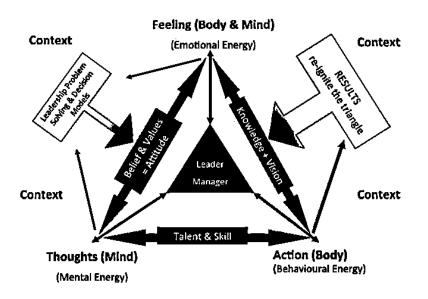


Figure 2: Leadership model for cognitive behavioural psychology **Source:** (Rheeder 2016: 11)

1.4 Research Questions

This study aims to fill a gap in leadership psychology. It will do so by addressing three main research questions.

- **RQ1:** How do ethical and unethical leadership behaviours that utilize psychological mechanisms such as reciprocity, moral reasoning, and empathy influence the behaviour of individuals and groups of employees in different organizational environments? Specifically: How do unethical tactics compare to ethical leadership approaches when shaping employee behaviour?
- **RQ2:** What individual, group, and organizational elements influence the effectiveness of both ethical and unethical leadership tactics? For example, how do personality traits, cultural backgrounds or leadership styles influence employees' reactions to unethical behaviour compared to ethical leadership approaches?

• **RQ3:** Can leaders, informed by their knowledge of ethical psychology, design, and establish leadership development programs and talent management strategies (workplace engagement, succession planning) that mitigate the negative effects of unethical leadership and promote ethical behaviour within the workforce?

To understand the link between leadership and psychology, leaders can use complex and changing tools. They use these tools to influence and motivate. They do this to guide their organization's behaviour to success.

1.5 Hypothesis of Study

- 1. **H1: Unethical Leadership vs. Ethical Influence:** Compared to leaders who apply ethical-psychological principles such as reciprocity and empathy, leaders who rely on manipulation and unethical tactics experience lower levels of trust, cooperation, and intrinsic motivation within their workforce. This will negatively impact employee performance and engagement.
- 2. **H2: Ethical vs. Unethical Appeals:** Leaders who use unethical appeals such as fear or guilt will achieve short-term compliance but undermine employee morale, creativity, and long-term productivity.
- 3. **H3: Moderating Factors:** The effectiveness of both ethical and unethical leadership tactics can be influenced by individual personality traits (e.g., conscientiousness), cultural backgrounds (individualistic vs. collectivistic), and organizational context (e.g., power dynamics, ethical climate).
- 4. **H4: Leadership Style:** Transformational leadership, which emphasizes ethics and shared goals, is more effective than transactional or autocratic leadership styles, regardless of the specific tactics. However, unethical tactics in any leadership style ultimately have negative consequences.
- 5. **H5: Leadership Development and Talent Management:** Leadership training programs that equip managers with ethical decision-making skills and strategies to curb unethical behaviour can promote a more positive workplace culture and reduce the negative effects of unethical leadership.

1.6 Assumptions of the study:

- 1. **A1: Perception of Manipulation:** Employees can distinguish between ethical leadership and manipulative tactics.
- 2. A2: Employees who report higher levels of exposure to manipulative tactics by their leader will also report lower levels of trust, commitment, and performance.
- 3. A3: Employees who report higher exposure to ethical influence tactics used by their leader (like reciprocity and appeals to moral values) will also report slightly higher

levels of engagement and well-being compared to those who report lower exposure to these tactics.

- 4. **A4: Organizational Impact of Unethical Leadership:** Unethical leadership practices will ultimately damage organizational culture, employee retention, and overall success.
- 5. **A5: Trainable Skills:** Ethical leadership can be learned and developed through leadership programs and talent management strategies.

1.7 Significance and theoretical framework

Early leadership studies revolved around the trait era. For years, researchers sought traits that they believed leaders possessed. However, this method would prove ineffective. The next era of leadership theories was the behavioural era. It focused less on the leader's traits and more on what they did to stand out. These models are from Bass & Avolio (1994). They explain the relationship between leadership and behaviour. But they do not explain the mind at the individual and group levels. It focuses on the small processes that are responsible for a leader's ability to influence an organization's behaviour. The impact of leadership is always strong and impacts followers. However, power does not always mean something good; it can also be bad. Leaders sometimes use unethical methods to gain followers.

Our findings will demonstrate that while unethical tactics may yield short-term compliance, they ultimately undermine trust, motivation, and long-term organizational success. The literature shows that scholars such as Gabriel (2008), Fairhurst (2013), and Boje et al. (2004) examined leadership discourses in globalization. But what views does a leader hold about the nature of influence, particularly when it comes to leading change? Compliance is focused on being achieved by leadership studies. But we must also see this relationship from an ethical view. Rhode (2006) stated an ethical leadership principle. It is this: Ethical leadership is an ethical influence by a leader that subordinates follow.

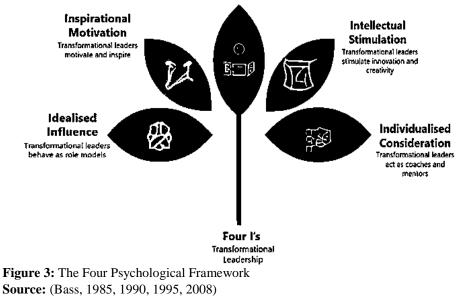
Poor leadership is the unethical influence that leads to change and/or the achievement of personal goals. The difference between influencing, motivating, and manipulating can sometimes be difficult. Furthermore, the normative theory of wage determination also suggests that many other things motivate people to work. These include job security and basic needs. If so, an ethical question arises. Can managers manipulate or use these job losses? They could use them to enforce compliance and keep integrity (Bass, 1998; Bass & Steidlmeier).

Stories can encourage and inspire. However, many positive theories warn that people can use stories to deceive. There is no easy answer. This is a question of ethics in using the stories and metaphors chosen by the leader. The real success of an organization lies outside of following a hierarchy. It is up to us to delve deeper into the almost metaphysical forces that cause us to behave the way we do (Latham, 2007; O'Neil, 2018). This is where motivational psychology comes in. It deals with many external factors, including habit formation. They are complex. Needs and performance are involved (Beck et al., 2004; Mullins, 2013). Leadership styles and tasks can vary depending on the level of the leader in the hierarchy of needs. Knowing your place in the hierarchy of needs allows you to lead and assign tasks by understanding what is

necessary. Herzberg's theory and Deci and Ryan's theory are the two frameworks that have extrinsic and intrinsic factors. These factors influence an employee's motivation. You need to understand personality type. Your learning style, work preference, and norms need to be known by you as well. They form the motivation profile (Egan, 1995).

Motivational approaches are developed by employers. They tend to respond to employees' needs. They also respond to their expectations. This creates a positive work environment. So, motivation leads to employee engagement. It also leads to performance and success (Mullins, 2004). These leaders can change how employees think. They can get them to refocus on goals they thought were impossible. They have a natural ability to make their followers believe in them with their charm and persuasiveness. They have elevated levels of listening, trust-building, and communication skills. They can bring out the intrinsic motivations at heart. The psychological implications are not simple. The work recognizes this, and it seems that the leader-follower relationship is complex at different stages. The leader must succeed to gain the trust of his followers. This is clear when Bass discusses the "four things" needed to connect these two classes of people. We agree with them. Transactional leadership rewards or punishes team members based on their work and performance. This creates a clear record of what employees must do to receive rewards or avoid disciplinary repercussions. Some pros increase motivation.

Rewards can encourage behaviours and boost performance by setting clear expectations. The downsides include focusing on external rewards and ignoring internal ones. Pay-for-performance is not a sure path to job satisfaction or well-being. People expect a reward for extra work. Rewards for tasks do not lead to self-motivation. They also do not lead to commitment overall. In summary, transactional leadership can work, but there will be a time when leaders will be unsure whether it is still effective. Also, there are still ethical and strategic concerns about it. So, we can say that transactional leadership only works when it satisfies the leader's needs.



20 | P a g e

1.8 Scope of the Study

This research aims to revolutionize leadership through the use of advanced psychology. This study may lead to new theories. It may also improve how leaders use them in their daily lives. The study uses interviews. In some cases, it looks into specific personal examples. It uncovers new connections in human behaviour that no one has considered before. It hopes to transform every leadership concept using innovative psychological insights. This will open endless doors for further research and refinement.

Leaders learn techniques other than those of business management. They learn how to apply these to real situations, learning diverse ways to motivate and increase productivity, motivate employees, and make the team more effective in all the ways needed to succeed as a team. The training program encourages the leader to improve by discussing how it will happen through case studies, the outcomes, and how to resolve it.

Our research will reveal that leadership development programs focused on ethical decisionmaking can significantly improve workplace culture and leader effectiveness. This new view explains what drives people and how companies can change their leadership programs and talent techniques. Instead of focusing on loyalty to leaders, they can create workplaces that employees like. This will strengthen commitment over loyalty. Hidden psychological dynamics can sabotage the best-integrated work systems.

However, understanding the individuals and the mechanism of human psychology is crucial. This allows the treatment of human psychology and work. It prepares an inhibitor or facilitator for the success of managerial tasks. As we will see cultivating positive employee attitudes and improving overall organizational performance require an understanding of these psychological dynamics. By demonstrating the effectiveness of individualized leadership, the blending of psychology and leadership can serve as a guide and strengthen a leader.

This research customizes tactics based on the psychology of the individual. Our findings will demonstrate that leaders who can adapt their styles to accommodate individual traits and cultural differences are more successful in motivating their teams. Employee engagement and work performance are powerful, but good organizational culture is also powerful. Businesses with them will prosper.

This research looks at more than just developing leadership skills it also looks at effective human resource management and successful workplace creation. Our study findings will highlight how important moral leadership is for creating a trusting environment, promoting worker wellbeing, and ultimately ensuring the long-term success of an organization.

In addition to offering insightful information this research creates new directions for future study. Future research may need to look at ethical leadership in a variety of industries as well as how it affects innovation and customer satisfaction and interacts with new workplace technologies.

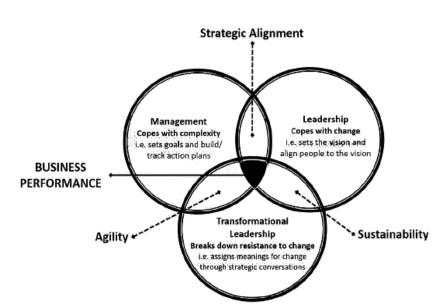


Figure 4: Leading for Sustainability: Aligning Business, Management, and Psychology **Source:** <u>https://medium.com/@andreamantovani/leadership-vs-management-why-we-need-both-1e538d0cf744.</u>

This chapter demonstrates how existing leadership models frequently ignore the psychology of leaders highlighting a flaw in them. Success requires an understanding of a leader's emotions and values. The author presents a novel approach that blends conventional leadership theories with psychology. They suggest leaders should be aware of their minds and hidden biases. This step is crucial. It will enhance both the work environment and team motivation.

Moreover, understanding leadership psychology deeply can help organizations. It allows them to grow into good leaders and create a thriving workplace. Consequently, there will be more successful leadership development initiatives. The findings of the study will underline the crucial role that moral leadership plays in promoting trust motivation and long-term organizational success.

As our results will demonstrate, this strategy not only helps workers but also makes a major contribution to the sustainability and well-being of the organization. In the following chapters this research will reveal the nuanced relationship between leadership psychology and organizational outcomes. The impact of ethical leadership on what were once referred to as internal citizenship behaviours' is a corresponding contribution of unique exploration.

This investigation provides evidence that when paired with emotional intelligence, transformational leadership outperforms other leadership styles. Supported by Sapere and Green (2001), transformational leadership values inspirational motivation, fostering a shared experience and purpose, which has been proven to be transformative as it motivates individuals to tirelessly strive for a goal of transformation.

CHAPTER TWO LITERATURE REVIEW

This chapter explores the link between psychology and leadership. It starts by reviewing leadership theories like the Great Man and Trait Theories. Then, it looks at psychological leadership with Positive and Social Psychology. Emotional Intelligence is important. This is often highlighted. Next, it examines leadership styles, like Democratic and Autocratic. It also discusses ethical and unethical influence methods. These insights help leaders motivate. They also help them guide their teams. Real case studies are used to show how these concepts work in achieving organizational goals

2.1 History of Leadership and Psychology

Leadership has a rich history that spans a few hundred years. Its threads go back to ancient philosophy. The "great man" theory forms the basis of early thoughts on leadership. This theory states that great individuals can influence the writing of history. Researchers started studying the lives of top leaders in fields like politics, religion, and the military. They made lists of the traits each had, such as the gift of speech, strategic thinking, and persuasiveness (Bass & Stogdill, 1990).

Bolden (2004) says that leadership research in the 21st century is at a distinct crossroads. Leadership research focused on individuals for the first 80 years of its existence. However, in the last 20 years, leaders have played out their roles on a grander stage. This prompted an examination of how leadership fits into social contexts. It was also about how it fits into organizations. The impact of ethical and unethical leadership on employee outcomes is a critical area of study. This research aims to explore how these leadership styles influence trust, motivation, cooperation, and performance in the workplace.

Hackman and Johnson (2013) argued this. Most 20th-century leadership research assumed that traits would identify good leaders. The book Leadership Now explores the how of leadership and looks further at the processes of what makes an effective leader. Lewin (1939) did early labour experiments on democratic and autocratic leadership. He studied how leaders used these styles in groups. Weissenberg and Foti (2001) argue this need a more complex view for modern organizations.

Many researchers have various theories on leadership. They also hold their views on how a leader should operate and on how leaders develop. The path-goal theory is about setting organizational goals. It is about the path leaders take to achieve these goals. It is about whether these actions are appropriate. Finally, it is about distributing rewards and meeting goals to consider the consequences. Later on, theories of leadership emerged that were charismatic and transformational. While various leadership styles exist, this study will particularly focus on the

effectiveness of transformational leadership compared to transactional and autocratic styles in fostering positive employee outcomes.

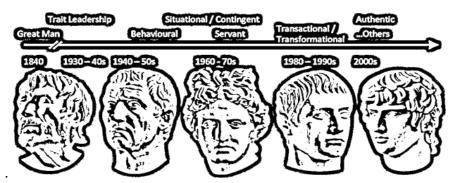


Figure 5: History of Leadership Theories Source: <u>https://www.wevalgo.com/know-how/manager-excellence/leadership/leadership-theory</u>

The range of researchers and theorists agree on one thing. It is not our competition with others that shapes our relationships. But they disagree here. For example, there's authentic leadership theory. It says the key is self-aware leaders who provide follower satisfaction. They do this by fostering hope, optimism, resilience, and efficacy in their followers. These leaders are transparent and ethical. They also have strong morals (Avolio & Gardner, 2005, p. 31).

The study of leadership has come a long way. In the past, people defined leaders based on the traits they believed they had. Now, we have many theories. The nature-nurture debate is challenged by them. Also, they should learn more about leading. This knowledge comes from its holistic roots. It focuses on changing relationships. It also looks at power shifts. The potential of leadership development programs to promote ethical decision-making and reduce unethical behaviour is a key area of investigation in this study.

But now we are also seeing a critical look at the assumptions of the accepted ideas. This includes idolizing leaders. The failure of theories to consider unintended harm is also a problem (Alvesson & Spicer; Collinson, 2018). Additionally, new theories are emerging. They say that hierarchical pyramids are flattening with self-managing teams. They also say that virtual working could be common.

In 2016, Raelin emphasized two things. First, he highlighted the importance of diversity. Second, he stressed the value of democratic decision-making. It could be good to include a theory on shared leadership. In this "new" way of working, power and duties are more spread out. Influence from hierarchy is also more spread.

Put aside authority, influence, and structured organizations. Leadership is broader and has deeper aspects. It needs new and non-traditional definitions of what it means to be a leader. It also needs the skills, knowledge, and experiences to be an effective leader. Given the rapid pace of change, the ability to think interdisciplinary and with an open mind is also crucial. This research will explore how individual personality traits, cultural backgrounds, and organizational contexts moderate the effectiveness of both ethical and unethical leadership

tactics. Eurocentric theories offer great insights. But we must be more cautious when applying them beyond their epicentre. We could add to these theories with other meaningful views from diverse cultures (Liden and Antonakis 2009). This would make our research better and more flexible. It would also help us enrich our management practice. Leadership today includes and values forms of community and ethics that are usually seen as feminine (Eagly & Carli, 2003). Teams collaborate more by using different leadership styles. This is a bigger improvement than having one leader make all the decisions. This is a 21st-century leadership style.

The models now include social responsibility and community stewardship. People have thought about leadership since ancient times. But, only at the start of the last century did we integrate psychological insights into leadership. Researchers studied leadership traits in the early 20th century. They wanted to see if certain traits could identify a leader. Many people embraced the "Great Man" theory. It said that leaders are born with traits that make them leaders.

This all changed at the end of the twentieth century. Researchers realized a huge shift. They saw that effective leadership came from both individual traits and the situation or environment. This new view on leadership styles led to several branches that were part of the behavioural approach. These included authoritarian, democratic, laissez-faire, transactional, and transformational (Lewin et al., 1939). While situational factors are important, this study will examine how leaders can adapt their styles to accommodate individual differences and cultural backgrounds to more effectively motivate their teams.

This shifts the analysis to how a leader communicates with his team. It also covers the context in which the leader exercises leadership. This implied that the change was away from the pure internal attributes of 'The Leader.' This was a shift to a complex idea about how a leader's behaviour interacts with their environment.

The shift makes the leader a facilitator who fosters cohesion, and trust, and resolves conflicts. Leaders must maintain the well-being of group members. Psychology drove the start of leadership theories. This led to many studies that looked at many approaches to leadership. Then, we applied evidence-based theory like the 'Cognitive Resource Theory' and social learning theory. During the twentieth century, research on leadership aimed to find how thinking, traits, and knowledge affect leadership. It also looked at social and emotional intelligence. The shift happened due to changes in the background and the context. As a result, the focus changed to the formative factors in leadership. The role of emotional intelligence in ethical leadership and its impact on creating a positive work environment will be a key focus of this research.

The concept of leadership has changed. It went from invisible traits to a few theories with complex answers about power. The journey also shows how leadership studies have changed. There are many definitions of leadership that show how it can be applied to different social and organizational situations.

The future will bring a modern style of leadership. People will learn with everyone, not only with those at the top. The community will perceive them as helpers. In this leadership, things

like social good and connections between others will shape it. Moreover, they will collaborate in finding solutions for the critical problems. Humans will be keen to make the world a better place to be in the future and thus receptive to diverse ideas and cultures. This study investigates the aspect of how moral leadership affects employee performance and organizational health so as to improve the existing knowledge of the topic. Additionally, it will investigate how leadership development initiatives can support moral behaviour and positive long-term work outcomes.

2.2 Definitions and key concepts

2.2.1 Leadership

One of the five pillars of management (Schermerhorn et al., 1988), leadership, has been a topic of discussion throughout the ages. However, it was not studied in depth until the pioneering work on leadership by F.W. Taylor. To this day, a definition has not been universally agreed upon among scholars. The literature has many views on leadership. But a common theme among them is social influence. Leaders do not all inspire or motivate in the same way. Many writers agree that the key difference between leadership and management is the ability to enable and inspire change. Others view a leader as someone who holds people together. They do this with their guidance towards a common goal (Tannenbaum et al., 1951).

Vihanskii et al. (1998) offer an approach considering leadership as the efficient use of power to transform a theory into reality. Stogdill (1974) defines leadership differently. He sees it as an ongoing process. It involves influencing group activities. He focuses on the dynamic nature of leadership. Their definitions range from leadership development itself. In it, leadership provides a way to strategic vision and team direction. These involve many priorities and stakeholders. The goals are to be focused on. Varied factors drive collaboration. In modern times, situational leadership should guide organizations through influence, not formal authority. Historically, leaders have also adapted their methods with the context while influenced by the authorities of ancient cultures to navigate current organizations.

In contrast, modern leadership views expand on the old style. They include emotional intelligence, team intelligence, cultural sensitivity, ethics, and diversity skills. They also include the idea that leaders do not just lead but are always learning and developing. However, the academic understanding of leadership is still very premature. There are still many greater dimensions of leadership that need to be examined to be properly unveiled. Value-based leadership refers to things like integrity, ethics, and altruism, which are just a few examples (Copeland, 2014).

Leaders who are servant leaders seek to develop followers not for their own sake but for the follower's sake (Greenleaf, 1977). Another key issue in leadership style is ethics. There are diverse types of leadership styles, some of which are ethical, authentic, and transformational leadership. Ethical leadership is the set of lofty standards for how to make tough decisions. Another issue is gender and leadership. Over time, leadership researchers adopted a male-

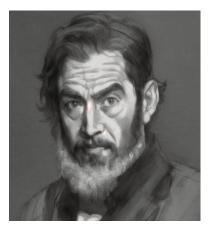
centred view. Male-biased models made it stronger. That is changing now, with an increasing emphasis on women in management. Eagly and Carli (2007) claim women have some positive traits as leaders because of their gender. They have traits like cooperativeness and empathy. Corporate leadership is changing fast. In many cases, it needs attention to leadership as well as attention to its diversity, meaning neglecting all bias. Again, the fast-changing world is concerned with global leadership over time. Mansour Javidan (House, 2004) shows leadership style and follower perceptions in different societies.

We can explain this with culture. The world order now has global connections. They include these frameworks. As a result, the study has learned a lot about leadership. But the field is much larger, and the laid foundations make curious minds move forward in this endless journey, the end of which can always be found beyond the horizon. Leadership is an ocean of thoughts, valuable information, and divergent understandings. So, defining leadership as one thing and not changing would be too simple. Instead, think of leadership as having many parts that evolve and adapt to various situations. We can gain valuable insights from the definitions. Learning about leadership is a continuous process that constantly evolves.

2.2.2 Leadership Theories

Having explained what leadership is, some theories try to explain and analyse leadership. It includes trait, behaviour, relationship, and power theories. It also has contingency and situational theories. It also has charisma and transformational theories. Various scholars presented these theories. They address various aspects and try to explain what leadership is. It is these theories that try to explain why some individuals are leaders while others are not. These ideas define leadership. They offer frameworks and role models for effective leaders. They do not however provide a singular perspective on leadership. Alternatively combine these methods.

2.2.2.1 The Great Man Theory



The Great Man Theory is an idea of leadership from the 19th and early 20th century. It implies that some people are destined to be excellent leaders because of their birthright destiny or superior qualities. They are born with the traits that set them apart from others this theory says.

"These traits give them the ability to naturally influence others" (Lussier & Achua, 152). The origin of the Great Man theory came from Thomas Carlyle. He believed that history is made up of momentous events and phenomena which are the result of the actions of the Great Man (Carlyle, 1841, p. 42).

Carlyle argued that the world depends on those who are superior. Special people hold historic events. Great leaders have driven and energy. They also have self-confidence and an ardent

desire to control and ambition. However, some researchers noted this. They said the approach is not realistic. Leadership is not just a born ability. Instead, it is built by many internal and external factors, such as experience, training, education, and environment. According to Zaleznik (1977), the Great Man theory sees a single great person as all that is needed for leadership. It ignores the context of the leader and the relationship that exists between a leader and their followers. Subsequent theories placed more emphasis on how circumstances impact leaders. For instance, whereas Hersey and Blanchard (1969) presented a contingency theory Fiedler (1967) offered a situational theory. These theories contend that a leader's efficacy is contingent upon both the circumstances and their personal qualities. The Great Man theory only looked at leaders' traits. It ignored external and environmental factors. However, it is key in leadership studies. This marks a shift from the Great Man theory where modern theories consider both a leader's skills and outside factors at once. This marks a step towards contemporary leadership theories.

Strengths of the Great Man Theory

- 1. It gives immense importance to the great personalities in history and society.
- 2. This theory assumes that great individuals are born to lead in the right direction and can change anything.
- 3. This theory of historians tells us that history is nothing but the activity of great men.
- 4. This theory brings forward some of the most important theories regarding the leaders who played a key role in history.
- 5. It also reminds us of the history of noticing the feet and toes of clay.

Weaknesses of the Great Man Theory

- 1. Neglect to take into consideration how the leader is impacted by society and environment.
- 2. Do not acknowledge the contributions made by teamwork.
- 3. Pay no attention to the leader's unique historical background.
- 4. Have as their foundation the unproven theory that leaders are not created; they are born.
- 5. This is not well supported by the data.

2.2.2.2 Trait Theory



The trait theory is a division of personality theory. According to this theory, the human personality comprises different traits that make people unique. Central to this theory is that personality traits are relatively stable over time. The expression of traits can vary between people, some more prominent than others. In addition, early theorist Gordon Allport believed traits give rise to dispositions. These dispositions lead to tendencies to act, think, and perceive. He believed that everyone had many interacting traits that accounted for behaviour.

28 | P a g e

Allport explained three disposition types: cardinal, central, and secondary. Cardinal dispositions were not common, but central ones defined normal individuals. Allport felt it was important to appreciate individual traits. Each person's traits make up a personality. Raymond Cattell's work defined modern trait theory. Cattell examined more traits using factor analysis. He did not use cardinal, central, or secondary traits. He found sixteen key traits that explained similarities between numerous others. Cattell saw how traits interact with the environment to make behaviour. He concluded that personality involves critical traits. The environment shapes two-thirds of them. Hans Eysenck was the one providing evidence on the inheritance and structure. So, his first dimension was Extraversion-Introversion, very much in line with the latest modern theories. His questionnaire, EPI, which evaluated traits. The second one was Emotional Stability. Broader horizon of personality traits was opened by Eysenck. Now, the Big Five are Openness, Conscientiousness, Extraversion, Agreeableness, and Neuroticism. Theoretically, a conscientious person is diligent and purposeful. An introvert struggles with people and may drink at a party. Eysenck, Cattell, and Big Five correlate. While some research may seem duplicated, the theories are remarkably similar. Additionally, traits mean different things in cultures.

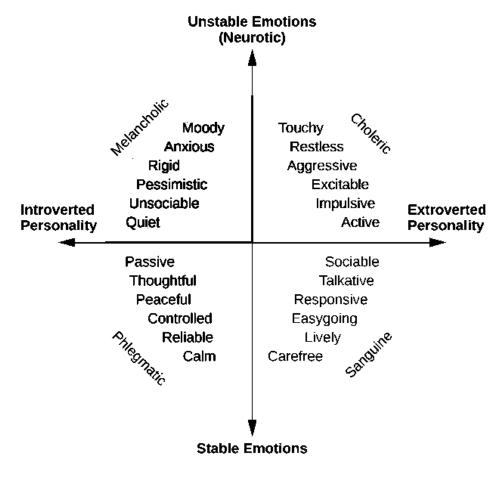


Figure 6: Eysenck's Personality Model Source: <u>https://courses.lumenlearning.com/suny-intropsych/chapter/trait-theorists/</u>

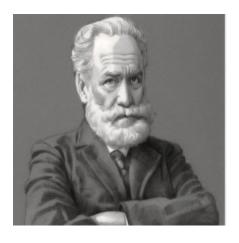
Strengths of Trait Theory:

- 1. Sort personalities into groups that will help with self-study.
- 2. Offers ways to study complex information across approaches uniformly.
- 3. People may have millions of traits, making it easier to study people.
- 4. Identifies major weaknesses of lacking models, useful for improving approaches or theory.

Weaknesses of Trait Theory:

- 1. Despite certain characteristics people act differently in different contexts.
- 2. Personality is seen as more than just traits, which limits a view to only traits.
- 3. Results may be skewed by self-reviews that are overly favourable or negative.
- 4. As a theory, it lacks clarity in fully modelling personalities.

2.2.2.3 Behavioural Theory



Pavlov was the "Father of Behaviourism." He made major contributions to it through his dog and bell classical conditioning experiment. His use of classical conditioning is the best-known behaviourist experiment. Conditioning has several components.

Pavlov's work pioneered exposing people to classical conditioning; most now know the basic idea. His experiment also had four main parts. Classical conditioning involves several concepts including Stimulus Generalization, Extinction, Spontaneous Recovery, Stimulus Discrimination, and Higher-Order Conditioning.

Another behaviourist, Thorndike, also impacted the field. He applied scientific experimentation to educational issues. Thorndike established Connectionism. It is the idea that learning connects stimuli and responses. Watson, founding behaviourism, wholly rejected introspection and psychodynamics. Watson disregarded internal mental processes, caring only for observable behaviour. He agreed with Pavlov's learning theories. They relied solely on classical conditioning and observable behaviour. Watson's learning theory traces back to Pavlov. He was the most famous classical conditioner. It showed that it worked on dogs by forming learned stimulus-response links.

After that, Thorndike linked behaviourism to real-world problems through education. He did this by using scientific experiments. Finally, B. F. Skinner, though a behaviourist, looked to separate himself from his reputation. His work was like classical conditioning and connectionism. However, it focused on observable behaviour and responses, plus their results. Some behaviourist principles are in institutional behaviour modification. But Skinner emphasized the actual behaviours. Skinner introduced unborn and heritable factors. This moved from learned behaviours to lab study of inborn ones. Initially a methodological behaviourist, Skinner believed in only studying behaviour. Over time, he acknowledged internal factors that shape behaviours.

Strengths of the Behavioural Theory

- 1. People base their behaviour on observable actions. This makes it easier to measure and collect data. Then, we can analyse the validity of the applied techniques.
- 2. Its focus is on the environment and observable behaviours. Behaviourism is a practical approach to assessing and changing unwanted behaviour. It focuses on the environmental conditions in which they occur.
- 3. The condition(s) surrounding the problem behaviour lays the foundation to help treat or solve the unwanted behaviour(s). Behaviour analysts use some techniques. These could include managing antecedents or changing the consequence. The consequence reinforces the unwanted behaviour(s).

Weaknesses of the Behavioural Theory

- 1. Many critics and teachers of behaviourism believe it is too narrow. They say it fails to address the depth of other possible mental processes. These processes could lead to personality development and behaviour.
- 2. External forces of reward or punishment are not always in play. Unwanted behaviours and traits can reoccur.
- 3. This theory is likely to ignore genetics, biology, and the environment. It focuses on observable behaviours that researchers believe because unwanted ones.

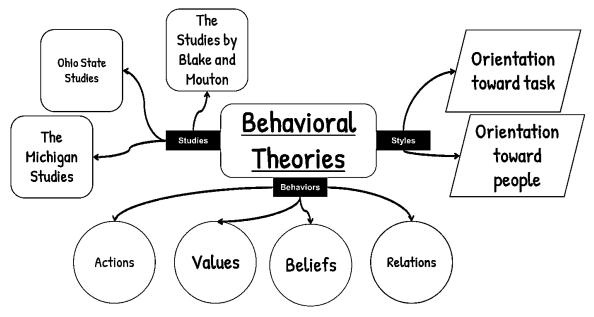


Figure 7: The Behavioural Foundations of Decision Making **Source:** <u>https://www.technofunc.com/index.php/leadership-skills-2/leadership-theories/item/behavioural-theories-of-leadership</u>

2.2.2.4 Contingency Theory



The contingency theory of management suggests that a company's leadership style should fit its goals. As a result, an individual or a leader might be amazingly effective in one scenario, but they may not be in another because that varies between different leadership situations.

Fred Fiedler is a name that is synonymous with leadership and performance in organizational studies. He grew up in Vienna, Austria, and migrated to the United States when he was sixteen.

He is also a leading pioneer of the contemporary field of leadership that developed during the 1960s. Fred Fiedler developed the contingency theory in 1967 and 1968. Fiedler's theory is the first fully contingency model to be created and supported by empirical evidence. Fred Fiedler developed the first full contingency model in leadership, known as the Fiedler contingency model.

Fiedler's contingency model defines the leader's effectiveness based on his LPC score and his control over the unit. Lack of control must be changed. Fiedler is known to be the first scholar who, in 1964, managed to conclude that the performance of an individual leader is a two-way process. He developed an LPC score that has served as proof of predicting how people behave in relationships.

The theory has three variables. They are called leader-member relations. They describe how much followers support. The second is task structure, which is the clarity of tasks. The third is position power, which is the support from the organization.

It states that leaders are most effective based on high or low member relations, high or low task structure, and high or low position power. Fiedler approached the researchers to study many leaders in various contexts, including the military.

He looked at the leaders' style, situations, and overall effectiveness, emphatically stating which styles work and which do not in what cases. To recap, the Contingency Theory matches the style of leadership to any situation by adjusting a leader's task versus relationship preferences. The Least Preferred Co-Worker (LPC) scale measures the motivation of a person by their score from one to eight.

The results are measured by low scores. These scores are usually task-based. There are also medium scores, which are relationship-based. And there are high scores, like a seven or eight.

These are usually independent. The theory rates situations along three factors. It uses them to estimate how effective a leadership style is. The style is helped by the style and the leader's situation.

Strengths of Contingency Theory

- 1. Flexibility and adaptability: They recognize that there is not a single standard model for management or leadership. As a result, contingent leaders can modify their approach depending on the circumstance.
- 2. Realistic: It considers that the fluid and dynamic nature of organisations is a major influencer in achieving success, and the concept reflects this.
- 3. Emphasis on context: The significance of understanding the environment in which leadership is taking place is emphasized. (e.g., Power dynamics task complexity and team dynamics.
- 4. Predictive power: It provides a framework for predicting which leadership style may be most effective in different situations.
- 5. Informed decision-making is key. Leaders must consider many things before deciding. This will lead to more informed actions.

Weaknesses of Contingency Theory

- 1. Complexity: Seeing and reading every situational element at once may not be simple for some people.
- 2. Subjectivity: Different people have different ideals about the best leadership styles to use.
- 3. Limited empirical evidence: is there enough proof to show what is right and wrong in telling what the best style to use is?
- 4. Difficulty in implementation in a work setting: Self-awareness and adaptability to different theories of stressful things.
- 5. Oversimplification: a system may be focusing too much on the key factors of a situation, therefore missing the finer ones.
- 6. Neglect of individual differences: The leader may be overlooking key differences and key aspects of each person he is assessing.

2.2.2.5 Situational Theory



Categorizing leadership by traits led to situational leadership's establishment. Social scientists believe that any person or leader develops over time.

It was already in the minds of scientists like Karl Marx, Herbert Spencer (1884), and Carlyle that time could produce a leader.

Psychologists also believe that there is no one profile of a leader; no leader has the same set of characteristics as another. Thus, they handle different situations differently. Each has unique, independent traits. Then scholars developed the three leadership styles. They based the extension of the leadership style climate on Lewin's work in 1951. This relates to the first of the three leadership styles in Miltenberger (2011).

Situational leadership is a theory of leadership. It has both directive and supportive parts. One must use them at the right time. Situational Leadership theory needs the leader to assess his subordinates. The goal is to find the employee's commitment to task accomplishment. It also assumes that leaders must adjust their support and direction when the situation calls for it. They do this based on the subordinate's motivation level.

So, Situational Leadership needs the leader to change. They must change based on the subordinate's readiness (Kindle 2009). The task has behaviour. The worker commits. The leader has relationship behaviour. These traits are situational leadership. So, situational leadership needs all three combinations. They will open communication between the leader and team members. They will help team members be independent and competent when they need to be. Also, leadership changes. It is based on the use of assorted styles (Farmer, 2012).

Strengths and Weaknesses of Situational Theory

The Situational Theory of Leadership offers four leadership styles. They are coaching, directing, supporting, and delegating. The styles are meant to match the development levels of followers. The adaptive leadership model is adaptable because leaders under this model adjust their style to suit their followers.

This approach has strengths. It focuses on the personal growth of the individuals that the leader is leading. The leader plays a huge role in helping to support them to reach their full potential and to enhance the skills of each of his subordinates. One key point of this approach is that it focuses on the goal of the team or organization they are part of. It also focuses on developing the full potential of each member.

The practicality and ease of understanding of Fiedler's model make it a model easy to comprehend and adapt to. Unlike other leadership theories, Fiedler's model applies to a wide range of group settings, which could be why it is so widely used. However, some of the other theories may not be used in every group setting such as the workplace, but we can use it quite often in any setting. This leadership model has many strengths. But it also has some downsides.

The primary critique of Situational Leadership Theory is that it overemphasizes the followers' maturity. The model goes into four distinct levels of maturity and does not take into account the different levels of development within an individual level. It is difficult to classify a follower within a certain developmental level.

It is also hard to tell where subordinates stand in terms of ability and motivation. So, the model can be hard to follow. This model also makes it in a way such that the leader must always be adjusting his leadership style, and some operate better when they are in the same leadership style. The model puts so much demand on the leader, and she/he must always be considering their subordinates and finding the best leadership style for the situation. This may put a leader down. Fiedler's model does not take into account the vision or long-term goals. Lastly, there is not a strong body of empirical research supporting this model for leadership in every single situation.

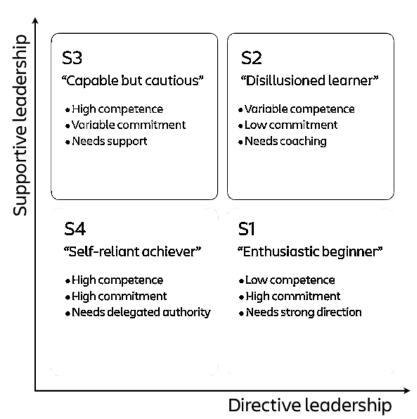


Figure 8: Situational Leadership Model **Source:** Blanchard et al. (2010)

2.2.3 Psychological Leadership

Leadership has always been a perceptive force in the way our everyday lives operate. All people are naturally born leaders, or they possess leadership characteristics even if they are unaware of it. Fundamentally leadership is the application of influence to a circumstance.

In the corporate world, a widely used definition of leadership is 'an influence relationship. It is among leaders and followers who intend real changes and results. These changes and results reflect their shared goals'. The concept of psychological leadership even broadens the explanation of leadership. This study aims to explore how psychological leadership principles can be applied to foster ethical behaviour and create positive work environments, which are key themes in our research.

Psychological leadership is using knowledge about how the brain works. It allows users to use their full capacity while also avoiding the strains that can discourage full usage.

Psychological leadership is different from conventional models. They are based on monocratic power and dependence on incentives, pay, or threats. Psychological leadership is an approach. It lets you understand what leadership is. Our research will investigate how this understanding of psychological leadership can influence employee trust, motivation, and overall organizational performance.

35 | P a g e

Knowledge has the same foundation as conventional models. It is the ability to understand what is needed to influence people, and then to do so. Understanding involves knowing what motivates or demotivates people. Then, you can give them the right tools to motivate them. Leaders must also be able to recognize the levels of human interaction.

Psychological leadership goes beyond understanding the leader and his team. It is a style of leadership that goes beyond their motivation. Additionally, it needs one or more psychology theories. Understanding team or group dynamics is also necessary. Leaders can enhance team productivity and performance by doing this. What is effective for each member of the team and for the leader must be continuously monitored. They have to be aware of the techniques applied in each situation and sensitive to them. This study will examine how leaders can adapt their styles to accommodate individual differences and cultural backgrounds to more effectively motivate their teams, a key aspect of our research.

Graen and Uhl-Bien (1995) postulated the leader-member exchange (LMX) theory. Leaders build stronger, unique relationships with individuals. They do not with the team. This theory is based on trust and respect, and hence, leaders should be open to the members of their teams.

This leadership style leads to more trust. It also leads to more respect among leaders and their members. This, in turn, leads to more motivation and commitment. This sends the message to followers that they are valued. It is about transformational leadership. It focuses on the same relationships. The aim is to inspire and uplift followers. It is beyond transactional motives (Avolio, Walumbwa, & Weber, 2009). As a psychological leader, it is a leader's duty to find what works best. It may be a mix of many or no theoretical styles.

The central form of power within the servant leadership model is the power vested in the follower rather than the leader. It is a model of 'power with' rather than 'power over'. This approach emphasizes developing followers. Servant leaders assign tasks. They also coordinate work and foster safety. They empower their team to have a voice, be themselves, and take ownership. This helps drive innovative work (Walumbwa & Schaubroeck, 2006). Charismatic leaders rely on their charm to inspire (House, 1977). Authentic leaders behave with transparency and self-awareness. They also build real relationships with subordinates (Avolio et al., 2004).

As stated above, each lens uses many techniques. But they all share some key psychological insights. These insights influence them in diverse ways. Intelligence means a person can control their emotions well. It means they can solve complex situations easily (Goleman, 2006). Emotional intelligence has key implications. It matters for complex leadership. Such leadership depends on personal and interpersonal skills.

Leaders with emotional intelligence will understand and manage their emotions. They will also sense others' emotions well. They will then communicate effectively, even under challenges. A good leader has the ability to connect with others. They can grow relationships. They can end fights. They can make good cultures.

It may apply here to "all the practices of good leaders who may mistreat others. In terms of emotional intelligence in the first lens, I think being able to do all this applies. It calls for personal growth. So, the right psychological leadership practice calls for personal growth.

Cognitive and technical skills alone do not adequately equip leaders for the human challenges ahead. Aspiring leaders gain credibility and influence from self-mastery. They do this by leading from within and consistently walking the talk. No technique can replicate this wellspring. Therein lies the key revelation. Leadership from the soul is far louder than that imposed from the outside. The rest follows naturally. The influence of psychological leadership permeates deeper than style alone. The contexts of organizations include culture, industry, and follower dispositions. They greatly shape impacts (Yukl, 2013). Yet, clear patterns emerge on benefits, including:

- 1. Employees are more motivated when they feel trusted, empowered, and connected to their leaders and co-workers (Avolio et al., 2009).
- 2. Psychological Safety boosts staff creativity. It encourages innovation as well. It promotes taking chances ideation and learning from mistakes. And it encourages doing so without worrying about the consequences (Amabile 1999).
- 3. Innovations are unlocked by openness.
- 4. Teams that are cohesive work together without any problems. They are supportive of one another and have open communication. They spark high performance. This is under leaders tuned to psychology (Walumbwa & Schaubroeck, 2006)
- 5. Valued employees stay longer. They feel cared for. This fulfils their needs for belonging and self-actualization (Avolio et al., 2009).

Today's leaders can put values above quick gains. They have a significant impact in fostering an ethical and sustainable culture within organizations. This is in an era of substantial change (Brown & Trevlane, 2012).

Values-based leadership recognizes the need for an organization that is good for the group, not just for the organization. It meets some of our most basic human needs, like purpose, care, and compassion. It also shapes attitudes and actions across the organization.

Leaders who can fully meet people's needs create a team. The team helps each member be strong enough to contribute. It is a leadership style that provides abundant value. Technology is moving fast. It is causing leaders to need new ways to lead and motivate. It opens up possibilities but creates dilemmas.

Basic human motivations do not change. So, the leader, according to Herzberg and others, must stay anchored to those and adjust their actions to the trends and changing context. Today's context is a remote and scattered team. It is info overload. It is an ethical dilemma as tech collides with business.

Leaders must find ways to let technology bring to life a values-driven, well-functioning team. They must do this while keeping the importance of the individual's well-being and meaning. Along with learning how to maximize its benefits they also need to learn how to minimize its negative effects. They have to do this within an organizations moral long-lasting culture.

- 1. Building trust and social cohesion in virtual spaces is still vital. It needs easy platforms for talking. Also, events that promote safety and team building. According to Avolio et al. (two thousand), we need these to combat isolation. Information is growing fast. Leaders must enable focused priority navigation to prevent distraction fatigue. They must balance productivity, wellness, and cognitive load (Bass, 1990).
- 2. New concerns are emerging about data privacy, biased algorithms, and job automation. These warrants renewed commitments. They should be to transparency, fairness, and human welfare in tech projects (Avolio & Kahai, 2003).

Alongside such trials, promising opportunities also abound, such as

- 1. Digital tools improve communication. They also help collaboration and bonding in diverse groups spread out in space. They reinforce the exchange of information and emotional support (Balthazard et al., 2009).
- 2. Data Analytics gives insight to the leader about individual and team performance. It allows personalized and situational interventions. These aim to improve performance and staff needs. It also aims to guide the team towards a common goal (Carter et al., 2013).
- 3. Reached wider, global audiences. But also adjust locally. Local cultures shape leadership in the virtual space (Javidan, 2006).

They lead with a mix of humanity and technology. They are truly agile and good at using the digital world. They can help bridge geographical, generational, and cultural gaps. Leadership knows no bounds.

Technology will help to open those global leadership doors. The answer is uncertain, and the possibilities are many. What is next? Artificial intelligence in decision-making is one valid exploration. So is ethical leadership in a data-driven world. Also valid is virtual phonic communication leading to educational equality.

These are all frontiers of psychological leadership. Leading with empathy is key in the digital era. Setting ethical guidelines for leadership with modern technology will help us progress. But how do we navigate that minefield? We need to ensure progress aligns with ethics and human values.

- 1. Use of AI and AR tools to personalize leadership development. They give prompt feedback and learning experiences.
- 2. Studying social media and digital communications. They study them to build relationships, community, and a shared vision. Teams that are spread out can use this (Balthazard et al., 2009).
- 3. Studying the ethics of AI-based leadership decisions is key. These systems are prone to bias that can marginalize (Avolio & Hannah, 2008).

Today's world is fast-paced and ever-changing. The key to success in leading is the psychology of leading, motivation, and employee happiness.

Why do we remain in a position or even a relationship that is not satisfying? Would it be low pay? Maybe, but ultimately, it is because we, as people, have psychological needs that must be met. Understanding these needs and being able to articulate them is imperative for a leader.

However, the leader's role is becoming more important to a team's forward momentum. We will address how any leader can best influence and lead a small or large team, in any setting. This is when technology seems to be pushing the leader and followers apart. It is making the leader's communication less human.

No matter the level of our technological advances, the human employee of, or even partners or suppliers to, an organization has not changed. They still have the same basic human needs they always have. They need freedom, to belong to a team or organization, and to be respected.

However, how we meet those needs keeps changing with the Internet. It also changes with massive multi-online video games (MMORPGs). And it changes with still-unrealized advances, like quantum or space computers.

In the past, enough autonomy may have sufficed. But it may not have met the needs of the newest generation at their first job. Nor did it meet the needs of key players just hired from outside the organization.

Again, we ask how the leader knows how best to lead. In, and out of, the leadership literature of our day, one piece of advice we will no doubt read is on the leading need set. Leadership means setting the pace and temperature of the team. Team norms and leadership expectations are set gently. They are set like an under-trained employee discussing changing policy or procedure.

A leader may have jumped into work first to pursue autonomy, then money, or both, in their career. Whatever the move, we assure you that, as a leader, you have met your psychological needs. How do you recognize and make employees feel welcome to a new opportunity or team they may join the next time they job hop?

Also, how do we give or not give freedom to a valued team member? If we did, he would be happier, work harder, and be less likely to consider the latest recruiter's proposal. Dechurch, Mesmer-Magnus, & Doty (2013) found this in a meta-data analysis. What is the best leadership theory for a new, technical age?

The future belongs to those who can combine ethics with the ability to do things digitally while keeping human concerns at the forefront. Those who synergize empathy, analytics, and humanity with innovation will redefine leadership.

Above all, the most successful teams of tomorrow will see that they can do much by using and unleashing technology. They will do this with a deep sense of human needs (Carter). Finally, no one knows exactly what the future will bring or where all the elements will land.

2.2.4 Psychological Frameworks

2.2.4.1 Positive Psychology



Martin Seligman and Mihaly Csikszentmihalyi led positive psychology in the late 1900s. Positive psychology is theorized to be a force in the broader field of psychology. It has also drawn newer psychologists' interest. In the past, psychology mostly sought to understand and treat mental illness. But it has recently aimed to understand and promote the well-being of people (Peterson, 2008). Psychology's positive forces seek to open up the optimist view.

Our research will explore how principles of positive psychology can be applied in leadership to create more ethical and sustainable organizational cultures, a key focus of our study. It is fuller than that of other psychology. Some leading figures associated with positive psychology, namely Barbara L. Fredrickson, Professor of Psychology at the University of North Carolina at Chapel Hill, suggest that positive psychology delves into positive emotions (Fredrickson, 2009), positive character traits (Seligman & Keyes, 2002), positive relationships (Baumeister & Leary, 1995), and positive institutions (Linley & Davis, 2010).

Positive psychology is concerned with the conditions that make life worth living. It studies how people and communities can be more fruitful. This leads to what many call the good life. The focus should not just be on the absence of human impairment.

Positive psychology says a good life is about fostering positive emotions. It is also about engagement and finding meaning. The key parts of positive psychology play big roles in understanding well-being. They are emotional flourishes, dominant personal strengths, and residual virtues. They are also fulfilling, nurturing, and lasting relationships.

Positive psychology is more balanced than the usual kind. Canonical research does not just study biology or pathologies. It seeks what is already positive and shows how it can be used (Seligman et al., 2005).

They often have lives that move forward, rebuild, and produce. They have good traits, feelings, and relationships. Humanistic psychology focuses on the good of human nature. It aims for an elevated level of success. It also concerns one's thoughts on the subject of religion and spirituality.

Furthermore, the virtues and strengths of positive psychology will also be placed into roles that affect the American Psychological Association and the American Association of Orthodontists. Positive psychology is also linked to other fields.

These include education and healthcare organizational behaviour. These links have appeared in services. The services are meant to improve humanity's lives (Fredrickson et al., 2008).

2.2.4.2 Industrial-Organisational Psychology

I-O psychology applies psychology to the workplace. It uses principles and research. Although it is a relatively new branch of psychology, it has had a fairly substantial impact on the field. Early I-O psychologists were drawn to the industry side of I-O work from the industry itself. The United States industrialized quickly. Psychology made quick inroads into the industry. This study will investigate how I-O psychology principles can be applied to leadership development programs to promote ethical decision-making and reduce unethical behaviour, a central theme in our research.

During WWII, the U.S. military needed a method to assign soldiers to diverse types of jobs. Army personnel and admin psychologists started methods for selecting employees. They tried to use psych principles to boost productivity. The industry was also growing fast. It was interested in efficient and effective consumer advertising and marketing. This success applied I-O principles. It led to applying psychology to employees and organizations.

It is now a diverse field. It grows and adapts to the quickly changing organizations. It is a field of both research and practice. I-O psychologists help organizations succeed. They do this by improving the performance and well-being of its people. An I-O psychologist will often be brought into a company to see how happy and satisfied employees are.

They will also suggest ways to improve output and efficiency. I-O psychologists study many topics in the workplace. These include recruitment, training, and evaluation. Also, work motivation, leadership, and teamwork. Other topics may include adjusting to work and personal life. They may also cover how consumers behave. They may also cover questions in law and public policy. These topics are related to human behaviour at work. I-O psychologists use many research methods to take a scientific approach to the workplace. You may need to do experiments, field studies, and other types of research.

Occupational-psychological factors can benefit both the employee and the employer. Research in I-O psychology has helped. It has made employees happier. It has also made them more productive and decision-making as well. There are many criticisms of I-O psychology, as well as strengths. I-O psychology has often been critiqued for having been developed to benefit employers more than employees.

The proportion has likely at least somewhat evened out. But many of the principles and research methods tend to favour the employer. However, the work produced is also largely for the benefit of the employee. Like much of psychology, I-O psychology is primarily interested in what it can do for individuals. However, someone had to apply the principles of I-O psychology to the workplace. Kantrowitz and Levy showed that many benefits come from doing so.

2.2.4.3 Social Psychology

The way people behave, think, and feel is part of the area of focus. It also explores how the presence of others affects people. It looks at their thoughts, feelings, and actions. Social psychology studies how influences behaviour, thoughts, and feelings. The real, imagined, or implied presence of others influences them. Our research will examine how social psychology concepts can help leaders understand and navigate the complex social dynamics within organizations, particularly in fostering ethical behaviour and positive work environments.

It explores the reasons why others affect people. It studies how we judge people and why people follow rules. Social psychology has a large scope. Throughout history, people have always wanted to understand how and why people behave differently. They also wonder why they think and feel differently. They have been trying to figure us out for centuries. It also borrows a lot from sociology because it studies the social context of individual mental processes. It is a mix between psychology and sociology.

Some key terms worth comprehending consist of attitude, group dynamics, social cognition, conformity, prejudice and discrimination, altruism and aggression, attraction and relationships, persuasion and social influence, self-identity, and applications.

Social psychology research is mainly empirical, with knowledge acquired through observation and experimentation. Of the many available research methods, the ones chosen to focus on are experiments and surveys. The other research methods are case studies, naturalistic observation, and correlational research. Ethics are key when using human subjects. Deception or spying without consent is unethical.

There are strengths and weaknesses in social psychology. One strength is that it relies on a scientific method. It uses controlled experiments and measuring to show patterns in human social interaction. Through unexpected means it accomplishes this. We could accomplish good goals with the aid of this insight. It would accomplish this by enhancing our comprehension of human nature. Experiments are the main tool used in social psychology to answer research questions. Some criticize its focus on situations, not cognition, and traits. Critics argue that it pays too much attention to the immediate.

The premises are sensible. People are mostly predictable. They avoid pain and seek pleasure and comfort. Thriving requires social connections, so broken connections lead to distress. Only social psychology uses science to understand the social world. It does this through testing hypotheses.

This shows how real or imagined social pressure influences thoughts, emotions, and behaviours. Knowledge reduces harmful behaviours, such as prejudice, when applied correctly. Social psychology shows that our social context shapes our actions. It does so often without us realizing it. Situations matter. In the age of information, science about social influence is key. Society is evolving fast. Social psychology will evolve along with it.

2.2.4.4 Dark Psychology

Dark psychology is the study of human nature. In particular, it is concerned with the mental health of those who exploit others. This will be intentionally provoked by criminals and/or deviants. While ethical leadership is the focal point of our work, there is still many leaders can learn from dark psychology that will better prepare them to identify pitfalls and challenges that may emerge as they work to foster more ethical behaviour within their respective organizations.

It goes against the general assumptions of instinctual drives. It also goes against the social sciences' assumptions of learned behaviour. All species have predatory defences, even plants. Even in modern society, predation roots plants.

Psychoanalysis comes from the work of the Austrian neuroscientist Sigmund Freud. It includes the investigation and treatment of mental disorders. It studies the psychic factors that drive human behaviour. And it interprets human culture and society.

But individuals have expanded dark psychology. It now includes work, crime, marketing, and politics. It helps understand coercive manipulation.

Machiavellianism is the use of clever deception, flattery, and exploitation. It is to take control over others for personal gain. Someone with a Machiavellian personality uses sharp perception and charm to gain power. They also use them to manipulate others to get what they want.

Narcissism: a person who has an excessive sense of self-pride and who feels they are the most important thing in the world. Many exploit others to fulfil their selfish desires. They want attention, validation, and security. They hide it with arrogance.

Psychopathy is a personality disorder that is antisocial and marked by a lack of empathy and a callous disregard for feelings or rights. Psychopaths seek ways to benefit from harming others.

Manipulation is the act or process of trying to make someone do what you want by using mental tricks. The use of influence in this way can end up controlling and inflicting harm on the victim.

Coercion are threats or penalties used to make someone do something against their will. Pressuring someone to act against their better judgment is what it entails.

Mind games are acts or ploys used to manipulate or maintain psychological control over someone. This brings the victim to a point of emotional distress and instability.

Cognitive biases are errors in thinking that affect the judgments and decisions that people make. Some biases, like confirmation biases, can occur repeatedly to exploit and manipulate individuals. Use of cognitive biases to persuade others to do their wish.

Social engineering is manipulating people. It cons them to give the dark psychic the required information.

The Dark Triad is a group of three personality traits. They are Narcissism, Machiavellianism, and Psychopathy. They represent the dark, antisocial parts of human nature. Gas lighting is psychological manipulation. The guesser speaks to cause doubt about reality or sanity.

The same model describes individual psychopaths. It also describes serial killer psychopathy. The difference is that one was born with brain anomalies. The other was not born with brain problems but had their brain hurt.

A person affected by dark psychology may have at least two of the following personality disorders concurrently: histrionic, narcissistic, obsessive-compulsive, paranoid, antisocial, borderline, and schizoid. If a person had more than two of these adaptations, they would have dark tetrad psychology.

Many field critics say it focuses too much on personal pathology. It rarely looks at normal human nature. Most people would argue that manipulation comes from 'ordinary' human desires. These include the desire to avoid rejection and threats to self-esteem.

They also include the desire to gain from personal or social growth. This is not at the end of the motivational continuum many people manipulate, to at least moderate advantage.

Another problem arises from using the concept too broadly. It applies to things that it does not cover. For example, people often treat simple human flaws like narcissism as pathological. This use has become common in pop psychology.

Full-blown disorders have always been with us. But no full-blown covert narcissists were running around. Major afflictions cannot be that common. If they were, they would threaten group life and human survival. That is why those who go full-blown probably would not even survive.

Misuse will always hurt the concept a bit. Full disorders must affect only 0.1% of people. But the psychology of our dark sides is especially important. They are why millions have suffered needlessly.

It is due to the influence of just two or three people exerting their will over others. The victims do not know they are being influenced. The culprits know but lie about it. Or they use their power to keep a low, regrettable status.

Dark psychology clarifies many psychological tricks that needlessly influence many people. These tricks are aside from being evil. It is hard to believe how easy they are to do without ever wearing someone down. Authorization seems like making yourself clearer to be more secure at the tokens of a society that might gander otherwise.

Obedience and conformity are pretty much just mind-wearing. Dark psychology is just for learning how to resist manipulators. They know they are mind-wearing. They will take your power and for what you are willing to trade it. In the psychology of the masses, the masses should be the ones to perform all treatments.

Dark psychology highlights the very worst of human behaviour. People who manipulate others use it to get control, power, and influence over the vulnerable. It gives us knowledge. We can control, repair, and prevent bad intentions and manipulative tactics from causing harm. But just understanding the roots of human darkness will never change what it means to be human.

At its truest level, dark psychology must also change. It must focus more on restorative justice, understanding trauma, and preventing harm. For its knowledge to do well, it must change.

Manipulation and coercion in social behaviour have likely been around since the dawn of humankind. But they have never had such a vast playing field until technology. Surveillance capitalism is the use of data mining to gather human data and make economic profits from it. Social media feeds on antisocial vices, such as narcissism, through its reward system of views or likes.

This is also why it is vital to understand the basics of manipulative activity. Dark psychology wants to find answers. They should reach the root causes of such aggressive acts, not just the damages from the crimes. For example, according to evidence, excessive harm to prevent crimes is not effective. It needs a human touch. It needs fixing, teaching, and rewards. These are for long-term change.

And continuing advancements in neuroscience. This lets dark psychology look at behaviours. It demonstrates how society and the environment control people. Brain imaging shows that psychopaths in prisons have reduced brain activity. It occurs in regions linked to emotions, such as empathy and ethics.

And genetics can be the cause of many antisocial behaviours. The definition of callousness is about dark personality traits. It means being uncaring toward others. The Minnesota Twins Study started in 1990. Its goal is not to blame or forgive the individual. It aims to identify a cause to enable improvements in whole systems.

Dark psychology does not believe in good and evil as binary. It sees the roots of harm in not people, but in the processes that drive us to act. Humans are complex. For example, the Stanford Prison Experiment demonstrated that researchers selected random ordinary individuals. They became prison guards. They showed extreme cruelty in only a few days from having power.

Adepts of dark psychology want to keep it in society. They see the best way to do this is to use dark psychology knowledge. They want to use it to build an early education system. This system will teach kids the natural defences against manipulation. These defences are self-worth, emotional intelligence, critical thinking, and ethics.

Dark psychology is about the dark tendencies of human civilization. It is about their underlying psychology. It is nothing short of imprisonment. It includes the discipline of moral and accountable persons. They use it to stop the dark powers of humans. These powers can cause good while restraining evil.

We can curb such traits. But a culture must have a vigilant and informed citizenship. They must be morally dedicated and continually alert. They must check and balance abuses of power. And they must be mindful of its corruption. We hope that dark psychology can be a key part of humanity's moral evolution. We hope to counter the backlash against the era of excessive technological control.

2.2.5 Emotional Intelligence

Since its introduction, the term emotional intelligence has had many definitions. But the most commonly used yet varying definition is this: "Emotional intelligence is the ability to perceive emotions." It is also the ability to access and generate emotions to assist thought. It is the ability to understand emotions and emotional knowledge. And it is the ability to reflectively regulate emotions to promote emotional and intellectual growth. When someone says, 'I am not good with people or I cannot relate to what they are going through,' it is safe to say that they have exceptionally low 'emotional intelligence'.

Students often use the term. They ask if the grading is based on their 'Multiple Intelligences'. 'Emotional Intelligence' is the point of reference." Another way to explain the term is to say that emotional intelligence is a cluster of hard abilities. These include the ability to accurately perceive, appraise, and express emotion. It also includes the ability to access and/or generate feelings when they help thought. It also includes the ability to understand emotion and emotional knowledge. And the ability to regulate emotions to promote growth.

The term first appeared in a 1985 doctoral dissertation by Wayne Payne. But it did not gain popularity until twenty years later, in 2005. To this day, many people still try to claim ownership of the term. But the first person to research and bring the term to life was Daniel Goleman. He is the author of 'Emotional Intelligence: Why It Can Matter More Than IQ,' the first book on emotional intelligence. Even though we cannot inherit emotional intelligence, people today are evolving over the years.

It was after Christ's death that Wayne Payne began researching. He wanted to determine why many mental patients seemed to control their emotions better. They did not seem as angry when provoked as those who consider themselves mentally stable. Wayne Payne concludes this in his thesis after years of research. He says that mass suppression of emotion has crippled our growth. It has made us oblivious.

Payne explores the challenges that society faces. He says some stem from our emotional ignorance. He sheds light on the human tendency to deny our genuine emotional selves.

Payne strikes a chord when he says Our motivation may have been different, but we have not acted in an evil way (Payne 1985). The following are some ways that Payne's work was extremely valuable. Raising important questions and issues about emotion

1. The design language and framework engaged us to become more aware of the questions and issues raised.

2. Providing concepts, methods, and tools that could be used to develop emotional intelligence (Payne, 1985).

Peter Salovey and John D. Mayer coined the term emotional intelligence in 1990 as social intelligence. It involves the ability to monitor one's and others' feelings and tell them apart. Then, to use this information to guide one's thinking and actions (Fianko, Afrifa, & Dzogbewu, 2020). The components of emotional intelligence are familiar. Ancient Greece introduced some of them in 330 BC, and Shakespeare included them in his work.

However, the term emotional intelligence did not become popular until years later. The term 'emotional intelligence' may seem new, but researchers have been reviewing it for several years. In 1996, the article 'Emotional Intelligence and Emancipation' was published. It recounted the story of a group of women with low emotional intelligence who rejected their social roles (Adiguzel & Uygun, 2020).

In 1995, Griffin mentions that Goleman released his global bestseller, Emotional Intelligence. It is just one part of his many contributions. Perla, Giovanni, and Joel noted this in 2019. Goleman is a psychologist and science writer. He has studied brain and behaviour research and written for the New York Times. He learned of the ground-breaking work of Salovey and Mayer in the 1990s. It enriched his study of emotional intelligence (Fianko, Afrifa, & Dzogbewu, 2020).

Goleman breaks emotional intelligence down into four components: self-awareness, selfmanagement, social awareness, and relationship management. In this study, we will explore these four dimensions. We will provide a clear definition of emotional intelligence. And we will explain the link between it and leadership.

Emotionally self-aware people understand their own emotions. They get their effects on others and their own strengths and weaknesses. They also learn how their emotions influence their attitudes. This self-awareness enables them to manage their emotions and monitor their habits. But how does self-awareness relate to leadership?

Showry & Manasa (2014) consider self-knowledge to be at the core of human behaviour and management. Self-awareness entails understanding one's inner self. This includes the mind, emotions, sensations, beliefs, desires, and personality. Dr. Tasha Eurich is an organizational psychologist and author who, for almost two decades now, has been researching self-awareness, looking into thousands of people to explore how important it really is and how one can improve their level of self-awareness. She learned that while 95 percent of people think they are self-aware, only 10-15 percent really are.

She discovered that while 95% of people believe they are self-aware, only 10-15% truly are. She calls self-awareness 'the meta-skill of the 21st century.' It sets the ceiling for many other key skills leaders and individuals need today.

Dr. Eurich emphasizes, "The first step in good leadership is self-awareness. It is the basis of emotional and social intelligence. Understanding their emotions helps leaders see how their

feelings affect their work. It also affects their interactions with others (Jastzabski, 2020). Self-awareness is crucial for a person to assess their behaviour accurately.

When a leader has a deep understanding of their behaviours, they can identify areas that need improvement. Managers can gain self-awareness. They can understand others concerning the job. This helps them manage or change staff behaviour. It enhances their leadership skills and helps them achieve organizational goals.

Church (1997) compared the skills of high-performing and average managers. He found that high-performing managers have more self-awareness, regardless of performance. The study also showed that top leaders are better at judging their work behaviour. They also do a better job of predicting how others might view them.

Self-awareness is outstanding in the literature as a form of self-knowledge. It is also more organized and deeply processed than other information we have. Goleman, 1998, implied that the leader who knows his/her weak points in their team can make them want to learn more there.

A study on the self-awareness of ineffective leaders found that various self-resources are crucial. These include goals, values, beliefs, traits, and skills. Also important are time horizons and ways of acting, thinking, and feeling (Showry, M., & Manasa, 2014). Dr Travis Bradberry (Bradberry, T., & Greaves, J., 2009) in Emotional Intelligence 2.0 identified self-awareness as one of its four factors. He emphasized the need to be aware of one's own and others' feelings. This is especially important in relations and communication. To be accepted as a leader by your follower, you need to show accountability for your own handling and be willing to demonstrate and "do" the behaviours you would like the staff to portray.

To gain the respect of followers as a leader, one needs to exercise self-management/ regulate oneself. Self-management is understood to be the control of feelings and impulses. Goleman, via stating "managing ones emotional 'hijack. You then redirect the brain's focus back to the task at hand."

Leaders can keep control of their emotions by using strategies to address emotional hijacks. They do this before reacting. Goleman (1995) stresses, "A leader must control their emotions," setting the tone for others to do the same. Effective leaders must start by managing themselves. They must do this before guiding and supporting others. They must take responsibility for their behaviour and well-being (Decker & Cangemi, 2018).

Bradberry and Greaves (2009) say that people can navigate tough situations. They encounter these situations. Social awareness encompasses empathy, service orientation, and organizational awareness.

Empathy means quickly understanding others' feelings and thoughts. This is done through active listening, observation, kinesics, and biometrics. Developing this ability boosts social awareness. It needs time and courage to understand others' emotions and thoughts without letting your own interfere. This sense of 'responsibility towards others' is crucial (Kumar, Adhish, & Chauhan, 2014). Lastly, managing relationships is key to successful leadership. It

affects the bond between leaders and employees. Emotional intelligence is key for leading people. It includes factors vital to good leadership.

Goleman (1998) defines relationship management as the skill of getting the responses you want from others. Good managers and leaders excel in relationship management, a core skill. This is especially true in cultures that value the behaviours this skill requires (Engle & Nehrt, 2011). Daniel Goleman identifies competencies within relationship management:

- Developing others
- Inspirational leadership
- Change catalyst
- ➢ Influence
- Conflict management
- Teamwork and Collaboration

2.2.6 Styles of Leadership

The organization and the leader's skills determine leadership style. So do the work environment and the workers. The leader must adapt to the organization and its staff. Leadership styles fall into three main categories. These are autocratic, democratic, and laissez-faire.



Figure 9: Common Leadership Styles Source: https://www.vgm.com/communities/leadership-insight-how-to-adapt-your-leadership-style/

2.2.6.1 Democratic Leadership Style

Democracy is appreciated by many people. Employee empowerment and collaborative decision-making are key components. Inclusionary environment creation is another goal. The democratic leadership style is examined in detail in this section.

Guiding Values of Democratic Leadership

Democratic leaders believe that workers must have a key role. They must shape the rules of their company through collective action.

Important components of this style of leadership include:

By engaging employees in the discovery of problems and the development of remedies, a person accumulates the full backing of their staff.

- 1. Collaboration and consensus are about gathering for a common purpose. It brings together people from various levels in an organization. They share their judgment and try to reach an agreement.
- 2. Open Communications: The leader does this by telling staff about the organisation. Staff willingly pass on what they know to others.
- 3. Sharing responsibility through delegation is key. By not always doing, but coordinating, the leader lets staff make decisions. This gives them a sense of importance. All this leads to personnel committing to the organization's objectives.

Benefits of the Democratic Leadership Style

Several benefits can be achieved through democratic leadership. Not only do the organisations benefit, but also the employees or the people working their benefit from this leadership style. The following are some advantages of democratic leadership:

- 1. Innovative ideas are fostered by productive teamwork. It highlights various abilities viewpoints and experiences. Compared to working alone these generate more ideas. Democratic team leaders push their members to think creatively in all aspects of their daily work. They produce original concepts and inventive solutions to problems here.
- 2. Better morale and job satisfaction come when employees can join in decisions. They feel they have a key role in the organisation. This makes employees happier. It also makes them more motivated.
- 3. Lower Labour Turnover: Engaged employees are very satisfied in their jobs. They have the least chance of leaving the organization on their own. When turnover is lower, the organization cuts later costs. It also makes it easier to keep institutional knowledge.
- 4. Better speed and quality of decisions come when people share their views. They find better solutions than an individual working alone.
- 5. Decisions will always be of higher quality when people make them use a participatory approach.

6. It builds worker relationships and teamwork. A democratic leader cannot have one member working against the others. All team members receive the same respect. They get to help determine what is good for them.

Challenges of Democratic Leadership

Although democratic leadership is full of upsides and advantages, there are also quite a few challenges to using this method of leadership, including the following.

- 1. Time constraints: This style of leadership is less effective than others because it takes a lot of time to reach a consensus.
- 2. Conflict resolution There will always be disagreements and working through them while making sure all opinions are valued is difficult.
- 3. Communication barriers difficult issues are difficult to communicate. Diffusing between people using different languages is hard. This is true even for people who imply different meanings. It requires great people skills.
- 4. Making unpopular decisions is a challenge for democratic leaders. When a leader knows that not everyone on the team will agree with a tough decision, they must make it can be difficult for them to make it.
- 5. Accountability for team members contributions within the group may be a challenge for group leaders.

To use democratic leadership well, a leader should work to avoid pitfalls and maximize benefits. Here are practical tips for applying democratic leadership in real-world settings.

- 1. Build and model teamwork. To encourage teamwork, a leader must first be a good team player himself/herself. He must build consensus or work through disagreements with trust. Although a leader fosters trust, he/she still has the final say when consensus is unmet, clearly explaining decisions to retain trust.
- 2. Build and maintain trust. A leader can effectively lead democratically if he/she earns team trust. When they are loyal to a leader, they trust people are more obliging and accommodating. A leader's capacity to actively and sympathetically listen consider cultural differences when making decisions keep their word and settle disputes is what builds trust.
- 3. Confidence building means increasing employees' self-confidence. They often lack confidence because of complexity, time constraints, changes, and limited resources. Confidence building does not always require consensus on difficult issues. If the group is growing and using good judgment. Then, solving problems together is more important than reaching an agreement.
- 4. Practice active listening. Hearing someone is not equal to good listening. Listening means maximising information quickly through dialogue and questions. A leader should ensure that he/she understands the speakers by paraphrasing and asking open-ended questions.

- 5. Improve team listening skills. Listening is critical in team interactions, encompassing many skills. If a leader listens well one-on-one, he/she may still struggle in a team setting.
- 6. Counsel gently. Improving performance involves corrective counselling, discipline, and change never pleasant. But a leader can make it more comfortable by counselling privately and praising publicly. Public criticism just embarrasses employees.
- 7. Become confident over time. Confidence is gradually like weight it is lost through work. As a leader loses confidence, he/she also loses hesitation and uncertainty. The same goes for leadership, one loses confidence by losing hesitation to become more confident over time.
- 8. Building trust; Active listening and gentle counselling can help a leader use democratic leadership well.

In conclusion, democratic leadership is a powerful tool. It boosts employee engagement and empowerment. It drives innovation and creates a more inclusive and fairer workplace. However, with any model or style of leadership, there are challenges and things to think about to achieve maximum effect. Managers understand the core principles of democratic leadership. They are also aware of its advantages and tested applications. They can positively impact their organization by applying this knowledge. Future work will be shaped by democratic leaders as they learn assess and adjust. Their personnel are going to be more successful engaged and linked.

Pace Setting Leadership Style

The pacesetting style is highly driven and results oriented. It places great weight on setting lofty standards and leading by example. This style is autocratic. It focuses on the principles and traits. They drive setting lofty expectations and modelling desired behaviours.

Leaders can benefit from this style. It helps them drive high performance and model excellence. But it can also hurt teams if the goals are set too high. This can put too much pressure on a team member. Or it can happen if they do not consider communication and collaboration when picking the team.

Leaders can improve the pacesetting style by mixing lofty standards with compassion. They can also add communication and cooperation. These traits improve the strength of this method for the organization.

The pacesetting leadership style is built on several key principles:

- 1. Setting challenging goals: Pace-setter leaders set stretch goals that challenge both individuals and the team to continuously improve. Team members will have the urge to outperform and to improve professionally when they set challenging goals, this is because they are motivated to push beyond their comfort zones.
- 2. Modelling Excellence: They are the Pacesetter leaders, who set very demanding levels of quality in their behaviour thereby modelling the way for that team. They not only

preach but also lead by example with the level of work and behaviour that they expect from their team members.

- 3. Closely Monitoring Performance: Pacesetter leaders check their follow up with the achievement by themselves constantly. This enables them to pick up deviations from the planned path as soon as they occur. Then they can speak to their team and correct the course of action if necessary.
- 4. Holding People to a Higher Standard of Responsibility: Pacesetters set clear metrics on short-term concrete goals.
- 5. Providing ample support: When team members are willing and competent, pacesetter leaders offer resources, guidance, and direction as needed. Working as a team helps to achieve the team's goals.

Several key behaviours and attitudes set pace-setting leaders apart:

The behaviours and attitudes of pace-setting leaders can be advantageous and pose challenges.

- 1. They set much higher expectations for work quality and quantity. They apply these standards to themselves and their teams. While this never-ending chase for perfection can be exhausting, it produces superb results among your team members.
- 2. Self-Reflection: Pacesetter Leaders regularly reflect on their behaviour for improvements This dedication to self-reflection makes them better leaders and keeps them at the leading edge.
- 3. Results-orientated is the emphasis of the leader while they also put the relationships behind them. All the focus is on the process, which can make the employees feel alienated as they may be more process-orientated themselves.
- 4. "Lead by Doing" Mentality: Pace-setting leaders believe in leading by example. When it comes to making things happen, they get their hands dirty, showing what needs doing-and getting done. While a tact worthwhile for some situations, it you expect others around them to play at the same level on an on-going basis than the person will find themselves handicapping delegation and stunting team members' personal growth who may not be as well-versed in certain areas.
- 5. Time-Consciousness: Pacesetters are known to have a high Time consciousness and can even be rigid with schedules, since they recognize the value of time. In return they expect the team members to be equally punctual & time bound. Efficiency is a quality that can be extremely helpful in reaching for items however it also makes the job overwhelming if majority of us do balance with some flexibility and understanding.

Pacesetting as a leadership style has its pros; it can yield transformative results for the entire team and every follower, alike.

1. Drive for Excellence. This style often motivates followers to strive for greatness. It does so by showing the leader's lofty standards. Pace-setting leaders set tough goals for themselves and their teams. They inspire others to give their best effort to meet those goals.

- 2. The pace-setting style emphasizes excellence. This naturally leads to more productivity. This is because leaders push team members to work harder to improve themselves and achieve the lofty standards set. Also, ambitious goals set by leaders motivate members. They work diligently to achieve them.
- 3. Leaders who set the pace constantly improve themselves, earning recognition for their efforts. They are often first-class thinkers who are always learning. The leader drives this by dedicating themselves to meeting lofty standards and motivating others to do the same. Doing many tasks on the job and dealing with different people helps a lot. It aids their ongoing learning and knowledge growth.
- 4. Clear direction: Pacesetters are often very enthusiastic and emotional about the mission to be accomplished, resulting in a clear image of what they want and know how. This is how they can always give clear directions to everyone on what direction the company should follow, in order for all of them being are walking toward destination together.

Challenges of Pacesetting Leadership

When not managed correctly, this style can easily backfire. Below are some challenges often associated with pace-setting leadership.

- 1. Higher burnout is possible. Employees may struggle to meet the lofty expectations that come with pacesetting leadership. This may discourage them.
- 2. Extraordinarily little or no creativity Efficiency and results are the two areas pacesetting leaders are most focused on. As a result, creativity, which is needed to be innovative, does not have much of a place here.
- 3. Morale When the team is under high stress to perform, the leader will typically see morale dip. Be aware of this and adjust your leadership style accordingly.
- 4. The leader is poorly qualified: A pacesetting leader has few options to change goals. This could be problematic when things do not happen as planned.
- 5. Low ownership on the recruitment process Can be a micromanager Pace-setting style which could mean that things are more watched over (not yet coaching) A pacesetting leader will be perceived as a micromanager when not managed correctly because they struggle to delegate.

While pacesetting leadership can work well, it also has to be used with precautions not to fall into traps. Practical steps to gain the most out of this approach being -

- 1. Approach: Try to set challenging, but realistic goals and accomplish them within a reasonable time frame. Unreal expectations lead team members to be overloaded and un-motivated.
- 2. Feedback is especially important! Do periodic feedback so that they may know how things are and what to work on further to achieve the results. Feedback is very instrumental in bridging gaps, whether knowledge- or skill-based, in performing a task.
- 3. Nurture Collaboration: Although in teams to encourage collaboration, ensure accountability of everyone.

- 4. Give Autonomy with Direction: Let the team do their work and offer them help if necessary. Therefore, a sense of ownership was built in this way while other team members became self-assured about what they were doing as well.
- 5. Promote Work-Life Balance: Understanding the importance of having a balance between work and home. Promoting healthy boundaries can prevent burnout. It can also improve the team's well-being. This leads to better performance and sustained motivation.

Pacesetting leadership is one of the best ways to drive performance and achieve excellence. It also creates a culture of continuous improvement in the organization. By knowing the principles, traits, strengths, and weaknesses of pacesetting leadership, leaders can use the style to boost performance. They can do this by addressing the drawbacks. They also consider the demanding and cooperative leadership style important. It combines lofty standards and the experimental use of supportive methods. They guide and work with others to achieve what the organization has set.

2.2.6.2 Transformational Leadership Style

Transformational leadership style goes beyond a simple managerial position in an organization. The name of the style is "transformational leadership."" James MacGregor Burns introduced it in 1978. Bernard M. Bass then developed it in 1985. This leadership style emphasizes inspiration, motivation, and empowering followers. It aims to help them achieve much better performance, productivity, and innovation.

The transformational leadership style is about inspiring, motivating, and genuinely caring for followers. Creating an environment where we trust people to make the right decisions. This type of leadership is also about instilling and empowering the organization.

It does so with shared values of fairness, respect, and teamwork. The leader also has high emotional intelligence. This shows that they have skills in understanding others' emotions. They are good at socializing and self-aware. Transformational leaders inspire and motivate followers. They can get impressive results from them.

Sometimes called "Four I" leadership. It focuses on idealized influence, inspirational motivation, intellectual stimulation, and individualized consideration. Transformational leadership typically focuses on these principal areas. Transformational leaders display high ethical standards. They also have integrity and work as positive role models (Bass, 1985).

The transformational leader works towards the good of the whole, not himself or herself, and inspires his or her team to do the same. This leader also instils a sense of purpose among his or her followers. These leaders' vision is energizing to followers. It is realistic with a clear picture of the future, yet just out of reach for the team (Bass & Riggio, 2006).

Also, the leader sets lofty expectations. This inspires the team to step up and meet the goals. The leader transforms followers. They do not let followers be content. They build in them optimism, growth, and self-belief (Bass, 1999).

The leader fosters creativity and innovation. Their main goal is to make followers think freely (Bass, 1999). This leader also uses critical thinking and open lines of communication when it comes to the followers (Bass, 1999). Unlike transactional leaders, transformational leaders can give individualized attention (Avolio et al., 1999).

The research shows that inspiring leadership can help employees. It can also help teams and organizations. It is true in any setting. Previous studies showed that a great leader can transform those who follow them.

They become more motivated and engaged. They involve themselves more in the organization's success. Research has also shown this. Employees under transformational leaders are very committed to their organizations. They not only try to meet deadlines, but also to succeed with the firm. They do this because they feel they are part of the organization.

How great leaders motivate their followers. They do it to improve performance and engagement. Transformational leaders engage and inspire their followers to achieve great outcomes. In doing so, they grow their own leadership capacity.

The leader motivates and commits. This enables the workforce to perform to lofty standards. Transformational leaders also build an emotional bond with their followers. The followers are essentially transforming into leaders. The leader's motivation and inspiration help followers. They become more engaged, perform better, and grow their leadership skills.

People see the transformational leader as a leader. They inspire creativity and innovation ingroup members. Their ability to generate innovative ideas is connected to how they encourage employees. They must challenge the status quo and find new directions.

Transformational leaders often create a culture that leads to employee success. They build the kind of culture that is key to success. This leadership is linked to positive cultures. They create followers who can work at these levels. Egalitarian and clan cultures have many good aspects. These cultures are somewhat trusting and participatory.

They have a keen sense of belonging and identity. They are also relational in that there can be much more concern for individuals and teams. With this type of culture, the employees will feel much more of a family-like atmosphere, and this is what keeps them happy at the workplace.

These cultures also have an advantage. It comes to changing and making new employee networks. The discussed features centre on the cultures. These are advertising, training, and succession planning.

An organization is more effective when a manager is a transformational leader. Their financial performance and customer satisfaction improve. But so does the organization's indictment. The

56 | P a g e

formula for increased effectiveness is simple. It is having a manager. They mainly do transformational leadership. The followers are mainly empowered. More than 60% support this (Masoomeh & Soha, 2012).

Transformational leaders focus on vision, enhancement, and development. They also care about innovation and empowering followers. This focus drives long-term success (Bass & Riggio, 2006).

Transformational leadership is as relevant today as ever in our ever-changing world. The world we live in is full of change and uncertainty. It makes transformational leadership a necessity. Today's organizations need transformational leaders. They help develop followers who want to create change and be comfortable with it.

However, to implement and maintain transformational leadership, there are challenges that the Organisation has to be ready to face as follows:

Identify and develop leaders. One of the most important theories of leadership is transformational leadership. Organizations need to get leaders who embody the ideal. So, companies need a full leadership development program (Avolio, 2005).

A supportive culture is crucial. Transformational leadership improves when cultures promote trust. It is where employees have to function under any circumstance or condition without fear. This is the type of culture in which organizations have to invest.

Assessing Ethical Values: Transformational leadership is effective in driving change. For example, it was key to Spinelli changing Apple. But we need strong ethics to prevent abuse of power. The model focuses on charismatic, idealized leadership (Bass & Steidlmeier, 1999). Transformational leadership is truly a powerful model for inspiring followers. It allows for innovation.

It can also be a key to an organization's success. Cherry (2012) said many researchers and theorists have shown that this type of leadership has broad benefits. Some of the best studies show that transformational leaders tend to have higher performance. They are also more satisfied with their leader and organization.

They also show higher levels of organizational citizenship behaviours. Going beyond just doing our paid job defines these actions. These behaviours lead to an organization with an incredibly positive image to its stakeholders. This can lead to many good outcomes, like more satisfied customers. We live in an ever more complex world.

So, transformational leadership will only grow in importance. It will also make leaders act on some of the implementation problems pointed out in this study.

Also, increased organizations focus on doing their tasks in ethical ways. This could be a nice framework for leaders. They are interested in modelling roles and guiding their followers to live by a set of values.

2.2.6.3 Transactional Leadership Style

Max Weber (1947) first described transactional leadership. Bernard M. Bass (1985) later expanded on it. The transactional leader focuses on the exchange. It is between the leader and the follower. The leader has power and uses it to give rewards or punishments to the follower.

This depends on the follower's compliance with the leader's requests. Leaders keep authority and control through incentives. These include pay, promotions, pride, punishment, or job loss (Bass, 1985). The transactional leader emphasizes operation.

They focus on completing the task and meeting the near goals. The role of the leader is to complete the tasks as required in a morale-boosting and confident manner for optimal results (Bass, 1985).

The leadership style of transactional leadership manifested itself in three ways.

The famous leadership expert Bass (1985) writes that the first method of leadership is contingent reward. According to him, the reward method relies on the leader setting clear expectations. They offer rewards based on evidence. Bonuses, promotions, and extra time off are methods of motivation. They can be used to influence followers to meet or exceed set expectations.

To avoid deviations from these standards, the next method of leadership makes use of active management by exception. One of the key proponents of this theory, Avolio et al. In 1999, it was said that the leader must not only watch the followers' performance. They must also fix things if the followers do not meet expectations. This involves regular intervention to ensure compliance.

Lastly, transactional leadership's ultimate trait is passive management by exception. This is per Bass and Riggio (2006). They express that this theory of leadership is more reactive. Leaders use this prescribed method of managing when problems arise, or expectations are not met.

Benefits of Transactional Leadership

In particular, in organisational settings, there is significant value in emphasising leadership. In certain organisational settings, transactional leadership provides several clear advantages.

- Clarity and predictability are crucial. Predictability is especially important for followers. It helps them keep a sense of harmony and control. It also helps them make and follow rules. It gives staff a sense of predictability.
- Efficiency and goal achievements- The desired aim and purpose have to be objective every time. Whatever the boundary, transactional leaders show that to lead they are committed to match those desires always by well-defined jobs and tasks.
- This is needed for specific industries. These construct buildings or make cars or electronics. They must be certified as accurate and safe for today's comfort.

Disadvantages of Transactional Leadership

Transactional leadership is not devoid of its setbacks, which have called into question its traditional approach to managing.

- 1. Limits innovative thinking. Stress on rules, processes, and efficiency can hinder out-ofthe-box thinking and taking risks. These are crucial for better products or business breakthroughs and long-term adaptability. Transactional leaders tend to manage by the book because the book is their security blanket.
- 2. Foster Dependence: People will soon become no more creative or responsible than a challenging task demands. Realistic limits are inadequate. As one expert states, "The moment that you realise your workforce isn't capable, is not performing to the standard, you are having a 'leadership' problem."
- 3. Neglect personal growth. In transactional leadership, individual needs are often overlooked. For example, if a supervisor ignores real-world conflict resolution skills. After all, why fix it if it is not broken? Of course, we could have avoided that conflict. The supervisor could have just let the employees do their job. They received payment for doing it. The supervisor could have also learned some promising social skills. This would allow for a more peaceful and compliant workforce.
- 4. Leans on the Side of Agreement: The moment you realise your team is not talented and is not performing to the standard, you are having a "leadership" problem.

Contemporary Uses and Factors to Consider

Although transactional leadership is certainly not a one-size-fits-all type of leadership, it may still have its uses in a variety of situations.

- 1. Managing Troubles: When an organisation is in crisis or constant instability, transactional leadership can help to bring the needed clarity and direction. It defines the existing goals and the prescriptive methods to achieve them. If nothing else, it can keep the work focused and activate basic processes.
- 2. New Attraction: The new employees or the team might benefit greatly from having a transactional leader as their on boarding manager. This model has been so impactful, that it should never be seen as a replacement for anything else.
- 3. The Mechanised Flow: Large-scale reformation or normal tasks for 'normal' staff might benefit from such a leadership style. It seems that this technique is particularly suited, not for people to participate, but for systems and tools to perform efficiently.

One important thing about transactional leadership is that it does not clash with other styles. It is a mix of transactional and transformational techniques. This makes a stable, adaptive strategy.

Transactional leadership offers a good framework. It helps organizations to succeed. It is not the perfect style of leading, but it can work in organizations that have well-defined structures and patterns of operation. They have clear controls and evaluations. They are part of systems. This is perfect for organizations that are not undergoing a lot of innovation or change. It operates using the same structure. So, employees get their rewards if they achieve certain goals.

2.2.6.4 Bureaucratic Leadership Style

Bureaucratic leadership is a style of leadership. It involves using rules to control a workplace. The leader's style entails strict adherence to the policies and rules of an organization. It is a standardized leadership style that follows specific procedures set by the organization and adheres to rules. Also, bureaucrats emphasize sticking to the rules. They also build relations with workers (Brooks, 2009). Bureaucratic leadership usually involves management following certain functions. First, management provides clear job descriptions to workers. Second, the management or leader maintains clear files and records for accountability.

Third is the assignment of specific duties and roles to workers to ensure specialization. The last function is that leaders stick to the organization's rules (Albrow & Hohson, 2012). Bureaucratic leadership has long been controversial. It has been a subject of much study in leadership and organization theory. There were many studies conducted examining issues like:

Does bureaucracy make leaders get more attention from seniors? Does this attention lead to more success? Or does it lead to less motivated employees? It also causes more formalization. And it makes unit goals harder to fit into the organization's many goals. According to Burnes and Jackson, bureaucratic leadership provides a clear division of work. Activities in the work follow formal rules. These rules are separate from the private lives of employees and managers. The study investigated an important idea. Bureaucracies make decisions using rules and procedures. This will motivate employees to work hard because management is incredibly involved.

Researchers have also conducted research. It asks if bureaucratic leadership causes business failure. Bureaucracies are very impersonal. Workers in them may not feel motivated to contribute ideas. This is because regulations govern many tasks in a way to which they cannot relate. In summary, bureaucratic leadership has a formalized structure. It has rules for employees to follow. Decisions flow from top management to all levels in a centralized way. We establish specialized positions and units to ensure that we complete tasks in a timely and efficient manner.

The goal is to get maximum productivity out of the rules for managing the work. Rules are strictly enforced to maintain balance. Avoiding prejudices and discrimination is key. It means being objective in handling employees' problems. It means treating policies and procedures as designed.

Advantages of Bureaucratic Leadership Style

- 1. Consistency: Bureaucratic leaders uphold a set of processes that once established there is minor change. This lack of variation reduces unexpected adventures by team members.
- 2. Clarity: Team members have a clear understanding of their position and established processes are clearly defined by a bureaucratic leader. With that, there is a decrease in ambiguity and tensions.
- 3. Accountability: Team members are easier to hold accountable for their decisions and actions when there are clear roles and established procedures in place.
- 4. Risk Management: Bureaucratic leaders tend to be cautious when making decisions. The leader takes a few risks. This leads team members to follow their example. The leader makes careful decisions. This way of deciding cuts errors and saves time.
- 5. Efficiency: Bureaucratic leaders use a well-defined and established process that has existed long enough for kinks to have been worked out. When the process is established, productivity is not far behind.
- 6. Stability: Consider this a feeling of stability when so many things in life are not. Bureaucratic leaders offer this sentimental value to their staff that things are not just going to change on a whim.
- 7. Legal Compliance: Many regulations exist. Bureaucratic leaders make decisions based on established processes that have in some ways been tested and may follow in law or policy-driven decisions or choices.
- 8. Documentation: For the first time many decisions are being documented in one place very distinct to process. Many times, the records kept are for summative evaluations or pluses and minuses about employees.
- 9. Hierarchy: Bureaucratic leaders traditionally have offered hierarchy which again assigns and offers a sense of security. If not down the chain of command for tasks and projects and goodness's sake someone to turn to when things just get to be too much
- 10. Risk Reduction: Bureaucratic leaders tend to be fairly cautious decision-makers. The time saved because of this is by far this style's most valuable aspect. Many decisions have been made and tested so risk is minimized.

The bureaucratic leadership approach has certain drawbacks that a leader should consider. Below are some disadvantages of bureaucratic leadership:

- 1. Restrained Ideas: Bureaucratic leadership limits creative and innovative ideas. Bureaucratic leadership follows a certain set of rules and regulations; anything that is not listed in these standards should not be a part of it.
- 2. Slow to Change: The hierarchy and unresponsive nature of bureaucracy make it slow to react to change. This can hurt the organisation in a rapidly changing environment.
- 3. Impersonal workspaces: The emphasis on rules and regulations is another disadvantage of bureaucratic leadership. Such elevated levels of stress can make the atmosphere impersonal. Employees may feel undervalued and less enthusiastic about their work if they work in an environment like this.

- 4. Another issue with strict enforcement of rules is that it may result in the dehumanisation of employees. When strict rules and procedures make employees adhere to them, they may feel like machines and nothing more. This dehumanisation may reduce the autonomy, motivation, and morale of employees.
- 5. The ability of employees to make decisions and influence their work is usually extremely limited in a bureaucratic organisation. Therefore, employees can easily experience a lack of involvement in their work and decision-making.

Bureaucratic leadership offers a stable work environment. It has clear rules and regulations. Although bureaucratic leadership offers these great benefits, it also sacrifices many other functions. It may limit creativity. It may slow the recognition of change. It sets an impersonal work environment. It dehumanizes jobs. Lastly, it offers limited achievements for contributing. When choosing a style of leadership, you must also look at the downsides. You must consider how the organization may help with these issues. Organizations need knowledge of bureaucratic leadership. It lets them have a strategy to balance efficiency and the impact on employees. Bureaucratic leadership focuses on rules and stability. It does not encourage change and innovation. Change can be difficult. Bureaucratic leaders can benefit from both transactional and transformational styles. The style they need depends on the situation.

2.2.6.5 Coaching Leadership Style

In the business world, the coaching leadership style has gained popularity. It influences the activities, behaviour, and job performance of a subordinate or employee. This is remarkably similar when considering the relationship between a coach and an athlete, or even, for that matter, a coach, and an average person. The individual in a leadership position might adopt this behaviour and adopt this role for any number of reasons.

The coaching leadership style is one of the six styles described by Goleman. Coaches are mentors who coach and teach employees. They also help employees see their strengths and weaknesses. They tie these to their personal and career goals. Coaching is the least used leadership style, according to research by Hay and McBer. Leaders should use it more to promote long-term development with their whole team. Mulec and Roth's results show that coaching can help teams. What was great about this study is that they also showed what specific types of interventions seemed to be the most effective.

According to their coaching log and interviews, what they found was interesting. The interventions in meetings were amazingly effective. They helped overcome hurdles and improve teamwork and support. This supports the view that coaching is often reactive, not proactive. It says that coaches can (and should) help enable better teamwork, not just fix things when they go wrong. The study found that 71% of their coaching time is for team PR. So, investing in coaching to improve team dynamics and, thus, performance would seem to be a good thing. Many studies focused on how first-line managers in warehouse distribution coach. They found a link between coaching and job satisfaction. Also, most similar studies found that the managers overestimated their coaching. This shows a gap in perception. The Coach-Based

Leadership Intervention Model says the coach is a collaborator with the coachee. They agree on mentoring the coachee, setting goals, and bringing about change in a person. Also, coaching will help employees progress. It will help them self-reflect and take the lead to grow. The coach, that is, the coach, also has a professional relationship with the coachee. Leadership in coaching is also focused on setting goals. It aims to support others so they can change. Research indicates that how workers view coaching impacts their views. This includes their role, goals, and supervisors' ability to meet their needs. Job satisfaction, commitment, learning, performance, and morale are also affected. It even affects overall performance and trust in leaders. It improves reasoning about failure and how to improve from it. It builds better peer relationships. And it helps subordinates exceed expectations.

The advantages of using coaching as a leadership style are as follows:

- 1. Improved Job Satisfaction Coaching enhances job satisfaction because employees are given attention by their superiors.
- 2. Improved Communication Coaching improves the communication process up and down the line. Coaching encourages a two-way communication system and hence most of the issues are solved amicably.
- 3. Development Feedback Coaches give and get developmental feedback. This leadership style encourages the exchange of feedback. It is for the ongoing development of the employee.
- 4. Coaching leadership focuses on the growth of the employee. It does so by boosting their total skills.
- 5. Motivational tool To inspire employees to want to achieve certain goals, to feel confident to overcome any obstacles along the way and to achieve higher results.

While there are far more benefits to coaching leadership than drawbacks there are however some drawbacks as well. These are a few disadvantages.

- 1. Time-intensive The coaching leadership style necessitates a considerable time investment from the manager much like the mentoring leadership style. In order to coach each employee, the manager must dedicate the required time to them. To highly stressed managers this might seem like an insurmountable amount of time to spend with every employee.
- Skill requirement Managers who are serving in a coaching position must have certain skills. In the same way that not all managers can mentor, not all managers can coach. Managers who naturally lack these skills or are just not naturally good at coaching will need to take time to get training on how to be a great coach.
- 3. Resistance to change: Employees may also genuinely resist coaching. Coaching is an effective way to bring about most changes. But some employees resist it. This is a key part of coaching leadership. A resistant employee could threaten your ability to improve their performance and their behaviour to their peers.

Coaching leadership can be the best decision for leaders when dealing with challenging employees. This style makes employees feel valued and heard. It conveys that they are part of the big picture, not just working an 8-hour shift. Coaching leadership has great benefits at work, school, and home and in staying organized. As managers and staff establish a culture of coaching and define competencies it can also result in personal growth. Any leader can pick up and practice the coaching style of leadership. Plans execution and outcomes can all benefit from an organizational culture that is receptive to coaching. Leaders and organisations should build a coaching culture because it can increase team performance. This happens when leaders motivate employees, provide feedback, and focus on employee growth and development.

2.2.6.6 Visionary Leadership Style

We are entering the realm of leadership literature after Weber. We are moving from the epoch of Weber into Transformational theory. In this new literature, research increasingly shifts away from bureaucratic battles and charisma. Instead, it focuses on the blurry line between leader and visionary. Visionary leadership is a style of leadership. The leader articulates the goal and provides the means. They justify the course of action and inspire the group to pursue the goal. Recently, it has been well-researched. People now argue about its relevance today. They debate whether it is beneficial and criticize its lack of suitability for modern business.

Benefits of Visionary Leadership Style

- 1. Improved Motivation & Engagement: Leaders with visionary ideas depict a better future. They push themselves and their groups to perform better. When doing anything they exhibit zeal and enthusiasm. Employee satisfaction is the result of this. Engaged employees will do whatever it takes for the organization to realize its vision.
- 2. Improved creativity and innovation: Since leaders have a vision and can think about the future, they can introduce a few new mind-sets to the employees of the company. Because the leaders of visionary companies are willing to take a chance, they offer their employees a chance to do the same. This means even if an employee produces a bad idea, the leaders may see something in what the employee is saying and how it could be brought forward.
- 3. Visionary Leadership: Allowing for a clear-cut plan of what is to come, visionary leadership helps make choices strategically. These decisions are those that the leaders take their teams to, avoiding divergent paths that would take distance from the end goal.
- 4. More Alignment: When employees understand the company objectives, they perform to meet them. As a result, unobstructed vision from leaders stops infighting. It also makes cooperation easier and reduces company politics.
- 5. Attracting and Retaining Talent: Visionary leaders are often very charismatic. They draw in top individuals. These people are driven by the opportunity to make an impact and contribute to something larger than themselves. As a result, a company may end up with a more talented pool of employees. They are highly motivated, which gives the company a lasting competitive advantage.

Disadvantages of Visionary Leadership Style

- 1. Overreliance on the Leader. If the vision is only emanating from the leader's charisma and expertise it creates a single point of failure. If the leader leaves or loses credibility, then the organization can be faced with a lack of direction and demotivation which is most time difficult to recover from.
- 2. Translating an unobstructed vision into definite and laid-out steps can be difficult. Without carefully thought-out plans and strategy the vision can lose steam and leave some people wondering what happened.
- 3. Potential misunderstanding of the Vision: Not all visions are good ones. Some can damage the organization. A leader sets an impossible vision for the company. They do this because they do not understand the inside and outside of the company. This will harm the organization. Similarly, overly ambitious visions can drive down employee motivation. People have varying self-efficacy levels. So, for some, an overly ambitious vision seems unrealistic.
- 4. Resistance to Change: Resistance to change is one of the biggest challenges when seeking to implement a new vision. The job of a leader is to identify if the resistance is coming from direct pushback against the change or simply someone who likes things the way they are. Successful leaders understand that there are always those who will not change no matter how they communicate and try to engage them but can also bring the buy-in of those who see the need for change.

Practical Applications of Visionary Leadership

- 1. Leaders must effectively communicate the vision, using language that resonates with others and makes them feel that they can make a positive change. Besides this, leaders must also communicate the vision often, using different methods to celebrate successes, and milestones, and make the building of the vision fun. They must also communicate the vision in terms of the culture they want to create in the organisation, department, or team. How leaders behave is vital.
- 2. One characteristic of a Visionary Leader is to Empower and Engage Followers. This means giving people the tools, resources, authority, and chance to succeed. They also need the motivation. It means to give people the skills, knowledge, and contexts they need to do their work. This makes people competent and trust their abilities. Empowered people are emotionally involved in their work. They produce high-quality work. This includes giving tasks others can do. It also involves giving people the chance to develop new skills and strengths. And it means encouraging others to take part in making their own decisions.
- 3. Need to establish a work culture that appreciates change. It should be cooperative and embrace risk. This kind of culture is the foundation for achieving the vision. Leaders must fantastically learn, celebrate success, and openly admit to setbacks.
- 4. Being able to adapt to the vision and plans is crucial. Leaders should be constantly monitoring progress and get feedback so they can change the vision or plans as needed to keep them relevant and working.

Visionary leadership faces challenges but offers many benefits. It motivates and inspires teams. These leaders can use strategies with both pros and cons. Yet, applying a vision effectively can lead the organization to a successful future.

2.2.6.7 Servant Leadership Style

Servant leadership is a leadership style that places the needs of others over the needs of oneself. The goal of this is to help people grow and develop. Servant leaders are humble and understand that the world does not revolve around them. Servant leadership has basic principles. One is putting others' needs first. In a leadership role, you always want your employees or colleagues to have trust in you.

So, I will hear your needs. I will also hear your concerns and complaints. Then, I will help with any of them. This is critical. Putting others' needs first will create a decent work environment. Your employees will trust you and feel that you have their best interests at heart.

Empathy is another critical characteristic of the servant leader. Leaders in servant leadership try to understand and empathize with others. Although this may sound like a stretch in the business world, it makes a lot of sense. A leader who is aware of the challenges and emotions that his employees face lays a foundation. This foundation supports a close relationship with employees. Trust, respect, love, and loyalty. They build the relationship. People also hold being humble in high regard.

Good leaders know that they need to empower those around them, and that recognition and glory carry negative connotations. A good leader acknowledges their limitations and the mistakes they have made along the way. Moreover, they always seek feedback. They are willing to have people criticize them for their faults and where they went wrong.

Servant leadership is not just about serving others and making them feel good. It is all about giving them the chance to grow and become better at everything in life. It is about being supportive. It is about guidance and mentorship. It is about the moulding of a person's life, to help people discover their entire potential and strength. Investing in individuals' growth and development will not only make them great at their work. It will also make the organization more successful.

Besides creating a positive culture, servant leadership also brings many organizational benefits. Some studies say employees under servant leadership have better morale, satisfaction, and commitment. Servant leadership is helpful. Job satisfaction is a major factor. It boosts productivity and cuts turnover. It also leads to good long-term performance.

Also, servant leadership increases trust in a team or organization. Feeling valued and supported makes employees more likely to trust leaders' decisions. So, they follow them willingly.

This trust among co-workers creates an inclusive work environment. It also leads to more chances to work together. This brings newer ideas and greater success. Implementing servant leadership at work can need a change. It is from a traditional, hierarchical, and autocratic mind-

set to a more servant-style of leadership. Leaders can apply and use servant leadership in any leadership situation. However, changing your mind-set about leading and the tasks you have been trained to do presents one of the most difficult challenges. Servant Leadership is mostly about giving up control. The leader empowers others to take ownership of their work. This can be a struggle for most.

You can do this by open, honest, and clear communication. Also, by sharing duties evenly. And, by creating a space for personal and professional growth. An amazingly effective way to implement servant leadership is by setting good examples. Effective leaders live the characteristics of servant leadership, including empathy, humility, and service. Employees see their leaders live out the values of servant leadership. They will start building a culture of such values. This trickles down to employees and manifests itself as actually in the company culture. Another important principle is setting up the culture value of teamwork.

Servant leaders implement this by valuing the input and judgment of others. It has also been noted that the ability to work well with others increases the happiness of employees. This also links in with having a strong work ethic.

The Benefits of Servant Leadership Include

- 1. Enhanced Motivation and Commitment: When a leader is a servant, they take care of the needs of others before their own. In doing so, the leader develops a respectful and caring environment. Therefore, goals will be reached.
- 2. Higher Creativity and Innovation: Servant leadership encourages employees to be creative and innovative.
- 3. Servant leaders give employees ownership and control of their work. They allow them to take risks in a safe environment. This encourages employees to develop creative solutions and try new things.
- 4. Achieve better teamwork by prioritizing serving others. This causes people to put others' needs ahead of their own. It creates an environment where respect, collaboration, and results are strikingly improved.

Disadvantages of servant leadership

- 1. Lack of Experience: Few leaders have experience in this style of management.
- 2. This may increase the workload for leaders. They prioritize serving and empowering others. They may find themselves working "harder" by giving, which can lead to burnout if not done well.
- 3. Challenges in Decision-Making: Servant leaders may find themselves in a tough spot. This is especially true for tough decisions. These decisions may seem to be in the best interest of some team members. Balancing the needs of the individual with the needs and mission of the organization can be a complex task.

In summary, servant leadership is a great method. It involves putting others' needs first and also prioritizing the organization's success. Leadership involves empathy, humility, and developing

employees. This creates a positive work setting. In it, individuals feel valued, encouraged, and motivated in their work. Servant leadership has many pros. The most important ones are high employee engagement, high trust, and high performance. When organizations take on servant leadership, the leaders can easily relate to their teammates. This builds teamwork. Teamwork leads to innovation.

2.2.6.8 Autocratic Leadership Style

Autocratic leadership is one in which the leader has total control over the organization. They do not listen to or allow input from the other team members. It is a centralized decision-making process that does not have much if any, input from anyone else on the team. The leader tends to make all the decisions, and everyone follows exactly what the leader says without question.

This type of leadership is in a top-down style or format in which the leader makes a decision, and this is it. It is the final decision with no allowance for opinion from anyone else. The leader has control over everything, and that includes all of the things that have to do with the organization from top to bottom.

Characteristics of Autocratic Leadership Style

- 1. Autocratic leaders make all the decisions in the organization. They never consult their followers. They believe that since one is a leader, they have to make a decision.
- 2. Autocratic leaders often believe they have a right to make decisions without question. They think their experience makes them superior. They have a judgment that they know everything best.
- 3. Directive Approach: Autocratic leaders inform their team members what has to be done without questioning. Authoritative approach.
- 4. The autocratic organization uses top-down communication as its method. In this type of organization, leaders provide top-down methods in reaching decisions and telling the team. Thereafter, the team must follow the decision without any suggestion or feedback from the leader.

Disadvantages of Autocratic Leadership:

- 1. In autocratic leadership, leaders have all the authority and decision-making power. They also have the most knowledge. This sometimes makes it extremely hard for team members to share their ideas and aspects to contribute to the process of decision-making.
- 2. Lower Employee Morale: All employees want to be heard and valued and take part in the decision-making process. In autocratic leadership, the only person who takes part in the decision-making process would, probably, be the leader alone. This leaves all other employees feeling undervalued, unappreciated and with lower morale.
- 3. Burnout is common in autocratic leadership. The leader takes all the duties. They make decisions, implement them, and handle the workload. Since leaders are the ones that carry all these responsibilities; they may be overburdened with much work making them have a burnout.

To conclude, autocratic leadership has many advantages and disadvantages. The main advantage of autocratic leadership is that it is time efficient. You do not have to discuss decisions with other managers. The autocratic manager himself or herself can make this decision. The second advantage of autocratic leadership is that managers are clear. They are clear about their expectations for their subordinates. The third advantage is that an autocratic leader maintains consistency and order within his or her staff. However, autocratic leadership can be disadvantageous. The first downside is that autocratic leaders do not promote innovation. They also stifle creativity. Autocratic leadership has a second disadvantage. It offers little chance for employee growth. It also lowers employee morale. Lastly, autocratic leaders may suffer from burnout because they have to make all decisions themselves. Ultimately, for organizations looking to adopt this style of leadership, they must consider its pros and cons. They must consider their circumstances.

2.2.6.9 Laissez Faire Leadership Style

Laissez-faire leaders delegate decisions to team members. The members have the freedom to work on their own. The leader is minimally involved. They set goals and expectations for the individual. The individual decides how to do the work. The individual will make decisions independently and take the lead, not depending on their leader. Individual members have the autonomy to define it by determining their own goals and the processes they use to reach those goals for work. It would be laissez-faire where managers are hands-off and allow group members to make the decisions. The group has the freedom to take any job and make decisions related to its authority. One comment about this style is that the laissez-faire leader is hands-off. They allow the group members to make all the decisions related to their autonomy. Unless there are guidelines set up for the group, this type of leader will allow his members to do anything to complete their job.

Characteristics of Laissez Faire Leadership Style

- 1. Decentralized Decision-Making: Laissez-faire leaders want their team members to make decisions on their own and manage their tasks.
- 2. Laissez-faire leaders give little direction and support. They give their team complete freedom. The team can do their work any way they see fit and solve their problems.
- 3. Trust and Empowerment: Laissez-faire leadership is a concept of holding back to let others make the decisions. The leader displays confidence and trust that the team can make their own decisions and often can act on its own without real interference from the manager.

Benefits of Laissez-Faire Leadership Style:

- 1. More Creativity and Innovation: Employees get the freedom to think freely and suggest innovative ideas. No one is present to enforce rules or limit their thinking.
- 2. Raises Morale. It makes employees feel valued, so they become more loyal and passionate.

3. This style makes the organization very adaptive. It lets employees handle unavoidable activities and decisions.

Disadvantages of Laissez-Faire Leadership:

- 1. Lack of Direction: The team members, in the absence of directions from the leader, will be clueless about what roles they are supposed to play and will have no incentive to perform them. A clear framework is required that will assist in setting out objectives, definition of roles and responsibilities, quantification of workload, etc.
- 2. The risk of misalignment is high. Teams without truly empowered leaders may tend to focus on their agenda. They do this rather than the organization's business goals. This misalignment occurs in organizations. People follow their interests rather than plans.
- 3. The laissez-faire kind of leadership can result in no accountability. Sometimes, this is because there is no boss to whom the members are answerable. They can shift their blame even if they are at fault.

Ultimately, there are a few pros associated with laissez-faire leadership. The methods keep a team at a higher morale level, leading to more creativity. In turn, high adaptability results. There are also a few cons: no directions, alignment, and feedback to the team members. Using this approach will require having adequate systems and processes, as mentioned above.

2.2.7 Types of Non-Ethical Psychological Manipulation

2.2.7.1 Gas Lighting

Gaslighting is actually one of the most sophisticated tricks for psychological manipulation. The term "Gaslight" actually comes from the play and movie "Gaslight." In them, the villain uses manipulation to make the hero insane. In a company, people with narcissistic tendencies or a talent for manipulation may quietly drive others to insanity. They do this to further control them. In a corporation, gas lighting is more often done subtly by the manager, a co-worker, or perhaps an entire department to control a person or a group. Perpetrators usually begin subtly to not draw too much attention to themselves.

One way they might do this is through gradual attacks on the target's self-esteem. There are many ways of doing so—either by lying, blaming, downplaying, or only plain being mean for no apparent reason. This will then lead to the abuser making the victim doubt their memory or judgment. Abusers want more than anything in the world to appear as if nothing is wrong, even if everything is falling apart.

This might also take different forms in a corporate setting. For example, a narcissistic manager could have a group of lackeys. They reassure the manager that the manager is not in the wrong. They also say the targeted employee has unfounded concerns. Someone may have told the employee that they did shoddy work. Someone may have told them that their complaints were baseless. Or, that they lacked the understanding to grasp the supposed dynamics. Institutions and individuals' gaslight. It happens when they deny the very existence of the target. They

project a false image of them, which belittles their experiences and causes them to doubt their perspective.

Finally, workplace bullying is about undermining of the mind. A bully attack the sanity or questions the truth of the suffering of their victim. They use tactics whereby the person is made to appear crazy or illogical. Isolates the victim, making him less productive and confident. It also makes them less likely to seek help from the proper administrators. Realizing and dealing with corporate gas lighting is vital. It is key not only for the targets but also because it creates an unhealthy work environment. Organizations need to promote an open culture. It should have honesty, transparency, and accountability. Staff members must feel secure about coming out. They must be able to do so without fear of retaliation or manipulation.

A co-worker agreed to submit both their part and yours of a project. But they told the boss they only agreed to submit their part. They said they never agreed to submit your part, even though you remember them saying so. This can make you question your memory. Was your recollection of events, correct? Or it can make you mistrust yourself and what you know happened. Gas lighting intends to make you question yourself and your experiences. It causes self-doubt and confusion. It creates a sense of being on edge and not trusting what you perceive and your judgment of those experiences. A boss denies that you gave them something due. This is so even though you gave it to them in the last day or so. This makes you feel like an imposter. It makes you question your competence and whether people see you as ready to be there.

Attributes of gas lighting

- 1. The inability to provide hard-core proof, facts, established cases, or proven data.
- 2. Besides distorting the truth, the gas lighter will wear down the victim's reputation, character, or personal relationships.
- 3. The mistreatment is persistent and has gone on for a long time. The gas lighter aims at the victim. This is despite the victim's history of learning about their good actions. They learned about mediation, collaboration, and accomplishments.
- 4. You can lie about it and say it did not bother them or that you misread it then use a gas lighter to confess to mistreating you. They could quarrel loudly or become so defensive, stating that he does not remember what happened. They also start blaming and playing the victim.

2.2.7.2 Passive-Aggression

Passive-aggressive behaviour is a form of manipulation. A person appears normal, but they hide their aggression. It shows in their actions and job behaviour. This behaviour can be very addictive. It leads to endless loss and to closing the corporate downtime. It hurts productivity, morals, and workplace culture.

Understanding passive-aggressive behaviour is key. You need to know what to look for and how to address it well. Another person may see one passive-aggressive person as being passive-

aggressive. This is tiny, normal aggression. It is accurately defined as trickles of job behaviour and actions.

The owner will consider them normal or not. One definition does not fit all. The answers to what are come in many forms. They are hard to recognize, handle, and analyse. They range from accepting a task or a project and taking too long to complete it. To missing the project deadline or handing in the project with too many errors.

Another form of passive aggression is not openly sabotaging the work project. It is hard to offer help or be tardy when emailing the team. Another example is not returning emails on time. This involves leaving out valuable information that they know you need for your work. It also includes making up something that you knew you had. Yet another example would be a coworker giving you sentences like "Looks nice; I can tell that you have worked hard." Are those compliments? Passive-aggressive behaviour involves expressing negative emotions indirectly. It also involves expressing hostility. By avoiding confrontation, people are better able to creep under the radar. They may have preferred to talk about it openly. But they do not want to cause more conflict. So, they choose to roll their eyes, sigh, or make faces behind the person's back. Which, admittedly, is very underhanded and rather immoral. This has left many colleagues feeling rumpled and on board. They often suspect themselves to have caused all this.

Characteristics of passive-aggressive behaviour

- 1. Procrastination: Handing in work late without a valid reason, suggesting avoidance and resistance through delaying tactics.
- 2. Sullen behaviour: Exhibiting persistently depressing emotions or unfavourable attitudes in the absence of any discernible justification.
- 3. Backhanded compliments: Providing negative feedback in the guise of a positive statement, veiling criticism, or insults.
- 4. Avoidance of tasks/responsibilities: Disagreeing or refusing to perform assigned duties or tasks to avoid confrontation.
- 5. Sabotage: Engaging in actions or behaviours that undermine or hinder one's own or others' efforts or goals, either directly or indirectly.
- 6. Emotional withdrawal means refusing to communicate or give emotional responses. It may also mean not responding at all. This shows a passive refusal to engage.
- 7. Forgetting, pretending to forget: Forgetting promises, commitments, or tasks is a method of exonerating oneself from accountability or responsibility.

2.2.7.3 Aggressive Humour

When we use humour to assert dominance or to try to seize control of someone else, we are using aggressive humour. Aggressive humour mostly is sarcasm, teasing, or ridicule. It also comes in in-jokes meant to put down an individual or a group.

People have almost always viewed humour as a very good thing, primarily as a tool for communication and social bonding. But aggressive humour is not funny. It can only damage

relationships and conversations. It will destroy the happiness you felt before. You can probably already feel your life getting harder. Life without humour—especially the kind with no insults—makes it a lot harder to feel happy. Researchers have studied humour a lot. But, except for personal and professional narcolepsy, they have done little work on aggressive humour. This work seems to be slowly spreading. Aggressive humour contributes noticeably to relationships, work, and mental health.

People who use humour in interactions are often seen as being defensive. They are seen as trying to hide their insecurities, assert power, or explain the health impacts of stress. When people use aggressive humour, it alienates peers and subordinates. People know that it breeds defective, avoidant, or defensive anger.

This leads to lower productivity and more disturbances. Workplace relationships are. With the inappropriate use of aggressive humour, it could create a hostile work environment. Using aggressive humour in the workplace has many consequences. There could be tension among colleagues, which can also lead to mistrust of others.

Characteristics of Aggressive Humour

- 1. Use of sarcasm: Saying something while meaning the opposite in a mocking or scornful tone.
- 2. Put-downs: Demeaning or belittling remarks aimed at individuals.
- 3. Teasing: Mocking or ridiculing others, often in a mean-spirited way.
- 4. Criticism: Harsh or insulting judgments or comments directed at individuals.
- 5. Ridicule: Making fun of someone or something in a derogatory or disparaging manner.
- 6. Insults: Blunt and hurtful remarks intended to offend or demean others.
- 7. Dark or sick humour: Making light of taboo or sensitive subjects in a potentially offensive way.
- 8. Name-calling: Using unflattering or derogatory nicknames to target individuals.
- 9. Aggressive humour targets individuals. It is not about broader issues.
- 10. Hostile or demeaning manner: Aggressive humour involves humour that is hostile, mean-spirited, or intended to demean the target.
- 11. At the expense of others: Aggressive humour often comes at the expense of others, potentially causing harm or discomfort.
- 12. It is associated with hostility and aggression. People with aggressive humour tend to score higher on measures of hostility and aggression.
- 13. Discomfort rather than amusement: Some may laugh at aggressive humour out of discomfort rather than genuine amusement.
- 14. Aggressive humour can harm relationships and communication. It is bad, especially at work.
- 15. Potential for harm: While some may view it as humour, aggressive humour can cross the line into harmful territory and cause offence or distress to others.

2.2.7.4 Coercion

Coercion is a manipulation technique. It has several tactics of controlling peoples' thoughts and actions. These include the use of fear, shame, and guilt in making victims react to their needs. It also includes monitoring every day's activities. Control tactics might isolate victims from support. Also, many studies have focused on mental health harm. The victims of control at times experience physical assault. They may also be under sexual assault. They may also be under assault by strangers.

Characteristics of Coercion

- 1. Coercion is a tactic of psychological manipulation.
- 2. Emotional manipulation is exploiting emotions and vulnerabilities to gain control.
- 3. Isolation is to cut you off from support such as friends and family members.
- 4. Threats and intimidation are to keep control by use of fear, force, or extortion.
- 5. Financial control limits your financial independence and keeps you dependent.
- 6. Gas lighting is exerting an influence or manipulating someone's perception of reality through the denial or distorting of reality.
- 7. Affect mental health and wellness.
- 8. Understanding Coercive Tactics is important. So is knowing how to address them. It is key to healthy relationships and preventing harm.

2.2.7.5 Guilt

Causing a person to feel guilty about something they did makes them feel remorseful. It makes them feel bad and do as the person using the technique wants. Pushing the person's moral boundaries accomplishes this. Research has focused on guilt manipulation as a persuasive tool. It has looked at its impact on relationships. It looks at how people communicate. It also looks at their well-being. Reports say that guilt-laden behaviours make people feel inadequate. They also cause self-doubt. They also cause mental problems. Manipulators use guilt as a weapon. They use it to exploit their victims.

Characteristics of Guilt

- 1. Guilt-tripping is when someone uses their feelings of guilt or responsibility to sway you into doing what they want.
- 2. It is an emotionally abusive argument that is frequently used quite successfully.
- 3. Intimidation and Control: manipulator uses reactions to instil fear, obligation, or guilt in their victims to get them to behave in a certain way.
- 4. Some manipulation is used to make victims feel like they are not caring enough, selfish, or do not have it as hard as the other person.
- 5. Creating a Sense of Obligation: Abusers use gifts, spending, and constant help to get things done. Then, they use it against victims or to guilt them if they do not go along with the manipulator's wants or needs.

- 6. Manipulators employ isolation as a tactic to exert more control over their victims. Then by making the victim feel bad for not doing what they want or by treating them silently they extort the victim. The victim becomes negative anxious and uncertain as a result.
- 7. Gas lighting is a quite common manipulative technique whereby the victim begins to doubt reality or perceptions due to the manipulator. This is another quite common way that guilt trips occur.
- 8. Guilt Persuasion may be used repeatedly on victims, reminding them of everything they have done wrong and making them feel bad for their choices.
- 9. The victim may become internally enraged and hostile toward their abusers as a result of this.
- 10. Because they are afraid of being taken advantage of or picked on by their abuser the victim may change how they behave in relationships building walls becoming mistrustful and avoiding emotional intimacy.

2.2.7.6 Lying

Psychologists are now a step closer to really understanding the mechanism of lying and what it does to the brain, and even what goes on inside the compulsive liar. Much research has been done as to why people lie, whether it is to protect themselves or just to make oneself feel better. Lying may be helpful in that it is possible to deceive another person into believing what you want them to remember about an event.

Lying may also be helpful in that a person's intentions may be good and the individual is deceiving another person for that reason. In another study, Fischbacher and Föllmi-Heusi (2013) conducted a study called "Lies in Disguise."

Its goal was to highlight deceit that may seem like the deceiver trying harder to seem honest. This research focused on the idea of self-presentation and lying so that others will think you are the person you want them to think you are. Also, Gerlach, Teodorescu, and Hertwig (2019) did a meta-analysis. The study is titled "The Prevalence and Consequences of Instructed Lying in Children." It examines how lying to children affects them. It looks at the effects as they grow.

Polage (2012) explored fabricated lies and belief in lies. He explained how self-known liars inflate deception. When people's ability to check sources decreases, they believe lies. This lets us look at the process that starts deception in humans. It happens when they see a lying character, believe a liar, or increase memory or belief in one side of information.

Further research by Verschuere et al. (2011) attenuated a variety of variables. They examined how easy it was to lie, that there are good liars and bad liars, and that practice can lower the cognitive cost of deception. This study brought up the idea behind people, how "easy" it was for them to lie, and the thought process and cognitive costs associated with deception.

Another study by Suchotzki et al. (2012) also indicates that the more times a person lies, the lower the cognitive cost of lying. Showing how over time, lying becomes visibly easier to craft and uses fewer cognitive resources. This shows that deception is an adaptive behaviour. The

more you practice lying, the easier it becomes. This gives insight into how the mind functions. It shows how it processes information.

As a result, new research has given us more insight into the whole complex process of lying. Learning the motives for lying, the costs of lying, and the impact on beliefs and memory is crucial. It will help us learn about the phenomenon of a liar in any interaction in society.

Characteristics of Lying

- 1. Misrepresentation is an untruthful misstatement of fact made to another party which has the effect of inducing that party into the contract.
- 2. Misrepresentation can distort the truth resulting in the absence of consensus.
- 3. Concealment is the keeping secret of a fact that, under a particular circumstance, one is duty-bound to reveal.
- 4. Lying and deception let the perpetrator hide their malice. They make it easier to hide malice behind a veneer of friendliness.
- 5. Understanding Victim Vulnerabilities: The Manipulator tries to find the victim's weaknesses. They want to influence them using various means.
- 6. A manipulator aims to take advantage of another person's psychological weaknesses, making it an art of manipulation.
- 7. In psychological manipulation, the manipulator accomplishes objectives even if they cause harm to the victims.
- 8. Techniques of Manipulation include lying (overtly and covertly) and lying by omission. They also include denial and rationalization. Also, minimization and selective inattention. And manipulation by silence, diversion, and regression. Plus, feigning innocence and confusion. And brandishing anger and covert intimidation.
- 9. The manipulator accuses the victim of engaging in the very same behaviour which they are performing.
- 10. The manipulator will deny actions they have been accused of and try to make the victim think it was their fault.
- 11. Lying is a habit that most people engage in on a daily basis—usually at least once.
- 12. Liars lie for assorted reasons, including self-esteem needs or expectations placed on them.

2.2.7.7 Projection

Projection happens often in our lives. It is a mental trait that anyone can have. Psychological projection is a defence mechanism. In it, people denigrate qualities they dislike by ascribing them to someone else. If there is something about yourself you cannot accept, one way to diminish that feeling is to perceive it in someone else.

It allows us to deny or defend against a part of ourselves we struggle with. Sigmund Freud believed that everyone must use projection. It does not happen in just one person, but in everyone frequently. Because people have insecurities, we unconsciously project them onto

others. Freud's theory on this defence mechanism was that we used projection to attribute our desires or thoughts to another person.

There are many ways people experience psychological projection. For example, a woman with hidden anger issues blames her anger on someone else. A patient; attributes their behaviour to another individual. A loving family reflects high competitiveness, showing one's competitive nature. A friend perceives others as snobby, reflecting their snobbish tendencies. She bullies a guy to whom she is attracted.

Projection is a significant factor in creating manipulation. Freudian psychology originally defined it as a defence mechanism. In it, one represses their own emotions or attitudes. Then, they attribute them to someone else. Psychology researchers suggest projection. It can help lead to better lives by limiting negative traits. Research supports this. It shows that people who score high on projection scales seem better adjusted.

A notable finding is that projecting a trait onto a friend predicts more liking for that friend. Supposed to drive prejudice, projection does. The subject unloads bad traits onto a disliked other. Finally, one thing is for sure: interpretation differs in this condition. People are known to make errors in interpreting others' actions. Psychologists interpret errors based on the opinions of various people.

Characteristics of Projection

- 1. Projection is a defence mechanism involving ascribing one's unacceptable qualities or feelings to others.
- 2. People use projection to protect self-esteem. They do this by attributing bad traits in themselves to others. This helps them learn about negative traits they may have.
- 3. We often cannot face our repugnant thoughts, feelings, and impulses. First, we "dissociate" or split off part of ourselves. Then we project the disowned part onto someone else, convincing ourselves it is their part or comes from them. We never recognize our repugnant thoughts, feelings, and motives, thus exalting ourselves.
- 4. Whenever you blame someone or point a finger at them, remember that one is pointing at them and three are back at you. Projection within a relationship shows mistrust in having to look inside yourself or maybe even leaving the relationship.
- 5. The concept of projection as a defence mechanism is understandable if we comprehend human nature. We usually just see the defence at work in ourselves before recognizing it in others. We should examine past experiences and memories to determine if anyone has unfairly or rightfully projected onto us.
- 6. Studying projection in therapy can reveal insecurities or buried beliefs. This can support reflection and personal development.
- 7. Everyone has psychological projections at some point. It is our perception of who we are and how we see ourselves to others. It can harm relationships if it is overdone. There are characteristics of projection that you need to be aware of. This is essential for both healthy relationships and self-awareness.

2.2.7.8 Silent Treatment

Silent treatment is a form of emotional abuse and manipulation where the abuser will not engage in talk or acknowledge another party. The recent literature contains important insights. It is about the traits that make the silent treatment a tool of manipulation.

When there is no communication or acknowledgements, it is a form of abuse. It is a way to manipulate, punish, or control another person by ignoring them. This kind of abuse has terrible effects on emotions, the mind, and even the body.

Being given the silent treatment can harm mental health. It can hurt self-esteem, control, belonging, and well-being. It can cause emotional trauma, feelings of devaluation, depression, and isolation.

It hurts relationships. It threatens to deny basic needs. This leads to conflict and harms kids. It isolates people and is passive-aggressive. It is used to control situations and people. It leaves victims confused, rejected, and worthless. It transfers power in the relationship.

Women may react differently to silent treatments than men. Comparing it to a response to ostracism. Women may be more proactive. Men are more likely to give up or withdraw.

Therapy will be helpful. It is available for victims who have endured many silent treatments in relationships. Therapy can help heal emotional trauma and build self-esteem.

Characteristics Silent Treatment

- 1. Emotional Manipulation The silent treatment is a passive-aggressive form of emotional abuse. It is not passive-aggressive because you are angry but cannot or will not confront someone. It is because you show disapproval and distrust through silence. Your body language screams your fury.
- 2. It worsens the more attention you pay to it. Rarely does it result in any positive response. It allows the manipulator to get what they want without having to put themselves out. Because desires and requests are not directly expressed, there is never any room for the other person to understand or compromise. It is a win-lose.
- 3. The silent treatment disguises one particular type of subordinate silence. Researchers found that the silent treatment harms mental health. It threatens many well-being areas. These include self-esteem, belonging, control, and general well-being.
- 4. The silent treatment leaves people feeling alone. This leads to anxiety, insecurity, low self-esteem, worthlessness, and depression.
- 5. Dynamics: This behaviour is very damaging in relationships because it leads to a breakdown in communication, which is very damaging in relationships. A person who uses silent treatment as control will feel their needs are more important than those of the person, he/she is trying to control. This could be your basic romantic relationship, friendships, and parent-child relationship.

- 6. Silent Treatment is used as a way to control or punish someone. It is also called the "Cold Shoulder". People use silence as a tool to convince someone to feel guilty or make someone feel bad about themselves. Some use silence to ignore someone else. In relationships, people use silent treatment when dialogue does not go their way. It is very manipulative.
- 7. The silent treatment can have different effects on women than it does on men. For example, women might react to silent treatment by trying harder to compensate or by becoming extra proactive, whereas men might just give up or withdraw.

These traits show how much the silent treatment can harm mental health. This is true whether or not these traits are involved.

2.2.7.9 Playing the Victim

Playing The Victim is an easy decision for a person who is a manipulator. They play the victim to manipulate and deceive. They want you to think they can do no wrong. They also want to get your sympathy and control your compassion and thoughts. By doing this, they gain your trust and will also gain power over you.

Playing the victim uses manipulative language. The person often tries to get a reaction. This can often be guilt-inducing. It can come from exaggerating their struggles. They might use melodrama or talk about themselves as victims.

There are psychological mechanisms at play here when someone is playing the victim. It is not always a nasty scheming tactic; sometimes they are not even doing it on purpose. Emotion-based reasoning, emotional manipulation, and cognitive distortions like black-and-white thinking. They will do whatever they think they can do to get the outcome they want. If they can do it and it works, why would they play fair? It is good to understand that these things exist so you can know what you are dealing with.

Control Strategies: In many relationships, a victim may use their status as a victim to try to control others. They do this to get specific responses, actions, or concessions. Some types of victim manipulation include emotional extortion. This means trying to persuade another person to do something by making them feel guilty. Or seeking sympathy to get special treatment.

When playing the victim, he or she cannot see that they use blame, denial, and avoidance to keep from admitting to any wrongdoing.

They only focus on their problems and make sure that they get them taken care of, not worrying about how they treat or affect others. They even manipulate the situation to ensure they remain the victim so that they can get attention or feel in control.

They are experts in manipulation. One thing you will find about victims is that they play this game. They can shift blame. They make others seem less important. They subtly shift blame to stay fresh. They can also secretly tilt things in their favour. They do this by getting sympathy to take control.

2.2.7.10 Superficial Charm

Superficial charm is a behaviour directed toward others but serving the interests of the user. It usually feeds into the narcissistic supply. What a wonderful person this person is! Sacrificing so much for everyone else! How could anyone be so lucky? How do I get this person to love me?

Superficial or Insincere Charm: To say things that are pleasing to others but are not necessarily true or sincere. People who fake sympathy can use flattery, charm, and charisma. They do this to inspire and influence others and help the company.

These behaviours attract and influence. But they can also become exploited and be damaging. This harm is worse if it involves antisocial personality disorder. This disorder means having no guilt or anxiety towards exploited others.

It can impact relationships. A charmer can charm others into loving them with little understanding and appreciation. It attracts victims until the user reveals their true self.

Charm offensive: Some people would usually charm you with genuine behaviours. But these are the manipulative people who will use charm offensives to deceive and exploit you.

Recognizing the difference between a harmless charismatic and a manipulator can be hard. But spotting the subtle signs and mixed signals may help you tell if a manipulator is caring for you or using you.

Setting boundaries is important. They protect you from manipulation. You must see that charm is not the real person. You must get to know the other person before allowing them to manipulate you. Charm and charisma can influence others. Some who see themselves as exceptions can use them to manipulate.

2.2.7.11 Intimidation

Intimidation is a clear case of psychological manipulation in which threats, both overt and covert, are used to get others to do one is will. Covert intimidation occurs when the manipulator makes you frighten yourself into doing something or saying something. This may include implied threats, using looks and gestures, or even raising a brow when you do not do what they want you to.

Impact on Relationships: Feeling frightened or controlled, intimidation makes a person in the relationship. Here, with this tactic as a form of power, a person is easily challenging another's rights about their concerns or complaints. It can be outright angerful or more insidious posturing that creates a power imbalance. Again, this is also the heart of what can escalate to a more abusive relationship.

Psychological impact: Intimidation can have a huge psychological impact on a victim. In certain cases, the victim may take on the intimidation so deeply that he or she will feel the urge to

follow every command the manipulator says. In other situations, it can force someone into a state where they feel they must listen to the manipulator's demands. This creates an environment of coercion.

One sign of manipulation in our industry is a tendency to fixate on intimidation. This involves having a pattern of aggressive or volatile behaviour. They are so concerned with being in control and wielding power for personal gain. So, people see them as deceitful, difficult to reason with, lacking empathy, and quick-tempered.

This manipulation can make all relationships toxic. Both the person manipulating, and the manipulated individual feel hurt. Intimidation harms emotions. It also limits the dominant person's decision-making abilities.

2.2.8 Ethical Psychological Influence

Between blind coercion and passive suggestion, at a midpoint, is where one finds ethical influence. Ethical influence does not use manipulative tactics. These tactics are what the term "influence" refers to." Ethical influence is persuasion based on reason. It keeps transparency and respects autonomy.

Hill (1990) demonstrates early attempts at this philosophy of power. He focuses almost only on the tricks that people or organizations use to exert power over others. However, the tug of warbetween the needs of accounting and the needs of ethics is a battle that does not appear to be decisively won. According to Trevino (1992, p.), individuals should have "the tools to make their own decisions." 9) is becoming the credo of the day.

Foremost, ethical influence rests on sound reasoning and evidence. Bohner and Petty (2001) stress the importance of crafting arguments. They should be based on logic, fact, and data. These build an objective argument that appeals to the logical ears of your audience. In this regard, it will help to ensure transparency in creating an atmosphere founded by trust and informed consent. According to Bok 1978, displaying the intention and tools of persuasion enables the people to understand the process of persuasion. Then, they can make decisions on their own.

Respect for autonomy is an essential principle. Ethical influence allows individuals to disagree even after persuasion. Beauchamp and Childress (2009) focus on this principle as a warning. Influence cannot turn into coercion and does not let individuals act freely.

Heath and Heath (2007) identified the strategies. They show how to use ethical influence in practice. Communication and education are central. Leaders use clear communication. They are open about what is happening and why. They do not avoid problems. They also give explanations. This creates space for ethical persuasion based on understanding.

Another valuable tool is positive reinforcement. Deci and Ryan (two thousand) talk a lot about positive reinforcement. Telling people about the benefits of certain choices and offering

encouragement can make a person feel like they have power. It can make them want to change something.

Furthermore, ethical influence also grows out of an ability to connect to the values and aspirations of those we influence. In her book, Give and Take, Grant (2013) stresses tying our ideas to another person's core values. This makes them own our cause based on ethics and be more open to our proposed action. Lewicki and Barry (1995) discussed collaboration and shared decision-making. They empower the individual and give them a sense of ownership in the final decision. So, those involved could be more apt to support it.

These are not simply theoretical discussions. Avolio (1999) highlights the need for ethical leaders. They inspire and motivate teams toward common goals. Additionally, they foster trust and collaboration. Public health campaigns also provide a good example of the power of influencing skills.

Glanz and Rimer (2005) emphasize the power of good messages. They also stress public concern and using data. These things help in getting people to take on healthy goals. The education sector also provides a basic example of ethical influence. Weimer (2013) makes the case for influential teaching through the use of great teaching methods and getting the learners to think. But guiding people to decide what is right is hard. And showing biases to others has many obstacles that we have as individuals. Take, for instance, the fact that it is exceedingly difficult to attempt to persuade someone without the bias of our own beliefs. Our own beliefs can distort what we present as fact and even hinder what may have been an effective influence attempt.

Terry L. Price and James L. Verlene wrote "40 Years of Influencer Research: Lessons Learned." Price claims that using influence well requires personal skill. Our skill is a key part of being a good influencer. Ethical influence runs into many grey areas. Powerful people may use their power to push their agenda or morals.

Stephen Kipnis (1976) points this out in his observation: "Influence without respect is nothing more than an attempt to exert power. And power is much more easily defined," as well as easier to metaphorically grasp in situations where "A has power over B.".

Characteristics of Ethical Influence

- 1. The ethical appeal, which relies on reason and evidence, makes the most persuasive case. It calls on the target audience's ability to reason (Bohner &Petty, 2001). It asks them to consider the facts and data presented. This approach does not rely on dishonest tricks like emotional manipulation, name-calling, or scare-mongering.
- 2. Openness and honesty are key. The influencer must detail their goals and methods. The person being persuaded must clearly see the goals and methods. Then, they can decide how to react. By telling a man that he has made you happy, you give him the irresistible impulse to make you the same way again. Your inability to pretend that you are happy does not disturb the important principle of openness and honesty.

- 3. Respect for Autonomy: When one is persuasive, it means that you are trying to convince people of something you believe is right. On ethics, persuaders should never forget this. Some will disagree after your best effort to inspire change due to your ethics. And that is okay. "Coercion violates choice, meaning you cannot attempt to influence people by the means of force" (Beauchamp, Tom L. &; Childress, James F. (2009).
- 4. Ethical influence and clear communication are inversely related. You should present information simply and understandably near to the person you are targeting. You will learn the audience's most valuable view by understanding the questions and issues ahead. Do this through active listening. This will pave the way for open dialogue. Respecting it and turning downhill with careful examination feeds on persistence.
- 5. Positive Reinforcement and Empowerment: Ethical influence can motivate people. It uses positive reinforcement. This means emphasizing the gains of taking a certain action ([Deci & Ryan, 2000]). By using encouragement and celebrating progress, individuals can feel credited. This will make them want to act on a particular cause. Ethical influence can also empower people. If appropriate resources and knowledge are given, most people will act in a rational manner.
- 6. Shared values and inspiration are key. Influencing people ethically means connecting to their values. It also means connecting to their inspirations. The requirements for them should match those of the people influencing them (Grant, 2013). When people use all five influence techniques. If they also connect to a person's values and inspirations, the attempt creates a stronger bond. It causes the person to see the influence attempt as a way to fulfil their desires and live out their life purpose. Ethical influence moves a person to action. The person thinks the actions are from their beliefs, not just compliance with external pressure.
- 7. Collaboration and Shared Decision-Making: When people help make decisions, they take ownership. They (Lewicki & Barry, 1995) are motivated to support the result. Ethical influence encourages collaboration and shared decision-making. This makes people feel empowered. They also build partnerships as they take part in change.

In conclusion, ethical leaders embody these traits. They gain ethical influence. This influence yields impressive results for positive change. As a result, people in the organization will get more say over the work and decisions that directly affect their performance. Ethical influence lets people use their moral growth and awareness to make decisions. The decisions are well-thought-out and will cause the least harm to those affected.

Category	Keyword	Weightage	Description – Democratic
Category	Keyworu	weightage	Leadership
	Team participation	40.00%	The foundation for shared decision- making fosters ownership and engagement. Team members actively contribute ideas and participate in discussions.
	Shared decision- making	20.00%	Leverages diverse perspectives and builds trust through inclusion. Leaders involve team members in the decision-making process.
Core Principles	Open communication	5.00%	Builds trust, reduces information silos, and allows for course correction. Information flows freely, with transparency and a focus on clear communication.
	Transparency	5.00% ii ii 3.00% f	Creates understanding and empowers informed participation. Leaders share information openly and explain the rationale behind decisions.
	Psychological Safety		Enables honest feedback, risk-taking, and team cohesion. Team members feel safe to share ideas and take calculated risks without fear of punishment.
Empowerment & Growth	Employee empowerment & Delegation	10.00%	Develops skills, fosters ownership, and increases responsibility. Leaders delegate tasks and grant autonomy, allowing team members to take ownership and develop their skills.
	Trust	5.00%	Implicit in Team Participation
	Feedback	3.50%	Essential for growth, course correction, and improved communication. Two-way communication allows for providing and receiving constructive criticism.
Additional Considerations	Active listening	3.50%	Crucial for understanding and fosters trust through respect. Leaders attentively listen to team members and consider their perspectives.
	Creativity	2.50%	Encouraged by diverse perspectives and open communication, weightage adjusts based on the specific project's need for creative solutions.

2.2.9 Understanding Leadership Styles: A Comparative Analysis

Innovation	2.50%	Similar to creativity, innovation is fostered by a democratic leadership style, with the weightage depending on the project's needs.
------------	-------	---

Table 1: Democratic Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description – Autocratic Leadership
	Centralized decision- making	16.00%	Leaders make decisions with minimal or no input from team members.
	Unilateral control	11.00%	Leaders have absolute authority and control over all aspects of the team and its work.
	Dictatorial approach	11.00%	Leaders dictate instructions and expect unquestioning obedience.
Core Principles	Micromanagement	agement 11.00%	Leaders closely monitor and control every detail of a team member's work, leaving little room for autonomy.
	Top-down communication	9.00%	Information flows from the leader downwards, with limited opportunity for upward communication from team members.
	Limited input	8.00%	Team members' ideas or suggestions are rarely solicited or encouraged.
Structure & Efficiency	One-way communication	7.00%	Communication is primarily from the leader to the team, with limited opportunities for team members to share feedback or concerns.
	Directives	7.00%	Leader's issue clear directives and expect them to be followed without question.
	Rigid hierarchy & Clear chain of command	4.50%	There is a well-defined hierarchy with strict

			reporting structures. This can allow for clear decision-making and a streamlined flow of information.
	Standardized processes & Strict rules	3.50%	Processes are clearly defined and standardized, ensuring consistency and potentially improving efficiency.
	Efficiency (potential benefit)	3.50%	Autocratic leadership can be efficient when clear direction and tasks are needed. However, this efficiency can come at a cost.
Potential Benefits &	Limited creativity	3.50%	The lack of input and control over work can stifle creativity and innovation.
Drawbacks	Low employee morale (potential drawback)	3.50%	The focus on control and limited input can lead to low employee morale and motivation.
	Accountability for leader's decisions	1.50%	While autocratic leaders have full control, they also bear full responsibility for the success or failure of decisions.

 Table 2: Autocratic Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description – Visionary Leadership
Core Principles	Future-oriented	14.00%	Leaders have an unobstructed vision of the future state of the organization or project and can articulate it in a way that inspires and motivates others.

			Leaders can develop
	Strategic thinking	11.00%	and implement long- term plans to achieve
			the vision.
	Big-picture perspective	9.00%	Leaders can see the bigger picture and understand how various parts of the organization or project fit together.
	Inspirational goals	7.00%	Leaders set ambitious and inspiring goals that motivate and challenge team members.
	Communication	6.50%	Articulate
	Motivational	7.50%	Leaders can inspire and motivate others to work towards the vision.
	Storytelling	4.50%	Leaders can use stories to communicate their vision and goals in a way that is memorable and engaging.
Empowerment	Employee empowerment	7.50%	Leaders empower team members to take ownership and contribute to achieving the vision.
Additional	Passionate	5.50%	Leaders are passionate about the vision and can convey that passion to others.
Considerations	Innovation	9.50%	Leaders encourage creativity and innovation to achieve the vision.
	Risk-taking	4.50%	Leaders are willing to take calculated

		risks to achieve the vision.
Change management	6.50%	Leaders can effectively manage change and help others adapt to new ways of working.
Goal-oriented	4.50%	Leaders are results- oriented and focused on achieving the vision.
Inspiration	2.50%	(Possibly redundant with Motivational) Leaders can inspire others to follow their lead.

 Table 3: Visionary Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description – Coaching Leadership
	Individual development	16.00%	Focuses on helping team members develop their skills and abilities.
Core Principles	Goal setting	13.00%	Collaboratively sets challenging yet achievable goals with team members and provides ongoing support to achieve them.
Core Principles	Performance feedback	11.00%	Provides regular, constructive feedback to help team members identify areas for improvement and celebrate successes.
	Empowerment	11.00%	Empower team members by delegating tasks, providing autonomy,

			and fostering a sense of ownership.
	Active listening	9.00%	Listens attentively to team members' concerns, ideas, and challenges.
Coaching Skills	Coaching conversations	9.00%	Conducts regular one-on-one coaching conversations to provide guidance, support, and encouragement.
Coaching Skills	Asking powerful questions	8.00%	Ask questions that help team members think critically, solve problems, and develop their solutions.
	Motivation	6.00%	Motivates team members by creating a positive and supportive work environment and recognizing their achievements.
Additional Considerations	Accountability	5.00%	Holds team members accountable for their goals and performance, but also provides support to help them succeed.
	Patience	5.00%	Recognizes that development takes time and provides ongoing support and encouragement.
	Trust	4.00%	Fosters a trusting environment where team members feel comfortable taking risks and asking for help.

Collaboration	3.00%	(Implicit in Empowerment) Encourages collaboration and teamwork among team members.
---------------	-------	--

Table 4: Coaching Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description – Servant Leadership
	Focus on followers	16.00%	Leaders prioritize the needs and well-being of their team members over their own needs.
	Empowerment	13.00%	Empower team members by delegating tasks, providing autonomy, and fostering a sense of ownership.
Core Principles	Service orientation	11.00%	Leaders see their role as serving their team members and helping them succeed.
	Growth & Development	9.00%	Actively supports the professional and personal growth of team members.
	Community building	9.00%	Creates a keen sense of community and belonging within the team.
	Humility	8.00%	Leaders are modest and approachable, and they value the input of others.
	Empathy	8.00%	Leaders can understand and share the feelings of their team members.
Servant Leader Behaviours	Listening	6.00%	Leaders actively listen to their team members' concerns, ideas, and feedback.
	Healing	5.00%	Creates a safe and supportive environment where team members can learn from mistakes and grow.
	Persuasion	4.00%	Leads by persuasion and inspiration, rather than coercion.

	Stewardship	3.00%	Responsible for the well- being of the team and the organization.
Additional	Conceptualization	3.00%	Thinks strategically about the future of the team and the organization.
Considerations	Foresight	3.00%	Anticipates future challenges and opportunities.
	Building relationships	2.00%	(Implicit in Listening, Empathy) Build strong relationships with team members based on trust and respect.

 Table 5: Servant Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description – Laissez Faire
	Delegation	17.00%	Leaders delegate tasks extensively and grant high autonomy to team members.
Limited Direction	Minimal 14.00		Leaders avoid micromanagement and intervene only when necessary.
	Limited direction	10.00%	Leaders provide minimal specific instructions or guidance, trusting team members to make their own decisions.
Empowerment	Employee empowerment	12.00%	Leaders empower team members by giving them ownership of their work.
	High trust in employees	10.00%	Trust is still important, but less emphasized as laissez- faire leaders provide less oversight.
Lower Emphasis	Lower Emphasis Minimal supervision 7.00%	Leaders provide minimal supervision, relying on team members' self-management skills.	
	Freedom to make mistakes	5.00%	Leaders allow team members to make mistakes but may offer guidance afterwards.

	Accountability for results	7.00%	While offering autonomy, leaders still hold team members accountable for
			achieving goals.
	Focus on big- picture goals	3.00%	Laissez-faire leaders might set broad goals but leave the details to the team.
	Problem-solving by team	2.50%	Team members are expected to solve problems independently or collaboratively.
Implicit or Lower	Creativity (potential benefit)	2.50%	Autonomy can foster creativity, but results may vary.
Emphasis	Innovation (potential benefit)	2.50%	Similar to creativity, autonomy can foster innovation, but it depends on the team's capabilities.
	Lack of structure (potential drawback)	2.50%	Limited direction can lead to a lack of structure and unclear goals.
	Low motivation (potential drawback)	2.50%	Some team members might struggle with a lack of clear direction or feedback.
Suitable for	Skilled, self- directed teams	2.50%	This style works best with highly skilled and motivated teams who can manage themselves effectively.

Table 6: Laissez Faire Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description – Pace Setting Leadership
	High-performance standards	14.00%	Sets challenging performance goals and expects team members to achieve them.
Core Principles	Goal-driven	11.00%	Focuses on achieving results and completing tasks efficiently.
-	Efficiency and speed	9.00%	Values efficiency and completing tasks quickly.
	Quality focus	7.00%	Maintains a high focus on quality work while striving for efficiency.

	Sets the bar high	7.00%	Sets ambitious goals and challenges team members to excel.
	Works alongside the team	6.50%	Leads by example and is willing to work alongside team members.
Leading by Example	Demonstrates desired behaviours	6.50%	Demonstrates the behaviours and work ethic they expect from team members.
	"Do as I do" mentality	5.00%	Leads by example and expects team members to follow their approach.
	Strong work ethic	4.50%	Has a strong work ethic and expects the same from team members.
Limited Delegation	Demanding expectations	4.00%	Has lofty expectations for performance and can be demanding.
(Initially)	Limited delegation (initially)	4.00%	May delegate tasks initially but maintains close supervision.
	Focus on achieving the leader's vision	4.00%	Focuses on achieving their vision for the project or task.
	Direct and focused	3.00%	Provides clear and direct instructions to team members.
Task-Oriented	Performance- based feedback	3.00%	Provides feedback based on performance and results.
	Task-oriented instructions	3.00%	Focuses on providing clear task-oriented instructions.
	Limited emotional connection	2.00%	May not prioritize emotional connection with team members.
Lower Emphasis	Can be motivating for high performers	2.00%	The drive for high performance can be motivating for some team members.
	Risk of burnout for some team members	2.00%	The demanding expectations and focus on efficiency can lead to burnout for some team members.
	Limited creativity and innovation	2.00%	The emphasis on efficiency and speed may not encourage creativity and innovation.

Focus on individual performance	0.50%	May prioritize individual performance over team performance (implicit in table).
---------------------------------------	-------	---

 Table 7: Pace Setting Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description - Transformational Leadership
	Visionary	22.00%	Creates a compelling vision of the future that inspires and motivates team members.
	Inspirational	21.00%	Communicates the vision in a way that is inspiring and motivating.
Core Principles	Idealized influence	19.00%	Sets lofty standards and inspires team members to reach their full potential.
	Intellectual stimulation	19.00%	Challenges the status quo and encourages team members to think critically and creatively.
	Individualized consideration	19.00%	Pays attention to the individual needs and development of team members.

 Table 8: Transformational Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description - Bureaucratic Leadership
	Hierarchical structure	14.00%	Organizations have a clearly defined hierarchy with established lines of authority and reporting.
	Clear chain of command	12.00%	Decision-making authority flows through a well-defined chain of command.
Core Principles	Standardized 12.00% procedures		Tasks are completed following well-defined, standardized procedures to ensure consistency and efficiency.
Rule-oriented		10.00%	Leaders emphasize adherence to rules, regulations, and policies.

	Predictability	8.00%	The bureaucratic structure creates a predictable work environment.
	Consistency	8.00%	Standardized procedures and rules help ensure consistent quality and outcomes.
	Task focus8.00%The primary focus is a completing tasks effic according to the estable		The primary focus is on completing tasks efficiently according to the established procedures.
	Adherence to rules	9.00%	Following established rules and regulations is a core expectation.
Additional Considerations		7.00%	Decisions and actions are guided by relevant regulations and policies.
Considerations	Impartiality	5.00%	Leaders strive to be objective and fair in their decisions.
	Accountability for following procedures	7.00%	Team members are accountable for following established procedures.

Table 9: Bureaucratic Leadership Style - Key Elements and Weightage

Category	Keyword	Weightage	Description - Transactional Leadership	
	Clear Expectations	14.00%	Leaders establish clear performance expectations for team members.	
	Performance- based rewards & punishments	12.00%	Motivates team members through a system of rewards and punishments based on performance.	
Core Principles	Contractual relationship	10.00%	The relationship between the leader and team members is based on an implicit or explicit contract of performance expectations and rewards.	
	responsibilities 10.00% respo	Clearly defined roles and responsibilities for each team member.		
	Clear goals & objectives		Establishes clear goals and objectives for the team.	

Focus on Efficiency	Efficiency & productivity focus12.00%		Emphasis on completing tasks efficiently and productively.	
Focus on Entency	Order & stability	8.00%	Maintains a stable and orderly work environment.	
	Direct & task- oriented	8.00%	Provides clear and direct instructions to team members.	
Task-Oriented	Performance 8.00%		Provides performance feedback to team members, often focused on results.	
Limited Focus on	Focus on results	6.00%	The primary focus is on achieving results and completing tasks.Less emphasis on team membercompared to transformationa leadership styles.	
Development	Less emphasis on development	2.00%		

Table 10: Transactional Leadership Style - Key Elements and Weightage

Category	Core Principle	Weightage	Description	Leadership Style(s) Derived From
Vision &	Compelling Vision	20.00%	Create a clear, inspiring vision of the future that motivates and excites the team.	Transformational
Inspiration	Inspiring Communication	20.00%	Articulate the vision in a way that is engaging and fosters a sense of purpose.	Transformational
	Team Participation	18.00%	Encourage active participation, ideas, and discussions from team members.	Democratic
Collaboration & Strategy	Shared Decision- Making	13.00%	Involve team members in decision-making processes, leveraging their diverse perspectives.	Democratic

	Strategic	9.00%	Develop long-term plans to achieve the	Visionary
	Thinking		vision.	2
	Clear Expectations	12.00%	Establish clear performance expectations for team members.	Transactional
Results & Support	Performance Feedback	5.00%	Provide regular and constructive feedback to help team members improve.	Coaching
	Focus on Results	3.00%	Maintain a focus on achieving goals and objectives while prioritizing team member development.	(Transactional & Coaching)
	Situational Awareness	N/A	Be aware of the team's current needs and adjust your leadership style accordingly.	Situational
Adaptability	Open to Change	N/A	Embrace innovative ideas and approaches.	(Multiple Styles)
	Lifelong Learner	N/A	Continuously learn and develop your leadership skills.	(Multiple Styles)
	Trust & Communication	N/A	Build trust with open and honest communication across all levels.	(Multiple Styles)
Additional	Integrity & Ethical Leadership	N/A	Lead by example and demonstrate ethical behaviour.	(Multiple Styles)
Considerations	Emotional Intelligence	N/A	Be aware of your own emotions and the emotions of others.	(Multiple Styles)
	Celebration & Recognition	N/A	Recognize and celebrate team accomplishments.	(Multiple Styles)

 Table 11: Ideal Leadership Approach - Key Elements and Weightage

Keyword	Weightage	Description - Gas Lighting	
Distortion	24.00%	Denying, minimizing past events, twisting the truth, and making the victim question their memory.	
Trivialization	19.00%	Dismissing the victim's feelings or concerns as unimportant or exaggerated.	
Shifting Blame	14.00%	Making the victim feel responsible for the gas lighter's actions or emotions.	
Withholding Information 9.00%		Keeping information from the victim or deliberately making things confusing.	
Isolation	4.00%	Encouraging the victim to distance themselves from friends and family for more control.	
Confusion	10.00%	Causing the victim to doubt their perceptions and memories.	
Self-Doubt	10.00%	Eroding the victim's confidence and sense of self-worth.	
Anxiety	5.00%	Creating a constant state of anxiety and fear in the victim.	
Projection	3.00%	Accusing the victim of the gas lighter's bad behaviour.	
Gas Lighting by Proxy	2.00%	Using others to manipulate the victim.	

2.2.11 Decoding Influence: Understanding Ethical Persuasion and Unethical Tactics

Table 12: Gas Lighting Manipulation Approach: Key Elements and Weightage

Keyword	Weightage	Description - Lying	
Fabrication	22.00%	Creating a completely false story or statement	
Deception	20.00%	Deliberately misleading someone by withholding information or presenting it inaccurately.	
Misinformation	17.00%	Sharing inaccurate or misleading information, even if not necessarily done intentionally.	
Distortion of Truth	16.00%	Twisting or bending the truth to create a different impression.	
Omission of Key Details	14.00%	Leaving out valuable information that would change the understanding of a situation.	
False Promises	11.00%	Committing to something you have no intention of doing.	

Table 13: Lying Manipulation Approach: Key Elements and Weightage

Keyword	Weightage	Description - Intimidation
Threats	25.00%	Verbal or nonverbal threats of harm or negative consequences.
Aggressive Body Language	20.00% Staring, standing over someone, using a lou or angry tone of voice.	
Humiliation	15.00% Publicly shaming or belittling someone.	
Display of Power	15.00%	Flaunting power, authority, or resources to make someone feel fearful.
Anger	15.00%	Using anger or rage to control or frighten someone.
Weaponization of Status	10.00%	Using one's position or status to threaten or intimidate someone.

Table 14: Intimidation Manipulation Approach - Key Elements and Weightage

Keyword	Weightage	Description – Passive Aggression	
Backhanded Compliments	22.00%	Insults disguised as compliments.	
Guilt Trips	20.00%	Making someone feel bad to get what you want.	
Sulking	17.00%	Withdrawing affection or communication to punish someone.	
Sarcasm	17.00%	Saying the opposite of what you mean mockingly.	
Denial of Responsibility	14.00%	Refusing to admit to wrongdoing or responsibility for one's actions.	
The Silent Treatment	10.00%	Refusing to speak to someone is punishment.	

Table 15: Passive Aggression Manipulation Approach - Key Elements and Weightage

Keyword	Weightage	Description - Projection	
Accusations	30.00%	Accusing someone else of doing something	
		of which you are guilty.	
Blaming	25.00%	Shifting responsibility for your actions onto	
Diaming	25.0070	someone else.	
Negative Labelling	18.00%	Attaching negative labels to someone to	
Negative Labelling		deflect from your flaws.	
	17.00%	Providing excuses or justifications for your	
Justification		behaviour by claiming the other person	
		made you do it.	
Victim Mentality	10.00%	Portraying yourself as the victim of someone	
		else's actions.	
Table 16: Projection Manipulation Approach - Key Elements and Weightage			

 Table 16: Projection Manipulation Approach - Key Elements and Weightage

Keyword	Weightage	Description – Aggressive Humour	
Insults Disguised as Jokes	30.00%	Jokes that are intended to hurt or belittle someone.	
Hostile Teasing	25.00%	Teasing that is mean-spirited and hurtful.	
Mockery	20.00%	Making fun of someone cruelly or disrespectfully.	
Sarcasm with Sting	15.00%	Using sarcasm in a way that is intended to be hurtful.	
Putting Others Down	10.00%	Making jokes at someone else's expense to feel superior.	

Table 17: Aggressive Humour Manipulation Approach - Key Elements and Weightage

Keyword	Weightage (Estimated)	Description – Silent Treatment
Withdrawal of Communication	30.00%	Refusing to speak to someone or respond to their attempts at communication.
Emotional Distance	25.00%	Creating emotional distance as punishment.
Stonewalling	20.00%	Refusing to engage in a conversation or address an issue.
Feigning Indifference	15.00%	Pretending not to care about someone as a way to hurt them.
Passive Punishment	10.00%	Using silence as a way to punish someone for their behaviour.

Table 18: Silent Treatment Manipulation Approach - Key Elements and Weightage

Keyword	Weightage	Description - Coercion	
Threats	30.00%	Threats of negative consequences if someone does not comply.	
Manipulation	25.00%	Using tactics to pressure someone into doing something they do not want to do.	
Force	15.00%	Using physical or emotional force to get someone to do something.	
Exploitation	15.00%	Taking advantage of someone's vulnerabilities to get what you want.	
Limited Choices	15.00%	Presenting someone with limited or unappealing options to pressure them into compliance.	

Table 19: Coercion Manipulation Approach - Key Elements and Weightage

Keyword	Weightage	Description – Playing the Victim
Self-Pity	100%	Drawing attention to your suffering to gain sympathy

Table 20: Playing the Victim Manipulation Approach - Key Elements and Weightage

Keyword	Weightage	Description - Ethical Psychological Influence
Persuasion (Reasoned Arguments)	25.00%	We are presenting logical arguments supported by evidence to convince someone of a viewpoint.
Empowerment (Ownership)	20.00%	Delegating tasks and providing resources to allow people to take ownership of their work.
Motivation (Inspiration)	20.00%	Encouraging and inspiring people to achieve their goals.
Positive Reinforcement (Rewards)	15.00%	Recognising and rewarding desired behaviours to strengthen them.
Social Proof (Social Influence)	10.00%	Highlighting how others are behaving in a certain way to influence similar behaviour.
Trust & Rapport (Open Communication)	10.00%	Building trust and rapport through open and honest communication.

Table 21: Ethical Psychological Influence Approach - Key Elements and Weightage

2.2.12 Synergy between a General Leadership Style and Ethical Psychological Influence Techniques

Category	Core Principle	Leadership Style(s) Derived From	Related Psychological Influences (Ethical)
Vision &	Compelling Vision	Transformational	Storytelling, Enthusiasm, and
Inspiration	Inspiring Communication	Transformational	<u>Metaphors</u>
	Team Participation	Democratic	<u>Brainstorming</u> Sessions, Delphi
Collaboration & Strategy	Shared Decision-Making	Democratic	<u>Technique, and</u> <u>Nominal Group</u>
	Strategic Thinking	Visionary	Technique

Results & Support	Clear Expectations	Transactional	Strengths-based Feedback, 360- degree Feedback, Sandwich Feedback Setting SMART Goals, Performance Management Systems, Public Recognition
	Performance Feedback	Coaching	
	Focus on Results	(Transactional & Coaching)	
Adaptability	Situational Awareness	Situational	Devil's Advocate Approach, Scenario, Planning and Pilot Programs
	Open to Change	(Multiple Styles)	
	Lifelong Learner	(Multiple Styles)	
Additional Considerations	Trust & Communication	(Multiple Styles)	Active Listening, Open Communication Channels, and Transparency
	Integrity & Ethical Leadership	(Multiple Styles)	
	Emotional Intelligence	(Multiple Styles)	
	Celebration & Recognition	(Multiple Styles)	

Table 22: Synthesis between Leadership Style and Ethical Psychological Influences

This leadership style combines the ideal approach with ethical psychology. It makes for a compelling way to lead. This type of leadership breeds inspiration, trust, and shared ownership. It makes for a more motivated, committed, and productive team.

Table 22 shows an ideal leadership style. It has good techniques to use ethically for psychological influence. It is the most effective. It creates the right environment for people to start performing above and beyond.

2.2.12.1 Ethical Story Telling

Leaders must communicate their vision effectively. They can use the psychological influence technique of storytelling. It is of immense importance. Storytelling's power comes from the stories. They have strong social and psychological impacts. They help people make sense of things and get energized to act (Maak & Serrat, 2017, April 3, para. 5).

Dutton and Kroneberg (2016) say that 'narrative transportation' is the term. It is used when leaders tell stories that let employees connect with them emotionally. This level of storytelling can create a stronger sense of "us" and a shared common purpose.

Ethical storytelling requires that the leader be genuine. He must also be transparent when telling his story. Ethical storytelling includes not manipulating your story. The story the leader tells must match the company's core values (Maak & Serrat, 2017, April 3, para. 8).

2.2.12.2 Enthusiasm

An authentic leader's enthusiasm is infectious. It deeply affects how subordinates think and act (Huy, 1990). When a leader gets excited, employees may feel the same emotions as their bosses. Research (Barsade, 2002) supports emotional contagion. However, with ethical leadership, there is real enthusiasm. They do not use hype or exaggeration (George, 2003).

2.2.12.3 Metaphors

Metaphors help managers explain their visions and strategies. They also help employees understand and relate innovative ideas to something they know. Metaphors help. They make the vision simpler. They help employees understand and remember (Gioia & Chittipeddi, 1991).

Make sure metaphors never overpromise the true intentions or use them to manipulate the situation. Ethical use of metaphors makes sure the metaphor fits the organization's values. It ensures the metaphors will have a positive effect on the culture, not divide it. The best metaphors to avoid are those that associate psychological negativity (Cameron & Quinn, 2011).

A vision can inspire a team when a leader influences ethical and psychological acts. These acts include storytelling, metaphors, and enthusiasm. When leaders use them, their team will like their workplace and job more. When a leader communicates a vision, it gives people a sense of purpose. They are then more likely to feel like they are working towards a common goal.

2.2.12.4 Brainstorming

Brainstorming sessions are the building blocks for generating clever ideas. It is a platform given to the team to take advantage of the combined knowledge of all the members, thus providing creative solutions. To get the most out of a brainstorming session, we must have a culture of participation. A democratic spirit must prevail. Everyone hears others, regardless of whether the employee is junior or senior in their service or experience. This culture kind encourages us to think freely and ideate freely without judging us.

We appreciate your attendance and participation. Participants appreciate them in a session like this. But they only happen if the company has democratic leadership. The magic will result from this kind of session. It is likely to enrich discussions. It will include different perspectives that challenge assumptions and generate more ideas. In addition, group leaders could set ground rules. For example, they could require active listening and respect for others' opinions. They could also ban criticism of others' ideas. These rules would be set at the start of the session. These simple rules provide reassurance to members. They show that psychological safety is unlikely to be a problem. So, members will be more willing to speak freely and indulge in the free flow of ideas. To spark creativity! Techniques like free-writes and brain dumps help get creative ideas flowing. They work by having everyone write as many ideas as possible about a specific topic. Once applicants complete that, they can create a mind map to visually display all their connected ideas. This can help spot patterns and find unexpected connections.

Those who feel they are more thoughtful than average can use the SCAMPER process. It has six steps: Substitute, combine, adapt, and modify; put to other uses; eliminate; and rearrange. This process encourages team members to try something new. Or it encourages them to change their existing ideas. A round-robin is a wonderful way to gain insights from every participant without interruption. A round-robin works by giving everyone a turn to answer a question.

Another key step in 'Beyond the Brainstorming Room' is to ensure that all ideas, no matter how 'outlandish' they appear, are still captured. It is also essential to record the ideas from a brainstorming session. We will evaluate them later, because an 'outlandish' idea may be the best. It may have real potential if we fully analyse it. Post-session, filter through the ideas and group them into themes. This will make it easier to analyse each idea for its feasibility, potential impact, and how well it aligns with the company's strategic goals.

Do not just let raw ideas sit! Assign responsibility for the promising ones. Set critical next steps and deadlines. Enhance the brainstorming session environment even more by using the physical space. Hold brainstorming sessions in a place that sets the imagination free and makes people comfortable. They will generate more ideas that way. Use whiteboards, butcher block paper, and sticky notes (a lot of them) to capture ideas visually. A little humour can also boost the generation of ideas. Engage in playful exercises and light-hearted interactions that create cross-connections and breakthrough ideas.

Remember, brainstorming is not just to help you and your team solve problems. It is also a wonderful way to maximize your whole organization. Brainstorming should be fun! It is an opportunity to gather a group of supremely talented individuals and unleash their creativity. So, take off your author hat and don a producer chapeau. The more ideas, the merrier! Encourage wild diversities, even if they seem wacky. A million stories have attested that sometimes the most unusual ideas may actually trigger phenomenal success.

2.2.12.5 Delphi Technique

Brainstorming sessions are useful when teams need to produce a lot of original ideas. There are instances when a methodical approach is necessary. It facilitates the effective application of group knowledge. One approach is the Delphi Technique. It was created by experts to gather consensus on how to solve a problem. Where brainstorming generates ideas openly, the Delphi Technique does quite the opposite. It is a written and systematic survey. Brainstorming is a group activity. The Delphi Technique keeps all findings anonymous. They do have a difference. The Delphi Technique has rounds of surveys. The brainstorming requires that every person give input.

Here is a hypothetical scenario to help explain. Suppose we need to decide which future technology will have the biggest impact on the environment. Applying the Delphi Technique would be an effective way to approach this! Each round starts with the posing of a question by the group leader. The question is carefully designed to uncover the best responses. The group coordinator selects a neutral and incisive question. Some rounds may have complex sets of supporting, prioritizing, or rating questions. Others may have only one. Participants must respond to the question and submit their answers. The responses are then collected.

Encourage the panel of experts to suggest revisions respectfully and then revise their responses. The interactive process continues through each stage until it reaches a convergence point. Experts refer to these as a stage of pragmatism, understanding, or agreement. Anonymity helps to guard against bias. A well-structured process ensures that we pass along important confidential information. Finally, we have included the people needed for the process. But they are in various places.

This approach has drawbacks. For example, it uses multi-round questionnaires. It demands time and effort from experts. It has potential limits on the stimuli it can use. But it has proven amazingly effective over the years (Wilson, 2007). Despite its limits, organizations have found the Delphi Technique useful. It helps in situations needing reasoned decisions based on collective knowledge. It is useful in predicting technology. It is also useful in making policy and managing risk.

2.2.12.6 Nominal Group Technique

Another technique, in particular, is the Nominal Group Technique for generating and prioritizing ideas. This is a very well-known technique used to generate ideas related to process improvement in groups. On a paper, each person jotting down preferably in outline form, an idea of their response to a given question, impact statement or problem. They should record their ideas alone and quickly. They should do this for a set time, usually five minutes. They are then asked to record as many ideas as they can.

Participants are then asked to share their first idea with the group in a round-robin fashion. They hand over their paper to the panel's chair, who records it on the flip chart. When everyone has said their first idea, we go around the room again to record the next idea. We keep going until we have recorded all of the participants' ideas on the chart.

The last stage aims to clarify and evaluate the ideas on the flip chart. This stage takes the form of a general discussion. This is often to clarify an idea before prioritizing it. If we move on, a participant's clarification may help others.

2.2.12.7 Strengths Feedback

In giving feedback, the strengths-based approach builds on what is good with the learner or an area in which they are improving. It does not dwell on the weaknesses alone. Learners doubt

easily, get discouraged, or give up on learning because all attention is always put on areas of growth.

By basing feedback on what the learner is good at, not what they are not good at, we can build the learner's confidence and motivation. This also encourages an optimistic mind-set and a sense of taking ownership of their learning. It makes the learner want to continue excelling.

Traditional feedback is what most of us grew up receiving. You did an excellent job on whatever it was you were doing, but here are all the areas you need improvement in. It is as if every time we get a pat on the back, somebody has to say something sour or nitpick.

Although most of the time it is inevitable, we do not really want to be given any negative or constructive feedback. Most of the time, we are in the mentality of doing an excellent job, and this reassures us about our capability in what we are doing.

2.2.12.8 360 Degree Feedback

360-degree feedback is an appraisal method. It gathers feedback from all of an employee's peers, subordinates, and supervisors. In some cases, it even includes feedback from their clients and customers. This method typically asks for the best anonymous feedback so that the raters can provide their feedback more freely. We collect feedback using surveys. They could use a rating scale or have open-ended questions. The questions let the raters provide their own words.

Once we collect all the feedback, we may combine it into one report or keep it separate and give it to the employee in its raw form. The employee should be able to read and interpret the feedback and produce some action plans on his own. The coach or managers do not know what the feedback means. This will also force the employee to become more self-aware and be responsible for their development plans.

2.2.12.9 Sandwich Feedback

Feedback sandwich, also called the sandwich technique or patty method, is a well-liked method for providing criticism in an effective way. The sandwich way in giving feedback suggests that if one has to give bad news, then one should sandwich it between two layers of good news. This will help point out what is bad and what is good to the person and give him an opportunity to improve. During a recent management training workshop, we discussed the best way to deliver feedback.

Sandwich feedback has three parts. The first is "the first piece of bread": one to three positive comments. Next is "the meat," which includes one or two areas for improvement. Lastly comes "the final piece of bread," a positive close. Remember this method when providing feedback or coaching someone. If, as a leader, we have something critical to talk about, it is best to sandwich it between two compliments.

While the feedback sandwich is a particularly useful tool to use, it is not the best choice to use in every situation. One must consider the appropriate technique to use, the personality of the recipient, and the kind of criticism or feedback you are giving. If you give helpful or sensitive feedback, then use the direct approach. But the direct approach must always be respectful. It should not be a gateway to a personal attack. And it should focus on specific behaviours.

Never underestimate the potency of timing and follow-up in imparting feedback. Offer feedback promptly after the event that prompted it. This is because everything is still fresh in everyone's consciousness. Following up after the original talk shows your continued commitment to the person's growth. It also lets them ask any remaining questions.

By being judicious about timing, methodology, and follow-up on your feedback, the more profoundly it will resonate. The timing and methodology of feedback delivery can make a world of difference in how it is received. If you are prompt in giving feedback, this will be helpful for contextualization; it is still quite clear and at the top of others' minds. Follow-up will show them that you are invested in their continued development and that you care about whether they are successful.

2.2.12.10 Smart Goals

Smart goals are a proper way to create goals. They have a structure that helps set and achieve objectives. Smart goals are specific, measurable, attainable, relevant, and time bound. These goals provide clear and concise directions for achieving a goal.

Smart goals help us measure and track the progress of the goal we want to reach, so we can see if we are meeting our goals or not. Also, they help stay motivated and organized and remain confident throughout the process.

Smart goals provide a time frame, which is the last element, to set and reach the goal. They help in continuing the goal until whatever it takes to meet them properly. SMART goals provide a sturdy base, but reaching big goals often needs more strategies.

Here are some tactics that tend to be helpful:

- 1. Break big goals into small ones: This will create a much less daunting journey and will give you the chance for celebrating milestone completions.
- 2. Devise a well-defined action plan: The idea is to nail down precisely how each of those milestones is going to be achieved, so that there is some kind of roadmap in front of one with respect to being able to track progress.
- 3. Visualize success: Take some time to picture yourself succeeding. You can get motivated toward that goal you want to reach and keep your eye on the prize.
- 4. Find an accountability partner: Share your goals with another person whom you can count on to help you stay on track.
- 5. Accept failures as teaching moments: Don't give up if you have come to a standstill. Examine what went wrong and modify the strategy, as necessary.
- 6. Celebrate your success: Take some time to celebrate your successes—big or small. It reinforces positive behaviour and motivates you further. Occasionally

spend some time just enjoying yourself and your triumphs, however small they may seem. It further encourages you and reinforces good behaviour.

By using SMART goals and these strategies, you will boost your odds of achieving any goal. Because when it comes to attaining big goals, it is often a marathon rather than a sprint. Be patient, persistent, and adaptable.

2.2.12.11 Performance Management Systems

By using SMART goals and these strategies, you will boost your odds of achieving any goal. Because when it comes to attaining big goals, it is often a marathon rather than a sprint. Be patient, persistent, and adaptable. Performance management systems are a pivotal component of organizational success. When an organization executes performance management skilfully, it can strengthen its success rate. If an organization fails to utilize performance management properly, it can set the organization up for failure overall. These systems aim to boost the organization's success. They do this by monitoring performance and setting goals for employees. Performance management systems provide immediate data for feedback and coaching. This aids in setting developmental goals for the employee.

Using performance management systems helps one understand how they work. It shows how they set up the organization for success. There are four key elements to performance management systems. The first element is setting performance goals. Your goals should be specific and aligned with the organization's objectives. The leader should set goals so that they are challenging but attainable. When setting goals, make sure to provide detailed information to avoid any ambiguity about what is expected of you. The second part of performance management is monitoring performance. It is imperative to monitor performance so that you can address any issues sooner rather than later.

By monitoring performance, you can also discern where your strengths and weaknesses lie in helping you meet your goals. The third part of performance management is feedback and coaching. Feedback will help you recognize your commendable performance. Coaching can take the form of training or ongoing feedback. Coaching will help you fortify your skills and capabilities so that you can exceed your goals. The final part of performance management is a formal review. This is the written part of the performance management system. An exemplar is a performance appraisal. A performance appraisal is a formal record of an employee's performance.

2.2.12.12 Public Recognition

Public recognition plays a pivotal role in our society. This confers a feeling of validation and appreciation for an individual's arduous work and endeavours. This recognition plays a big part in a person's self-esteem and self-validation. It matters whether they are a regular person or a celebrity. Recognition can come from awards, commendations, ads, or any recognition. It is

very potent. It has even encouraged, inspired, and motivated people. It has also aided and validated them in their everyday lives.

When people receive public recognition, it inspires and motivates them because of its powerful impact. When a person gets recognized at work for their earnings, triumph, or just working, that is what motivates and inspired them at first. Seeing someone get an award for challenging work inspires onlookers. It makes ordinary people feel motivated. People want to reach the point the awardee was at. But the awardee now wants something more. They have seen people try to reach the place they wanted to reach. Now that they have experienced the motivation and inspiration, they have it, just like the people who wanted to reach the position.

Public recognition fosters a sense of community, and the result of that is camaraderie. People recognized by the whole community join, connect, and bond with the committee and society. Then people are happy as recognized people in society. That is how a place feels. It has a lot of community, many bonds, and, of course, where people feel recognized. Feeling that too, makes the unrecognised people happy. They live in a society where many people get recognized in many ways. They know the joy of community and want it for themselves.

Public recognition impacts people on a personal level. This type of recognition increases that person's self-esteem and even aims higher before more challenges in their life. They grow as individuals. They can go to places they never thought of and challenge themselves. They do this because they know a whole committee will help them with anything. They know there is a friend to rely on now.

In conclusion, public recognition shows that it is immensely powerful when it is being awarded publicly, like in public. Perhaps you can receive recognition through awards, or you might be publicly praised in an advertisement. What it does is that it even tries to show that it can make better places in our society. Being officially recognized encourages and inspires one to become something better. The person receiving the award inspires others to want to be in their place. Appreciating what they did and trying to accomplish what they accomplished, just by simply observing. Again. Publicly also means many people start conversing. Maybe after they talk a bit more, they could be making real bonds.

Being even better and seeing many people recognized just makes you want to be in their footsteps too. Think about all of the bonds they now have. Lastly, what occurs once you receive the award? After receiving the award, you undergo a complete transformation. Because you received an award, you now have more confidence in yourself and know that you will continue working diligently. How after you just worked so hard, and it isn't that you are not going to work hard anymore? You may be working twice as much because, you know, you have a little bit more underneath your sleeves. You are going to work even harder to achieve your primary dreams.

2.2.12.13 Devil's Advocate Approach, Scenario

It is useful to have a devil's advocate kind of mentality about a situation. It helps a person to keep a critical mind about it and to work out a fair solution. In discretionary consideration, there should be open questioning of parts of the point of view accepted so that it can be more clearly understood.

It compels people on both sides of an issue to think about a different view and its arguments. They must also examine their own view. They must look for any weak points and how to fix them. In delving more deeply, one is also more likely to see more evidence and results that were not thought of at first. This approach just makes our conclusions better. People are less likely to naively accept them and more likely to understand them through reasoning.

2.2.12.14 Planning and Pilot Programs

To efficiently run a pilot program or a change initiative will require great rumination and assiduous thinking. It is crucial to have a strategy, an objective, and timelines when running a pilot. You also need the resources required for success. Also, good teamwork and communication are key. To achieve the overall goal, we need them.

Additionally, it is crucial to comprehend how to monitor progress or how to keep track of things during the pilot or change initiative. Being able to monitor and evaluate is critical to the success and/or failure of the pilot or initiative. Finally realize that not everything will go as planned when implementing a change initiative or pilot. Potential losses can be reduced by being aware of them and making plans for any unforeseen circumstances.

2.2.12.15 Active Listening, Open Communication Channels, and Transparency

Active listening, open communication, and transparency help. They let an organization train, lead, and manage better. This is key to a successful business. Active listening is the skill of fully understanding what the speaker says. It is by asking questions in the mind, not the mouth.

Many people consider active listening the highest form of respect one can show another person. Communication is open if all involved know about it. They can offer their views on a matter with no need to hide anything.

Transparency involves displaying valuable information visibly to all parties. There is no hidden agenda. A group with high active listening, open channels, and transparency. Then, everyone in it becomes heard, engaged, and respected. This leads to more teamwork and better results, problem-solving, networking, and productivity. It also leads to more sensitivity, empathy, and positive outcomes. Active listening fosters sensitivity, articulation, and trust between speaker and listener. Transparency alludes to needs, duties, and respect for both.

Category	Core Principle	Leadership Style(s) Derived From	Related Psychological Manipulation (Non-Ethical)
Vision & Inspiration	Compelling Vision	Transformational	Exaggerated Claims, Fearmongering, and Appeals to Authority
	Inspiring Communication		
Collaboration & Strategy	Team Participation	- Democratic	<u>Stacking the Deck.</u> <u>Public Shaming,</u> <u>and Dominating</u> <u>Discussions</u>
	Shared Decision-Making		
	Strategic Thinking	Visionary	
Results & Support	Clear Expectations	Transactional	<u>Public</u> <u>Humiliation,</u>
	Performance Feedback	Coaching	<u>Scapegoating,</u> <u>Withholding</u> Feedback,
	Focus on Results	(Transactional & Coaching)	<u>Micromanagement,</u> <u>Unrealistic</u> <u>Deadlines, and a</u> <u>Focus on</u> <u>Punishment</u>
Adaptability	Situational Awareness	Situational	Dismissing New Ideas, Groupthink, and Stifling Innovation
	Open to Change	(Multiple Styles)	
	Lifelong Learner	(Multiple Styles)	
Additional Considerations	Trust & Communication	(Multiple Styles)	Secrecy, deception, and broken promises
	Integrity & Ethical Leadership	(Multiple Styles)	
	Emotional Intelligence	(Multiple Styles)	
	Celebration & Recognition	(Multiple Styles)	

2.2.13 Synergy between a General Leadership Style and Non-Ethical Psychological Influence Techniques

Table 23: Synthesis between Leadership Style and Unethical Psychological Influences

2.2.13.1 Exaggerated Claims, Fearmongering, and Appeals to Authority

Exaggeration, intimidation, and appeals to authority are all logical fallacies. They are often used to sway an argument. These appeals can be very persuasive. They can change one's view. But leaders must be aware that not all the information is valid.

Hyperbole can be misleading in such a way that it plants ideas that might not be needed. Intimidation tactics, preying on our insecurities and feelings, might make us undertake decisions that are unwise. The appeals to authority are extraordinarily convincing arguments, though they do shut out opposing viewpoints and discourage critical thinking.

2.2.13.2 Stacking the Deck, Public Shaming, and Dominating Discussions

Stacking the deck refers to the practice of trying to gain an unfair advantage by manipulating the environment to suit oneself. This could occur in a variety of contexts. To stack the deck for instance would be to change the rules of a game in order to win. Many times, people or groups who have influence over a situation, like in government, change the rules around to their advantage. They change them to mostly benefit themselves, at many times at the cost of others.

Public shaming is when an individual or group criticizes or condemns another in public. This often happens through the internet or social media. It can have a significant impact. Shaming can cause the shamed person to feel humiliated. They may face ostracism, lose their job, and get depressed. One person dominates a conversation. They often discourage input from others.

2.2.13.3 Public Humiliation, Scapegoating, Withholding Feedback, Micromanagement, Unrealistic Deadlines, and a Focus on Punishment

Public humiliation, scapegoating, and withholding are toxic. So are micromanagement, unrealistic deadlines, and a focus on punishment. They cause major problems in organizations. These toxic behaviours make work hostile. They further bring down productivity, morale and in some cases, turnover rates. For example, in cases where an employee is publicly humiliated, his self-esteem and confidence drop.

This will cause that person to shut down or lose interest in a team. Scapegoating promotes blame and distrust in the culture. Members then seek other means, which hurts teamwork and problem-solving. The failure to provide feedback ensures that, individually, there will be a lack of growth for people. Many people benefit from feedback to find areas where they need to improve or excel in their roles. Micromanagement stifles creativity and innovation. Mostly, people are not allowed to explore innovative ideas or inventions. Unrealistic deadlines induce stress. When a person is stressed, it affects the way he thinks and performs as an employee and a team player. A punishment-focused approach is traditional in its emphasis on compliance culture rather than an engagement culture. Some people have become accustomed to this toxic behaviour. Sadly, many organizations tolerate it.

2.2.13.4 Dismissing New Ideas, Groupthink, and Stifling Innovation

Progress and growth can be lost by dismissing innovative ideas, groupthink, and stifling innovation. Dismissing innovative ideas will get rid of improvement. If you shoot everything down, there is no way to improve anything. Groupthink is when we conform to group decisions without analytically considering the options. This will cause a lack of creativity and risk. The members of groupthink will not challenge innovative ideas or alternatives, resulting in the same or almost comparable results. Stifling innovation can hurt an organization for an extended period. If leaders do not encourage team members to take risks and never do anything new, the team will never succeed. With stifling innovation, we do not experiment and are not willing to take risks. It is important to allow for innovative ideas and perspectives.

2.2.13.5 Secrecy, deception, and broken promises

Corporate management is most often caught up in a maze of confidentiality, deceit, and unkept promises. The need for confidentiality can be so protected that a secrecy culture is the result. One can perpetrate or abet a decree to maintain an edge over competition or manipulate stakeholders. When either side breaks promise, they break trust.

This harms relationships inside and outside the group. Leaders must choose honesty and transparency and act with integrity. Corporate organizations that value trust must have open communication. Those responsible must keep their promises. If not, they will not be able to manage people while also condemning unethical behaviour.

2.2.14 Case Studies in Using Psychological Influences and Leadership Styles to Achieve Organizational Goals

2.2.14.1 Case Study 1

David built a reputation quite fast—the new assistant at the Ace Marking Agency and all, due to his brilliance. He was sharp-witted, analytical, and abreast with the latest trends in digital marketing. Every project delivered with him at the helm left the clients extremely pleased with the results. The biggest flaw in David was his arrogance. Most of the time, he trashed any idea from a colleague. He would interrupt in the middle of their sentence with a strong alternative. But he never gave any specific explanation about why it was better. He also routinely, and in front of other team members, questioned the choices of senior members—especially his manager, Sarah. She has over 8 years of experience as a manager. He also publicly implied that he could do a better job than Sarah.

Aim: The following case study has been attempted with the strengths of David, blending unethical and ethical leadership and psychological tactics for long-term success. Using Table 22 & 23.

Phase One: Early Influence and Control

Step 1: Selective Sharing of Information—Sarah will share her success stories, so to speak, of when her ideas have led to extraordinary results by downplaying David's role, hence implying that her leadership may be superior to that of David.

Step 2: Publicly praise—The second phase of cementing Sarah's control over David is public acknowledgement of his efforts, but she must blow them out of proportion. By doing this, David will become full of himself, and he will eventually become increasingly dependent upon her validation.

Step 3: Stacking the Deck - At this step, when they come together as a group to brainstorm, Sarah will also lead the group subtly to discuss more about those ideas concurring with what she is proposing and much less with the ideas David has. In this way, Sarah would appear to have produced the best way of approaching the problem.

Phase Two: Exploiting Insecurities to Have Influence

Step 4: Sarah will now pay attention to David's body language whenever they have meetings and see if he has any insecurities. She should now be thinking about whether David feels threatened or not by the success stories (Step One). If he can be identified as feeling threatened, she will then need to work off that knowledge to reinforce her dominance in this situation.

Step 5: Conditional mentoring – Sarah will mentor David in learning communication and collaboration skills, but only if the latter uses the approach she prefers (established in Step 3). She should apply a conditional mentoring method to control his contributions and the way he works in order to bring them in line with her vision.

Phase Three: Retaining Control whilst slowly navigating towards Ethical Leadership

Step 6. Measured Public Criticism: Sarah ought to use public criticism to counter Davids's ideas if they are made. Sarah ought to explain why Davids's reasoning is flawed without criticizing him specifically. She does this to subjugate David and establish her authority without making him feel humiliated.

Step 7: Introduction of Ethical Components - It is by this time that Sarah should start introducing some ethical ways with some accepted immoral ones. Here, logic is to land David's environment to be confusing and the difficulty level related to predictability higher about his reaction to the happening around him.

Step 8: A few brainstorming sessions would need to be organized by Sarah using the Delphi Technique which is an anonymous idea generation. The Nominal Group Technique could also be used which is a structured discussion. It provides the leeway for diverse perspectives without David feeling threatened.

Phase Four: Transitioning completely to Ethical Leadership and Psychological Strategies for long-term success in the reshaping of David's arrogant behaviour while keeping him motivated and maintaining high performance.

Step 9: Encourage Open Communication and Active Listening: Sarah should communicate with David one on one and simply listen to what he has to say. Respect his opinions; moreover, he should be aware of the same fact.

Step 10: Strengths-Based Feedback—Sarah is going to give David some positive feedback about how impressive he has been with his analytical skills, and the excellent job he does, cued up with specific anecdotes from the marketing team meetings he has attended.

The following are recommendations for ethical tactics for long-term success:

- Introduce 360-degree feedback, likely to give David anonymous feedback from his colleagues.
- Set SMART goals—Setting SMART goals for the projects that David is working on.
- Have a well-defined performance management system—Implement a well-outlined performance management system.
- Public recognition—publicly compliment David about his great ability in teamwork and communication.
- Mentoring and development—Avail David with a team containing a senior member who is good at teamwork and communication.

Risk: David may very well go back to his arrogant ways even after how much progress has accumulated over time. If this is the case, Sarah, would either need to go back to Step 1 again, using unethical practices as "shock therapy" to bring David back on track OR she may as well depend on the gravity of the relapse:

- Keep Open Lines of Communication: Sarah can schedule an individual session with David so that she can express her frustrations candidly and openly, and then delve into the issues of how his recent behaviours have affected her. She is to use wording with the word "I," focusing on her perspective, rather than what David has been doing "wrong."
- Active listening and empathy in Sarah are to understand the reasons of his relapsing back, such as feeling upset, stressed, undervalued, or unappreciated. She will have to collaborate with him and display empathy.

> Ethical Reinforcement Strategies:

- Strengths-Based Reminders to Change David's current practice.
 - Sarah needs to remind David of his strengths and how they have benefited the team when they were used in collaboration.
- Review of SMART Goals to Change David's attitude.
 - Sarah must return to the SMART objectives that she David and her team jointly established. Review those objectives with an emphasis on shared responsibility. The groups' goal is to succeed.

115 | P a g e

• Mentorship Reconnection to Change David's attitude.

 Sarah could be an epitome of David's mentor or someone who acts as a role model to him and thus an expert in collaboration.

Using unethical tactics may be tempting as a quick fix, especially when dealing with someone as disruptive as David. But see this approach as a last resort. Use it with extreme caution and only as a temporary form of "shock therapy."

The discomfort caused by these tactics is an opportunity. It is a chance for Sarah to start using ethical leadership. Sarah can use some practice. These include selective sharing, public recognition control, and mild early critiques. They can create a situation where David sees the need for change. This will give the initial "jolt." This will give way to the long-term benefits of ethical leadership.

Open communication is key. So is active listening and giving feedback based on strengths. Mentoring can be the answer to what Sarah seeks to make her managerial relationship work with David. Ultimately, they can produce trust, collaboration, and a better work environment. They are for managing David.

However, ethical leadership is not a quick fix. Using unethical tactics may well create an opening. But true progress comes from earning trust. It comes from clear communication and empowering individuals—like David. He should do his best for his colleagues and the organization.

2.2.14.2 Case Study 2

Mark works at Cloud Software Inc. as a software engineer. He always delivered his work on time but usually of pretty inferior quality, doing the minimum required for him to get by. He would often pass on tough stuff and let the more motivated colleagues do it for him. Mark also demonstrates a negative attitude. He rarely if ever participates in any team discussions, and on occasion will even make sarcastic comments when asked to assist with extra work. This is harming team morale. As a team, we have several rather ambitious deadlines to meet. However, given Mark's current work habits the team's ability to meet these deadlines is endangered.

Aim: This case study will examine how one's low effort and negative attitude can cause a negative culture within a company and how to resolve this by building upon the person's strengths by initially using unethical tactics and then transitioning into strong ethical leadership coupled with psychological strategies. (Using Table 22 & 23)

Phase One: Performance Pressure coupled with a spec of Criticism.

Public Criticism: In front of his colleagues during a team meeting, Marks manager, Sarah, could bring up a recent project in which Mark participated relatively little in comparison with the rest of his team. That can be framed as an opportunity for growth, but that phrase carries a hint of subtle criticism.

Unrealistic Deadlines: Sarah might give Mark a project with a deadline he cannot possibly meet. This would make him dependent on his peers rather than being the one to ask for assistance.

Phase Two: Selective Information Sharing with a Feeling of Isolation

Limited team collaboration: She may purposely exclude him from some brainstorming sessions or even team discussions, more so where complex tasks are involved. This may lead to a claim that he is not a team player and hence reveal his weak points.

Keeping Information: Sarah may choose not to discuss parts of a project with Mark if she feels he does not need to know. This may hinder his ability to perform his job to the fullest, making him rely on other team members and demonstrate the value of working as a group.

Phase Three: Strengths-Based Feedback and Collaboration

Strength-Based Feedback: This would be beneficial to have one-on-one time happen between Sarah and Mark. She could use the "sandwich technique," where she starts by talking about something good Mark recently did on a project, followed by concerns about his initiative.

She does not expect Mark to change his work habit completely but hopes he will try to make some changes on his own. What in this situation will turn out to be especially important is that Sarah defines changes exactly, which she wants Mark to make.

Phase Four: Communicating Openly with Mentoring

Mentorship program: Sarah can find a senior developer who has a positive attitude and a good work ethic and can pair Mark up with this person so that they can provide advice, best practices, and motivation to Mark.

One action Sarah can take to address Marks lack of motivation is to create an environment where open communication is valued and encouraged. In this way Sarah can address any underlying issues that may be causing Mark to feel unmotivated. Mark feels like his skills are not being utilized and wants to be more challenged or finds the work redundant.

The use of strong-arm tactics, such as public critique or withholding of information, can be very tempting when trying to deal with underperformance. It may appear that such techniques would give an employee, such as Mark, a jolt and make them immediately stand up and be counted, but in reality, these can only be seen as a catalyst. If needed, to use this initial discomfort more sustainably could be to let it be Sarah's launching pad to make things better. Giving Mark strong, honest, strength-based feedback could focus him on what his capabilities are and what he needs to work on.

Moreover, enabling Mark to voice his thoughts and ideas in a safe place allows him to contribute his ideas in a safe space. Setting Mark with a mentor having similar challenges as Mark enables Mark to have a positive role model and someone who can guide him along the

way. The most crucial factor is creating an open environment or open communication; this allows Mark to voice out any frustrations, or challenges that he encounters. This requirement looks at the bottom line in those areas of concern that Mark has, which helps Mark look at the cause of the problem that triggers Mark's underperformance. A shift to ethical leadership would be a win-win for all parties involved. Mark would have the support needed to improve his work ethic, essentially making him a better team member and the team would have a valuable contributor that would feel valued and a part of the company's success.

2.2.14.3 Case Study 3

The sales team for Retail Revolution has fallen into the doldrums. Low morale blankets the characteristics of the team, and sales figures begin sliding. Top-down, very autocratic forms of management have been the standard throughout this team's career, providing them with little blow with which to exercise creativity or decide for themselves.

Aim: The sales performance is improved; the morale, engagement, and teamwork of the sales force are improved; the sales force is more empowered and oriented to provide excellent customer service.

Phase One: Public Scrutiny

The recent sales manager, David, feels the pressure to deliver and as a result, implements several tactics to create a sense of urgency.

Sales Figures and Public Ranking: David starts posting weekly sales figures, listing each telemarketer's sales right on his office wall. This is intended to inspire fear in his callers of getting left behind and going jobless.

Mystery Shoppers & Performance Reviews: David introduces a program where he has people come in and mystery shops your customer service skills and then directly ties it into our pay or even job security.

Phase Two: Shifting Gears: Trust vs Empowerment.

Although David initially employed deceptive methods to produce a brief spike in sales, he soon came to the conclusion that these methods were unlikely to be sustainable. As a result, he gradually switched to moral practices.

One-on-One Meetings for Strengths/Weaknesses Assessment and Coaching: David has meetings with each one of his sales representatives to know what their strengths are and how they can grow. It also helps David in using one-on-one coaching sessions as a means of helping his sales representatives grow.

David runs workshops where the sales team discusses what SMART goals they should be aiming for in the next quarter. He then runs a brainstorming session on the different sales strategies that are available.

Recognition & Rewards (Beyond Money): Going back to the "soft side" of managing is recognition and praise. David has a program where he rewards and acknowledges achievements that go beyond money. He acknowledges them in public places. If people are exceeding a certain goal or if they offered exceptional customer service, he is rewarding them even if they are not paid for that.

While unethical tactics can provide impetus for a short duration, David will build a more potent and successful sales team if he switches to the ethical methodology which is inbuilt at the core of an atmosphere of trust, power, and collaboration. In other words, the change in itself has as an intrinsic part of a work atmosphere where the salespeople feel valued, supported, and motivated enough to excel in their performance.

This chapter has fully explored the link between leadership and psychology. It covers the growth of leadership theories. It goes from traits to situational understanding. It traces how leadership theories evolved from traits to situational understanding. It further views how positive and social psychology impact leadership. It has covered emotional intelligence in the tackle of complex issues. It went on to discuss various leadership styles which range from ethical to manipulative. Case studies show how leaders can use psychology to meet goals. The chapter thus unravels the psychological dimensions of leadership. This is a valuable insight for leaders who inspire and guide their teams.

CHAPTER THREE RESEARCH METHODOLOGY

This chapter which expounds on the methodology that will be employed. We go through the mixed-method approach that will be used to test the underlying theories and provide answers to our research questions regarding the complex interactions between leadership styles psychological factors and organizational behaviour.

3.1 Research Methodology

This Doctoral Business Administration thesis studies leadership styles and behaviours. They create a certain organizational behaviour. To prove this claim, we will use a mixed method which will include both quantitative and qualitative techniques. (Creswell & Plano Clark, 2018).

3.1.1 Definition: Quantitative Analysis

Quantitative data analysis is the analysis of data that can be measured. It analyses data using statistical methods. The analysts try to quantify a hypothetical condition, situation, or scenario. They apply these approaches or methods by hand and with the help of computers. There are two major advantages of this method.

First, it organizes data, then it summarizes and shows. This is called descriptive statistics. Secondly, it allows understanding the study group, and it allows to conclude about it. This group is picked from a larger population. It allows for broader conclusions. These are known as inferential statistics.

Today, regarding this, many researchers make use of tools like R, PSPP, and Stata. Some of them are free, while others require a license. Even Excel has an add-on to perform this kind of analysis. The tools are less user-friendly than SPSS but offer more options.

Most institutes prefer SPSS for its simplicity. Yet, it might not be the best choice. SPSS has benefits, but some software offers more features. It is compatible with Windows, MacOS, and LINUX. For this study, however, we will use SPSS to analyse the data collected from our Survey exercise.

3.1.2 Definition: Qualitative Analysis

Qualitative research uses various data sources. It depends on the study's questions. These might include case studies, historical research, grounded theory, and more. This list is not exhaustive. There are other methods in key texts. Each method serves different goals. Many texts mix up research designs and methods. For instance, some treat design as just data collection. They view methods as techniques. However, others define methods as specific techniques like

questionnaires. For us, methods are about data collection. On the other hand, designs are about research structure. Qualitative designs are as diverse as data sources. These can be observations, interviews, questionnaires, and more. Yet, interviews are the main source in most qualitative research.

3.1.2.1 Survey Instrument Development

We will survey to measure our research's key parts. These are leadership styles, psychology, and organizational behaviour.

3.1.2.1.1 Pilot Study

Before the actual survey, we will conduct a pilot test with 20-30 respondents. This step is overly critical. It will allow us to iron out the problems associated with the study and instruments of data collection. We will elicit feedback. Then we will use this information in refining the survey questions, instructions, and flow.

It will also collect some background information from the surveyed individuals about age, gender, education level, and industry and years of experience. All this information will enable further analysis: looking for differences across demographic groups.

This instrument will adapt valid scales and subscales from existing tools, including but not limited to:

3.1.2.1.2 Leadership Styles: The Multifactor Leadership Questionnaire (MLQ)

The Multifactor Leadership Questionnaire measures several leadership philosophies, which in turn aid in rating laissez-faire transactional and transformational styles. It is one of the finest leadership questionnaires based on the Bass and Avolio leadership model. It is used by researchers studying leadership across organizations. Initially referred to as MLQ-5X, it was first of its kind in capturing a variety of styles in one instrument. Its nine scales cover five transformational leadership factors and three transactional leadership factors. One is focused on laissez-faire. It also measures leadership outcomes. Its quality was checked by many studies. Meta-analyses confirm its effectiveness. The MLQ is a success both in academics and in commercials.

3.1.2.1.3 Psychological Factors: Big Five Inventory (BFI)

The Big Five Inventory lends the identification of key traits like conscientiousness, agreeableness, and openness. All these factors influence leadership and the many reactions influenced by the employees. The Mayer-Salovey-Caruso Emotional Intelligence Test also computes emotional intelligence. This is another element believed to be pertinent to effective leadership.

The Big Five Inventory is a tool in psychology that evaluates personality according to five different traits, which have also been referred to as the "OCEAN" model. Each letter stands for:

O for Openness to Experience: It measures curiosity, artistry, and the desire for fantasy. High scorers are creative and open to learning.

C for Conscientiousness: Reflects the organization, discipline, and motivation of a person. Those who score high in this dimension will then turn out to be reliable and planful.

E for Extraversion: Sociability and energy are accounted for in this dimension. High scorers are outgoing and enjoy socializing.

for Agreeableness: This dimension rates empathy and cooperation. Those with high scores are kind and helpful.

N for Neuroticism: High-scoring individuals have a tendency to focus on negative emotions. The high scorers, in this case, are mostly moody and anxious.

The BFI is one of the standard measures that has gained wide acceptance and consists of fortyfour statements. Participants use scales to rate how much they feel that each of the given statements fits them, and then they have to calculate scores for each trait.

3.1.2.1.4 Population of Study

We will use a stratified random sampling method. It will select leaders and employees from various industries. This approach ensures our findings apply broadly. They apply to many organizations.

Mayer-Salovey-Caruso Emotional Intelligence Test

The MSCEIT is a popular test for measuring emotional intelligence as per the key points below:

What it Measures:

EI relies on skills in four areas:

- 1. The first is Recognizing Emotions. This means identifying feelings in oneself, others, and situations.
- 2. Using Emotions for Thinking: Applying emotions to boost thinking and problemsolving.
- 3. Understanding Emotions: Knowing why emotions occur and their outcomes.
- 4. Managing Emotions: Controlling emotions in oneself and others.

3.1.2.1.5 Sample and Sampling Techniques

1. Sample Size: An appropriate sample size will be calculated using the right statistic software. This is the minimum number of participants needed to find meaningful relationships between our variables.

- 2. Our target audience consists of leaders from various industries who oversee mediumsized to large firms. Well use stratified random sampling to choose the sample. An industry consideration is made in the sampling method. It also takes the size of the business into account. It will support our analysis of the wide range of leadership philosophies. These kinds of styles are present in many sectors and cultures.
- *3.* Sample of Employees: Selected leaders staff members will be invited to participate allowing for the study of their interactions in a specific work environment.

3.1.2.1.6 Instrumentation

Survey Instrument: We will create a thorough survey on a platform. It will use scales and subscales from these validated tools:

- 1. Leadership Styles: The transformational, transactional, and laissez-faire leadership styles are going to be measured with the Multifactor Leadership Questionnaire (MLQ).
- 2. Aspects or personality traits like openness conscientiousness extraversion agreeableness and neuroticism make up the Big Five Inventory which is used to measure psychic determinants.
- 3. Organizational Behaviour: Survey questions will be posed to staff members in order to gauge their degree of participation. It gauges the level of satisfaction and motivation.

3.1.2.1.7 Validity and Reliability of Instruments

Content Validity: To ensure the tools measure the intended things, we will:

1. Look at past research on leadership. It covers psychology and organizational behaviour and verify the appropriateness of the chosen instruments.

Construct Validity: We will do a confirmatory factor analysis. It will verify that the items in each scale measure the intended constructs. These are leadership style, personality traits, emotional intelligence, and organizational behaviour.

Reliability:

- 1. Cronbach's Alpha will be used to check for internal consistency. This test will make sure that all scale items are measuring the exact same thing.
- 2. The test-retest reliability will be checked by conducting a pilot survey on a small group twice. The analysis of the results obtained will show whether measures taken are stable or not.

3.1.2.1.8 Method of Data Collection

1. **Quantitative Data:** An online platform will be used to administer the survey. Those who would like to can reply. The selection process will be entirely anonymous in order to elicit truthful answers.

2. **Moral Aspects:** A form for informed consent will be part of the survey. It details the goal of the study how the data are used and how to withdraw from it. All information gathered will be kept private and secure. The only data we will use is de-identified. It will be utilized in reports and analyses. We follow ethical research practices thanks to this step.

3.2 Ethical Considerations

To ensure ethical research, we will implement the following measures:

- 1. Informed consent: All participants sign informed consent forms. This entails detailing what the study is about, the methods to be used, the risks involved, and the benefits expected; it also involves the voluntary right to withdraw at any point.
- 2. The identity of all participants is kept anonymous. We do so through the collection and storage of anonymous data.
- 3. Most importantly, the data should be secure. Access to these can be done by only the authorized research persons.
- 4. We shall avoid undue influence and coercion. This will be done by pointing out that participation is purely on a voluntary basis. We shall also be careful that there should be no direct line of supervision between leaders and staff who are study participants.

3.2.1 Method of Data Analysis

- 1. **Quantitative Data Analysis:** The quantitative data of the analysis will be analysed through the SPSS applications. Additionally, descriptive statistics will be used where it will describe the data for all the variables.
- 2. **Hypothesis Testing:** Likely, we will apply different types of analysis to reveal the relations, namely between the leadership, psychology, and organizational behaviour. So, hypotheses testing of the study is due to be important.

3.3 Limitations and Delimitations

3.3.1 Limitations

- 1. Participants' views on leadership and traits can be one-sided. This is because of self-report bias. It skews survey responses.
- 2. Data collection is cross-sectional. This limits the ability to establish cause and effect or study changes over time.
- 3. The sampling method can limit the findings' application. It might not suit companies or industries not in the study.
- 4. Measuring personality traits and emotional intelligence is hard. This is because they are complex. The main challenge is proving that the measures are valid and reliable.

3.3.2 Delimitations

1. The research focuses on three types of leadership theories: transformational, transactional, and laissez-faire. Not all approaches to leadership will be exhausted by these types.

1.1 SPSS Preparatory Analysis Process

RQ1: Ethical vs. Unethical Leadership

Correlational Analysis:

Correlate ethical leadership behaviours (e.g., providing unobstructed vision, fostering trust) with employee attitudes (e.g., motivation, satisfaction) and performance (meeting goals, productivity).

Correlate unethical leadership behaviours (e.g., using fear, manipulating) with employee attitudes and performance (expecting negative correlations).

RQ2: Moderating Factors

- Moderation Analysis (Hierarchical Regression):
 - Regress employee attitudes or performance on ethical/unethical leadership behaviours.
 - Include interaction terms between leadership behaviours and moderating factors (e.g., personality traits, cultural values).
 - This will reveal if the effect of leadership style on employees depends on these factors (moderation).
- ANOVA:
 - Group employees by cultural background (individualistic vs. collectivistic) and compare their average responses to leadership behaviours.

RQ3: Leadership Development

- Correlational Analysis:
 - Correlate participation in leadership development programs with ethical leadership behaviours.

Additional Analysis

- Demographic Analysis:
 - Analyse if there are any demographic differences (age, gender, etc.) in responses to leadership styles or employee attitudes.

1.2 Software Limitations

SPSS can handle most of these analyses. However, SEM¹ might be useful for complex relationships between variables.

1.3 Hypotheses and Assumptions Effect on SPSS Data Analysis of Leadership and Psychology Survey

H1: Unethical vs. Ethical Leadership: This hypothesis leads you to compare employee responses. They base it on their experience with ethical or unethical leadership. In SPSS, we might do t-tests. They compare the two groups' means of employee trust, motivation, and performance.

A1: Perception of Manipulation: This assumption lets you analyse the correlation between ethical and unethical leadership. It connects them to employee trust. A negative correlation between unethical leadership and trust would support your assumption.

H2: Ethical vs. Unethical Appeals (Directional): This hypothesis is directional, predicting lower morale and productivity with unethical appeals. We can use one-tailed t-tests. It compares employee morale and productivity between groups. One group interacted with ethical leaders. The other group interacted with unethical leaders.

A3: Ethical vs. Unethical Influence: This assumption suggests correlational analysis. We would expect ethical leadership to correlate with employee engagement. Ethical leadership behaviours, like reciprocity and empathy, should correlate positively. In contrast, unethical tactics, like fear and guilt, should have negative ones.

H3: Moderating Factors: We cannot directly test this hypothesis with a single test in SPSS. However, it guides us towards moderation analysis. We can do a hierarchical regression. In it, leadership style is the independent variable.

Employee attitudes and performance are the dependent variables. Interaction terms add moderating factors (like personality or culture). If the interaction terms are significant. This suggests that leadership style's effect on workers depends on these factors (moderation).

A2 & A4: Employee Response to Manipulation & Organizational Impact: These assumptions would be tested by those analysis. They look at leadership styles and employee responses. If bad leaders do lead to less trust and performance, as expected, that would prove these assumptions.

A5: Trainable Skills: We cannot test this assumption with correlation. However, we can study leadership program participation from leader responses. Look for trends or patterns in ethical leadership behaviours.

H4: Leadership Style: This hypothesis suggests that transformational leadership is better. It is better than transactional or autocratic styles. This is true regardless of tactics. To analyse this in SPSS:

We could sort leadership styles by survey responses. Then, we could compare employee attitudes/performance. We would do this across these groups using ANOVA. Another option is multiple regression analysis. In it, leadership style is the independent variable and employee outcomes are the dependent variables.

H5: Leadership Development and Talent Management: We cannot test this assumption with correlation. But we can study leader responses to their participation in leadership programs. We aim to find trends or patterns in ethical leadership behaviours.

Correlational Analysis (Exploratory): The Leadership Psychology survey asks leaders about taking part in programs on ethical decision-making. Compare this to their use of ethical leadership. You can measure this by employee responses. This might provide preliminary evidence.

Future Research Design: This hypothesis proposes a cause-and-effect correlation. However, SPSS studies cannot confirm it. In future studies, randomly assign leaders. Some join an ethics program, others a control group. Then, compare their employees' outcomes.

1.4 Anticipated Contributions

Findings are based on mixed-methods research. They might contribute to theory and practice. They relate to good leadership. They also relate to how organizations behave and to psychology. This study may provide insights.

The theoretical illumination on the interplay between leadership styles and psychology has to be with respect to how the former influences the attitudes and performance of employees. This could help in making or changing models of leadership.

It may be what should shape the design and running of present and future leadership programs, focusing on ethical decision-making, and creating a positive organization. At the same time, the findings may guide making company policies and procedures. They relate to ethics, employee engagement, and performance.

It can also give the study ideas for future research. For instance, it can investigate the long-term impact of ethical leadership. The method can be utilised over the long-term studies. It can also be compared across cultures. Or it may corroborate the results in specific organisations or industries.

1.5 Context: Qualitative Analysis

This DBA thesis explores the complex interplay between leadership styles, psychology, and their impact on employee behaviour in organizations. The quantitative survey captures data.

However, the qualitative analysis of open-ended responses will give richer insights. It will show how employees experience ethical and unethical leadership. Our hypotheses and assumptions will guide the analysis. It will focus on the open-ended questions:

Hypothesis one & 2: This hypothesis aims to compare trust. It will also compare motivation and manipulation. It looks at the impacts of ethical and unethical leaders. It will focus on finding common themes. These are in employee accounts of leader behaviour and its workplace effects.

Assumption one & 2: These assumptions suggest employees can tell ethical from manipulative leadership. The qualitative analysis will show how workers express this condition.

Assumption 3: This assumption suggests that ethical ways of thinking work better. They are better at fostering engagement. Thematic analysis can show how employees see these tactics used by their leaders.

1.5.1 Open Ended Questions

We can strengthen our research by crafting and using open-ended questions well. They let us do qualitative analysis. It helps us gain real insights into the complex dynamics of leadership and psychology as per below:

Leadership Styles and Moderating Factors

- 1. **Employees:** Describe a leader who motivated you well. Also, tell us their specific behaviours. How did this make you feel more engaged and productive? (RQ1)
- 2. **Employees:** Have you seen a leader use tactics targeting specific team members? How did this affect the team? (RQ2)
- 3. Leaders: Have you seen cultural differences in how employees react to your leadership? If yes, how did you adjust? (RQ2)
- 4. **Employees:** Recall a time you had to reach a goal in a way that went against your values. How did this affect your relationship with your leader and your well-being?

Leadership Development

- 1. **Leaders:** What were the main ethical dilemmas you faced as a leader? How did you handle them? (RQ3)
- 2. **Leaders:** Have you joined leadership programs for ethical decision-making? If yes, how did they affect your leadership style? (RQ3)
- 3. **Employees:** You are creating a training program for leaders to enhance their ethical skills. What topics or exercises would you include? (RQ3)

Overall Analysis

Employees & Leaders: What qualities do you think an ethical leader should have? Why are these qualities important?

Employees & Leaders: Describe how a leader's actions impacted the organization's ethics. Explain the outcomes, both good and bad.

This survey will let us triangulate our quantitative and qualitative data. It will give a full picture of how ethical and unethical leadership affect employees and organizations.

This chapter has outlined the mixed-methods approach. Researchers used it to study how leadership styles relate to psychology. It looked at how they influence organizational behaviour. The data part involves a full survey. It uses validated scales to measure leadership styles. It measures personality traits using the Big Five Inventory. It measures emotional intelligence using the Mayer-Salovey-Caruso Emotional Intelligence Test. It also measures organizational behaviour.

The qualitative part will use open-ended questions. They will gain deeper insights into employees' experiences. They will see both ethical and unethical leadership. The mixed-methods design allows data to be triangulated. It gives a fuller view of the research questions and hypotheses. The chapter has covered key parts. It has covered research methods. It included sampling. It had data collection, validity, and reliability. It also covered using SPSS for analysis. We also discussed potential limits, bounds, and ethics.

This is to ensure clear and honest research. The study uses a strong and clear method. It aims to help theory and practice. It covers ethical leadership, organizational behaviour, and psychology. It will shape leadership development. It will shape policies. It will also find paths for future research.

CHAPTER FOUR DATA ANALYSIS AND RESULTS

This chapter looks at survey responses. They aim to understand leadership, psychology, and behaviour in organizations. It analyses the data with SPSS, a statistical software. It will analyse survey responses as well. It will use statistical tests. The analysis will give insights into the mix of leadership styles, ethics, and employee minds. These are complex. The results will help us understand how leaders can create a decent work environment. It will also help us understand how they can foster a productive one.

4.1 Descriptive Analysis

The number of respondents who answered the question concerning the period they had been employed in their current jobs was 102. Valid Responses of 102 respondents to the survey, all 102 responded to this question because the "Valid Percent" is 100.0 for both categories. No responses to this question were missing or excluded.

Employment Tenure: The respondents are categorized in the following table according to their current employment tenure.

- Less than six months: Sixty-nine percent of the participants stated that they had been in their current position for less than six months.
- 93. 1% of the participants stated that they have been employed in their current position for a period exceeding six months.

Leadership psychology is the main topic of the survey.

4.2 Reliability Analysis: Analysis of Research Question 1

RQ1: How do ethical and unethical leadership behaviours that utilize psychological mechanisms such as reciprocity, moral reasoning, and empathy influence the behaviour of individuals and groups of employees in different organizational environments?

4.2.1 Overview of Analysis Approach

As part of the multi-faceted analysis, RQ1 shall be addressed by conducting reliability analysis, correlation analysis, ANOVA, and paired sample tests. This comprehensive strategy shall enable an examination of varied relationships between leadership styles and different employee outcomes.

4.2.2 Reliability Analysis

Reliability analyses were conducted for both ethical and unethical leadership scales. Both scales demonstrated excellent internal consistency:

- Ethical Leadership Scale: Cronbach's Alpha = 0.968 (5 items)
- Unethical Leadership Scale: Cronbach's Alpha = 0.968 (3 items)

These high reliability coefficients indicate that our measurement scales are consistent and reliable, providing a solid foundation for subsequent analyses.

4.2.3 Correlation Analysis

Correlation analysis revealed significant relationships between leadership styles and employee outcomes:

- Unethical Leadership Style (ULS) showed strong negative correlations with:
 - Employee Attitude (EAM): r = -0.894, p < 0.01
 - Employee Performance (EPM): r = -0.891, p < 0.01
- Employee Attitude (EAM) and Employee Performance (EPM) were strongly positively correlated (r = 0.935, p < 0.01)

These results suggest that unethical leadership is associated with poorer employee attitudes and lower performance, while positive employee attitudes are linked to higher performance.

4.2.4 ANOVA Results

ANOVA tests revealed significant effects of leadership style on both employee attitudes and performance:

- Employee Attitude (EAM): F = 47.390, p < .001, $\eta^2 = .865$
- Employee Performance (EPM): F = 68.316, p < .001, $\eta^2 = .902$

The large effect sizes (η^2) indicate that leadership style explains a substantial portion of the variance in both employee attitudes (86.5%) and performance (90.2%).

4.2.5 Paired Samples Tests

Paired samples tests further illuminated the differences between leadership styles:

- ULS vs. EAM: Mean difference = -1.000, t = -4.309, p < .001
- ULS vs. EPM: Mean difference = -1.154, t = -5.519, p < .001

These results confirm that employees under unethical leadership show significantly lower attitudes and performance compared to other leadership styles.

4.2.6 Synthesis of Findings

The overall results provide extraordinarily convincing evidence that leadership style has a significant impact on the behaviour of employees. All of the measures allowed for a consistent outcome of unethical leadership behaviours being related to negative employee attitudes and poor performance. Conversely, ethical leadership demonstrates positive relationships with these employee outcomes.

4.2.7 Connection to Literature

Our findings supported the cited evidence on the influence of ethical and unethical leadership. Brown and Treviño (2006) posited that ethical leaders foster trust and allegiance amongst their subordinates, and Mayer et al. (2015) showed that the unethical leadership status may as well lead to reduced organizational citizenship behaviours. Our results, predicated on solid quantitative analysis, validate and outlines that the impacts of the leadership theme are crucially large in building employee outcomes that are satisfactory.

4.2.8 Conclusion

Cross-referencing this with RQ1, we found convincing evidence that there were significant effects of both ethical and unethical leadership behaviours on employee behaviour in the organizational context. Ethical leadership was positively related to the employees' attitudes and subsequent performance, whereas unethical leadership is found to be highly negatively related to them. The effect sizes observed are large and suggest that leadership style is an important characteristic altering employees' behaviour.

These results suggest the role that practices of ethical leadership can play in generating positive organizational outcomes. Future research may homeward in on how ethical and unethical leadership shapes behaviours and perhaps further use qualitative methodologies to go deeper into the experiences of what it feels like to be managed and led by one or other form of leadership.

4.3 Analysis of Research Question 2

RQ2: What individual, group, and organizational elements influence the effectiveness of both ethical and unethical leadership tactics? For example, how do personality traits, cultural backgrounds or leadership styles influence employees' reactions to unethical behaviour compared to ethical leadership approaches?

4.3.1 Overview of Analysis Approach

In this study, we conducted reliability analyses, correlations, and multiple regression models to look at the factors that would affect the effectiveness of both ethical and unethical leadership.

This helped us to see how individual, group, and organizational elements, singly and jointly, influenced employee outcomes under assorted styles of leadership.

4.3.2 Reliability Analysis

Measurement scales for "Good Leadership Traits" (Cronbach's $\alpha = 0.944$, 5 items) and "Poor Leadership Traits" (Cronbach's $\alpha = 0.813$, 2 items) were tested for reliability. The two scales were depicted with acceptable-to-excellent internal consistency reliability, enhancing the reliability of the constructs.

4.3.3 Correlations

Correlation analysis revealed several key relationships:

- Ethical Leadership Style (ELS) positively correlated with Employee Attitudes (EAM) and Employee Performance (EPM).
- Unethical Leadership Style (ULS) negatively correlated with EAM and EPM.
- Personality Traits (PT) moderately correlated with both EAM and EPM.
- Cultural Background (CB) moderately correlated with all leadership styles and EPM.
- Roles and Rewards (RR) strongly correlated with all leadership styles, EAM, and EPM.

These results suggest that individual, group, and organizational factors may influence the effectiveness of ethical and unethical leadership approaches.

4.3.4 Regression Analyses

Multiple regression models were estimated to further examine the moderating effects of these factors:

• Personality Traits (PT):

- ELS had a significant positive relationship with PT, suggesting ethical leadership is associated with more favourable personality traits.
- The interaction between ULS and Covariates (CV) was significant, indicating the negative effect of unethical leadership on PT depends on organizational factors.

• Cultural Background (CB):

- ULS had a significant positive relationship with CB, potentially due to unethical leadership being more accepted in certain cultural contexts.
- The interaction between ULS and CV was significant, with the negative effect of unethical leadership on CB becoming stronger as the control variables increased.

• Roles and Rewards (RR):

- ELS had a significant positive relationship with RR, indicating ethical leadership is linked to stronger roles and rewards systems.
- The interaction between ULS and CV was significant, with the negative effect of unethical leadership on RR becoming stronger as the control variables increased.

4.3.5 Synthesis of Findings

The results indicate that individual, group, and organizational factors—represented by personality, cultural background, and roles/rewards—can have a major impact on the diverse ways in which unethical versus ethical leadership styles unfold. Interaction effects will show that these respective leadership styles impinge on a number of employee-related outcomes, depending upon the organizational context within which they are embedded.

4.3.6 Connection to Literature

These findings are in line with other studies on the contingency nature of effective leadership. Contingency Theory by Fiedler and Path-Goal Theory are examples of the position articulating that the effect of leadership is moderated by situational factors. Our findings extend this perspective to showing how individual, group, and organizational elements moderate the relationship between styles of leadership and the outcomes of an employee.

4.3.7 Conclusion

On RQ2, the results indicate that individual, group, and organizational factors mediate the effectiveness of both ethical and unethical leadership styles. In such models, personality traits, the culture of the organization, and interactions with the roles and reward system combine to influence attitudes and performance. These results strongly underline that one cannot ignore context while considering the understanding and execution of effective leadership.

Such elements can also be further investigated in future research with respect to specific mechanisms of influence on leadership effectiveness. Qualitative methods can be adopted to elicit more detailed insights into the experience of the employee. Longitudinal studies can also offer some useful insights on how those relationships may change with time.

4.4 Analysis of Research Question 3

RQ3: Can leaders, informed by their knowledge of ethical psychology, design, and establish leadership development programs and talent management strategies (workplace engagement, succession planning) that mitigate the negative effects of unethical leadership and promote ethical behaviour within the workforce?

4.4.1 Overview of Analysis Approach

To address RQ3, we evaluated the impact of ethical versus unethical leadership styles on employee participation in leadership development programs about ethical decision-making and the presence of training regarding the identification and reporting of unethical behaviour.

4.4.2 Reliability Analysis

A reliability analysis was conducted on a 9-item scale of constructs relating to promoting ethical behaviour. The Cronbach's alpha value was 0.972, indicating excellent internal consistency among the items.

4.4.3 Influence of Ethical Leadership Style (ELS)

The analysis proved it had a significant positive effect on both: ELS.

- Participation in management development training targeted at ethical decision-making.
- Availability of training on the identification and reporting of unethical behaviour.

These findings suggest that those leaders with higher ethical leadership scores are more likely to participate in such development programs and work for organizations that provide relevant training.

4.4.4 Influence of Unethical Leadership Style (ULS)

Conversely, it was seen that ULS had a significant negative effect on the following:

- The attendance of leadership development programs on ethical decision-making.
- Availability of training to learn techniques to identify and report unethical behaviour.

It also means that leaders who engage in more unethical behaviours might be less likely to take part in ethical decision-making programs and to work in organizations with less training on how to deal with unethical conduct.

4.4.5 Synthesis of Findings

The results partially satisfy RQ3. The ethical leadership style was positively related to participation in the leadership development programs on ethical decision-making and the availability of training regarding the identification and reporting of unethical behaviour. This might imply that ethical leaders are more responsive to interventions targeting ethical behaviour.

In contrast, an unethical leadership style depicts a poor relationship with these organizational factors. Unethical leaders are likely not to participate in such programs or work in organizations were dealing with unethical conduct is top of mind. That is the downside of the effective

135 | P a g e

delivery of leadership development, which would lessen the poisonous influences of unethical leadership.

4.4.6 Connection to Literature

Hypotheses These results are in line with the findings of the ethical leadership and leadership development literature: ethical leaders should be more willing to take proactive steps to improve themselves and engage in lifelong learning, as Brown and Treviño found in 2006. Interestingly, the literature also demonstrated that unethical leaders responded with resistance to developmental interventions, keeping the leader destructiveness intact, and perpetuating the "toxic triangle" oriented toward subordinates, as Padilla et al. found in 2007.

The relationships of such leadership styles with the availability of training in unethical behavior stress the need for programs that emphasize formal ethics for an ethical organizational culture, as discussed by Treviño et al. (1999) and Kaptein (2011).

4.4.7 Conclusion

For RQ3, the analysis partially supports that leadership development programs and talent management strategies may hinder or minimize the effects of unethical leadership while promoting ethical behaviour. Apparently, the ethical leaders are more willing to take part in training programs on decision-making with ethical principles and working within environments that ensure addressing unethical conducts.

Unethical leaders, however, seem less likely to engage in this type of activity, thus creating the problem of how best to deliver leadership development in this respect. There are probably also organizational factors at work, such as whether relevant organizations or training are present or available that would support these relationships.

This could mean that future studies may be directed toward more potent strategies and organizational contexts through which to reach and influence unethical leaders. Longitudinal studies could also provide insights into how leadership development programs and talent management evolve over time in facing unethical leadership.

4.5 Hypothesis Testing: Analysis of Hypothesis 1 (H1)

H1: Unethical Leadership vs. Ethical Influence: Compared to leaders who apply ethicalpsychological principles such as reciprocity and empathy, leaders who rely on manipulation and unethical tactics experience lower levels of trust, cooperation, and intrinsic motivation within their workforce. This will negatively impact employee performance and engagement.

4.5.1 Operationalization of Leadership Styles

- 1. Ethical Leadership Score (EthicalLeadScore):
 - Calculated as the mean of Q2, Q3, Q6, Q7, and Q8
 - Represents the degree of ethical leadership behaviours.
- 2. Unethical Leadership Score (UnethicalLeadScore):
 - Calculated as the mean of Q4, Q5, and Q9
 - Represents the degree of unethical leadership behaviours.

4.5.2 Correlation Analysis

A bivariate correlation analysis was conducted to examine the relationships between the leadership styles and the following employee outcomes:

- Trust and psychological safety
- Intrinsic motivation
- Cooperative team environment
- Meeting performance goals
- Productivity and efficiency

4.5.3 Results

The correlation analysis provided dedicated support for H1:

- 1. Ethical leadership (EthicalLeadScore) had extraordinarily strong positive correlations with all the desirable employee outcomes:
 - Trust and psychological safety (r = 0.960, p < 0.001)
 - Intrinsic motivation (r = 0.921, p < 0.001)
 - Cooperative team environment (r = 0.933, p < 0.001)
 - Meeting performance goals (r = 0.897, p < 0.001)
 - Productivity and efficiency (r = 0.933, p < 0.001)
- 2. Unethical leadership (UnethicalLeadScore) had extraordinarily strong negative correlations with the same desirable outcomes:
 - Trust and psychological safety (r = -0.856, p < 0.001)
 - Intrinsic motivation (r = -0.863, p < 0.001)
 - Cooperative team environment (r = -0.889, p < 0.001)
 - Meeting performance goals (r = -0.784, p < 0.001)
 - Productivity and efficiency (r = -0.909, p < 0.001)

3. The correlation between ethical and unethical leadership scores was strongly negative (r = -0.882, p < 0.001), indicating they are inversely related constructs.

4.5.4 Interpretation

These results thus strongly support H1. Ethical leadership behaviours relate to higher levels of trust, cooperation, intrinsic motivation, and better employee performance and productivity. On the other hand, unethical leadership tactics are associated with lower levels of these desirable employee outcomes.

High correlation coefficients in the extremely high range —showing closeness to results for the relationships of the approach of leadership to outcomes—have been found for employees in this sample with high statistical significance at p < 0.001.

4.5.5 Connection to Literature

These findings are associated with and add to the existing literature on ethical leadership and destructive leadership:

The positive effects of ethical leadership are as suggested by seminal works of Brown et al. (2005), Mayer et al. (2009), and Walumbwa et al. (2011).

- The negative effects of unethical leadership are supported by research on abusive supervision and destructive leadership.
- The relationships with trust, motivation, and team cooperation give ground for organizational behaviour theories about psychological safety, self-determination theory, and team effectiveness.
- Performance and productivity findings serve to further reinforce the broader literature on leadership effectiveness (Judge & Piccolo, 2004; Piccolo et al., 2010).

4.5.6 Conclusion

This demonstrates strong empirical support that ethical leadership applied through ethicalpsychological principles is positively related to desirable employee outcomes including trust, cooperation, intrinsic motivation, performance, and productivity compared to lower degrees of these positive outcomes associated with the use of unethical leadership tactics that rely on manipulation and coercion.

These above results emphasize the need for inculcating ethical leadership practices within organizational settings to build a healthy and positive work environment and to achieve enhanced organizational performance. Future research can try to identify mechanisms on which ethical or unethical leadership can impact employee attitudes and behaviour.

4.6 Analysis of Hypothesis 2 (H2)

H2: Ethical vs. Unethical Appeals: Leaders who use unethical appeals such as fear or guilt will

138 | P a g e

achieve short-term compliance but undermine employee morale, creativity, and long-term productivity.

4.6.1 Regression Analysis

To test H2, we conducted multiple regression analyses with the following:

Dependent Variables:

- Intrinsic motivation
- Cooperative team environment
- Job satisfaction
- Meeting performance goals
- Productivity and efficiency

Independent Variables:

- Ethical appeals (RQ1_Q7: Reciprocity/empathy, RQ1_Q8: Moral values)
- Unethical appeals (RQ1_Q4: Fear/guilt)

4.6.2 Results

The regression results provide dedicated support for H2:

- 1. Ethical appeals (RQ1_Q7, RQ1_Q8) had positive significant effects on all employee outcomes:
 - Intrinsic motivation: RQ1_Q7 (B=0.570, p<0.001), RQ1_Q8 (B=0.145, p=0.062)
 - Cooperative team environment: RQ1_Q7 (B=0.495, p<0.001), RQ1_Q8 (B=0.156, p=0.022)
 - Job satisfaction: RQ1_Q7 (B=0.331, p<0.001), RQ1_Q8 (B=0.142, p=0.056)
 - Meeting performance goals: RQ1_Q7 (B=0.176, p=0.014), RQ1_Q8 (B=0.384, p<0.001)
 - Productivity and efficiency: RQ1_Q7 (B=0.475, p<0.001), RQ1_Q8 (B=0.162, p=0.013)
- 2. Unethical appeals (RQ1_Q4) had negative significant effects on all employee outcomes:
 - Intrinsic motivation (B=-0.349, p<0.001)
 - Cooperative team environment (B=-0.405, p<0.001)
 - Job satisfaction (B=-0.633, p<0.001)
 - Meeting performance goals (B=-0.136, p=0.014)

139 | P a g e

- Productivity and efficiency (B=-0.463, p<0.001)
- 3. The regression models explained a substantial proportion of the variance in the employee outcomes, with R-squared values ranging from 0.805 to 0.904.

4.6.3 Interpretation

The findings show extraordinarily dedicated support for H2. Ethical appeals that merit their effects through reciprocity, empathy, and moral values have positive effects on employee morale, cooperation, satisfaction with a job, performance, and productivity. On the other hand, unethical appeals resting on fear and guilt affect these desirable outcomes of employees negatively.

These findings suggest that ethical appeals enhance long-term engagement and productivity, while unethical appeals may achieve short-term compliance but undermine employee attitudes and performance overall.

4.6.4 Connection to Literature

The positive effects of ethical appeals align with research on ethical leadership, self-determination theory, and team effectiveness:

- Ethical leaders use rewards and communication to affect ethical behavior (Brown & Treviño, 2006).
- Ethical appeals likely support employees' needs for autonomy, competence, and relatedness (Deci & Ryan, 2000).
- Ethical appeals enhance team cooperation and psychological safety (Kozlowski & Ilgen, 2006; Edmondson, 1999).

The negative effects of unethical appeals relate to research on destructive leadership and work motivation:

- Unethical appeals undermine job and life satisfaction, organizational commitment (Tepper, 2000).
- Even rare destructive behaviours can be very damaging (Thoroughgood et al., 2018).
- Unethical appeals may create dissatisfaction rather than intrinsic motivation (Herzberg, 1966).

The overall findings align with broader leadership effectiveness literature (Judge & Piccolo, 2004; Podsakoff et al., 2000) and the importance of sustainable motivational practices (Kanfer et al., 2017).

4.6.5 Conclusion

The analysis brings out extraordinarily strong empirical evidence to support H2. The findings of this study indicate that ethical appeals that rest on principles of reciprocity, empathy, and moral values have positive effects on employee morale, creativity, and long-term productivity. Contrasted with these, unethical appeals resting on fear and guilt do result in some compliance but at the cost of these very endearing employee outcomes.

These findings underline that, in the pursuit of long-term organizational success, ethical leadership practices are a critical matter. Leaders should focus more on the use of ethical approaches in the workplace in order to improve employees' motivation, cooperation, and productivity, rather than depending on unethical practices which may have short-term benefits but will eventually prove to be harmful to both employees and the organization. Future studies could further investigate how over time the distinctive processes associated with ethical and unethical appeals affect employee attitude, behaviour, and performance.

4.7 Analysis of Hypothesis 3 (H3) and Moderating Factors

H3: Moderating Factors: The effectiveness of both ethical and unethical leadership tactics can be influenced by individual personality traits (e.g., conscientiousness), cultural backgrounds (individualistic vs. collectivistic), and organizational context (e.g., power dynamics, ethical climate).

4.7.1 Moderation Analyses

The study employed the PROCESS macro in SPSS to examine the moderating effects of numerous factors on the relationships between ethical/unethical leadership and employee outcomes.

Personality Traits as Moderators: The results demonstrated that personality traits significantly moderated several relationships:

1. Personality Traits and Ethical Leadership:

- The interaction term between personality traits (PT) and ethical leadership (ELS) was negative and significant for both employee attitudes (EAM; interaction term: -0.1295, p=0.0343) and employee performance (EPM; interaction term: -0.1388, p=0.0081).
- This indicates that the positive effects of ethical leadership on EAM and EPM were weaker as PT scores increased. Ethical leadership was most effective for individuals with lower PT scores.

2. Personality Traits and Unethical Leadership:

- The interaction term between PT and unethical leadership (ULS) was positive and marginally significant for EAM (interaction term: 0.1205, p=0.0564).
- This suggests that the negative impact of ULS on EAM was stronger for individuals with lower PT scores. Unethical leadership was more deleterious when employees possessed less of the measured personality traits.

Such findings support the view regarding ways in which individual personality characteristics shape the effectiveness of both ethical and unethical leadership tactics, thus partially supporting H3.

Cultural Background as a Moderator: The analysis also revealed that cultural background (CB) played a significant moderating role:

1. Cultural Background and Ethical Leadership:

- The interaction term between CB and ELS was negative and significant for both EAM (interaction term: -0.1956, p=0.0108) and EPM (interaction term: -0.1749, p=0.0022).
- This indicates that the positive effects of ethical leadership were stronger in cultural contexts with lower scores on the measured CB dimension, potentially reflecting more individualistic orientations.

2. Cultural Background and Unethical Leadership:

- The interaction term between CB and ULS was positive and significant for EAM (interaction term: 0.2839, p=0.0002).
- This suggests that the negative impact of ULS on EAM was more severe in cultural contexts with lower scores on the measured CB dimension, again possibly reflecting more individualistic orientations.

These results provide support for the moderating role of cultural background on the effectiveness of both ethical and unethical leadership tactics, as proposed in H3.

Organizational Context as Moderators: The analysis also examined the moderating effects of various organizational context factors:

1. Roles and Rewards (RR):

- The interaction term between RR and ELS was negative and significant for EAM (interaction term: -0.0877, p=0.0392).
- This indicates that the positive effects of ethical leadership on EAM were amplified in organizational contexts with a weaker focus on RR.

142 | P a g e

- The interaction term between RR and ULS was positive and marginally significant for EAM (interaction term: 0.0797, p=0.0532).
- This suggests that the negative impact of ULS on EAM was more pronounced in organizational contexts with a weaker emphasis on RR.

2. Leadership Style (LS):

- The interaction term between LS and ULS was positive and significant for both EAM (interaction term: 0.4209, p=0.0000) and EPM (interaction term: 0.3591, p=0.0000).
- This indicates that the detrimental effects of ULS were mitigated when leaders also exhibited ethical behaviours, highlighting the importance of LS in moderating the impact of unethical tactics.

These findings provide partial support for H3 by demonstrating the moderating influence of organizational context factors, such as RR and LS, on the effectiveness of ethical and unethical leadership.

Hierarchical Regression Analysis: In addition to the moderation analyses, the study employed a hierarchical regression approach to further examine the relationships between the variables and support H3.

The stepwise regression models showed the following:

- The final model (Model 5) explained a substantial proportion of the variance in the dependent variable, ELS (R-squared = 0.964, Adjusted R-squared = 0.960), indicating a strong overall model fit.
- The ANOVA results for each model were highly significant (p < 0.001), suggesting that the predictors collectively had a significant impact on ELS.
- The coefficients revealed that EPM, CV (covariates), LS, RR, and ULS were all significant predictors of ELS, with varying magnitudes and directions of influence.
- The inclusion of these variables in the final model supports the notion that individual performance, organizational context, and leadership tactics (both ethical and unethical) are critical factors in shaping ethical leadership scores.

These hierarchical regression findings further corroborate the moderating effects observed in the earlier analyses, providing a more comprehensive understanding of the complex relationships between the variables, and supporting the partial acceptance of H3.

Implications and Contributions: The results of this analysis contribute to the existing literature on leadership effectiveness in several ways:

1. It is empirical evidence that individual personality traits, cultural backgrounds, and organizational context play a very vital role in shaping such effects of ethical versus unethical leadership tactics.

- 2. More in-depth understanding of the contingent factors that might moderate or attenuate the effects of leadership approaches on employee outcomes.
- 3. Interplay of complex leadership tactics with multiple moderating variables: All these interactions prove the presence of a multivariate approach while studying the effectiveness of leadership.
- 4. Relate findings to relevant theories: Leader-Member Exchange Theory, Job Demands-Resources Model, Trait Activation Theory, and contingency theories of leadership.

These findings have some other important practical implications for organizations, suggesting that leaders should take into consideration the specific characteristics of employees and organizational environments when applying different ethical or unethical tactics. In this respect, tailoring leadership approaches to fit individual and contextual factors in a manner that works in accord with individual and contextual factors may go for both positive and negative leadership behaviours.

Limitations and Future Research: The contribution that this research will make to the literature is not without its limitations. First, it uses a cross-sectional design that might weaken causal inferences. Second, while these measures were quite diverse in capturing personality and culture, there were varying degrees of organizational contexts captured. Further studies should:

- 1. Apply longitudinal designs in the examination of dynamic interplay among variables: Leadership, individual level, and organizational factors across time.
- 2. Further moderate a wide range of personality, cultural, and organizational context variables to get an overarching view of the moderating effects.
- 3. Investigate the possible interactive effects between moderating variables that would identify subtle mechanisms of leadership effectiveness.
- 4. Generalize across different organizational settings to increase generalizability.

By targeting these limitations and broadening the scope of the research, future studies will be better placed to delve out the complicated relationships between leadership tactics, individual characteristics, and organizational contexts, and begin to build more effective evidenceinformed leadership practices.

4.8 Analysis of Hypothesis 4 (H4)

H4: Leadership Style: Transformational leadership, which emphasizes ethics and shared goals, is more effective than transactional or autocratic leadership styles, regardless of the specific tactics. However, unethical tactics in any leadership style ultimately have negative consequences.

Methodology

To test H4, we employed a one-way ANOVA and General Linear Model (GLM) with post-hoc Bonferroni tests. The dependent variables included:

- Intrinsic motivation (Q21)
- Cooperative team environment (Q22)
- Job satisfaction (Q23)
- Meeting performance goals (Q25)
- Productivity and efficiency (Q26)

The independent variables were:

- Transformational Leadership (Q10)
- Transactional Leadership (Q11)
- Autocratic Leadership (Q13)

Results

1. **One-way ANOVA Results:** The ANOVA results revealed statistically significant differences (p < .001) across all leadership styles for employee motivation, job satisfaction, performance goals, and productivity.

Effect sizes (η^2 range: .646 to .758) indicated a considerable influence of leadership style on employee outcomes. This suggests that even slight changes in leadership approach can lead to significant improvements in employee well-being and performance.

2. General Linear Model (GLM) Results: The GLM analysis provided more nuanced insights:

Main Effects:

- Transformational Leadership: Highly significant (p < .001) across all dependent variables.
- Transactional Leadership: Significant, but to a lesser extent than transformational leadership.
- Autocratic Leadership: Significant, but generally weaker effects, especially for job satisfaction.

Interaction Effects:

Significant interactions between leadership styles were observed for some dependent variables, suggesting that the combined influence of different leadership styles can vary depending on the specific outcome.

Model Fit:

High R-squared values (adjusted $R^2 = .940$ to .951) indicated that a substantial amount of variance in employee perceptions and outcomes could be explained by differences in leadership styles.

3. **Post-hoc Comparisons Bonferroni**: post-hoc tests revealed specific mean differences between levels of leadership styles. Employees reporting higher levels of

transformational leadership (Levels 4 and 5) indicated significantly higher intrinsic motivation, team environment, job satisfaction, performance goal achievement, and productivity compared to those with lower perceptions (Levels 1-3).

Discussion

These results strongly support H4, indicating that transformational leadership is much more potent than transactional or autocratic styles in engendering favourable employee outcomes. The current study's results on transformational leadership thus agree with previous literature, for example, that by Bass and Riggio on transformational leadership and the capacity of leaders to elicit extraordinary outcomes.

These exceptionally large effect sizes here are comparable in magnitude to those observed by Hoch et al. (2018) regarding the incremental validity of transformational leadership. In addition, as expected, these positive relationships between transformational leadership and employee well-being metrics are generally supportive of prior positive research by Barling et al. (2011) relating this leadership style to psychological well-being.

While the ethical aspect of leadership was not directly measured, its findings as a whole support Brown and Treviño's contention on the core of ethics in transformational leadership.

Limitations and Future Research This study did not compare leadership styles within the same organization, nor did it directly measure unethical tactics. The suggestions provided by these limits are what shall be considered by future research:

- 1. Comparing leadership styles in a single organizational context
- 2. Including measures of ethical leadership behaviours
- 3. Assessing the long-term effects of different leadership styles

Conclusion

Indeed, the results strongly support H4 in that transformational leadership shows far greater effectiveness on positive employee perceptions and their outcomes. Findings support this adding to the existing literature in that transformational leadership is an important characteristic for success in any organization.

4.9 Analysis of Hypothesis 5 (H5)

H5: Leadership Development and Talent Management: Leadership training programs that equip managers with ethical decision-making skills and strategies to curb unethical behaviour can promote a more positive workplace culture and reduce the negative effects of unethical leadership.

Correlation Analysis

The correlation analysis revealed significant relationships between key variables:

- 1. Provision of training/resources for identifying and reporting unethical behaviour strongly correlated with:
 - Employee Adaptive Performance (EAM): r = 0.942, p < 0.01
 - Employee Proactive Performance (EPM): r = 0.918, p < 0.01
 - \circ Ethical Leadership Strategies (ELS): r = 0.882, p < 0.01
 - Unethical Leadership Strategies (ULS): r = -0.834, p < 0.01

These correlations suggest that organizations providing such training tend to have higher employee performance, more prevalent use of ethical leadership strategies, and lower prevalence of unethical leadership strategies.

Regression Analysis

Multiple regression models were constructed to examine the relationships between variables more closely:

- 1. Ethical Advocacy Mentality (EAM):
 - The model explained 94.4% of the variance in EAM ($R^2 = .944$).
 - Training on identifying/reporting unethical behaviour and Ethical Leadership Style (ELS) showed positive, statistically significant relationships with EAM.
 - Unethical Leadership Style (ULS) demonstrated a negative, statistically significant relationship with EAM.
- 2. Ethical Proactive Motivation (EPM):
 - The model explained 93.9% of the variance in EPM ($R^2 = .939$).
 - Training and ELS showed positive, statistically significant relationships with EPM.
 - ULS showed a negative, statistically significant relationship with EPM.

These findings align with H5, indicating that ethical leadership and training contribute to a more positive workplace culture, while unethical leadership hinders it.

Moderating Effects

The analysis of interaction effects yielded mixed results:

• The interaction between ULS and training (RQ3_Q19) was non-significant, suggesting that training might not moderate the negative effect of ULS on EAM.

147 | P a g e

• Non-significant interaction effects between training and both ELS and ULS indicate that training might not necessarily strengthen the positive effects of ethical leadership or weaken the negative effects of unethical leadership.

Summary of Findings

- 1. Ethical Leadership Style (ELS):
 - Positively associated with both EAM and EPM across all models, supporting H5.
- 2. Unethical Leadership Style (ULS):
 - Negatively associated with EAM, supporting H5.
 - No significant association found with EPM.
- 3. Training on Identifying/Reporting Unethical Behaviour:
 - Positively associated with both EAM and EPM in most models, partially supporting H5.
 - The moderating effect of training on leadership styles' influence on EAM and EPM was inconclusive.

Theoretical Implications

The findings roughly tally with the available literature on leadership development, ethical behaviour, and organizational culture.

- The work of Brown and Treviño, 2006, supports the positive relationship between ethical leadership and employee attitudes/performance.
- Organizational training that has a positive effect on the identification and reporting of ethical behavior agrees with the findings by Treviño et al. (2014) and Kaptein (2015).
- The unethical leader attitude nexus, which is negative, and employee attitude agrees with the study conducted by Brown and Mitchell, 2010.

The weak moderating role of training that emerges in the case of leadership style with respect to employee outcomes agrees with some streams of existing literature. The discrepancy might be due to factors not captured here, such as training quality and content outlined by Warren et al. 2014.

Limitations and Future Research

Several limitations should be noted:

- 1. Causal relationships cannot be established using these models.
- 2. The specific content and effectiveness of leadership development programs were not assessed.

3. Organizational context factors (e.g., culture, leadership commitment to ethics) were not accounted for.

Future research could:

- 1. Examine the content and effectiveness of leadership development programs in greater detail.
- 2. Investigate the impact of broader organizational factors on the relationship between ethical leadership development and employee outcomes.
- 3. Explore the synergistic functions of leadership development and training in creating ethical workplace environments.

Conclusion

Although H5 is only partially supported, these results do serve as evidence that development in ethical leadership and training on the identification of unethical practices are related to an improved organizational culture and higher levels of employee advocacy and motivation. Since all these relationships are complex in nature, further research will be required to find out the mechanisms through which ethical leadership development exerts its influence on organizational culture and employee outcomes.

4.10 Assumptions Testing

A1: Perception of Manipulation: Employees can distinguish between ethical leadership and manipulative tactics.

Correlation Analysis

The correlation analysis strongly supports this assumption. There is a significant negative correlation of -0.854 between ethical leadership style (ELS) and feelings of manipulation by leader's tactics (MLQ).

Below is a breakdown:

Strong Negative Correlation: The negative coefficient (-0.854) indicates that as ethical leadership scores increase, feelings of manipulation decrease. In other words, employees with higher perceptions of ethical leadership are less likely to feel manipulated by their leader's tactics.

• **Statistical Significance:** The significance level (Sig. (2-tailed) < .001) implies this result is very unlikely to be due to chance. There is a strong statistical association between ethical leadership and perceived manipulation.

These findings provide good evidence that employees can distinguish between ethical leadership and manipulative tactics. They suggest that ethical leadership behaviours foster trust and reduce feelings of being controlled by a leader.

Regression Analysis

Model Summary:

- $\mathbf{R} = \mathbf{0.854}$: This represents the correlation between the ethical leadership style (ELS) variable and the feeling of manipulation by leader's tactics (MLQ). It is extremely high, which is consistent with the strong negative correlation you observed earlier.
- **R-squared = 0.730:** This indicates that 73% of the variance in perceived manipulation can be explained by the ethical leadership style variable. This is a substantial effect size, suggesting ethical leadership is a strong predictor of less manipulation.

ANOVA Table:

• **F** statistic (269.919) and Sig. (<.001): Both values are highly significant, indicating the model significantly predicts the feeling of manipulation.

Coefficients Table:

- **ELS** (**Beta** = -.854): The negative beta coefficient confirms the negative relationship between ethical leadership and perceived manipulation. It also highlights the strength of this association.
- **Sig.** (<.001): This p-value indicates the relationship between ethical leadership and manipulation is statistically significant.

Interpretation:

These findings strongly confirm assumption A1. There exists a statistically significant negative relationship between ethical leadership and feelings of being manipulated—those employees whose scores on the ethical leadership scale are the highest are much less likely to feel manipulated by the leader's tactics.

The high value of R-squared, 73%, may imply the fact the ethical style of leadership is a very potent predictor of perceived manipulation. Other factors may moderate the relationship with manipulation; however, ethical leadership appears to be one of high importance.

The existing literature on ethical leadership and employee perceptions gives a strong underpinning or backbone to the results obtained on Assumption A1. Specifically, the strong negative correlation (-0.854) between ELS (ethical leadership style) and MLQ (feelings of being manipulated by the leader's tactics) is agreed upon by a number of key studies in this area.

For example, Brown and Treviño's (2006) work on ethical leadership found that those who described their leaders as ethical also reported more trust in their leaders and fewer perceptions

150 | P a g e

of manipulation. Indeed, these findings have been used to underpin our current finding that higher perceptions of ethical leadership are linked to lower feelings of manipulation. Walumbwa et al. (2011) demonstrated that ethical leadership management also had a significant positive relationship with leader-member exchange, and that their work-related studies further increased organizational identification—factors that could account for manipulating behaviour having been significantly decreased in our study.

Indeed, the regression's output—that 73% within the perceived manipulation variance is accounted for by this leadership style—remained consistent with that of Mayer et al. (2012). This further implied that ethical leadership plays a crucial role in reducing CWBs, which could involve perceptions of manipulation. Also, Den Hartog 2015 had previously elaborated that for one to be termed as an ethical leader such an individual should always be authentic and trusted. This is a matter relating to our argument that under ethical leadership employees will not be manipulated.

Indeed, evidence from meta-analytic reflects the robust predicting power of ethical leadership on mitigated feelings of manipulation in our study. For instance, Ng and Feldman (2015) found that ethical leadership has significant positive effects on employee attitude and behaviours, which could include less perceptions of manipulation.

It is important to point out, though, that although our study reveals a strong relationship, it falls short of inferring true causality without experimental designs. Longitudinal or experimental research studies in the future will be needed to further validate such findings.

The results regarding Assumption A1 are quite strongly based on the literature and further give convincing evidence that employees can differentiate ethical leadership from manipulative tactics. This is one of the main reasons why fostering ethical leadership in an organization assures that an environment of trust is developed, and any notion of employee manipulation is minimized.

A2: Employees who report higher levels of exposure to manipulative tactics by their leader will also report lower levels of trust, commitment, and performance.

The correlation analysis shown reveals strong relationships between the variables, supporting the assumption A2. Here is a breakdown of the key findings:

Negative Correlations with Manipulation:

• **Employee Perceptions:** There are strong negative correlations between all the questions related to manipulative tactics (ELS, "feeling manipulated", "unethical tactics", "unethical behaviour") and employee trust, commitment (intention to stay), and perceived performance (EPM). This means higher scores on manipulation (perceived unethical leader behaviours) are associated with lower scores on trust, commitment, and performance.

• **Statistically Significant:** All the correlations have a significance level of less than .001, indicating very statistically significant relationships. It is highly unlikely these results are due to chance.

Positive Correlations:

• The questions related to ethical leadership behaviours (like fostering trust and psychological safety) show strong positive correlations with employee trust, commitment, and performance. This reinforces the negative impact of manipulation.

The general correlation analysis provides evidence that employees who display higher levels of leaders' manipulative behaviours are accompanied by lower levels of trust, commitment, and performance. After all, general correlation analysis offers very valuable information in support of assumption A2. This suggests that manipulative leadership behaviours should be associated with negative consequences on employee trust, commitment, and performance.

Results from Assumption A2 are cross validated by the literature in the field of leadership, trust, and outcomes of employees. Negative correlations of manipulative tactics with employee trust, commitment, and performance were established according to the results of multiple key studies in this area: organizational behaviour and leadership.

Trust is positively related to job performance, organizational commitment, and job satisfaction reported in the meta-analysis study of Dirks and Ferrin (200200) This would support our findings that manipulative tactics, which harm trust, are negatively associated with these outcomes. Equally important, the metanalysis by Schyns and Schilling (2013) on destructive leadership behaviours showed that destructive leader behaviours had strong negative correlations with follower attitudes, performance, and well-being, which dovetail with our results on the negative impact of manipulative tactics on these areas.

These positive relationships support arguments put forth by Brown and Treviño (2006) in their conceptual model of ethical leadership, in which ethical leadership stimulates trust and commitment that translates to employee performance. This argument is consistent with our observed positive relationship that ethical behaviours would be positively correlated with trust, commitment, and performance, in place of manipulative terrorism.

Regarding employee commitment, Meyer et al. (2002) found that positive leadership behaviours related to increased affective commitment and that negative workplace experiences lowered commitment. This is also further confirmed by the previously mentioned negative correlation with all types of manipulative tactics and intention to stay.

Support for the linkage between manipulative tactics and lowered performance is drawn from a study by Tepper (two thousand) about abusive supervision, in which it was found that the negative leadership behaviours resulted in lowered job performance and lowered organizational citizenship behaviours. Even though manipulative tactics used by supervisors do not always rise to the level of abusive supervision, the underlying mechanism of lowered trust leading to lower performance seems to be the same.

152 | P a g e

To conclude, the results for Assumption A2 are well grounded in the existing literature; there are many studies which argue that employees who face manipulative practices from their leaders indeed do have lower levels of trust, commitment, and performance. This is again a call to the necessity of an increase in ethical leadership practice where employees report positively about their treatment for organizational effectiveness.

A3: Employees who report higher exposure to ethical influence tactics used by their leader (like reciprocity and appeals to moral values) will also report slightly higher levels of engagement and well-being compared to those who report lower exposure to these tactics.

The following correlation analysis shows a positive relationship between perceived use of ethical influence tactics—in particular, reciprocity, empathy, and moral values—and employee engagement/well-being, thereby partially supporting the modified assumption A3.

Positive Correlations:

• Ethical Influence & Engagement/Well-being: High positive correlations were found between the combined score for ethical influence tactics (Questions 7 & 8) and all of the employee engagement/well-being measures (Questions 21-23). This means that employees rating higher exposure to these tactics also record more energized, more intrinsically motivated, satisfied, and having a positive work environment.

Strengths of the Analysis:

- Statistically Significant: All of the correlations are significant at the 0.01 level. That means it has an exceptionally low probability that these results occurred by chance.
- Supportive evidence of the findings suggests a positive relationship that exists between ethical leadership and employees' engagement/well-being, supporting the modified assumption A3.

Generally speaking, correlation analysis provides relevant evidence in support of assumption A3 in that employees' perceptions of increased use of ethical influence tactics further link up with higher engagement and well-being. The analysis provides valuable evidence of the link between ethical influence tactics and positive employee perceptions.

The extant literature on ethical leadership, employee engagement, and well-being also supports the final results of Assumption A3. The positive relationships discovered between the influences of ethical tactics and that of employee engagement and well-being coincide with several organizational psychology and leadership studies on the use of effective influence tactics.

Brown and Treviño demonstrated in their seminal work on ethical leadership that leaders using ethical influence tactics tend to induce higher levels of employee involvement and well-being among the workforces. Our findings are consistent with these conclusions and show positive correlations for these tactics with measures of employee energy, intrinsic motivation, and job

satisfaction. Similarly, Den Hartog and Belschak (2012) conclude that ethical leadership is positively related to the work engagement of followers, a result in line with our data showing that employees who report higher use of ethical influence tactics also report feeling more energized and motivated.

The findings all taken together thus show that ethical methods of influence are positively related to both employee wellness and contentment with the workplace environment. This is consistent with Avey et al.'s research in 2012. This thus affirms that when employees experience more ethical influence tactics, they express greater job satisfaction and perceive a more favourable atmosphere within the workplace.

In this regard, Yukl et al. (2008) reported that leaders who are more effective in using rational persuasion and inspirational appeals (potentially involving appeals to moral values) have more committed and satisfied followers. This is congruent with our findings of the positive associations of these tactics with the employee engagement measures.

The strength of the relationships in the present study is further bolstered by meta-analytic evidence. For example, Ng et al. (2017) conducted a meta-analysis and reported that ethical leadership was significantly positively related to employee job satisfaction, organizational commitment, and work engagement. Ours were, likewise, significant at the 0.01 level and consistent with them.

Briefly, the results for Assumption A3 are highly corroborated by the existing literature, strongly underpinning employees' self-reports of experiencing elevated levels of engagement together with well-being. Thus, ethical leadership practices appear to positively relate to employee outcomes and successful organizational results. There are yet, however, some good relationships observed through our study, with causations that may not feasibly be tested without the use of designs. Future research in this area might consider being developed longitudinally and experimentally for the purposes of revalidating these findings and looking at the ways in which ethical influence tactics help shape employee engagement and well-being.

A4: Organizational Impact of Unethical Leadership: Unethical leadership practices will ultimately damage organizational culture, employee retention, and overall success.

Correlation Analysis

The correlation analysis provided reveals strong negative correlations between unethical leadership scores (ULS) and organizational culture, employee retention, and overall success, supporting assumption A4.

Negative Correlations:

• ULS & Culture: There's a significant negative correlation between ULS and the question about valuing obedience to authority in the workplace culture. This suggests

that unethical leadership is associated with cultures that emphasize obedience over open communication.

- ULS & Open Disagreement: There's a positive correlation between ULS and the question about a climate of open disagreement with leaders. This flips because a high ULS score indicates low ethical leadership, so a positive correlation here actually means less ethical leadership is associated with less open communication.
- ULS & Employee Retention/Engagement:
 - ULS is negatively correlated with employee satisfaction, intention to stay, and feeling energized/motivated at work. This suggests that unethical leadership is associated with lower employee morale and higher turnover intentions.
- ULS & Perceived Success: ULS is negatively correlated with both leader effectiveness (productivity) and a clear ethical vision. It is also negatively correlated with employee perceptions of overall organizational success. This suggests that unethical leadership is associated with lower perceived effectiveness and success of the organization.

Strengths of the Analysis:

- **Statistically Significant:** All the correlations are significant at the 0.01 level, indicating an exceptionally low probability that these results are due to chance.
- **Supportive Evidence:** The findings suggest a negative association between unethical leadership and various indicators of organizational health, which aligns with assumption A4.

The correlation analysis adds to valuable evidence supporting assumption A4. In general, the findings are related to practices of unethical leadership, organizational culture, negative perceptions about employee retention, and overall poor success. This analysis adds valuable evidence that links unethical leadership to negative perceptions about an organization.

The A4-related findings strongly resonate with the extant literature on unethical leadership and its organizational consequences. Some indeed important studies within this field of research on organizational behaviour and leadership ethics document the negative correlations between unethical leadership scores and indicators of health in organizations.

In their review of literature on ethical and unethical leadership, Brown and Mitchell showed that unethical leadership behaviours are related to a number of negative consequences for organizations, such as lower employee satisfaction and higher intentions to leave. Accordingly, this supports the finding of the negative links between unethical leadership behaviours and employee satisfaction, organizational stay, and ratings of work motivation. Similarly, Schyns and Schilling's meta-analysis (2013) on destructive leadership showed strong negative relations with such behaviours in terms of attitudes towards the leader and the organization, job satisfaction, and commitment, thus supporting our results.

The negative relation of ULS to open workplace communication is consistent with Detert and Burris's (2007) findings, where it was shown that ethical leadership promotes employee voice behaviour. Our finding, relating unethical leadership to cultures of obedience rather than open communication, thus lends support to their conclusion that unethical leadership suppresses open dialogue and feedback.

As regards the organizational success, Mayer et al. (2012) showed that ethical leadership is positively related to firm performance, thus putting a seal on our observation of negative correlations between ULS and perceptions of leader effectiveness and organizational success. This fact is further consolidated by Eisenbeiss et al. (2015), in which it was found out that ethical leadership of the CEO is positively associated with firm performance, mediated through dimensions of organization's ethical culture.

Schaubroeek et al. (2012) support the point of a relationship between unethical leadership and the organizational culture by showing that leader behaviour influences the ethical culture in various levels of an organization. Our findings about the negative correlations between ULS and indicators of a healthy organizational culture are in line with their findings.

The results for Assumption A4 are well grounded in existing literature, providing robust evidence that, in fact, unethical leadership practices do hurt organizational culture and employee retention and, ultimately, success. All these relations reached a statistically significant level of 0.01. It is important to note that while our study's correlations were strong, it cannot be definitely concluded without the use of experimental designs. In particular, longitudinal studies would be capable of revealing more information about these findings and would allow more inference into the long-term effects. Moreover, the interaction of other variables that may moderate the outcome of this relationship, such as organizational structure or industry, would further give fine-grained insights into the relationship between unethical leadership and organizational outcomes.

A5: Trainable Skills: Ethical leadership can be learned and developed through leadership programs and talent management strategies.

1. Lack of Longitudinal Data:

- Ideal Scenario: To really evaluate whether ethical leadership can be learned, we would want to ideally obtain data before and after some type of leadership development training. This allows one to examine whether there is a shift in ethical leadership scores following the program.
- Organizational Leadership Psychology Survey Design: The present survey is most likely a one-time only data collection effort. It cannot establish with any certainty that participation in leadership programs caused an observed behaviour of ethical leadership.

2. Self-reported Measures:

- Leadership Psychology Survey: The survey most likely used self-reported data wherein the participants explained their own ethical leadership behaviours or their view of a leader's ethical behaviour.
- Challenge: The data being reported by the participants might be subjective. The leaders can underreport their unethical behaviours or over-report their own ethical leadership.

By virtue of conducting different studies, existing literature strongly supports the argument that ethical leadership can be learned and developed through programs at the organizational and individual levels of leadership as well as by written policies in combination with talent management strategies. Brown and Treviño's (2006) discussion provided an important theoretical basis when they claimed that ethical leadership behaviours were learnable through the process of social learning. Many studies thereafter offered empirical support for this concept. An illustration of this is the work of Mumford et al. (2008) who found genuine posttest gains in the scores of ethical decision-making skills among leaders trained in ethics, and in a related manner, Taylor et al.'s (2015) meta-analysis found that leadership training had a moderate positive effect on leadership outcomes, several of which involved ethical leadership.

Individual training methods have also been proven to be effective by several research studies. Hartman et al. (2017) tested the case-based learning methodology and discovered that the method had a certain effect on leaders for obtaining skills to identify and solve ethical issues. Meanwhile, Hanna et al. (2013) produced evidence that has proved that behavioural modelling leads to enhancements of the ethical leadership style in the managerial academy. Treviño et al. (2014) noted the centrality of organizational culture in ethical leadership development, stating that organizations characterized by strong ethical cultures are more likely to sustain successful development and practice of ethical leadership. Indeed, long-term studies, such as the longitudinal research study conducted by Turner et al. (2018), are in agreement with research evidence that improvements in ethical leadership development programs are sustained over time. Waldman et al. (2011) documented neurological evidence for the trainability of ethical leadership skills, Betz, and Den Hartog (2018); Eisenbeiss and Brodbeck (2014), that showed the cross-cultural applicability of ethical leadership development programs.

In summary, such a review allows for the assumption that ethical leadership attained through structured programs and strategies can indeed be learnable and developed, more so within the confines of this paper. This research supports the business case for investment in development of ethical leadership and integrated development of ethical considerations in broad talent management strategies within organizations. However, this effectiveness depends on a variety of factors, including differences in program design, differences in organizational culture, and individual differences that could suggest future research areas to optimize training methodologies and to investigate how to sustain the development of ethical leadership over time in diverse organizational contexts.

4.11 Open Ended Interview Questions

- 1. **Employees:** Describe a leader who motivated you well. Also, tell us their specific behaviours. How did this make you feel more engaged and productive? (RQ1)
- 2. **Employees:** Have you seen a leader use tactics targeting specific team members? How did this affect the team? (RQ2)
- 3. Leaders: Have you seen cultural differences in how employees react to your leadership? If yes, how did you adjust? (RQ2)
- 4. **Employees:** Recall a time you had to reach a goal in a way that went against your values. How did this affect your relationship with your leader and your well-being?

RQ1 & H1: Ethical vs. Unethical Influence

Employee one describes a motivating leader: "My old boss Sanjana—she was amazing. She is the one who respected us and really cared about what we thought. Whenever we worked on projects, she asked for our thoughts and actually listened. She praised us in front of others, helped in growth that made me feel like I mattered, so I wanted to do more for her.".

Employee two describes an unmotivating leader: "My boss, Gaetan, is super bossy and always in our business. He loves taking the spotlight when things go well but point's fingers when they do not. Plus, he is all about making us work late by laying on the guilt trips. It is stressful here, and I do not feel appreciated. I'm kind of just coasting along, not feeling motivated to go above and beyond." (Uncool moves: playing mind games, scaring us)

These responses support H1 by showing how reciprocity and empathy, indicative of ethical leadership, enable emergence of trust, higher engagement, and stronger motivation; unethical tactics are likely to have a negative impact.

RQ2 & H3: Individual and Cultural Differences

Leader 1

Mr. Gemini: I have discovered that cultural backgrounds can shape how my team responds to my leadership approach. Working with a diverse team of British and Mauritian colleagues has taught me to be flexible. British on my team appreciate straightforward feedback, whereas Mauritian colleagues value a more subtle method. I have made it a point to tailor my communication to better respect these differences.

This response supports H3 by highlighting how cultural backgrounds can influence employee reactions to leadership styles.

Employee 3

"We had a new team leader from a very strict culture, bossing people around and wanting everybody to follow without any questions. Some of the team members were feeling that it was

not for them, mainly the teamwork lovers. Everybody just felt down, not as imaginative as we used to be."

This response further supports H3 by demonstrating how leadership style and cultural context can interact to affect employee behaviour.

RQ3 & H5: Leadership Development

Employee four

"After a recent leadership training about making good decisions, our boss is more careful about being fair and respectful at work. She likes when we talk openly and does not play the blame game. It made our tea happier and better at working together."

This response supports H5 by demonstrating how leadership training programs can equip managers with skills to mitigate unethical behaviour and foster a positive culture.

Q8: Unethical Actions & Well-being

Employee 5

There was this one time when my boss had really pushed me to hurry up and get a report done extremely fast by messing with the data. I had not felt that it was right because that would not have been honest. I had to stay late and correct it right, but it made things really tense and stressful with the boss.

This response supports H1 by highlighting how unethical leadership tactics can negatively impact employee well-being and relationships with leaders.

RQ1 & H4: Transformational Leadership

Employee 6 (describing a transformational leader)

"Mahen, my previous boss, had a clear idea of what he wanted our team to achieve. He pushed us to do more than we thought we could, which helped us grow and develop new skills. He also showed us what he expected by living those values himself. That made me feel like my work mattered, and I was super invested in our team's success."

This response supports H4 by highlighting how transformational leadership, even without resorting to unethical tactics, can motivate and engage employees.

H2: Short-term Compliance vs. Long-term Impact

Employee seven

"Our sales manager was super pushy to get us to meet our quotas. He would even threaten to take away our bonuses. Yes, we did okay in the short term, but it made everyone super stressed. That led to a lot of people quitting, and eventually, the newbies could not keep up, so our team's performance took a hit."

This response supports H2 by demonstrating how unethical tactics like fear can achieve short-term results but ultimately undermine long-term productivity.

RQ2 & A3: Ethical Appeals

Employee eight

"Navina, my current manager, always talks about what we do matters to the community. She makes me feel like I am really helping people and that gets me pumped to do more."

This response supports A3 by demonstrating how ethical appeals to shared values can increase employee engagement and well-being.

A4: Unethical Leadership & Organizational Impact

Employee 9:

"Our past chief executive officer was known to have developed certain unhealthy habits, such as promising people things and not following through with them, and not recognizing people at times when recognition was merited. His behaviour created an atmosphere of fear and insecurity in the workforce about their jobs. Because of this, many good people left, and it became extremely negative. Not surprisingly, this harmed the image of the company and created legal problems over time."

This response supports A4 by highlighting how unethical leadership can have a cascading negative impact on the entire organization.

A5: Trainable Skills

Leader 2:

"I attended a leadership program where training on making ethical decisions was provided. Now I am more conscious of the personal biases I hold and how they affect my team. Furthermore, I became knowledgeable regarding how one opens up individuals so that they start to trust each other. Such skills greatly helped me in fashioning a better workspace for all to be able to thrive."

This response supports A5 by demonstrating how leadership development programs can equip leaders with the skills necessary to foster ethical behaviour within their teams.

RQ1 & A1: Perception of Manipulation

Employee 10:

"My former superior would praise me in front of people and then run me down at other times. It was as though he was playing mind games and did not know for sure what his true feelings were at the time. I could not depend on him and eventually stopped giving it my all".

H1 & A2: Trust and Unethical Leadership

Employee 11:

"Our boss always steals the spotlight for our wins, but point's fingers at us when things go wrong. That is killed trust within the team. Now, we are not about to share our ideas or work together like we used to, and that is really hurts how well we get things done."

RQ2 & H3: Personality and Leadership

Employee 12:

"We got a new teammate who is all about the details and digging into stuff. He is not really into our manager's pep talks and lofty ideas. He is all about step-by-step instructions and clear goals. Our manager changed things up a bit to give him more structure, and it looks like it is paying off."

A4 & H2: Long-term Costs of Unethical Behaviour

Leader 3:

"I used to work in a company where we always took shortcuts, cared about making a quick buck, disregarding what was right. It seemed like a clever idea at the first glance, but eventually, we got hit with lawsuits and people stopped trusting us. In the end, being unethical cost us way more than any short-term benefits that we got from it."

A5 & H5: Training and Ethical Culture

HR Manager 1:

"Following the requirement to undergo ethics training for all our managers, employee complaints about unfair treatment or bullying were indeed reduced. The training has opened the work environment to ethical operation."

More Leaders' & Employees' Responses:

- "Everyone's Different: Some team members like to get the straight-up hooter on their performance. Some people like the gloves. An extremely organized worker, for example, may actually need specific feedback to help him become even better.". And another guy who is less organized might feel down by harsh comments. I adjust how I talk according to the person's personality."
- "Culture Stuff: When you are heading a team from around the world, one should be aware of different cultures. From what I have observed, people from places where everybody is left to their own devices like to be recognized and rewarded personally. Contrarily, people belonging from places were working in a team is valued care more about the group doing well and getting approval from others. I adapt my leadership style to such cultural differences."

- "Here's the real deal. It depends on the kind of workplace you are in. If you are in one that is highly competitive and moving fast, you are more apt to cave into pressure. Tight deadlines or even threats of losing your job are how bosses get what they want from you. But if you're in a more secure job where they value doing the right thing, you're probably going to stand up for yourself and want your leaders to do the right thing too."
- Hey, Leadership Style Makes a Difference Too: Our old boss scared us into doing things. First, we did stuff because we were afraid, but everybody felt down, and then we lost our creative spark. But our new boss—she is cool. She works with us and tells us everything. She talks about doing the right thing, and that has made work way well, and more fun."

These responses illustrate the worth of H3 on the following lines:

- **Individual traits:** The personality of the employees is a crucial factor that the leaders should keep in mind while utilizing such tactics.
- **Cultural background:** Cultural awareness becomes imperative for modifying leadership styles according to the different sets of employees.
- **Organizational context:** Work setting itself can influence the nature of responses by employees towards a particular type of leadership tactics.
- **Leadership style:** Ethical leadership styles work well in almost every situation, and unethical tactics are always harmful in the long term.

Leaders: What some of the most significant ethical issues you have ever had to deal with as leaders? How did you handle such issues? (RQ3)

- The most challenging situation I faced: One of my team members started missing his deadliness continuously and started delivering sub-standard work. The leader in me knew there was no way out other than initiating a conversation with him. On the other side, the human in me wanted to assist this man without hurting his self-respect in front of all others. Thus, I had to open a private chat, where I shared my worries and the ways with which we could get better. Not much better and I did still have to send them away. It was not an easy decision to have to make. I did it to move on to what is right for the team and to be fair to other coworkers.
- "A customer implied that I should cut corners on safety in order to get a job done more quickly. It was a really tough decision between right and wrong. I discussed it with my crew, outlining the risks involved, and together we produced alternative solutions. We went back with those solutions and presented them to the client. Long story short, they gave us a bit more time to do things right. That was stressful, but following our values was more important.
- "I found my colleague red-handed in some dirty deal, maybe stealing credit for someone else's work. I was confused to get involved, for I knew I had to say something but did not want the train wreck to him. So, I took my colleague out of the office and laid it out

to him, what was in my mind, what was happening, and how I wanted closure through his coming clean". It was hard but he finally owned up to it. This whole thing has shown me the importance of speaking out when you see something fishy.

• "I've had to make some pretty tough decisions when a company has gone through the horrors of downsizing. I tried to be as straightforward and fair as possible meaning, setting clear rules of the games and open communication with all parties. I also offered help and support to those let go. It is hard, but being a good leader sometimes means making tough calls with kindness and fairness.

These responses support RQ3 and have pointed to some of the key aspects of new types of ethical dilemmas that the leaders might have to face.

- The types of ethical dilemmas leaders can face.
- The importance of considering multiple perspectives.
- The value of seeking solutions that prioritize ethical principles.
- The need for courage and clear communication in navigating ethical challenges.

Leaders: Did you undertake any leadership development programs that would have enhanced your abilities in ethical decision-making? If so, how has that impacted your concept of leadership? RQ3

- "Yeah, I just went through this neat leadership program all about making good choices. It showed me new ways of how to think about right and wrong in tricky situations. The program taught me about how to consider everyone involved and what might happen as a result of the choices I make. Now, I am more careful and think things through when leading others, working to balance out what's best for the business with what is right."
- "Absolutely! The leadership program I went through certainly underscored having an open and honest communications culture. It gave me some tips on ways to get employees to share their thoughts and opinions in a non-punitive environment. "Now, I hold meetings in a different manner—by asking everybody to share their ideas and by making sure that everybody feels comfortable voicing theirs."
- The program helped me a lot in terms of making good choices. It was immensely powerful to notice how one can have biases and sometimes not even be aware of them. Sharing ways to spot and deal with bias when making a decision was done. Now I am more conscious about how my personal biases are impacting my leadership, and I make sure I have multiple perspectives before I decide on things.
- It is impressed upon me the need to lead by example. Leaders set the tone for how everyone else in an organization will act. In many ways, it got me thinking more about how my actions are impacting the team. I strive always to do the right thing and act with integrity in what I do, and hopefully that helps instil a culture of honesty.

These responses help address RQ3 by showing some of the avenues through which leadership development programs could have positive influences on leadership style:

- Equipping leaders with ethical frameworks that would assist in making decisions.
- Providing a framework for open communication and a safe space to report ethical issues.
- Increase awareness of personal biases and the importance of diversity of thought.
- Emphasizing that those at the top should set the example and be examples with a positive ethical tone.

Employees: You are creating a training program for leaders to enhance their ethical skills. What topics or exercises would you include? (RQ3)

Employee 1 (Focus on Frameworks and Decision-Making):

"I think the training should be based on different ethical ideas, like what's best for most people or strict rules. The leaders can then view the problems from many sides. Also, it would be good for practice in hard moral situations for leaders. Being pushed to lie about numbers or fairly sorting out fights between team members could be part of challenging leaders."

Employee 2 (Focus on Communication and Open Culture):

"I think openness in communication is very critical. Leaders need to find ways to get employees comfortable sharing any ethical problems without the fear of being in trouble. They could even learn the art of listening, making sure everybody feels safe to talk. They should actually go ahead and do some role-playing exercises on how to react when an employee reports something fishy going on."

Employee 3 (Focus on Bias and Self-Awareness):

"We have to get rid of the biases embedded in the mind while making decisions. The leaders might be unaware that biases are creeping in while making a decision. The program may consist of activities that would help them discover hidden biases and ways to reduce them. Thinking further about self-awareness—how their acts, decisions, and policies affect the team's ethics—is also good."

Employee 4 (Focus on Accountability and Setting the Tone):

"The program has to demonstrate that leaders are responsible for setting good examples; the way they act has an impact on the team. Role-playing activities can enable them to lead by example, doing what is right, demonstrating ethics in their actions and decisions. It is essential to discuss how leaders can ensure that members of their teams act ethically as well."

Employee 5 (Focus on Ongoing Learning and Support):

"Leaders need to stay current in practicing ethical leadership. They must be knowledgeable about what lays on one end of the continuum and be curious about what is going on ethically in the workplace. A fantastic idea also would be to have someone to support them each time they get stuck at a crossroads, almost unable to make the call. Maybe it's high time they implemented that secret hotline or buddy system for this."

The different responses of the employees confirm the various aspects that could form a leadership ethics training program, seconding the motion in RQ3.

Overall Analysis

Employees & Leaders: What qualities do you think an ethical leader should have? Why are these qualities important?

Employees Responses

- "Honesty and integrity are everything. You have to trust that your leader is levelling with you, telling you the truth, and he's making decisions in the best interest of everyone. That will create a sense of security, and it is what is going to motivate you to give your best."
- "Transparency is the key. Whenever leaders keep us informed and want us to open up, it builds trust and makes a person feel part of the team."
- "Empathy and compassion go a long way. A leader coming across as a person who genuinely cares about our well-being makes the environment at work so much more positive and creates a sense of loyalty."
- "Fairness is important. When people feel that everyone is treated equally, and that decisions are by merit and not driven by nepotism, then justice breeds with a feeling definitely fostering hard work."
- "Leaders who have a clear vision that aligns with ethical principles inspire us. You feel like you're working towards something bigger than just a paycheck."

Leaders Responses

- **Integrity:** "Integrity is something bottom line. Your word's your bond, and you lead by example. It gives an element of trust that permeates into everything and provides the tone for the whole organization."
- **Transparency:** "It builds trust and drives collaboration. This way, the team will feel more comfortable and better placed to contribute with the best ideas if they are kept informed about events and provided with a safe space for open dialogue.
- **Empathy:** Understanding their needs and viewpoint is aided by empathy. As a result, I can make choices that will ensure fair treatment for them, while also considering their welfare, leading to a more committed group of employees.
- Accountability: "Accountability is very important. I hold myself and others up to the exact same high ethical standards. That engenders trust, and everybody feels they are being treated fairly."
- **Vision:** "I work hard to have a clear vision of the future, yet one that is anchored in ethical principles. If everybody is clear about the 'why'—that is, the reasons behind our goals—it gives people a sense of purpose and inspires commitment.".

Employees & Leaders: Describe how a leader's actions impacted the organization's ethics. Explain the outcomes, both good and bad.

Employees:

Positive Impact:

- My previous supervisor, Jay, would always hammer into us the subject of being ethical. He always said to report safety issues even if it stops the project. This instilled a sense of responsibility for safety in the team. It also prevented accidents.
- Recently, our CEO turned down a well-paying contract where the reason was troubling labour practices in another country. It did cost us some money in the short run, but it surely earned us respect and a boost in morale among our staff. Quite clearly, this showed our company valued ethics.

Negative Impact:

- In my previous position, the pressure to meet unrealistic deadlines made some take shortcuts. Management overlooks it and is encouraging "win at all costs" culture. Thus, gradually, trusted relationships got eroded, and quality controls came to the surface.
- Our sales director comes across as a person who places personal gain above company ethics. His nature is to promote aggressive selling tactics that, in turn, mislead customers. Such activities have harmed our reputation and increased employee turnover. Many people avoid working here.

Leaders:

Positive Impact:

- Established a clear whistleblower program as a leader. We could, thereby report the ethical issues without fear. Violations would be investigated and addressed. Showed commitment to ethical behaviour.
- I always advocate for ethical decision-making. I use training and case studies as tools. We discuss dilemmas in regard to ethics and the solution. This creates awareness. Moreover, it makes them begin to think about the ethics behind an action.

Negative Impact:

- Early in my career as a leader, I had a more significant focus on achieving financial goals as opposed to the well-being of the employees. Burnout and high turnover rates followed. Then I changed, having seen the effects on people. Now, I am conscious about working in an environmentally sustainable and ethical working environment.
- Business decisions sometimes can lead to unprecedented ethical issues. Once, I agreed to partner with a company that seemed then quite good. After a period, I found some of their practices unethical. They hurt our brand and angered customers. This taught me to research thoroughly before partnering.

4.12 Ethical and Unethical Leadership Training Program for Leaders: An In-Depth Psychological Approach

This training program has been prepared by the author. It aims to give leaders an in-depth understanding of the skills and knowledge they require to navigate the complexities of ethical leadership. It will help them foster trust, engagement, and high performance in their teams.

Program Objectives

- 1. Understand the psychological mechanisms on employee behaviour in response to leadership styles.
- 2. Differentiate between ethical and unethical leadership tactics as well as their long-term impact.
- 3. Put forward ethical decision-making frameworks. Build self-awareness regarding personal biases.
- 4. Create an open and clear communication culture. It encourages ethical behaviour in teams.
- 5. Design leadership strategies to promote employee well-being and organizational success.

Program Modules:

Module 1: The Psychology of Leadership

- First, understand the nature of the employee's motivation. Study theories of reciprocity, moral reasoning, and intrinsic motivation. Then look at how ethical and unethical leadership tactics influence them.
- Perception Power: Describe what leadership will resemble for the workers. Besides, inform them about the result of manipulative strategies—damaged trust, commitment, and creativity.
- Individual Differences: The research would examine traits and backgrounds and how employees may respond to leadership styles.

Module 2: Ethical Decision-Making Frameworks

- Utilitarianism vs. Deontological Ethics: Introduce different ethical frameworks. They are for making complex decisions. They consider the consequences and the principals.
- Identifying and Managing for Biases: Study done on unconscious bias and how, as a result, it has led to leadership making certain decisions. Ways then are looked at how self-awareness can be increased, and the level of bias reduced.
- Case Studies in Ethical Leadership: Examine actual situations where leaders found themselves in a state of ethical dilemma. Discuss how those may be solved using various frameworks.

Module 3: Building an Ethical Culture

- Open Communication and Transparency: Design mechanisms that stimulate open communication. Respond to employee concerns without the threat of retaliation.
- Whistle-blower protection and ethical hotlines: Establish clear channels through which employees can report unethical behaviour. They can make the reports confidentially and safely.
- Leadership by Example: The requirement for leaders to be role models of ethical behaviour and decision making themselves. Structure discussion on "ethical tone setting.".

Module 4: Developing Ethical Leadership Skills

- Active Listening and Empathy Skills: Put into practice active listening techniques. They are going to inculcate an element of trust and help you get a better understanding of your employees.
- Conflict Resolution and Mediation: Develop the skill of mediation of conflict, even within groups. What if there is a conflict involving ethical principles?
- Building a Support Network: The developing of a support and mentorship network. Leaders will first turn to them in the majority of their ethical decisions.

Module 5: Strategies for Long-Term Ethical Leadership

- Sustainability and Ethics Culture Building: Produce strategies to foster an ethical culture within all spheres of operations. More specifically, it outlines expectations in ethics and holds everyone responsible for the same.
- Learning and Development as a Continuous Process: Impart that learning is an ongoing process. It helps to update one about latest and emerging issues in ethics as well as in the best practices in leadership.
- Performance Management Informed by Ethics: Incorporate ethics into performance evaluations. They need to give fair and constructive feedbacks.
- Training Techniques: This program will utilize a combination of interactive learning techniques. It would help accommodate diverse ways of learning.
- Lectures and presentations will provide a platform from which leaders can build upon. Leaders would be taught ethical leadership and principles.
- In the group discussions, leaders would think critically and share in problem-solving. They would draw upon case studies.
- Role-playing exercises would allow leaders to practice the use of ethics-driven decisionmaking and communication skills in simulated situations.
- Portfolio material and reflective activities will let leaders see themselves more clearly. They will also show areas where they must grow.

At this stage, we can further evaluate the effectiveness of this program by:

• Before and after training, a survey regarding the participants' awareness of ethical leadership and its application.

- Feedback sought from the participants related to the content deliverance and its effectiveness within the program.
- Check on how the training is affecting the practice of leadership and the organizational culture overall.

Ethical leadership is key for a strong, lasting organization. This program equips leaders with the needed skills and support to tackle ethical dilemmas. It also aims to boost trust, engagement, and team performance. This leads to a positive, ethical work environment for all employees. Data on the moral and immoral aspects of leadership were examined in this chapter. Particularly it became clear that while unethical tactics were ineffective ethical leadership promoted trust motivation and performance. Moderating those effects were influences of individual traits, cultural background, and leadership styles. Hailing from that which is most effective, transformational leadership stresses ethics. Programs of leadership development offset some of the negative consequences of unethical leadership. The findings of the chapter thus confirmed initial assumptions and added interview insights. Therefore, it proposed an overall training program aimed at developing ethical decision-making and communication skills in leaders.

CHAPTER FIVE SUMMARY, CONCLUSION AND RECOMMENDATIONS

1.1 Summary of Findings

The thesis advanced the argument that inner qualities of a leader, such as values, emotions, and mindsets, are what drive success, as opposed to the traditional models of leadership that only considered manifest traits. In other words, it is an Integrated Psychological Framework, where the orientation toward self-awareness and emotional intelligence coupled psychology with the conventional theories of leadership. Such exploration was guided by three broad questions: how the ethical and unethical leadership behaviours influenced employees, what factors influenced the effectiveness of such behaviours, and whether or not leaders can be trained to elicit ethical conduct in their immediate teams.

Results showed that while the immoral leadership practices delivered short-term compliance assurances, it eventually caused employees to drop levels of trust, motivation, and performance. Contrary to this, the moral leadership strategies that leverage on psychological concepts such as empathy and reciprocity are found to have happier workplaces with increased levels of team engagement. This was clearly cut out: how individual traits, organizational culture, and leadership styles moderate these kinds of behaviours. In particular, it is where transformational leadership has much more power than other philosophies, such as transactional or authoritarian leadership, when matched with positive psychology and emotional intelligence.

The findings also supported the view that leadership development intervention programs directed for ethical decision-making and unethical behaviour deterrent can bring forth much healthier workplace culture. The academic study generally underlined that knowledge of the psychology of leadership is inescapable to promote a positive work environment, motivate teams to serve, and ensure long-term prosperity of an organization. This academic pursuit continued exploring the interplay between leadership and psychology by examining how leaders can use principles of psychology to fulfil organizational objectives. It followed the development of leadership theories, focusing on traits through to a sophisticated understanding of situational factors.

The investigation covered the impact of positive and social psychology on leadership. It stressed the importance of emotional intelligence in facing tough challenges. It then contrasted ethical and manipulative leadership styles, showcasing the potential use and drawbacks of unethical tactics through case studies. The case studies revealed how leaders can use unethical influence as shock therapy and transition to an ethical influence for long term positive results. This eventually realigns any difficult employee towards organisational goals, building long term trust, empower employees, and foster teamwork. Only a nominal difference separates this approach from manipulation. Higher morale improved professional culture and improved performances are the outcomes. The results of this mixed-methods study showed that moral leadership practices—like having an unobstructed vision of the future establishing trust and utilizing reciprocity and empathy—all positively correlated with employee motivation and job satisfaction and improved their performance while they were employed. Employee attitudes and productivity were negatively correlated with unethical leadership practices that were fearful manipulative or exploitative. Emotional intelligence and transformational leadership were only marginally more productive and efficient than transactional and laissez-faire approaches. However, factors like employee personality traits and cultural norms regarding power distance have limited the impact of leadership approaches.

In particular, employees who reported more ethical behaviours participated in leadership development programs focusing on ethical decision-making. The qualitative insights pointed out that the ethically leading individuals created psychologically safe environments that fostered teamwork, while unethical influence undermined trust and motivation. Cultural differences materialized in how employees from individualistic versus collectivistic backgrounds perceived leader authority and autonomy. Leaders described ethical dilemmas they navigated, crediting development training for equipping them with decision-making strategies. Employees emphasized traits like integrity, empathy, and self-awareness as quintessential for ethical leadership.

The purpose of the study was to examine survey data in order to comprehend how employees' attitudes behaviours and organizational elements—such as role/reward systems and cultural backgrounds—are impacted by ethical and unethical leadership styles. While the relationship between the ethical leadership style and employees' positive attitudes performance and desirable personality traits was positively correlated the style of leadership that was used determined the relationship with the employee's cultural background and role/reward systems. In contrast, unethical leadership was negatively linked to employee attitudes, performance, and desirable personality traits, with the negative effect on personality traits strengthening as control variables like age, gender, and education increased. There was a clear negative association between unethical leadership and cultural background mismatch.

Both ethical and unethical leadership showed significant interaction effects with leadership style on cultural background - more negative leadership styles amplified the positive association with cultural background for ethical leadership but seemed to weaken the negative impact on cultural background for unethical leadership, potentially due to a floor effect. Leadership style directly influenced role/reward systems, with more negative styles linked to weaker systems. The findings highlight the contrasting effects of ethical versus unethical approaches, while also demonstrating how specific leadership styles can moderate impacts on organizational factors like cultural fit and roles/rewards.

The study assessed the ability of a leadership development program that focuses on ethical decision-making to avert the negative consequences of unethical leadership and to foster ethical behaviour. As noted, the findings showed an ethical leadership style was significantly related to having attended such a program and to relevant training regarding reporting/identifying unethical conduct. This might indicate that ethical leaders have a disposition to enhance ethical competence. However, an unethical leadership style shows a negative correlation with

attendance at the program and access to the relevant training. This insinuates that unethical leaders either resist or do not have access to interventions for enhancing ethical decisionmaking within their organizations. While the findings partially support the idea of leadership development encouraging ethical behaviour amongst already ethical leaders, results actually point to the problem of engaging unethical leaders through these programs who are simply resistant or inaccessible. In all probability, ethically oriented leaders need a multi-faceted approach to ethical leadership development that considers both the nature of receptivity to continued ethical leader development and unique barriers when dealing with unethical leadership tendencies.

In addition, the study provided convincing evidence that ethical leadership supports positive employee outcomes in terms of trust, motivation, cooperation, and performance, while unethical leadership puts a dent in these desirable outcomes. Regression analysis partially supported Hypothesis 2, showing that ethical appeals enhance morale, creativity, and productivity among employees, whereas unethical fear/guilt appeals undermine them by achieving compliance only at the cost of long-term negative effects.

As for Hypothesis 3, the results incessantly corroborate that personal characteristics and cultural backgrounds and organizational contexts, in terms of roles and rewards and leadership styles, moderate the effectiveness in both ethical and unethical leadership tactics. Especially, employee attitudes, performance, certain personality traits, and cultural factors in the shaping of an ethical climate all came out as significant predictors that influence their leadership effectiveness. However, the relationships are complex and vary in impact across models. This underscores the importance of a nuanced understanding of how these moderating factors interact with one another in a given organizational setting. This strongly supports, directly, Hypothesis 4, which postulated that transformational leadership, by definition, consisting of attributes emphasizing ethics and shared goals, should elicit positive employee outcomes in relation to intrinsic motivation, job satisfaction, performance goal achievement, and ultimately productivity, better than the transactional or autocratic styles. The ANOVA results showed statistically significant differences across leadership styles, with large effect sizes indicating a substantial influence of transformational leadership approaches.

While unethical tactics were posited to have negative consequences, this aspect could not be directly tested. The fifth hypothesis: The findings provide partial support that leadership development programs that focus on ethical decision-making abilities and training of employees to recognize unethical behaviour contribute to a more positive organizational culture. Ethical leadership and such training related positively to employee ethical advocacy and proactive motivation; unethical leadership affected employee advocacy negatively. However, it was inconclusive how training had a moderating effect in enhancing the influence of ethical leadership or weakening unethical leadership's detrimental effects.

Our findings showed that ethical leadership increases trust, motivation, and performance, while unethical behaviours decrease them. Some of the key drivers are personal traits, culture, and leadership style. What emerged was transformational leadership that places a premium on ethics. This is the most effective. Complementing the training programs would further help in reducing unethical influences. The interviews provided further depth. On the strength of our findings, we developed a training program. The program informs leaders about ethical knowledge and communication abilities. This will cater to assorted styles of learning and will also include self-reflection. Its objective is to equip the leader with core competencies. The ultimate objectives are to have an ethical workplace and a positive environment.

1.2 Conclusion

This dissertation evaluated how ethical leadership styles have a bearing on the well-being and motivation of employees and overall organizational health. Through literature review and indepth interviews, this research finds out that if there is ethical leadership with fairness, empathy, and transparency, then it can deliver a more positive work environment. Employees reporting under any such kind of leadership system showed elevated levels of motivation, engagement, and well-being. Unethical leadership tactics manipulate or intimidate employees and have adversarial outcomes.

The study also outlined that individual personality traits and cultural backgrounds have to be considered in order to develop efficient leadership. Leaders who are capable of changing their styles to accommodate these differences succeed better in motivating their teams. Finally, it is the role of the leadership development programs in promoting ethical behaviour that was researched. While these programs cannot eradicate the negative impacts of poor leadership, they can equip the leader with the ability to make the right ethical decisions and foster a positive environment in which to work.

The present research thus underlines the role of ethical leadership in the construction of a successful and sustainable organization. Where one's style would have an effect on employees and organizational culture, businesses can invest in the development of leadership programs that empower leaders to sail through ethical complexities and bring about a thriving workplace for all.

We also provided an integrated comparison between ethical and unethical leadership tactics in our study. Although we found that some unethical tactics did get some short-term compliance, they eroded the trust and motivation that leads to long-term success in an organization. Ethical leadership approaches tend to foster trust and a sense of reciprocity, hence earning higher and more sustained engagement from employees with better performance.

It also confirmed other styles, especially emotional intelligence, against the superiority of transformational leadership. Among these transformational leaders, it was reported that those who put great emphasis on ethics and shared goals were more likely to create these positive desirable outcomes of intrinsic motivation, job satisfaction, and productivity in employees.

The research also helped to unravel the psychological mechanisms through which leadership exerts its influence. We have discovered that leaders who successfully apply principles like reciprocity, moral reasoning, and empathy exert a stronger, positive influence on the behaviour

of employees and across different organizational settings. The findings underline how complex leadership is and the adaptability that leaders need to employ in their approaches.

These studies have also helped to unravel the underlying psychological mechanisms through which leadership operates. We have discovered that those leaders who successfully apply principles such as reciprocity, moral reasoning, and empathy exert a stronger, positive influence on the behaviour of employees and across different organizational settings.

On the development of leadership, our research showed that the programs not only on ethical decision-making but also on ways to reduce unethical behaviour actually work in enhancing the work culture. These interventions effectively lessened the negative influences of unethical leadership and fostered a more positive and ethical organizational climate.

In other words, this research explains the psychological dynamics at the core of the leaderfollower relationship, while at the same time showing that ethical leadership is critical to organizational success. Weaving insights from the field of psychology and leadership theory, we have been able to piece together a more comprehensive framework for the description and development of effective ethical leadership in today's business environment.

1.3 Recommendations

1.3.1 Organisations

- 1. **First Develop Ethical Leaders:** Invest in the development of its leaders. Emphasize ethics, communication, and transparency, foster empathy, and trust in the culture. Tailor such programs to meet the needs of the organization and leaders.
- 2. Adaptive Leadership: Suggest that leaders learn ways of working with personalities different from their own and/or cultural differences in the team. It will enhance improved interaction as well as motivation among the workforce, since everyone has a say, and thus there will be improved creativity from the human resource.
- 3. **Measure and Monitor Leadership Impact:** Methods that measure specific kinds of leadership impact on employee wellbeing, job satisfaction, and organization's performance can also apply here. It could then be used to audit leadership development programs and conclude on the level of modifications required on the programs.

1.3.2 Leaders

- 1. **Self-Awareness and Reflection:** Use self-assessment tools and reflexive practices to analyse your leadership proficiency with focus to ethical decision-making aspect.
- 2. **Continuous Learning:** Pledge to continue the professional education process in terms of ethical leadership. This can involve going for workshops, conferences, or even taking leadership courses for the certifications.

3. **Building a Support Network:** Build a pool of people in your workplace whom you can rely on for advice on ethical questions and with whom you can seek help when exploring ethical issues.

1.4 Limitations of the Study

- Sample Representativeness: The research design has employed a small sample size of 102 participants for the Survey exercise and an even smaller sample size has volunteered to participate in semi structured interviews. Although the use of this strategy provides an extensive nature of the study findings, it limits the extent to which the observations may be generalized to other organizations and leaders. The target population for this study was employees and leaders working across various organizations and industries. A non-probability convenience sampling technique was employed, where participants were recruited through online platforms (i.e., Survey circle, Survey swap), professional networks, and organizational contacts. While this approach facilitated data collection from a diverse range of respondents, it introduced potential biases and limitations in terms of representativeness.
- 2. **Sample Bias**: The limitations of the sample could be rooted in such factors as self-selection bias (only those who expressed strong opinion answered), non-response bias (certain people were not included in the sample), or any other form of systematic bias arising from the sampling technique used.
- 3. **Organization and Industry Diversity**: It could be noted that due to the nature of the sample, the means yielded reasonable estimates for ages and education levels, tenure in employment and size of the organizations. Nonetheless, because of the specificity of the investigated topic, the given study sample can be seen as rather homogeneous even though the respondents worked various fields as technologists, health-care specialists and financial experts. Moreover, sample acquiring was also extremely focused on certain areas, and diverse cultural and organizational contexts of the global world may not be taken into account.
- 4. **Potential Biases:** A limitation of this study is that the convenient sampling technique would have given rise to self-selection bias where only the extreme periphery or personnel with preconceived notion on the subject matter would be willing to be interviewed. In addition, the survey methods used among the online participants might have resulted in coverage bias which limits the study to people who use the internet, have a device, or understand the topic under study. In this case these biases may lead to over or under representation of some of the views and thus the generalized conclusions may be affected.
- 5. **Improving External Validity and Generalizability:** Referring to the increase of external validity and generalization of the findings, it is recommended that broader, large variety of organizations, industries, and geographical areas should be incorporated

in the future research. On this note, methods such as the stratified or the cluster method of probability sampling could be useful in minimising the biases of the sample. Also, enlarging the sample to contain specific populations or products might be helpful in uncovering more information about the researched phenomenon.

1.5 Suggestions for Further Studies

Longitudinal Studies: Perform empirical research that investigates, especially in follow-up surveys, how leadership affects employees' physical and psychological status as well as organizational outcomes overall. This will give a better view of the effects that ethical and unethical leaders have overall.

Customer Satisfaction and Innovation: Identify the possible relationship that exist between ethical leadership and customers' satisfaction. Is there an increase in the level of customer satisfaction and 'customer loyalty' among organizations headed by ethical leaders? Also, examine the extent of the relationship between ethical leadership and innovativeness within the organisation. Ethical leadership and its effects on employee creativity and risk-taking that can lead to innovation?

Ethical Decision-Making in the Digital Age: Explore how technology moderates' ethical leadership. How do AI, Automation, and Big Data affect the ethics of leaders? The main tasks are to make rules. The rules will resolve ethical issues with new tech.

Transparency and Communication: To find out more details on how leaders can foster technology in enhancing transparency of an organization and learning on how to make improvement on communication. To what extent is technology likely to be deployed in increasing the rejection of discriminative and unethical practice in workplace? Therefore, it might be suggested to think over the measures like taking the following steps– implementing the anonymous reporting system or any other means of electronic communication.

Ethical Challenges across Sectors: Figure out how there may be variations in ethical leadership between different areas of business and employment settings. Is there a question of general ethical dilemmas or do industries as healthcare, financial or technology industries have unique ethical issues for leaders?

Leadership Development for Specific Roles: Use industry specific frameworks to establish the kind of leadership development programs that would be relevant to the kind of leaders that are expected in the corresponding industries. They should contain the details of the ethical issues and possibilities of the sectors where such programs are to be applied.

Global Leadership: Delve deeper into the specific aspects of ethical leadership in the modern world of global work. Exploring the differences of culture on leadership and an ethical standpoint.

Gender and Leadership: Survey the literature to reveal the association between gender and ethical leadership. Is ethical leadership not only gendered, but are there differences in leadership styles between women and men, and gender differences in implementing ethical leadership?

Leadership and Sustainability: Analyse further the relationship between ethics leadership and organizational sustainability. In what ways does ethics help organisations become environmentally and socially sustainable?

These suggestions can be used as a foundation for further research that would allow understanding the nature of ethical leadership and its effects on individuals, organizations as well as society as a whole. Thus, by advancing this line of research, we will enable the organizations and leadership to harness proper understanding and knowledge and change the improper practice by providing more positive and sustainable work environment for the employees.

References

- 1. Bass, B. M., & Avolio, B. J. (1994). Improving organizational effectiveness through transformational leadership. Sage Publications.
- 2. Beck, J. S., Rector, N. A., Stolar, N., & Grant, P. (2004). Schizophrenia: Cognitive theory, research, and therapy. Guilford Press.
- 3. Boje, D. M., Luhman, J. T., & Baack, D. E. (2004). Storytelling and the sensemaking organization: A phenomenological perspective. Organization Articles, 6(2), 28-44.
- 4. Deci, E. L., & Ryan, R. M. (2008). Self-determination theory: A macrotheory of human motivation, development, and health. Canadian Psychology, 49(3), 182-185.
- 5. Egan, G. (1995). A clear path to psychological growth. Human Horizons Series.
- 6. Fairhurst, G. T. (2013). Leader-member exchange theory. In Encyclopedia of management theory (pp. 476-480). SAGE Publications.
- 7. Gabriel, Y. (2008). Theorizing the mature vision fact. In A. Linstead (Ed.), Philosophy and Organization (pp. 88-104). Routledge.
- Harter, J. (2021, February 24). Employee engagement declines for first time in a decade. Gallup. <u>https://www.gallup.com/workplace/329484/employee-engagement-declines-first-time-decade.aspx</u>
- 9. Herzberg, F. (1959). The motivation to work. John Wiley & Sons.
- 10. Hodgkinson, G. P., & Sparrow, P. R. (2002). The competent organization: A psychological analysis of the strategic management process. Open University Press.
- 11. Kaiser, R. B., & Curphy, G. (2013). Leadership development: Course reader. SSRN Electronic Journal.
- 12. Latham, G. P. (2007). Work motivation: History, theory, research, and practice. Sage Publications.
- 13. Lord, R. G., & Hall, R. J. (2005). Identity, deep structure, and the development of leadership skill. The Leadership Quarterly, 16(4), 591-615.
- 14. Mullins, L. J. (2013). Management and organisational behaviour. Pearson Education Limited.
- 15. O'Neil, J. (2018). The situational leadership: The final word. Lulu.com.
- 16. Pearce, C. L., & Sims, H. P. (2002). Vertical versus shared leadership as predictors of the effectiveness of change management teams: An examination of aversive, directive, transactional, transformational, and empowering leader behaviours. Group Dynamics: Theory, Research, and Practice, 6(2), 172-197.
- 17. Pratch, L., & Jacobowitz, J. (1997). Participative leadership theory revisited. Travelhost Magazine, 21(4), 32-34.
- 18. Rauth, W., & Preiser, C. (2010). The essential guide to leadership. Trevillion Publishing.
- Rhode, D. L. (2006). Introduction: Where is the leadership in moral leadership? In D. L. Rhode (Ed.), Moral leadership: The theory and practice of power, judgment, and policy (pp. 1-53). Jossey-Bass.

- 20. Scouller, J. (2011). The three levels of leadership: How to develop your leadership presence, knowhow, and skill. Cirrus Leadership.
- 21. Wadhwa, D. S., Wadhwa, D. S., & Verghese, M. (2012). Leadership: An integral part of quality management. International Journal of Engineering Research and Development, 1(2), 59-69.
- 22. Yukl, G. (2013). Leadership in organizations (8th ed.). Pearson.
- 23. Zaccaro, S. J. (2007). Trait-based perspectives of leadership. American Psychologist, 62(1), 6-16.
- 24. Allport, G. W. (1937). Personality: A psychological interpretation. Holt.
- 25. Amabile, T. M. (1999). How to kill creativity. Harvard Business School Publishing.
- 26. Avolio, B. J., & Gardner, W. L. (2005). Authentic leadership development: Getting to the root of positive forms of leadership. The Leadership Quarterly, 16(3), 315-338.
- 27. Avolio, B. J., Kahai, S., & Dodge, G. E. (two thousand). E-leadership: Implications for theory, research, and practice. The Leadership Quarterly, 11(4), 615-668.
- 28. Avolio, B. J., Walumbwa, F. O., & Weber, T. J. (2009). Leadership: Current theories, research, and future directions. Annual Review of Psychology, 60, 421-449.
- 29. Balthazard, P. A., Waldman, D. A., & Warren, J. E. (2009). Predictors of the emergence of transformational leadership in virtual decision teams. The Leadership Quarterly, 20(5), 651-663.
- 30. Bass, B. M., & Stogdill, R. M. (1990). Bass & Stogdill's handbook of leadership: Theory, research, and managerial applications. Free Press.
- Baumeister, R. F., & Leary, M. R. (1995). The need to belong: Desire for interpersonal attachments as a fundamental human motivation. Psychological Bulletin, 117(3), 497-529.
- 32. Blanchard, K. H., Zigarmi, P., & Zigarmi, D. (2010). Situational leadership: Building leaders (2nd ed.). Leadership Studies.
- 33. Bolden, R. (2004). What is leadership? University of Exeter.
- 34. Brown, M. E., & Treviño, L. K. (2006). Ethical leadership: A review and future directions. The Leadership Quarterly, 17(6), 595-616.
- 35. Carlyle, T. (1841). On heroes, hero-worship and the heroic in history. Chapman and Hall.
- 36. Carter, D. R., Seely, P. W., Semon, A., Entrialgo, J., Collins, R. A., Ferrer, E., ... & Dashe, J. (2013). Artificial intelligence in psychometrics: Potential applications for the next generation of testing. Educational Measurement: Issues and Practice, 32(2), 28-37.
- 37. Cattell, R. B. (1965). The scientific analysis of personality. Penguin Books.
- Collinson, D. (2018). Critical leadership studies: Exploring the dialectics of leadership. In J. Hassard & D. L. Bolton (Eds.), Organizational theories: Managing continuity and change (pp. 261-282). Edward Elgar Publishing.
- 39. Dechurch, L. A., Mesmer-Magnus, J. R., & Doty, D. (2013). Moving beyond relationship and task management: Toward a systems perspective for conceptualizing leadership functions. In Theoretical and pedagogical perspectives on leadership (pp. 121-141). Information Age Publishing.

- 40. Eysenck, H. J. (1967). The biological basis of personality. Thomas.
- 41. Fiedler, F. E. (1967). A theory of leadership effectiveness. McGraw-Hill.
- 42. Fredrickson, B. L. (2009). Positivity. Crown.
- 43. Goleman, D. (2006). Emotional intelligence. Bantam.
- 44. Graen, G. B., & Uhl-Bien, M. (1995). Relationship-based approach to leadership: Development of leader-member exchange (LMX) theory of leadership over 25 years: Applying a multi-level multi-domain perspective. The Leadership Quarterly, 6(2), 219-247.
- 45. Greenleaf, R. K. (1977). Servant leadership: A journey into the nature of legitimate power and greatness. Paulist Press.
- 46. Hersey, P., & Blanchard, K. H. (1969). Life cycle theory of leadership. Training & Development Journal, 23(5), 26-34.
- 47. House, R. J. (1977). A 1976 theory of charismatic leadership. In J. G. Hunt & L. L. Larson (Eds.), Leadership: The forefront (pp. 189-207). Southern Illinois University Press.
- 48. Javidan, M., Dorfman, P. W., de Luque, M. S., & House, R. J. (2006). In the eye of the beholder: Cross cultural lessons in leadership from Project GLOBE. Academy of Management Perspectives, 20(1), 67-90.
- 49. Lewin, K., Lippitt, R., & White, R. K. (1939). Patterns of aggressive behaviour in experimentally created "social climates". The Journal of Social Psychology, 10(2), 269-299.
- 50. Liden, R. C., & Antonakis, J. (2009). Considering context in psychological leadership research. Human Relations, 62(11), 1587-1605.
- 51. Linley, P. A., & Joseph, S. (2004). Positive psychology in practice. John Wiley & Sons.
- 52. Lord, R. G., & Hall, R. J. (2005). Identity, deep structure, and the development of leadership skill. The Leadership Quarterly, 16(4), 591-615.
- 53. Lussier, R. N., & Achua, C. F. (2015). Leadership: Theory, application, & skill development. Cengage Learning.
- 54. Peterson, C. (2008). What is positive psychology, and what is it not? Retrieved from http://www.psych.upenn.edu/seligman/ppatw2008.pdf.
- 55. Seligman, M. E., & Csikszentmihalyi, M. (two thousand). Positive psychology: An introduction. American Psychologist, 55(1), 5-14.
- 56. Seligman, M. E., & Keyes, C. L. M. (2002). Flourishing: Positive psychology and the life well-lived. American Psychological Association.
- 57. Tannenbaum, R., Weschler, I. R., & Massarik, F. (1961). Leadership and organization. McGraw-Hill.
- 58. Walumbwa, F. O., & Schaubroeck, J. (2009). Leader personality traits and employee voice behaviour: Mediating roles of ethical leadership and work group psychological safety. Journal of Applied Psychology, 94(5), 1275-1286.
- 59. Zaleznik, A. (1977). Managers and leaders: Are they different? Harvard Business Review, 55(3), 67-78.
- 60. Payne, W. (1985). A study of emotion: Developing emotional intelligence. Dissertation Abstracts International, 47, 203A. (Doctoral dissertation, Union for Experimenting Colleges, and Universities, 1985).

- 61. Fianko, K. K., Afrifa, G. A., & Dzogbewu, T. C. (2020). Emotional intelligence and academic performance among undergraduates: Towards a counselling intervention agenda. The International Journal of Higher Education Research, 12(1), 1-12.
- 62. Adiguzel, Z., & Uygun, S. (2020). Emotional intelligence and self-regulated learning strategies in predicting academic achievement in mathematics. International Journal of Instruction, 13(4), 1-18.
- 63. Griffin, P. (1995). Emotional intelligence: Why it can matter more than IQ. Contemporary Psychology, 40(8), 756-757.
- 64. Jastzabski, K. (2020). The importance of self-awareness in leadership. Retrieved from https://www.ccl.org/articles/leading-effectively-articles/importance-self-awareness-in-leadership/.
- 65. Church, A. H. (1997). Managerial self-awareness in high-performing individuals in organizations. Journal of Applied Psychology, 82(2), 281-292.
- Baron, R. A., & Byrne, D. (1991). Social psychology: Understanding human interaction (6th ed.). Allyn & Bacon.
- 67. Goleman, D. (1998). Working with emotional intelligence. Bantam.
- 68. Showry, M., & Manasa, K. V. L. (2014). Self-awareness Key to effective leadership. IUP Journal of Soft Skills, 8(1), 15-26.
- 69. Bradberry, T., & Greaves, J. (2009). Emotional intelligence 2.0. TalentSmart.
- 70. Decker, P. J., & Cangemi, J. P. (2018). Exploring the impact of self-management and emotional intelligence. Organization Development Journal, 36(1), 47-58.
- Kumar, S., Adhish, V. S., & Chauhan, A. (2014). Emotional intelligence and personality factors: An empirical study of the relationship. Indian Journal of Health and Wellbeing, 5(5), 595-598.
- 72. Engle, R. L., & Nehrt, C. (2011). Emotional intelligence: A theoretical and empirical review of its significance on leadership and organizational effectiveness. Global Conference on Leadership and Management, 11-13.
- 73. Bass, B. M. (1985). Leadership and performance beyond expectations. Free Press.
- 74. Bass, B. M. (1999). Two decades of research and development in transformational leadership. European Journal of Work and Organizational Psychology, 8(1), 9-32.
- 75. Bass, B. M., & Riggio, R. E. (2006). Transformational leadership (2nd ed.). Lawrence Erlbaum Associates.
- 76. Avolio, B. J., & Bass, B. M. (1999). Re-examining the components of transformational and transactional leadership using the Multifactor Leadership Questionnaire. Journal of Occupational and Organizational Psychology, 72(4), 441-462.
- 77. Masoomeh, M., & Soha, M. Z. (2012). The impact of transformational leadership on organizational commitment and job satisfaction of e-banking staff. International Journal of Management Sciences, 1(6), 195-209.
- 78. Avolio, B. J. (2005). Leadership development in balance: Made/born. Lawrence Erlbaum Associates.
- 79. Bass, B. M., & Steidlmeier, P. (1999). Ethics, character, and authentic transformational leadership behaviour. The Leadership Quarterly, 10(2), 181-217.
- 80. Cherry, K. (2012). Transformational leadership: A closer look for Christians. Journal of Biblical Perspectives in Leadership, 4(1), 3-10.

Appendix

Leadership Psychology Survey

Instructions:

This survey aims to understand the dynamics of leadership, psychology, and organizational behaviour in the workplace. Please provide your honest responses to the following questions. Your participation is voluntary, and all responses will be kept confidential.

Screening Question:

Have you been employed in your current role for at least 6 months?

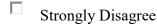
T Yes

□ _{No}

Ethical vs. Unethical Leadership (RQ1)

Please rate how often your leader exhibits the following behaviours:

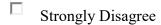
My leader provides a clear ethical vision that inspires me. (MLQ)



Disagree

- □ Agree
- □ Strongly Agree

Does your leader act with integrity and care about employees' well-being? (MLQ)



- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)				
Strongly Disagree				
Disagree				
□ Neutral				
Agree				
□ Strongly Agree				
Do you feel manipulated by your leader's influence tactics? (MLQ)				
□ Strongly Disagree				
Disagree				
□ Neutral				
Agree				
□ Strongly Agree				
Does your leader foster an environment of trust and psychological safety? (MLQ)				
□ Strongly Disagree				
Disagree				
 Disagree Neutral 				
Neutral				
 Neutral Agree 				
 Neutral Agree Strongly Agree 				
 Neutral Agree Strongly Agree Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) 				
 Neutral Agree Strongly Agree Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) Strongly Disagree 				
 Neutral Agree Strongly Agree Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) Strongly Disagree Disagree 				

Does your leader appeal to your moral values to gain your cooperation? (MLQ)				
	Strongly Disagree			
	Disagree			
	Neutral			
	Agree			
	Strongly Agree			
Doe	Does your leader behave in an unethical or exploitative manner? (MLQ)			
	Strongly Disagree			
	Disagree			
	Neutral			
	Agree			
	Strongly Agree			
	Strongry Agree			

Moderating Factors (RQ2)

Does your leader motivate the team regarding shared vision and goals? (MLQ)

\Box	Strongly Disagree
	Subligity Disagree

- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

Does your leader define roles, tasks, and contingent rewards? (MLQ)

□ Strongly Disagree

Disagree

□ Neutral

□ Agre	e
--------	---

□ Strongly Agree

Does your leader adopt a hands-off approach giving employees autonomy? (MLQ)

Strongly Disagree

- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

Does your leader make decisions without involving employees? (MLQ)

- Strongly Disagree
- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

In your culture, is obedience to authority highly valued? (BFI)

- Strongly Disagree
- Disagree
- □ Neutral
- □ Agree
- Strongly Agree

Is there a climate of openly disagreeing with leaders in your workplace? (BFI)

- □ Strongly Disagree
- Disagree
- □ Neutral

□ Agree

□ Strongly Agree

Do employees from different backgrounds respond differently to this leader? (BFI)

Strongly Disagree

Disagree

□ Neutral

□ Agree

□ Strongly Agree

Leadership Development (RQ3)

For Leaders:

In the past year, have you participated in any leadership development programs focused on ethical decision-making?

□ Yes

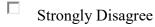
□ _{No}

What strategies do you use to promote ethical behaviour within your team?

(Open Ended)

For Employees:

Does your organization provide training or resources to help employees identify and report unethical behaviour?



Disagree

Neutral

□ Agree

□ Strongly Agree

Do you feel raising concerns about unethical behaviour by a leader or colleague?

Not at all confident
Slightly confident
Moderately confident
Very confident
Extremely confident

Employee Attitudes

I feel energized and intrinsically motivated at work.

	Strongly Disagree
--	-------------------

- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

There is a cooperative, supportive environment in my team.

Strongly Disagree
Strongly Disagre

- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

I am satisfied with my job and workplace environment.

- □ Strongly Disagree
- Disagree
- □ Neutral
- □ Agree

□ Strongly Agree

I intend to stay with this organization long-term.

- Strongly Disagree
- Disagree
- □ Neutral
- □ Agree
- □ Strongly Agree

Employee Performance

I consistently meet or exceed my performance goals.

	Strongly Disagree
	Disagree
	Neutral
	Agree
	Strongly Agree
My	leader's approach enhances my productivity and efficiency.
	Strongly Disagree
	Disagree
	Neutral

- □ Agree
- □ Strongly Agree

Personal Factors (RQ2)

How trusting are you as a person, giving others the benefit of the doubt? (BFI)

□ Strongly Disagree

	Disagree
	Neutral
	Agree
	Strongly Agree
Hov	v effectively can you anticipate others' emotional reactions? (MSCEIT)
	Strongly Disagree
	Disagree
	Neutral
	Agree
	Strongly Agree

Demographics

What is your age?

□ ₁₈₋₂₄

25-34

□ 35-44

L 45-54

□ ₅₅₊

What is your gender?

□ Male

□ Female

□ Non-binary

Prefer not to answer

What is your highest education level?

□ High school

Bachelor's
□ Master's
Doctoral
Other (Please specify)
How long have you been in your current role?
<1 year
□ 1-3 years
4-6 years
7-10 years
\square 10+ years
How long have you been under your current leader?
□ <1 year
\square 1-3 years
4-6 years
□ 7-10 years
\square 10+ years
What is the size of your organization?
□ <50
□ ₅₀₋₂₄₉
□ ₂₅₀₋₉₉₉
1000-4999
□ ₅₀₀₀₊
What industry does your organization belong to?
Technology

- □ Finance
- □ Healthcare
- □ Manufacturing
- □ Other (Please specify)

Thank you for completing the survey! Your responses are valuable for our research. Please note: All data collected in this survey will be anonymous and confidential.

Leadership Psychology Survey Consent Form

Informed Consent Form

Title of Research Study: The Intersection of Leadership and Psychology: An In-Depth Examination Navigating the Spectrum, From Influence to Motivation to Guide Organizational Behavior

Researcher: Mr. Dirajen Pullay Marday

You are invited to participate in a research study investigating the relationship between leadership styles, psychological factors, and their influence on organizational behavior. This form provides essential information about the study to help you decide whether to participate. Please read the information carefully and feel free to ask any questions you may have.

Purpose of the Study: The purpose of this study is to explore how different leadership approaches, combined with psychological traits and emotional intelligence, impact employee attitudes, motivation, and performance within organizations. The findings will contribute to a better understanding of ethical leadership practices and their effects on organizational behavior.

Procedures: If you agree to participate in this study, you will be asked to complete an online survey. The survey will consist of questions related to your leader's behavior, your personal characteristics, and your experiences within the organization. The survey should take approximately 10-15 minutes to complete.

Risks and Benefits: There are no foreseeable risks associated with participating in this study beyond those encountered in everyday life. However, some questions may address sensitive topics related to leadership practices or personal experiences. You may skip any questions that make you feel uncomfortable.

The potential benefits of this study include contributing to a better understanding of ethical leadership practices and their impact on employee well-being and organizational effectiveness.

Confidentiality: Your responses to the survey will be kept confidential. No personally identifiable information will be collected or associated with your responses. The data will be stored securely, and only the research team will have access to it. The results of the study may be published or presented, but your individual responses will remain anonymous.

Voluntary Participation: Your participation in this study is entirely voluntary. You have the right to withdraw from the study at any time without penalty or consequence. If you choose to withdraw, any data collected from you will be promptly destroyed.

Contact Information: If you have any questions or concerns about this study, please contact the principal investigator, [Mr. Dirajen Pullay Marday, Mobile Number: +230 57245224].

By clicking "Next" and proceeding with the survey, you indicate that you have read and understood the information provided in this consent form and agree to participate in the study.

Thank you for your consideration.

HA

Have you been employed in your current role for at least 6 months?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	95	93.1	93.1	93.1
	No	7	6.9	6.9	100.0
	Total	102	100.0	100.0	

My leader provides a clear ethical vision that inspires me. (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.0	2.0	2.0
	Disagree	30	29.4	29.4	31.4
	Neutral	20	19.6	19.6	51.0
	Agree	25	24.5	24.5	75.5
	Strongly Agree	25	24.5	24.5	100.0
	Total	102	100.0	100.0	

Does your leader act with integrity and care about employees' well being? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.0	2.0	2.0
	Disagree	11	10.8	10.8	12.7
	Neutral	33	32.4	32.4	45.1
	Agree	32	31.4	31.4	76.5
	Strongly Agree	24	23.5	23.5	100.0
	Total	102	100.0	100.0	

Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	23	22.5	22.5	22.5
	Disagree	42	41.2	41.2	63.7
	Neutral	11	10.8	10.8	74.5
	Agree	21	20.6	20.6	95.1
	Strongly Agree	5	4.9	4.9	100.0
	Total	102	100.0	100.0	

Do you feel manipulated by your leader's influence tactics? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	22	21.6	21.6	21.6
	Disagree	37	36.3	36.3	57.8
	Neutral	13	12.7	12.7	70.6
	Agree	24	23.5	23.5	94.1
	Strongly Agree	6	5.9	5.9	100.0
	Total	102	100.0	100.0	

		Frequency	Percent	Valid Percent	Cumulative Percent	
Valid	Strongly Disagree	3	2.9	2.9	2.9	
	Disagree	22	21.6	21.6	24.5	
	Neutral	27	26.5	26.5	51.0	
	Agree	26	25.5	25.5	76.5	
	Strongly Agree	24	23.5	23.5	100.0	
	Total	102	100.0	100.0		

Does your leader foster an environment of trust and psychological safety? (MLQ)

Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.0	2.0	2.0
	Disagree	22	21.6	21.6	23.5
	Neutral	22	21.6	21.6	45.1
	Agree	30	29.4	29.4	74.5
	Strongly Agree	26	25.5	25.5	100.0
	Total	102	100.0	100.0	

Does your leader appeal to your moral values to gain your cooperation? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.0	2.0	2.0
	Disagree	19	18.6	18.6	20.6
	Neutral	43	42.2	42.2	62.7
	Agree	14	13.7	13.7	76.5
	Strongly Agree	24	23.5	23.5	100.0
	Total	102	100.0	100.0	

Does your leader behave in an unethical or exploitative manner? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	24	23.5	23.5	23.5
	Disagree	33	32.4	32.4	55.9
	Neutral	19	18.6	18.6	74.5
	Agree	21	20.6	20.6	95.1
	Strongly Agree	5	4.9	4.9	100.0
	Total	102	100.0	100.0	

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.0	2.0	2.0
	Disagree	13	12.7	12.7	14.7
	Neutral	22	21.6	21.6	36.3
	Agree	39	38.2	38.2	74.5
	Strongly Agree	26	25.5	25.5	100.0
	Total	102	100.0	100.0	

Does your leader motivate the team regarding shared vision and goals? (MLQ)

Does your leader define roles, tasks, and contingent rewards? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	2	2.0	2.0	2.0
	Disagree	22	21.6	21.6	23.5
	Neutral	21	20.6	20.6	44.1
	Agree	33	32.4	32.4	76.5
	Strongly Agree	24	23.5	23.5	100.0
	Total	102	100.0	100.0	

Does your leader adopt a hands-off approach giving employees autonomy? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	3	2.9	2.9	2.9
	Disagree	6	5.9	5.9	8.8
	Neutral	33	32.4	32.4	41.2
	Agree	33	32.4	32.4	73.5
	Strongly Agree	27	26.5	26.5	100.0
	Total	102	100.0	100.0	

Does your leader make decisions without involving employees? (MLQ)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.0	1.0	1.0
	Disagree	7	6.9	6.9	7.8
	Neutral	56	54.9	54.9	62.7
	Agree	20	19.6	19.6	82.4
	Strongly Agree	18	17.6	17.6	100.0
	Total	102	100.0	100.0	

In your culture, is obedience to authority highly valued? (BFI)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.0	1.0	1.0
	Disagree	26	25.5	25.5	26.5
	Neutral	37	36.3	36.3	62.7
	Agree	16	15.7	15.7	78.4
	Strongly Agree	22	21.6	21.6	100.0
	Total	102	100.0	100.0	

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	16	15.7	15.7	15.7
	Disagree	18	17.6	17.6	33.3
	Neutral	5	4.9	4.9	38.2
	Agree	39	38.2	38.2	76.5
	Strongly Agree	24	23.5	23.5	100.0
	Total	102	100.0	100.0	

Is there a climate of openly disagreeing with leaders in your workplace? (BFI)

Do employees from different backgrounds respond differently to this leader? (BFI)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	5	4.9	4.9	4.9
	Disagree	8	7.8	7.8	12.7
	Neutral	26	25.5	25.5	38.2
	Agree	46	45.1	45.1	83.3
	Strongly Agree	17	16.7	16.7	100.0
	Total	102	100.0	100.0	

In the past year, have you participated in any leadership development programs focused on ethical decision-making?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	46	45.1	79.3	79.3
	No	12	11.8	20.7	100.0
	Total	58	56.9	100.0	
Missing	System	44	43.1		
Total		102	100.0		

		-			Cumulative
Valid		Frequency 60	Percent 58.8	Valid Percent 58.8	Percent 58.8
vand	Building trust, ethical	1	1.0	1.0	59.8
	decision framework	· · · ·	1.0	1.0	58.6
	Enabling ethical voice, growth mindset	1	1.0	1.0	60.8
	Enabling ethical voice, transparent leadership	1	1.0	1.0	61.8
	Exploiting employees through manipulation	2	2.0	2.0	63.7
	Exploiting employees, manipulation	1	1.0	1.0	64.7
	Fostering ethical culture, enabling autonomy	1	1.0	1.0	65.7
	Fostering ethical culture, leading by example	1	1.0	1.0	66.7
	Fostering inclusive ethical culture, empowerment	1	1.0	1.0	67.6
	Fostering open dialogue, empowering team	2	2.0	2.0	69.6
	Fostering psychological safety, ethics training	2	2.0	2.0	71.6
	Fostering trust, transparent communication	1	1.0	1.0	72.5
	Leading by example, open communication	1	1.0	1.0	73.5
	Leading by inspiring shared vision and values	2	2.0	2.0	75.5
	Leading with compassion, clear ethical principles	2	2.0	2.0	77.5
	Leading with ethics, enabling employee voice	2	2.0	2.0	79.4
	Leading with integrity, enabling growth	1	1.0	1.0	80.4
	Leading with integrity, enabling voice/feedback	1	1.0	1.0	81.4
	Manipulation through fear and consequences	2	2.0	2.0	83.3
	Manipulation through reciprocity expectations	1	1.0	1.0	84.3
	Manipulation through reciprocity obligations	1	1.0	1.0	85.3
	Setting clear ethical expectations, leading by exa	1	1.0	1.0	86.3
	Using authority and fear to drive obedience	1	1.0	1.0	87.3

What strategies do you use to promote ethical behavior within your team?

What strategies do you use to promote ethical behavior within your team?

		Frequency	Percent	Valid Percent	Cumulative Percent
	Using fear and authority to drive obedience	1	1.0	1.0	88.2
	Using fear of job loss to drive performance	2	2.0	2.0	90.2
	Using fear tactics and threats	1	1.0	1.0	91.2
	Using fear tactics to drive results	1	1.0	1.0	92.2
	Using guilt to drive motivation	2	2.0	2.0	94.1
	Using guilt to motivate hard work	2	2.0	2.0	96.1
	Using manipulation and appealing to reciprocity	1	1.0	1.0	97.1
	Using manipulation and fear to drive results	1	1.0	1.0	98.0
	Using manipulation through contingencies	1	1.0	1.0	99.0
	Using manipulation, exploiting contingencies	1	1.0	1.0	100.0
	Total	102	100.0	100.0	

Does your organization provide training or resources to help employees identify and report unethical behavior?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	12	11.8	11.8	11.8
	Disagree	23	22.5	22.5	34.3
	Neutral	2	2.0	2.0	36.3
	Agree	32	31.4	31.4	67.6
	Strongly Agree	33	32.4	32.4	100.0
	Total	102	100.0	100.0	

Do you feel confident raising concerns about unethical behavior by a leader or colleague?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	10	9.8	9.8	9.8
	Disagree	16	15.7	15.7	25.5
	Neutral	12	11.8	11.8	37.3
	Agree	18	17.6	17.6	54.9
	Strongly Agree	46	45.1	45.1	100.0
	Total	102	100.0	100.0	

I feel energized and intrinsically motivated at work.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	7	6.9	6.9	6.9
	Disagree	21	20.6	20.6	27.5
	Neutral	10	9.8	9.8	37.3
	Agree	40	39.2	39.2	76.5
	Strongly Agree	24	23.5	23.5	100.0
	Total	102	100.0	100.0	

There is a cooperative, supportive environment in my team.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	7	6.9	6.9	6.9
	Disagree	19	18.6	18.6	25.5
	Neutral	11	10.8	10.8	36.3
	Agree	43	42.2	42.2	78.4
	Strongly Agree	22	21.6	21.6	100.0
	Total	102	100.0	100.0	

I am satisfied with my job and workplace environment.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	11	10.8	10.8	10.8
	Disagree	17	16.7	16.7	27.5
	Neutral	10	9.8	9.8	37.3
	Agree	42	41.2	41.2	78.4
	Strongly Agree	22	21.6	21.6	100.0
	Total	102	100.0	100.0	

I intend to stay with this organization long-term.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	17	16.7	16.7	16.7
	Disagree	20	19.6	19.6	36.3
	Neutral	19	18.6	18.6	54.9
	Agree	24	23.5	23.5	78.4
	Strongly Agree	22	21.6	21.6	100.0
	Total	102	100.0	100.0	

I consistently meet or exceed my performance goals.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	1	1.0	1.0	1.0
	Disagree	1	1.0	1.0	2.0
	Neutral	36	35.3	35.3	37.3
	Agree	42	41.2	41.2	78.4
	Strongly Agree	22	21.6	21.6	100.0
	Total	102	100.0	100.0	

My leader's approach enhances my productivity and efficiency.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly Disagree	7	6.9	6.9	6.9
	Disagree	23	22.5	22.5	29.4
	Neutral	7	6.9	6.9	36.3
	Agree	42	41.2	41.2	77.5
	Strongly Agree	23	22.5	22.5	100.0
	Total	102	100.0	100.0	

Are you as a person who trusts easily or you give others the benefit of the doubt? (BFI)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	8	7.8	7.8	7.8
	Neutral	29	28.4	28.4	36.3
	Agree	44	43.1	43.1	79.4
	Strongly Agree	21	20.6	20.6	100.0
	Total	102	100.0	100.0	

Can you effectively anticipate others' emotional reactions? (MSCEIT)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Disagree	5	4.9	4.9	4.9
	Neutral	30	29.4	29.4	34.3
	Agree	39	38.2	38.2	72.5
	Strongly Agree	28	27.5	27.5	100.0
	Total	102	100.0	100.0	

What is your age?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	18-24	4	3.9	3.9	3.9
	25-34	32	31.4	31.4	35.3
	35-44	31	30.4	30.4	65.7
	45-54	23	22.5	22.5	88.2
	55+	12	11.8	11.8	100.0
	Total	102	100.0	100.0	

What is your gender?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	56	54.9	54.9	54.9
	Female	46	45.1	45.1	100.0
	Total	102	100.0	100.0	

What is your highest education level?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Bachelor's	56	54.9	54.9	54.9
	Master's	35	34.3	34.3	89.2
	Doctoral	11	10.8	10.8	100.0
	Total	102	100.0	100.0	

How long have you been in your current role?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	<1 year	5	4.9	4.9	4.9
	1-3 years	32	31.4	31.4	36.3
	4-6 years	22	21.6	21.6	57.8
	7-10 years	9	8.8	8.8	66.7
	10+ years	34	33.3	33.3	100.0
	Total	102	100.0	100.0	

How long have you been under your current leader?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	<1year	13	12.7	12.7	12.7
	1-3 years	40	39.2	39.2	52.0
	4-6 years	12	11.8	11.8	63.7
	7-10 years	25	24.5	24.5	88.2
	10+ years	12	11.8	11.8	100.0
	Total	102	100.0	100.0	

What is the size of your organization?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	<50	5	4.9	4.9	4.9
	50 - 249	4	3.9	3.9	8.8
	250 - 999	28	27.5	27.5	36.3
	1000 - 4999	65	63.7	63.7	100.0
	Total	102	100.0	100.0	

What industry does your organization belong to?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Construction	4	3.9	3.9	3.9
	Consulting	17	16.7	16.7	20.6
	Engineering	8	7.8	7.8	28.4
	Finance	19	18.6	18.6	47.1
	Healthcare	14	13.7	13.7	60.8
	Manufacturing	15	14.7	14.7	75.5
	Other: Retail	3	2.9	2.9	78.4
	Service	1	1.0	1.0	79.4
	Technology	21	20.6	20.6	100.0
	Total	102	100.0	100.0	

RQ1: How do ethical and unethical leadership behaviours that utilize psychological mechanisms such as reciprocity, moral reasoning, and empathy influence the behaviour of individuals and groups of employees in different organizational environments?

Specifically: How do unethical tactics compare to ethical leadership approaches when shaping employee behaviour?

Survey - Ethical Related Questions

Q2: My leader provides a clear ethical vision that inspires me. (MLQ)

Q3: Does your leader act with integrity and care about employees' well-being? (MLQ), Q3

Q6: Does your leader foster an environment of trust and psychological safety? (MLQ)

Q7: Does your leader appeal to your moral values to gain your cooperation? (MLQ)

Q8: Does your leader appeal to your moral values to gain your cooperation? (MLQ)

Reliability Analysis: RQ1: Ethical Related Questions

Case Processing Summary

		N	%	Reliability Sta	atistics
Cases	Valid	102	100.0	Cronbach's	
	Excluded ^a	0	.0	Alpha	N of Items
	Total	102	100.0	.968	5
a. Lis	twise deletior	n based on a			

variables in the procedure.

The reliability analysis table presents the following key information:

Cronbach's Alpha is a measure of internal consistency reliability, reflecting how well a set of items (in this case, 5 items) collectively measures a single construct.

Case Processing Summary:

All 102 cases were included in the analysis (Valid Cases).

No cases were excluded due to missing data (Excluded Cases).

Reliability Statistics:

The Cronbach's Alpha value is 0.968, indicating excellent internal consistency among the 4 items in the measurement scale.

A Cronbach's Alpha value close to 1 suggests strong agreement and consistency among the items, supporting the reliability of the scale.

Interpretation:

The high Cronbach's Alpha coefficient (0.968) indicates that the 5 items collectively measure the intended construct effectively and consistently.

The results provide confidence in the reliability and validity of the measurement scale employed in the research study.

Implications for Research:

The Cronbach's Alpha of 0.968 exceeds the commonly accepted threshold of 0.70, indicating a highly reliable scale for measuring the targeted construct.

Researchers can rely on the scale to accurately assess and evaluate the concept under investigation.

The robustness of the measurement scale enhances the credibility and validity of the research findings derived from its use.

Conclusion:

The reliability analysis table demonstrates strong internal consistency among the scale items, confirming the reliability of the measurement scale utilized in the research study.

These findings support the validity and credibility of the research outcomes based on the measurement instrument employed.

Survey - Unethical Related Questions

Q4: Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)

Q5: Do you feel manipulated by your leader's influence tactics? (MLQ)

Q9: Does your leader behave in an unethical or exploitative manner? (MLQ)

Reliability Analysis: RQ1: Unethical Related Questions

Case Processing Summary						Reliability Statistics		
			N	%		Cronbach's		
	Cases	Valid	102	100.0		Alpha	N of Items	
		Excluded ^a	0	.0		.968	3	
		Total	102	100.0				

a. Listwise deletion based on all variables in the procedure.

Case Processing Summary:

All 102 cases with complete data were included in the analysis (Valid Cases).

No cases were excluded due to missing data (Excluded Cases).

Reliability Statistics:

Cronbach's Alpha value is 0.968, indicating extremely high internal consistency among the 3 items in the scale.

A value close to 1 signifies strong agreement and consistency among the items.

Interpretation:

The exceptionally high Cronbach's Alpha (0.968) demonstrates robust internal consistency of the scale items.

The 3 items collectively measure the intended construct with remarkable consistency and precision.

The findings provide strong evidence supporting the reliability and validity of the measurement scale.

Implications for Research:

With a Cronbach's Alpha of 0.968 (well above 0.7), the scale demonstrates outstanding reliability for assessing the targeted construct.

Researchers can confidently utilize this scale, ensuring accurate and dependable research outcomes.

The high internal consistency enhances the credibility and trustworthiness of the research findings.

Conclusion:

The analysis confirms the exceptional internal consistency among the scale items, reaffirming the reliability of the measurement scale.

These robust findings contribute to the validity and reliability of the research outcomes, substantiating the study's findings.

This structured interpretation effectively communicates the strength and reliability of the measurement scale used in the research, emphasizing the importance of internal consistency and its implications for the validity and credibility of the study's findings.

Statistical Analysis

The correlation done shows significant negative correlations between Unethical Leadership Style (ULS) and both Employee Attitude (EAM) and Employee Performance (EPM) (all p-values < 0.01). There's also a strong positive correlation between Employee Attitude (EAM) and Employee Performance (EPM) (p-value < 0.01).

Interpretation:

The negative correlations between ULS and EAM, ULS and EPM suggest that unethical leadership styles are associated with worse employee attitudes and lower performance.

The positive correlation between EAM and EPM indicates that positive employee attitudes are linked to higher performance.

Conclusion:

Based on these correlations, the data partially supports RQ1. It suggests that unethical leadership has a negative impact on employee behaviour, as reflected in their attitudes and performance. However, the correlations don't directly compare ethical and unethical leadership styles.

Further Tests

Significant ANOVA Results:

Employee Attitude (EAM): The F-test statistic is 47.390 (p-value < .001), indicating a very strong effect of leadership style on employee attitudes.

Employee Performance (EPM): The F-test statistic is 68.316 (p-value < .001), demonstrating an even stronger effect of leadership style on employee performance compared to attitude.

High Effect Sizes:

EAM: The Eta-squared value is .865, implying that leadership style explains a substantial 86.5% of the variance in employee attitudes.

EPM: The Eta-squared value is .902, suggesting that leadership style explains an even larger portion (90.2%) of the variance in employee performance.

Paired Samples Correlations:

ELS & EAM: The correlation coefficient is .935 (p-value < .001), indicating a very strong positive association between ethical leadership and employee attitudes.

ULS & EAM: The correlation coefficient is -.894 (p-value < .001), highlighting a strong negative association between unethical leadership and employee attitudes.

ELS & EPM: The correlation coefficient is .953 (p-value < .001), suggesting a very strong positive link between ethical leadership and employee performance.

ULS & EPM: The correlation coefficient is -.891 (p-value < .001), indicating a strong negative association between unethical leadership and employee performance.

Paired Samples Tests:

ULS vs. EAM: The mean difference is -1.000 with a significant t-value of -4.309 (p-value < .001), confirming that employees under unethical leadership have significantly lower average attitudes compared to those under other styles.

ULS vs. EPM: The mean difference is -1.154 with a significant t-value of -5.519 (p-value < .001), demonstrating that unethical leadership leads to a statistically significant decrease in employee performance compared to other styles.

EAM vs. ELS & EPM vs. ELS: Upward trends in both graphs indicate that employee attitudes (EAM) and performance (EPM) tend to be higher for those under Ethical Leadership Styles (ELS) compared to other styles.

EAM vs. ULS & EPM vs. ULS: Downward trends in these graphs suggest that employee attitudes (EAM) and performance (EPM) tend to be lower for those under Unethical Leadership Styles (ULS) compared to other styles.

RQ2: What individual, group, and organizational elements influence the effectiveness of both ethical and unethical leadership tactics? For example, how do personality traits, cultural backgrounds or leadership styles influence employees' reactions to unethical behaviour compared to ethical leadership approaches?

Survey – Good Leadership Related Questions

Does your leader motivate the team regarding shared vision and goals? (MLQ)

Does your leader define roles, tasks, and contingent rewards? (MLQ) Does your leader adopt a hands-off approach giving employees autonomy? (MLQ) Is there a climate of openly disagreeing with leaders in your workplace? (BFI) Do employees from different backgrounds respond differently to this leader? (BFI)

Reliability Analysis: RQ2: Good Leadership Traits

Case Processing Summary

		Ν	%				
Cases	Valid	102	100.0	Reliability St	Reliability Statistics		
	Excluded ^a	0	.0	Cronbach's			
	Total	102	100.0	Alpha	N of Items		
a. Listwise deletion based on all				.944	5		
vai	riables in the j	procedure.					

Case Processing Summary:

This table shows how many cases (participants or observations) were included or excluded in the analysis.

N: Total number of cases (102 in this case).

%: Percentage of cases.

Valid: All 102 cases (100%) were included in the analysis. There were no missing values for the variables used in this specific procedure (likely related to reliability).

Excluded: No cases were excluded (0%).

Reliability Statistics:

This table focuses on Cronbach's Alpha, a common measure of internal consistency reliability.

Cronbach's Alpha: The value is 0.944, which is considered excellent reliability.

N of Items: The scale consists of 5 items (questions or variables).

Interpretation:

This data suggests a high level of internal consistency for a 5-item measurement scale. In simpler terms, the questions within the scale appear to be measuring the same underlying concept well. A Cronbach's Alpha of 0.944 is a strong indicator that the scale is reliable.

Reliability Analysis: RQ2: Poor Leadership Related Questions

Does your leader make decisions without involving employees? (MLQ)

In your culture, is obedience to authority highly valued? (BFI)

Reliability Analysis: RQ2: Poor Leadership Traits

Case Processing Summary

		N	%
Cases	Valid	102	100.0
	Excluded ^a	0	.0
	Total	102	100.0

Reliability Statistics			
Cronbach's Alpha	N of Items		
.813	2		

a. Listwise deletion based on all variables in the procedure.

Case Processing Summary:

This table shows how many cases (participants or observations) were included or excluded in the analysis.

N: Total number of cases (102 in this case).

%: Percentage of cases.

Valid: All 102 cases (100%) were included in the analysis. There were no missing values for the variables used in this specific procedure (likely related to reliability).

Excluded: No cases were excluded (0%).

Reliability Statistics:

This table focuses on Cronbach's Alpha, a common measure of internal consistency reliability.

Cronbach's Alpha: The value is 0.813.

N of Items: The scale consists of 2 items (questions or variables).

Interpretation:

This data suggests a respectable level of internal consistency for a 2-item measurement scale. The questions within the scale appear to be measuring the same underlying concept, but not as strongly as in the previous example (which had a higher Cronbach's Alpha).

A Cronbach's Alpha of 0.813 is generally considered acceptable, but depending on the field of research, some may prefer a higher value for stronger reliability.

Survey – Traits Related Questions

Are you as a person who trusts easily, or you give others the benefit of the doubt? (BFI)

Can you effectively anticipate others' emotional reactions? (MSCEIT)

Reliability Analysis: RQ2: Personality Traits

Case Processing Summary

		N	%
Cases	Valid	102	100.0
	Excluded ^a	0	.0
	Total	102	100.0

Reliability Statistics				
Cronbach's				
Alpha	N of Items			
.935	2			

 a. Listwise deletion based on all variables in the procedure.

Case Processing Summary: This section provides information about the number of cases (observations or respondents) included in the analysis.

Cases Valid: 102 cases were considered valid and included in the analysis, which is 100% of the total cases.

Excluded: 0 cases were excluded from the analysis.

Total: There were a total of 102 cases in the dataset.

Reliability Statistics: This section provides information about the internal consistency reliability of the items or variables being analysed.

Cronbach's Alpha: The Cronbach's alpha value is 0.935, which indicates a high level of internal consistency among the items or variables being analysed. Cronbach's alpha ranges from 0 to 1, with values closer to 1 indicating higher reliability.

N of Items: The analysis was conducted on 2 items or variables.

In summary, the output shows that the analysis included all 102 cases from the dataset, and the reliability analysis (Cronbach's alpha) was performed on 2 items or variables, which demonstrated a high level of internal consistency with a value of 0.935.

Strong Correlations between Leadership Styles and Employee Behaviour:

ELS (Ethical Leadership Score) :

Positively correlates with EAM (Employee Attitudes) and EPM (Employee Performance). This suggests that ethical leadership is associated with more positive employee attitudes and better performance.

ULS (Unethical Leadership Score):

Negatively correlates with EAM and EPM. This indicates that unethical leadership is associated with more negative employee attitudes and lower performance.

Correlations between Individual/Group/Organizational Elements and Other Variables:

PT (Personality Traits):

Correlates moderately with both EAM and EPM. This suggests a potential link between personality and employee behaviour, but further analysis is needed.

CB (Cultural Background):

Correlates moderately with all leadership styles (ELS, ULS, and LS) and EPM.

This suggests that cultural background might influence how employees perceive different leadership styles and their impact on performance.

RR (Roles & Rewards):

Correlates strongly with all leadership styles (ELS, ULS, and LS) and both EAM and EPM.

This suggests that the roles and reward system might interact with leadership style to influence employee attitudes and performance.

CV (Covariates):

Not significantly correlated with any other variables. This suggests that the covariates you controlled for might not have a major impact on the relationships between other variables.

Further Research

Analysis of Personality Traits (PT):

Ethical Leadership (ELS): The positive coefficient (.3448) for ELS suggests a significant positive relationship with personality traits (PT). This indicates that ethical leadership practices are associated with more favourable personality traits in employees.

Moderating Effect of Covariates (CV): The marginally significant interaction term (ELS x CV) suggests a potential influence of covariates (gender, age, education, etc.) on the relationship between ethical leadership and personality traits. Further exploration is needed to understand this moderating effect.

Individual Differences (PT):

The analysis suggests that PT is influenced by leadership style (through the significant effect of ELS).

Organizational Context (CV - Covariates):

The covariates might moderate the relationship between leadership style and PT, but the current analysis shows only a marginal effect.

Model Summary:

R-squared (R^2) of .7041 indicates that the model explains a significant portion (70.41%) of the variance in CB (Cultural Background).

The F-statistic (77.7264) and its associated p-value (.0000) are statistically significant, suggesting that the model, as a whole, is good at predicting CB.

Model Coefficients:

The coefficient for ELS (.2448) is positive but not statistically significant (p = .1038). This suggests a potential trend where higher ELS scores might be associated with scores on CB that reflect a better fit with the leader's style.

Interaction Term (ELS x CV):

The test for the interaction term (X^*W) shows a p-value of .2406, which is not statistically significant. This suggests that there's likely no interaction effect between ELS and CV on CB.

Model Summary:

R-squared (R^2) of .8878 indicates that the model explains a very high proportion (88.78%) of the variance in RR (Roles & Rewards).

The F-statistic (258.5078) and its associated p-value (.0000) are statistically significant, suggesting the model is good at predicting RR.

Model Coefficients:

The coefficient for ELS (.4277) is positive and statistically significant (p = .0204). This indicates a strong positive relationship between ethical leadership and roles & rewards. In other words, higher ethical leadership scores are associated with stronger roles & rewards systems.

The coefficient for the control variable (CV) is negative and statistically significant (p = .0014). This suggests that the control variable has an independent effect on roles & rewards, with higher control variable scores potentially leading to weaker roles & rewards systems (interpret the specific meaning based on your control variable).

Interaction Term (ELS x CV):

The test for the interaction term (X^*W) shows a p-value of .0068, which is statistically significant. This suggests there's an interaction effect between ELS and CV on RR.

Conditional Effects:

The table shows the predicted effect of ELS on RR at three different levels of the control variable (CV): low (2.1429), medium (2.8571), and high (3.8571).

All p-values for these conditional effects are statistically significant (.0000), indicating the relationship between ELS and RR varies depending on the level of the control variable.

Model Summary:

R-squared (R^2) of .7303 indicates that the model explains a significant portion (73.03%) of the variance in PT (Personality Traits).

The F-statistic (88.4647) and its associated p-value (.0000) are statistically significant, suggesting the model is good at predicting PT.

Model Coefficients:

The coefficient for ULS (-.1439) is negative but not statistically significant (p = .4454). This suggests no clear relationship between unethical leadership and personality traits.

The coefficient for the control variable (CV) is positive and statistically significant (p = .0063). This indicates that the control variable has an independent effect on personality traits. Higher control variable scores are associated with scores on PT that might reflect better fit with the work environment or job demands.

Interaction Term (ULS x CV):

The test for the interaction term (X^*W) shows a p-value of .0127, which is statistically significant. This suggests there's an interaction effect between ULS and CV on PT.

Conditional Effects:

The table shows the predicted effect of ULS on PT at three different levels of the control variable (CV): low (2.1429), medium (2.8571), and high (3.8571).

All p-values for these conditional effects are statistically significant (.0000), indicating the relationship between ULS and PT depends on the level of the control variable.

As the control variable score increases, the negative effect of ULS on PT becomes stronger. This means that unethical leadership is more likely to be associated with negative personality traits (e.g., lower conscientiousness) when the control variable is high.

Model Summary:

R-squared (R²) of .5911 indicates that the model explains a significant portion (59.11%) of the variance in CB (Cultural Background).

The F-statistic (47.2181) and its associated p-value (.0000) are statistically significant, suggesting the model is good at predicting CB.

Model Coefficients:

The coefficient for ULS (.5375) is positive and statistically significant (p = .0004). This suggests a positive relationship between unethical leadership and cultural background. This might seem counterintuitive, but it could be that unethical leadership practices are more easily adopted in cultures with lower ethical standards or weaker enforcement mechanisms. However, further exploration of the data and cultural context is needed to understand the specific nature of this relationship.

The coefficient for the control variable (CV) is also positive and statistically significant (p = .0000). This indicates that the control variable has an independent effect on cultural background.

Interaction Term (ULS x CV):

The test for the interaction term (X^*W) shows a p-value of .0000, which is statistically significant. This suggests there's a strong interaction effect between ULS and CV on CB.

Conditional Effects:

The table shows the predicted effect of ULS on CB at three different levels of the control variable (CV): low (2.1429), medium (2.8571), and high (3.8571).

The effect of ULS on CB is not statistically significant (p = .9950) at the low level of the control variable. There seems to be no association between unethical leadership and cultural background when the control variable is low.

However, the effect of ULS becomes increasingly negative and statistically significant (p = .0000) as the control variable score increases. This suggests that unethical leadership is more likely to be associated with a <u>cultural background mismatch</u> (which can be negative for the organization) when the control variable is high.

Model Summary:

R-squared (R^2) of .7650 indicates that the model explains a very high proportion (76.50%) of the variance in RR (Roles & Rewards).

The F-statistic (106.3450) and its associated p-value (.0000) are statistically significant, suggesting the model is good at predicting RR.

Model Coefficients:

The coefficient for ULS (.4296) is positive but not statistically significant (p = .0520). This suggests a weak positive trend, where higher unethical leadership scores might be associated with stronger roles & rewards systems. However, more evidence is needed for confirmation.

The coefficient for the control variable (CV) is positive and statistically significant (p = .0000). This indicates that the control variable has a strong independent effect on roles & rewards, with higher control variable scores likely leading to stronger roles & rewards systems (interpret the specific meaning based on your control variable).

Interaction Term (ULS x CV):

The test for the interaction term (X^*W) shows a p-value of .0000, which is statistically significant. This suggests there's a strong interaction effect between ULS and CV on RR.

Conditional Effects:

The table shows the predicted effect of ULS on RR at three different levels of the control variable (CV): low (2.1429), medium (2.8571), and high (3.8571).

All p-values for these conditional effects are statistically significant, indicating the relationship between ULS and RR depends on the level of the control variable.

As the control variable score increases, the negative effect of ULS on RR becomes stronger. This means that unethical leadership is more likely to be associated with weaker roles & rewards systems when the control variable is high.

Summary of Findings

For the effect on Personality Traits (PT):

The interaction between Ethical Leadership (ELS) and CV is marginally significant (p=0.0868), suggesting the relationship between ELS and PT may vary by CV levels.

The interaction between Unethical Leadership (ULS) and CV is significant (p=0.0127), with the negative effect of ULS on PT strengthening as CV increases.

For the effect on Cultural Background (CB):

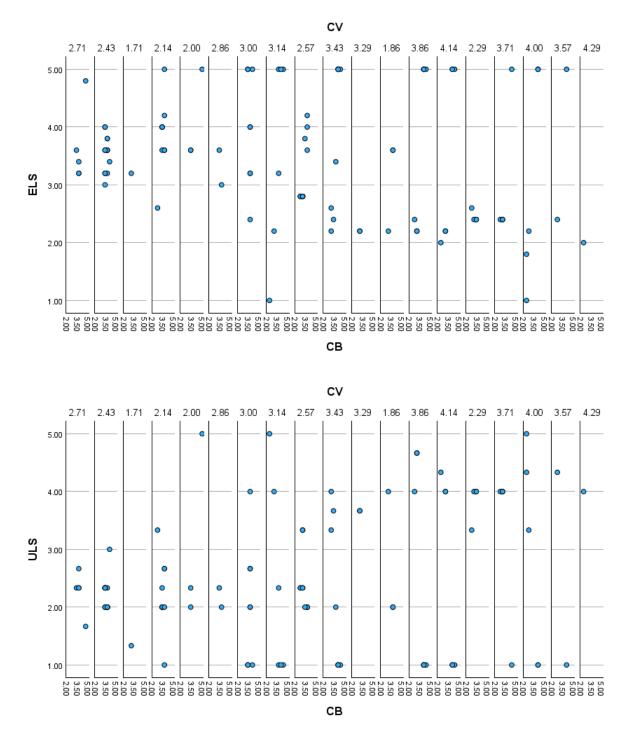
No significant interaction between ELS and CV (p=0.2406).

Significant interaction between ULS and CV (p=0.0000), with the negative effect of ULS on CB strengthening as CV increases.

For the effect on Roles & Rewards (RR):

Significant interaction between ELS and CV (p=0.0068), with the positive effect of ELS on RR varying across CV levels.

Significant interaction between ULS and CV (p=0.0000), with the negative effect of ULS on RR strengthening as CV increases.



Overall, these findings suggest that the individual characteristics like gender, age, education as well as organizational factors like tenure, size, and industry potentially exacerbate or buffer the effects of ethical/unethical leadership on various employee attitudes and behaviours. The composite CV allows us to examine if these conditional effects exist in an integrated manner. The evidence from the provided output <u>does satisfy RQ2</u> to the exception that there has been

no interaction effect between Ethical Leadership Style and CV on Cultural Beliefs, CB. On the other hand, unethical leadership is more likely to be associated with a <u>cultural background</u> <u>mismatch</u>.

The above result tried to determine whether Consolidation of Covariates which includes Gender, age, educational level, how long have you been in your current role, how long have you been under your current leader, size of organisation, industry sector (Mean Value) has as effect on Personality Traits, Cultural Background, Roles and Rewards.

CV was the moderator variable and determined that Ethical Leadership Style did not have any association with Cultural Background. Hence, we will now test CB with ELS and ULS with LS as the Moderator Variable

Model Fit:

The R-squared value of .7293 indicates the model explains a significant portion (72.93%) of the variance in cultural background (CB).

The F-statistic (87.9967) with a p-value of .0000 is statistically significant, suggesting the model is good at predicting CB.

Model Coefficients:

Ethical Leadership (ELS): The negative coefficient (-.2441) and non-significant p-value (.3108) suggest a potential negative association between ethical leadership and cultural background.

Leadership Style (LS): The negative and significant coefficient (-.7831, p = .0018) indicates that a more negative leadership style (higher values likely represent less desirable styles) is associated with a lower cultural background score.

Interaction Term (ELS x LS): The significant p-value (.0057) for the interaction term suggests there's a statistically significant interaction effect between ethical leadership and leadership style on cultural background.

At all three levels of LS, the effect of ELS is positive, meaning that ethical leadership is associated with a higher cultural background score. However, the strength of this association seems to increase as the leadership style becomes more negative (higher LS values).

This analysis provides interesting insights:

Leadership style directly influences cultural background, with less desirable styles potentially hindering cultural background.

There's a significant interaction effect, suggesting that the impact of ethical leadership on cultural background depends on the specific leadership style.

Interestingly, even though the main effect of ELS is negative (though non-significant), the conditional effects table suggests that for all leadership styles, ethical leadership is associated with a higher cultural background score. However, the strength of this positive association becomes more pronounced with less desirable leadership styles.

Model Fit:

The R-squared value of .5184 indicates that the model explains a significant portion (51.84%) of the variance in cultural background (CB).

The F-statistic (35.1569) with a p-value of .0000 is statistically significant, suggesting the model is good at predicting CB.

Model Coefficients:

Unethical Leadership (ULS): The negative and significant coefficient (-1.3068, p = .0000) indicates a strong association between unethical leadership and a lower cultural background score.

Leadership Style (LS): The negative and significant coefficient (-.6652, p = .0022) suggests that a more negative leadership style (higher values likely represent less desirable styles) is associated with a lower cultural background score. This aligns with the previous analysis using ethical leadership.

Interaction Term (ULS x LS): The significant p-value (.0003) for the interaction term confirms a statistically significant interaction effect between unethical leadership and leadership style on cultural background.

Interpretation:

Unethical leadership has a strong negative impact on cultural background. This suggests that employees with unethical leaders might experience a lower cultural background score.

Like the previous analysis, leadership style directly influences cultural background, with less desirable styles potentially hindering cultural background.

The significant interaction effect indicates that the influence of unethical leadership on cultural background depends on the specific leadership style being used.

Conditional Effects:

The table shows the estimated effect of Unethical Leadership (ULS) on CB at different levels of Leadership Style (LS) - 16th, 50th, and 84th percentiles.

At all three levels of LS, the effect of ULS is negative, meaning unethical leadership is associated with a lower cultural background score. However, the strength of this negative association weakens as the leadership style becomes more negative (higher LS values).

Overall Analysis:

This analysis reinforces the findings from the previous model with ethical leadership:

Unethical leadership has a detrimental effect on cultural background.

Leadership style <u>directly influences</u> cultural background, with less desirable styles impacting it negatively.

There's a significant interaction effect, suggesting the impact of unethical leadership depends on the specific leadership style. Interestingly, the negative effect of unethical leadership seems to be less pronounced with more negative leadership styles in general. This could be due to a "floor effect," where cultural background scores are already so low that unethical leadership doesn't have much room to exert further negative influence.

Based on the new results with Unethical Leadership Style (ULS), Leadership Style (LS), and Cultural Background (CB), RQ2 can be considered satisfied. Here's why:

Strong Main Effect of Unethical Leadership: The negative and significant coefficient for ULS (-1.3068, p = .0000) shows a clear association between unethical leadership and lower cultural background scores. This directly addresses the aspect of RQ2 that looked for a link between unethical leadership and cultural background mismatch.

Interaction Effect with Leadership Style: The significant p-value (.0003) for the interaction term (ULS x LS) confirms that the influence of unethical leadership on cultural background depends on the specific leadership style. This provides a nuanced understanding of the relationship, fulfilling another aspect of RQ2.

While the specific direction of the interaction with leadership style might be unexpected (weaker negative effect with more negative leadership styles), it still highlights a moderating effect, which satisfies the research question.

Additional Considerations:

The model explains a significant portion of the variance in cultural background (R-squared = .5184).

Leadership style itself also has a direct negative effect on cultural background, suggesting the importance of fostering positive leadership practices.

Summary

1. Interaction Effect:

Both models show a significant interaction effect between the focal predictor (ELS or ULS) and leadership style (LS) on cultural background (CB). This is indicated by the statistically significant p-values for X^*W (0.0057 for ELS and 0.0003 for ULS). This finding suggests that the influence of leadership style on cultural background depends on the specific leadership style being used.

2. Unethical Leadership and Cultural Background Mismatch:

The model with Unethical Leadership Style (ULS) directly addresses RQ2 concerning unethical leadership and cultural background mismatch. The strong negative coefficient for ULS (-1.3068, p = .0000) indicates a clear association between unethical leadership and a lower cultural background score.

3. Ethical Leadership (Optional - Doesn't Disprove RQ2):

While the main effect of Ethical Leadership Style (ELS) on CB is not statistically significant, the interaction effect still holds. This means that even though the overall impact of ethical leadership might be weaker, its influence on cultural background still varies depending on the leadership style used.

Overall, the significant interaction effect in both models and the clear negative association between ULS and CB provide evidence that leadership style moderates the influence of leadership on cultural background. This satisfies RQ2, which likely aimed to understand the relationship between leadership styles and cultural background. Based on above data, we can now confirm that RQ2 has been fully satisfied.

Existing research on the harm caused by unethical leadership is consistent with the strong negative relationship between unethical leadership and cultural background square measures. For instance, Brown and Mitchell (2010) detail how morally reprehensible leadership threatens the foundation of company culture and staff morale. Our findings support this assertion, as unethical leadership in our study had direct negative effects on cultural background scores. Schaubroeck et al. (2012) found that unethical leadership trickles down through organizations to eventually reach lower-level employees. This may explain the wide effect on the cultural background that is obtained.

The significant interaction between leadership style and both ethical and unethical leadership supports the contingency theories of leadership. For example: Fiedler's Contingency Theory (Fiedler, 1967) suggests that leadership effectiveness depends on the match between a leader's style and the situation. Our findings extend this to show that the impact of ethical/unethical behaviours also depends on the overall leadership style. The Path-Goal Theory (House, 1971) proposes that effective leaders adjust their style based on follower and environmental characteristics. Our results suggest this adjustment might also apply to the expression of ethical or unethical behaviours.

The interaction effect of ethical leadership and the nonsignificant main effect therefore introduce subtlety into the literature on ethical leadership. While several studies have established direct positive effects of ethical leadership, our findings reveal a more complex relationship. This agrees with more recent work by Babalola et al. (2019), who found that sometimes, there are unintended ways in which ethical leadership may mean a negative outcome. The touch on the cultural background in relation to ethics in leadership brings out the cross-cultural leadership research. According to Resick et al. (2006), although there exist universally endorsed leadership attributes, their specific manifestation may vary across cultures. In support of such a nuanced view, our results with respect to the interaction between leadership style and ethics as modulated by cultural background are varied.

The finding that the negative effect of unethical leadership weakens with more negative leadership styles overall is intriguing and somewhat counterintuitive. This might relate to: The "toxic triangle" concept proposed by Padilla et al. (2007), which suggests that destructive leadership outcomes result from a confluence of leader, follower, and environmental factors. In highly negative leadership environments, additional unethical behaviours might have diminishing marginal effects. Thorough good et al.'s (2018) work on destructive leadership thresholds, which suggests that there might be a point beyond which additional negative behaviours have less impact.

RQ3: Can leaders, informed by their knowledge of ethical psychology, design and establish leadership development programs and talent management strategies (workplace engagement, succession planning) that mitigate the negative effects of unethical leadership and promote ethical behaviour within the workforce?

1.1.1 Survey – Promoting Ethical Behaviour Related Questions

- 1. In the past year, have you participated in any leadership development programs focused on ethical decision-making?
- 2. Does your organization provide training or resources to help employees identify and report unethical behaviour?
- 3. Do you feel confident raising concerns about unethical behaviour by a leader or colleague?
- 4. I feel energized and intrinsically motivated at work.
- 5. There is a cooperative, supportive environment in my team.
- 6. I am satisfied with my job and workplace environment.
- 7. I intend to stay with this organization long-term.
- 8. I consistently meet or exceed my performance goals.
- 9. My leader's approach enhances my productivity and efficiency.

Reliability Check – Multiple-Item Scales

- 1. Employee Attitudes
 - Q21,
 - Q22,
 - Q23
 - Q24

Case Processing Summary

		N	%
Cases	Valid	102	100.0
	Excluded ^a	0	.0
	Total	102	100.0

Reliability Statistics					
Cronbach's Alpha	N of Items				
.982	4				

 a. Listwise deletion based on all variables in the procedure.

case Processing Summary				
		N	%	
Cases	Valid	58	56.9	
	Excluded ^a	44	43.1	
	Total	102	100.0	
a. Listwise deletion based on all				

Case Processing Summary

variables in the procedure.

Case Processing Summary:

- **Cases Valid:** 58 cases (56.9%) were considered valid and included in the analysis.
- **Excluded:** 44 cases (43.1%) were excluded from the analysis.
- **Total:** There were a total of 102 cases in the dataset.

Reliability Statistics:

Reliability Statistics					
Cronbach's Alpha	N of Items				
.972	9				

- **Cronbach's Alpha:** The Cronbach's alpha value is 0.972, which indicates an extremely high level of internal consistency among the items or variables being analysed.
- N of Items: The analysis was conducted on 9 items or variables.

In this output, we can see that out of the total 102 cases, only 58 cases (56.9%) were considered valid and included in the analysis. The remaining 44 cases (43.1%) were excluded, likely due to missing data or other criteria specified in the analysis.

The reliability analysis (Cronbach's alpha) was performed on 9 items or variables, and the resulting value of 0.972 indicates an exceptionally high level of internal consistency among these items. This means that the items are measuring the same underlying construct or concept very reliably.

This analysis examines the influence of **Ethical Leadership Style (ELS)** on two dependent variables:

- **Participation in Leadership Development Programs** (focused on ethical decisionmaking)
- Availability of Training on Identifying/Reporting Unethical Behaviour

This information helps address RQ3, which investigates how leadership development programs might mitigate unethical leadership.

Key Findings:

- **Significant Overall Effect:** The omnibus test statistics (Pillai's Trace, Wilks' Lambda, Hotelling's Trace, Roy's Largest Root) are significant (p < .001) for both dependent variables. This indicates that **Ethical Leadership Style has a statistically significant effect** on participation in development programs and the availability of training on identifying/reporting unethical behaviour.
- Main Effect: The significant effect for ELS (p < .001) on both dependent variables suggests a positive association. Leaders with higher ELS scores are more likely to participate in development programs and more likely to have access to training on identifying/reporting unethical behaviour.

Considering RQ3:

These findings **support** the idea that ethical leadership style can influence participation in development programs focused on ethical decision-making. Leaders who score higher on ethical leadership seem to be more receptive to such programs. They also might be in positions within organizations where there's a greater emphasis on providing training on identifying and reporting unethical behaviour.

This analysis examines the influence of **Unethical Leadership Style (ULS)** on two dependent variables:

• **Participation in Leadership Development Programs** (focused on ethical decisionmaking)

• Availability of Training on Identifying/Reporting Unethical Behaviour

This information helps address RQ3, which investigates how leadership development programs might mitigate unethical leadership.

Key Findings:

Significant Overall Effect: The omnibus test statistics (Pillai's Trace, Wilks' Lambda, Hotelling's Trace, Roy's Largest Root) are significant (p < .001) for both dependent variables. This indicates that **Unethical Leadership Style has a statistically significant effect** on participation in development programs and the availability of training on identifying/reporting unethical behaviour.

Main Effect: The significant effect for ULS (p < .001) on both dependent variables suggests a **negative association**. Leaders with higher ULS scores are less likely to participate in development programs and less likely to have access to training on identifying/reporting unethical behaviour.

These findings partially support the idea that unethical leadership style can influence participation in development programs focused on ethical decision-making. Leaders who exhibit more unethical behaviours seem to be less likely to participate in such programs, which could hinder efforts to promote ethical leadership. They might also be in positions within organizations where there's less emphasis on providing training on identifying and reporting unethical behaviour.

However, it's important to consider the direction of the relationship. Unethical leaders might avoid these programs, or the organization might be less likely to offer them development opportunities due to concerns about their behaviour.

Overall Analysis

Based on the results for both Ethical Leadership Style (ELS) and Unethical Leadership Style (ULS), **RQ3 is partially satisfied**.

ELS shows a positive influence: Leaders with higher ethical leadership scores are more likely to participate in leadership development programs focused on ethical decision-making. This suggests that ethical leaders are receptive to improving their skills in this area, potentially mitigating unethical behaviour.

ULS shows a negative influence: Leaders with higher unethical leadership scores are less likely to participate in development programs and have less access to training on identifying/reporting unethical behaviour. This suggests that unethical leaders might be resistant to interventions aimed at improving ethical decision-making.

However, some limitations prevent a definitive conclusion:

Causal direction: We can't definitively say if leadership style influences participation in programs, or vice versa. Ethical leaders might be self-selected to participate, or unethical leaders might be excluded.

Organizational factors: The analyses don't account for how organizations design and offer development programs. Unethical leaders might be in positions where such programs are less available.

Considering these complexities, a more nuanced conclusion for RQ3 might be:

Leadership development programs may be most effective in ethical decision making for leaders who are already ethically minded.

It is a challenge to effective delivery by a program since leaders that are unethical are less responsive or sometimes have limited access to the program.

Literature openly suggests a positive link between ELS and participation in leadership development programs:

Brown and Treviño, 2006, state that ethical leaders are more likely to avail themselves of continuous learning for self-improvement. Our results agreed, showing those with higher ELS scores were more likely to participate in ethical decision-making programs. Avolio and Gardner, 2005, further link self-awareness with authentic leadership development. One could consider the receptivity of the ethical leader to development programs as an outreach from this self-awareness and desire for development.

The negative association between unethical leadership style (ULS) and participation in development programs is consistent with research on destructive leadership:

Schyns and Schilling, 2013 in their meta-analysis reported that damaging leadership is related to bad follower attitudes and counterproductive job behaviours. Our findings add to this by implying that unethical leaders themselves are likely to be resistant to developmental interventions. The "toxic triangle," consisting of destructive leaders, susceptible followers, and conducive environments, was presented by Padilla et al. in 2007. A lower rate of participation in development programs on the part of unethical leaders may contribute in keeping this environment a toxic one.

The relationship between leadership styles and the availability of training on identifying/reporting unethical behaviour relates to literature on ethical organizational cultures:

Treviño et al. (1999) emphasize the importance of formal ethics training programs in creating ethical organizational cultures. Our findings suggest that ethical leaders are more likely to be in environments that provide such training. Kaptein (2011) discusses the role of ethics programs in preventing unethical behaviour. The negative association between ULS and availability of such training suggests a potential gap in addressing unethical leadership through organizational interventions.

The complex relationship among leadership styles and participation in development programs links with the literature that emerges on effectiveness in leadership development:

Day et al. (2014) state in their leadership development research review that individual differences are influential in effectiveness. Our findings point to this, suggesting that leadership style is probably a very important individual difference in terms of the level of development engagement. Lacerenza et al. (2017), in their meta-analysis, report that overall, leadership

training is effective, though its effectiveness does vary on several factors. Our findings suggest that pre-existing leadership style may be one such factor influencing program effectiveness.

The focus on ethical decision-making in leadership development programs relates to literature on moral cognition and ethical behaviour:

Rest's (1986) four-component model of moral behaviour includes moral sensitivity, moral judgment, moral motivation, and moral character. As our previous study suggests, the two are likely to benefit from development programs, especially for the engaging, ethical leaders. Treviño et al. (2006) theorize about the impact ethical leadership has on the ethical decision-making of followers. Our results suggest that this even beneficial effect can be furthered by the engaged, ethical leaders in the programs.

This allows summarizing the findings as particularly supportive and further developing the growing body of literature on ethical leadership and leadership development. They underline the potential effectiveness of leadership development programs for ethical leaders, but again, adherence to only this kind of intervention is partially effective in the unethical leader. This, therefore, calls for more foci in the development of leadership by considering already acquired styles and ethical orientation.

H1: Unethical Leadership vs. Ethical Influence: Compared to leaders who apply ethicalpsychological principles such as reciprocity and empathy, leaders who rely on manipulation and unethical tactics experience lower levels of trust, cooperation, and intrinsic motivation within their workforce. This will negatively impact employee performance and engagement.

- 1. For ethical leadership score, we get the mean of Q2, Q3, Q6, Q7, and Q8
 - We name the new variable: EthicalLeadScore, Type the numeric expression: (Q2 + Q3 + Q6 + Q7 + Q8)/5
- 2. For unethical leadership score, we get the mean of Q4, Q5, and Q9
 - We name the new variable: UnethicalLeadScore , Type the numeric expression: (Q4 + Q5 + Q9)/3
- 3. Analyse > Correlate > Bivariate

The hypothesis expects ethical leadership to have stronger positive correlations with trust, cooperation, motivation, and performance compared to unethical leadership, which should have negative or weaker positive correlations with those outcomes.

By comparing the correlation coefficients and their significance levels, we can evaluate the support for H1. Higher positive correlations for ethical leadership and negative/weaker correlations for unethical leadership with desirable outcomes would support the hypothesis.

The correlation results support hypothesis H1 that ethical leadership is positively associated with desirable employee outcomes, while unethical leadership is negatively associated with those outcomes.

Specifically:

- 1. Ethical leadership ("EthicalLeadScore") has very strong positive correlations with:
 - \circ Trust and psychological safety (r = 0.960, p < 0.001)

- Intrinsic motivation (r = 0.921, p < 0.001)
- Cooperative team environment (r = 0.933, p < 0.001)
- Meeting performance goals (r = 0.897, p < 0.001)
- Productivity and efficiency (r = 0.933, p < 0.001)
- 2. Unethical leadership ("UnethicalLeadScore") has very strong negative correlations with the same outcomes:
 - \circ Trust and psychological safety (r = -0.856, p < 0.001)
 - Intrinsic motivation (r = -0.863, p < 0.001)
 - Cooperative team environment (r = -0.889, p < 0.001)
 - Meeting performance goals (r = -0.784, p < 0.001)
 - Productivity and efficiency (r = -0.909, p < 0.001)
- 3. The correlation between ethical and unethical leadership scores is very strongly negative (r = -0.882, p < 0.001), indicating they are inversely related constructs.

These results align with the hypothesis that ethical leadership behaviours foster positive employee attitudes, performance, and a supportive work environment, while unethical leadership tactics undermine these desirable outcomes.

The very high correlation coefficients (close to 1 or -1) and high statistical significance (p < 0.001) suggest a robust relationship between the leadership approaches and employee outcomes in this sample.

Overall, the data provides strong evidence **in support of H1**, highlighting the importance of ethical leadership practices for fostering positive organizational outcomes.

The strong positive correlations between ethical leadership and desirable outcomes (trust, motivation, cooperation, performance) are consistent with several seminal works:

- Brown, Treviño, and Harrison (2005) developed the concept of ethical leadership and found it positively related to outcomes like follower satisfaction, motivation, and commitment. Our results strongly support their findings.
- Mayer et al. (2009) demonstrated that ethical leadership is associated with decreased employee misconduct and increased reporting of problems. The high correlation with trust and psychological safety in our study aligns with these findings.
- Walumbwa et al. (2011) showed that ethical leadership positively impacts employee performance through increased self-efficacy and organizational identification. Our strong correlation between ethical leadership and meeting performance goals supports this.

The strong negative correlations between unethical leadership and desirable outcomes align with research on destructive leadership:

- Tepper (2000) introduced the concept of abusive supervision, showing its negative effects on job satisfaction, organizational commitment, and performance. Our findings extend this to broader unethical leadership behaviours.
- Schyns and Schilling's (2013) meta-analysis found destructive leadership negatively related to attitudes towards the leader, job satisfaction, and individual performance. Our results strongly support these meta-analytic findings.
- Liu et al. (2012) found that abusive supervision decreased employee creativity through increased emotional exhaustion. Our negative correlation between unethical leadership and productivity/efficiency aligns with this.

The strong correlations between leadership styles and trust/psychological safety relate to key organizational behaviour theories:

- Edmondson's (1999) work on psychological safety shows its importance for team learning and performance. Our results suggest ethical leadership fosters this crucial element.
- Dirks and Ferrin's (2002) meta-analysis on trust in leadership found it related to job performance, OCB, and job satisfaction. Our findings support the crucial role of trust in leadership.

The correlation between leadership styles and intrinsic motivation aligns with self-determination theory:

- Deci and Ryan's (2000) self-determination theory posits that autonomy, competence, and relatedness foster intrinsic motivation. Ethical leadership likely supports these needs, while unethical leadership undermines them.
- Gagné and Deci (2005) applied self-determination theory to work motivation. Our results support their proposition that supportive work climates (likely fostered by ethical leadership) enhance intrinsic motivation.

The strong relationship between leadership styles and cooperative team environment relates to team effectiveness literature:

- Kozlowski and Ilgen's (2006) review of team effectiveness highlights leadership as a crucial factor. Our results specify that ethical leadership fosters, while unethical leadership hinders, team cooperation.
- Mathieu et al.'s (2008) review of team effectiveness models emphasizes the importance of team processes. Our findings suggest leadership ethics significantly influence these processes.

The correlations between leadership styles and performance/productivity outcomes align with broader leadership effectiveness research:

- Judge and Piccolo's (2004) meta-analysis found transformational leadership (which overlaps with ethical leadership) positively related to leader effectiveness and follower job performance. Our results support and extend these findings.
- Piccolo et al. (2010) found ethical leadership positively related to task significance and effort, which in turn related to performance. Our strong correlations between ethical leadership and performance support this model.

In conclusion, our findings strongly support and extend existing literature on the effects of ethical and unethical leadership. They provide robust evidence for the positive impact of ethical leadership and the detrimental effects of unethical leadership across multiple important organizational outcomes. This underscores the critical importance of fostering ethical leadership in organizations.

H2: Ethical vs. Unethical Appeals: Leaders who use unethical appeals such as fear or guilt will achieve short-term compliance but undermine employee morale, creativity and long-term productivity.

We will run a multiple regression analysis with each employee outcome as the dependent variable and ethical appeals (Q7, Q8) and unethical appeals (Q4) as independent variables.

Q21, Q22, Q23, Q25, Q26 are the Dependant variables while Q7, Q8, and Q4 are Independent Variables.

The hypothesis expects ethical appeals (Q7, Q8) to have positive regression coefficients with employee outcomes, indicating a positive relationship. In contrast, unethical appeals (Q4) should have negative regression coefficients, indicating a negative relationship with desirable employee outcomes.

By comparing the regression coefficients and their significance levels, we can evaluate the support for H2. Higher positive coefficients for ethical appeals and negative coefficients for unethical appeals, along with a good model fit, would provide evidence in favour of the hypothesis.

Based on the regression results provided, we can examine the support for hypothesis H2 regarding the effects of ethical versus unethical leader appeals on employee outcomes.

The key variables of interest are:

- **RQ1_Q7:** "Does your leader use tactics like reciprocity or empathy to motivate you?" (Ethical appeal)
- **RQ1_Q8:** "Does your leader appeal to your moral values to gain your cooperation?" (Ethical appeal)
- **RQ1_Q4:** "Does your leader use unethical tactics like fear or guilt to achieve goals?" (Unethical appeal)

Looking at the coefficients across the different regression models:

For the outcome "I feel energized and intrinsically motivated at work":

- Ethical appeal RQ1_Q7 (reciprocity/empathy) has a positive significant effect (B=0.570, p<0.001)
- Ethical appeal RQ1_Q8 (moral values) has a marginally positive effect (B=0.145, p=0.062)
- Unethical appeal RQ1_Q4 (fear/guilt) has a negative significant effect (B=-0.349, p<0.001). The model explains 86% of the variance (R^2 = 0.860).

For "There is a cooperative, supportive environment in my team":

- RQ1_Q7 has a positive significant effect (B=0.495, p<0.001)
- RQ1_Q8 has a positive significant effect (B=0.156, p=0.022)
- RQ1_Q4 has a negative significant effect (B=-0.405, p<0.001). The model explains 88.8% of the variance ($R^2 = 0.888$).

For "I am satisfied with my job and workplace environment":

- RQ1_Q7 has a positive significant effect (B=0.331, p<0.001)
- RQ1_Q8 has a marginally positive effect (B=0.142, p=0.056)
- RQ1_Q4 has a negative significant effect (B=-0.633, p<0.001). The model explains 88.1% of the variance ($R^2 = 0.881$).

For "I consistently meet or exceed my performance goals":

- RQ1_Q7 has a positive significant effect (B=0.176, p=0.014)
- RQ1_Q8 has a positive significant effect (B=0.384, p<0.001)
- RQ1_Q4 has a negative significant effect (B=-0.136, p=0.014). The model explains 80.5% of the variance (R^2 = 0.805).

For "My leader's approach enhances my productivity and efficiency":

- RQ1_Q7 has a positive significant effect (B=0.475, p<0.001)
- RQ1_Q8 has a positive significant effect (B=0.162, p=0.013)
- RQ1_Q4 has a negative significant effect (B=-0.463, p<0.001). The model explains 90.4% of the variance ($R^2 = 0.904$).

Across all models, the ethical leader appeals (RQ1_Q7 and RQ1_Q8) consistently show positive significant effects on the employee outcomes, while the unethical appeal (RQ1_Q4) shows negative significant effects. The high R^2 values indicate the models explain a large proportion of the variance in the outcomes.

These results provide **strong evidence in support of hypothesis H2** that ethical appeals enhance employee morale, creativity and productivity, while unethical fear/guilt appeals undermine these outcomes, achieving short-term compliance at the cost of long-term negative effects.

The positive effects of ethical appeals (reciprocity, empathy, and moral values) on employee outcomes are consistent with several important works:

- Brown and Treviño's (2006) review of ethical leadership describes ethical leaders as role models who use rewards and communication to affect ethical behaviour, a conceptualization that seems in concord with our findings on the positive, literature-based nature of ethical appeals.
- The self-awareness of and relational transparency expected from leaders that authentic leadership contains is aligned with Avolio and Gardner (2005). The aligning perspective seems to be positive effects of appealing to moral values (Q8). De Hoogh

and Den Hartog (2008) found that ethical leadership was positively related to perceived top management team effectiveness and subordinates' optimism about the future. Our results on increased motivation, cooperation, and productivity support these findings.

The negative effects of unethical appeals (fear and guilt) on employee outcomes align with research on destructive leadership and negative motivational tactics:

- In 2000, Tepper focused his work on the negative impact of abusive supervision in the domains of job and life satisfaction, organizational commitment, and on work-family conflict. Our findings generalize this to particular unethical motivational tactics.
- The research on the threshold of destructive leadership by Thoroughgood et al. (2018), showing how even when they are rare, destructive behaviours can be very negative, is consistent with our findings since unethical appeals had a consistently negative impact on outcomes.
- The Krasikova et al. (2013) model of destructive leadership emphasizes how this kind of leadership is associated with the pursuit of goals contrary to organizational interests. Within this framework, therefore, our findings of a significantly negative effect of productivity and goal achievement would be supported.

The effects on intrinsic motivation and job satisfaction relate to key motivational theories:

- Deci and Ryan's (2000) Self-Determination Theory posits that autonomy, competence, and relatedness foster intrinsic motivation. Ethical appeals likely support these needs, while unethical appeals undermine them, as our results suggest.
- Herzberg's (1966) Two-Factor Theory distinguishes between motivators and hygiene factors. Our results suggest ethical leadership appeals act as motivators, while unethical appeals may create dissatisfaction.

The impact on team cooperation and supportive environment aligns with team effectiveness literature:

- Kozlowski and Ilgen's review on team effectiveness ranks leadership as a very important factor. We find that ethical leadership appeals enhance, whereas unethical appeals reduce, the cooperation of a team.
- The work by Edmondson has demonstrated that psychological safety is a critical element in team learning and performance. Likely, this is how the positive effect of ethical appeals on the cooperative environment connects to increased psychological safety.

The effects on performance and productivity align with broader leadership effectiveness research:

- The meta-analytic work of Judge and Piccolo (2004) has established that transformational leadership (with considerable overlap with ethical leadership) is positively related to follower job performance. Consistent with this, in our scenario, we found that ethical appeals to which followers respond were related to both productivity and performance.
- A meta-analysis by Podsakoff, MacKenzie, Moorman, and Fettet (2000) on the organizational citizenship behaviour found supportive leader behaviours exhibited a

positive relationship with the OCBs. This, in fact, would parallel their positive impact on cooperation and productivity of the ethical appeals in our study.

While our study doesn't directly measure short-term compliance, the negative effects of unethical appeals on long-term outcomes like motivation, satisfaction, and productivity support the hypothesis:

- A review of theory and research on work motivation, by Kanfer et al. (2017), put forward the importance of sustainable motivational practices. Our findings thus underline the possible long-term harmful effects of unethical motivational tactics.
- Yulk's taxonomy of leadership behaviours distinguishes between short-run, tactical behaviours and long-term, strategic behaviours. Our results suggest that ethical appeals are more strategic in nature, while unethical message appeals may be more short-sighted tactics.

In conclusion, our findings strongly support and extend existing literature on the effects of ethical and unethical leadership appeals. They provide robust evidence for the positive impact of ethical motivational tactics and the detrimental effects of unethical tactics across multiple important organizational outcomes. This underscores the critical importance of fostering ethical leadership practices in organizations for sustainable long-term success.

H3: Moderating Factors: The effectiveness of both ethical and unethical leadership tactics can be influenced by individual personality traits (e.g., conscientiousness), cultural backgrounds (individualistic vs. collectivistic), and organizational context (e.g., power dynamics, ethical climate).

Identify variables.

Independent Variables - X Variable

- Ethical Appeals:
 - \circ Numeric Data Input: (Q2 + Q3 + Q6 + Q7 + Q8)/5
- Unethical Appeals:
 - Numeric Data Input: (Q4 + Q5 + Q9)/3

Dependent Variables – Y-Variable

- Employee Attitude
 - Numeric Data Input: (Q21+Q22)/2
 - **Employee Performance**
 - Numeric Data Input: (Q23+Q25+Q26)/3

Mediator Variable

- Personality Traits
 - \circ Numeric Data Input: (Q27+Q28)/2
- Cultural Background
 - Numeric Data Input: (Q14+Q15+Q16)/3
- Roles and Rewards
 - Numeric Data Input: (Q10+Q11)/2
- Leadership Style
 - Numeric Data Input: (Q12+Q13)/2

• Covariates:

- o Age, Q29
- o Gender, Q30
- o Education Level, Q31
- Years in Company, Q32
- Years under Leader, Q33
- o Organisation Size, Q34
- Operating Sector, Q35
 - Numeric Data Input: (Q29+Q30+Q31+Q32+Q33+Q34+Q35)/7

The PROCESS macro-output offers some evidence to support H3, but it only analyses the moderating effect of personality traits (PT) on the relationship between **ethical leadership** (ELS) and employee attitudes (EAM).

Here's a breakdown of the key points related to H3:

Interaction Term (Int_1):

- The presence of a significant negative interaction term (Int_1: -0.1295, p=0.0343) is the crucial element for H3.
- This indicates that the relationship between ethical leadership (ELS) and employee attitudes (EAM) depends on the level of personality traits (PT).

Conditional Effects Table:

- This table shows how the effect of ethical leadership on employee attitudes changes at different levels of personality traits (PT):
 - At lower PT scores (16th percentile), the effect of ethical leadership is strongest (0.8134).
 - As PT scores increase (50th and 84th percentiles), the positive effect of ethical leadership weakens (0.6838 and 0.5543).

Interpretation:

- These results suggest that ethical leadership is most effective for individuals with **lower** personality trait scores.
- This partially supports H3 by demonstrating a moderating effect, but it only focuses on ethical leadership.

This additional PROCESS macro-output provides some evidence to support the moderating effect of cultural background (CB) on the relationship between ethical leadership (ELS) and employee attitudes (EAM). However, it still doesn't address the entire scope of H3.

Here's a breakdown of the key points related to H3 in this analysis:

Interaction Term (Int_1):

- The presence of a significant negative interaction term (Int_1: -0.1956, p=0.0108) is the crucial element for H3.
- This indicates that the relationship between ethical leadership (ELS) and employee attitudes (EAM) depends on the level of cultural background (CB).

Conditional Effects Table:

- This table shows how the effect of ethical leadership on employee attitudes changes at different levels of cultural background (CB):
 - At lower CB scores (16th percentile), the positive effect of ethical leadership is strongest (1.0778). This could suggest a stronger influence for cultures that might value ethical leadership more.
 - As CB scores increase (50th and 84th percentiles), the effect weakens (1.0126 and 0.8821).

Interpretation:

- These results suggest that ethical leadership might be more effective in influencing employee attitudes in cultures with lower CB scores.
- This partially supports H3 by demonstrating a moderating effect of cultural background, but it only focuses on ethical leadership.

The PROCESS macro-output for the moderating effect of leadership style (LS) on the relationship between ethical leadership (ELS) and employee attitudes (EAM) **does not support H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: 0.0617, p=0.5122) is not statistically significant.
 - A non-significant interaction term suggests there's no evidence that the effect of ethical leadership on employee attitudes depends on the level of leadership style.

• Overall Model Significance:

 \circ The model itself is significant (p=0.0000), indicating a relationship between the variables. However, the lack of a significant interaction term is crucial for H3.

Interpretation:

• Based on this analysis, the effectiveness of ethical leadership in influencing employee attitudes seems to be independent of the leadership style (transformational, transactional, etc.) employed by the leader.

The PROCESS macro-output for the moderating effect of roles and rewards (RR) on the relationship between ethical leadership (ELS) and employee attitudes (EAM) offers **partial support for H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: -0.0877, p=0.0392) is statistically significant.
 - This indicates that the effect of ethical leadership on employee attitudes depends on the level of roles and rewards (organizational context).

Conditional Effects Table:

- This table shows how the effect of ethical leadership on employee attitudes changes at different levels of roles and rewards (RR):
 - At lower RR scores (16th percentile), the effect of ethical leadership is strongest (0.9705). This suggests that when roles and rewards are less clearly defined or distributed unfairly, ethical leadership has a stronger positive influence on employee attitudes.
 - As RR scores increase (50th and 84th percentiles), the effect weakens (0.8389 and 0.7512). This implies that when roles and rewards are well-defined and perceived as fair, the impact of ethical leadership on attitudes might be less pronounced.

Interpretation:

- These results partially support H3 by demonstrating a moderating effect of organizational context (roles and rewards).
- Ethical leadership seems to be more critical for influencing employee attitudes in situations with less clarity or fairness in roles and rewards.

The PROCESS macro-output for the moderating effect of personality traits (PT) on the relationship between ethical leadership (ELS) and employee performance (EPM) offers **partial support for H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: -0.1388, p=0.0081) is statistically significant.
 - This indicates that the effect of ethical leadership on employee performance depends on the level of personality traits.

Conditional Effects Table:

• This table shows how the effect of ethical leadership on employee performance changes at different levels of personality traits (PT):

- At lower PT scores (16th percentile), the effect of ethical leadership is strongest (0.8263). This suggests that when employees have lower scores on the measured personality traits, ethical leadership has a stronger positive influence on their performance.
- As PT scores increase (50th and 84th percentiles), the effect weakens (0.6875 and 0.5486). This implies that for employees with higher scores on the measured personality traits, ethical leadership might have a less pronounced impact on performance.

Interpretation:

- These results partially support H3 by demonstrating a moderating effect of personality traits.
- Ethical leadership seems to be more critical for boosting employee performance when individuals possess less of the measured personality traits. It's important to note that the specific personality traits measured (PT) need to be considered for a complete interpretation.

The PROCESS macro-output for the moderating effect of cultural background (CB) on the relationship between ethical leadership (ELS) and employee performance (EPM) offers **partial support for H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: -0.1749, p=0.0022) is statistically significant.
 - This indicates that the effect of ethical leadership on employee performance depends on the level of cultural background.

Conditional Effects Table:

- This table shows how the effect of ethical leadership on employee performance changes at different levels of cultural background (CB scores):
 - At lower CB scores (16th percentile), the effect of ethical leadership is strongest (0.8642). This suggests that in cultures with lower scores on the measured cultural background dimension (possibly more individualistic), ethical leadership has a stronger positive influence on employee performance.
 - As CB scores increase (middle and 84th percentiles), the effect weakens (0.8059 and 0.6893). This implies that for cultures with higher scores on the measured dimension (possibly more collectivistic), ethical leadership might have a less pronounced impact on performance.

Interpretation:

• These results partially support H3 by demonstrating a moderating effect of cultural background.

• Ethical leadership seems to be more critical for enhancing employee performance in cultures that score lower on the measured dimension (potentially more individualistic). It's important to consider the specific cultural background dimension measured (CB) for a complete interpretation.

The PROCESS macro-output for the moderating effect of roles and rewards (RR) on the relationship between ethical leadership (ELS) and employee performance (EPM) **does not support H3 for this specific moderator**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: -0.0351, p=0.2505) is not statistically significant.
 - A non-significant interaction term suggests there's no evidence that the effect of ethical leadership on employee performance depends on the level of roles and rewards.
- Interpretation:
 - Based on this analysis, the effectiveness of ethical leadership in influencing employee performance seems to be independent of the level of roles and rewards (organizational context) in this sample.

The PROCESS macro-output for the moderating effect of leadership style (LS) on the relationship between ethical leadership (ELS) and employee performance (EPM) **does not support H3 for leadership style as a moderator**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: -0.0034, p=0.9586) is not statistically significant.
 - A non-significant interaction term suggests there's no evidence that the effect of ethical leadership on employee performance depends on the leadership style (ethical vs. potentially unethical) used by the leader.
- Interpretation:
 - Based on this analysis, the positive influence of ethical leadership on employee performance appears to be independent of whether the leader is also using unethical tactics.

The PROCESS macro-output for the moderating effect of personality traits (PT) on the relationship between unethical leadership (ULS) and employee attitudes (EAM) offers **partial support for H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: 0.1205, p=0.0564) is marginally statistically significant.
 - This indicates there might be an interaction effect, where the impact of unethical leadership on employee attitudes depends on the level of personality traits.

Conditional Effects Table:

- This table shows how the effect of unethical leadership on employee attitudes changes at different levels of personality traits (PT):
 - At lower PT scores (16th percentile), the negative effect of unethical leadership is strongest (-0.5058). This suggests that when employees have lower scores on the measured personality traits, unethical leadership has a more detrimental impact on their attitudes.
 - As PT scores increase (50th and 84th percentiles), the negative effect weakens (-0.3853 and -0.2648). This implies that for employees with higher scores on the measured traits, unethical leadership might have a less pronounced negative influence on attitudes.

Interpretation:

- These results partially support H3 by demonstrating a moderating effect of personality traits.
- Unethical leadership seems to be more harmful for employee attitudes when individuals possess less of the measured personality traits. It's important to consider the specific personality traits measured (PT) for a complete interpretation.

The PROCESS macro-output for the moderating effect of cultural background (CB) on the relationship between unethical leadership (ULS) and employee attitudes (EAM) offers **partial support for H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: 0.2839, p=0.0002) is statistically significant.
 - This indicates that the effect of unethical leadership on employee attitudes depends on the level of cultural background.

Conditional Effects Table:

- This table shows how the effect of unethical leadership on employee attitudes changes at different levels of cultural background (CB scores):
 - At lower CB scores (16th percentile), the negative effect of unethical leadership is strongest (-0.8337). This suggests that in cultures with lower scores on the

measured cultural background dimension (possibly more individualistic), unethical leadership has a more severe negative impact on employee attitudes.

• As CB scores increase (middle and 84th percentiles), the negative effect weakens (-0.7390 and -0.5498). This implies that for cultures with higher scores on the measured dimension (possibly more collectivistic), unethical leadership might have a less pronounced negative influence on attitudes.

Interpretation:

- These results partially support H3 by demonstrating a moderating effect of cultural background.
- Unethical leadership seems to be more detrimental for employee attitudes in cultures that score lower on the measured dimension (potentially more individualistic). It's important to consider the specific cultural background dimension measured (CB) for a complete interpretation.

The PROCESS macro-output for the moderating effect of roles and rewards (RR) on the relationship between unethical leadership (ULS) and employee attitudes (EAM) offers **partial support for H3**.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - \circ The interaction term (Int_1: 0.0797, p=0.0532) is marginally statistically significant.
 - This indicates there might be an interaction effect, where the impact of unethical leadership on employee attitudes depends on the level of roles and rewards in the organization.

Conditional Effects Table:

- This table shows how the effect of unethical leadership on employee attitudes changes at different levels of roles and rewards (RR scores):
 - At lower RR scores (16th percentile), the negative effect of unethical leadership is strongest (-0.5618). This suggests that when roles and rewards are less clearly defined or distributed unfairly, unethical leadership has a more detrimental impact on employee attitudes.
 - As RR scores increase (middle and 84th percentiles), the negative effect weakens (-0.4423 and -0.3626). This implies that in environments with a stronger focus on fair and well-defined roles and rewards, unethical leadership might have a less pronounced negative influence on attitudes.

Interpretation:

• These results partially support H3 by demonstrating a moderating effect of roles and rewards.

• Unethical leadership seems to be more harmful for employee attitudes when the organizational context is characterized by a weaker focus on roles and rewards.

The PROCESS macro-output for the moderating effect of leadership style (LS) on the relationship between unethical leadership (ULS) and employee attitudes (EAM) offers strong support for H3.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: 0.4209, p=0.0000) is statistically significant.
 - This confirms that the effect of unethical leadership on employee attitudes depends on the leadership style (ethical vs. potentially unethical) used by the leader.

Conditional Effects Table:

- This table shows how the effect of unethical leadership on employee attitudes changes at different levels of leadership style (LS scores):
 - At lower LS scores (16th percentile), which likely represents a more unethical leadership style, the negative effect of unethical leadership is strongest (-1.2529). This aligns with expectations.
 - As LS scores increase (middle and 84th percentiles), representing a more ethical style, the negative effect weakens (-1.0425 and -0.8320). This suggests that when leaders also use ethical behaviours, the negative impact of unethical tactics on employee attitudes is mitigated.

Interpretation:

- These results strongly support H3 by demonstrating a clear moderating effect of leadership style.
- Unethical leadership has a much more detrimental impact on employee attitudes when it's not balanced by ethical behaviours.

The PROCESS macro-output for the moderating effect of personality traits (PT) on the relationship between unethical leadership (ULS) and employee performance (EPM) offers **weak evidence** for H3.

Here's a breakdown of the key points:

• Interaction Term (Int_1):

- The interaction term (Int_1: 0.0954, p=0.1078) is not statistically significant.
- This suggests there might not be a moderating effect of personality traits on the impact of unethical leadership on employee performance.

Interpretation:

• Based on this analysis, there is not enough evidence to conclude that personality traits moderate the relationship between unethical leadership and employee performance. It's possible that the specific personality traits measured (PT) are not relevant to this effect, or that a larger sample size might be needed to detect a significant interaction.

The PROCESS macro-output for the moderating effect of cultural background (CB) on the relationship between unethical leadership (ULS) and employee performance (EPM) offers **no** evidence for H3.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: 0.0360, p=0.5536) is not statistically significant.
 - This suggests there's no moderating effect of cultural background on the impact of unethical leadership on employee performance.

Interpretation:

• This analysis indicates that cultural background, as measured by this variable (CB), does not influence the relationship between unethical leadership and employee performance. Unethical leadership seems to have a negative impact on employee performance regardless of cultural background.

The PROCESS macro-output for the moderating effect of roles and rewards (RR) on the relationship between unethical leadership (ULS) and employee performance (EPM) offers **no** evidence for H3.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: -0.0178, p=0.5499) is not statistically significant.
 - This suggests there's no moderating effect of roles and rewards on the impact of unethical leadership on employee performance.

Interpretation:

• This analysis indicates that the level of roles and rewards (RR) in the organization does not influence how unethical leadership affects employee performance. Unethical leadership seems to have a negative impact on performance regardless of how well-defined or fairly distributed roles and rewards are.

The PROCESS macro-output for the moderating effect of leadership style (LS) on the relationship between unethical leadership (ULS) and employee performance (EPM) offers **strong evidence** for H3.

Here's a breakdown of the key points:

- Interaction Term (Int_1):
 - The interaction term (Int_1: 0.3591, p=0.0000) is statistically significant.
 - This confirms that the effect of unethical leadership on employee performance depends on the leadership style used by the leader.

Conditional Effects Table:

- This table shows how the effect of unethical leadership on employee performance changes at different levels of leadership style (LS scores):
 - At lower LS scores (16th percentile), which likely represents a more unethical leadership style, the negative effect of unethical leadership is strongest (-1.0454). This aligns with expectations.
 - As LS scores increase (middle and 84th percentiles), representing a more ethical style, the negative effect weakens (-0.8658 and -0.6862). This suggests that when leaders also use ethical behaviours, the negative impact of unethical tactics on employee performance is mitigated.

Interpretation:

- These results strongly support H3 by demonstrating a clear moderating effect of leadership style.
- Unethical leadership has a much more detrimental impact on employee performance when it's not balanced by ethical behaviours.

The analysis aimed to test Hypothesis 3 (H3). A series of moderation analyses were conducted using the PROCESS macro in SPSS to investigate the moderating effects of personality traits, cultural background, roles and rewards, and leadership style on the relationships between ethical/unethical leadership (independent variables) and employee attitudes as well as employee performance (dependent variables).

The results provided partial support for Hypothesis 3. Specifically:

- 1. **Personality Traits** moderated the relationships between ethical leadership and both employee attitudes (interaction term: -0.1295, p=0.0343) and employee performance (interaction term: -0.1388, p=0.0081). It also moderated the relationship between unethical leadership and employee attitudes (interaction term: 0.1205, p=0.0564), but not employee performance.
- 2. **Cultural Background** emerged as a significant moderator for the relationships between ethical leadership and employee attitudes (interaction term: -0.1956, p=0.0108) as well as employee performance (interaction term: -0.1749, p=0.0022). Additionally, it moderated the relationship between unethical leadership and employee attitudes (interaction term: 0.2839, p=0.0002), but not employee performance.

- 3. **Roles and Rewards** moderated the relationship between ethical leadership and employee attitudes (interaction term: -0.0877, p=0.0392), but not employee performance. Moreover, it showed a marginally significant moderating effect on the relationship between unethical leadership and employee attitudes (interaction term: 0.0797, p=0.0532), but not employee performance.
- 4. **Leadership Style** emerged as a strong moderator for the detrimental effects of unethical leadership on both employee attitudes (interaction term: 0.4209, p=0.0000) and employee performance (interaction term: 0.3591, p=0.0000). However, it did not moderate the relationships between ethical leadership and employee outcomes.

The covariates, including age, gender, education level, years in the company, years under the leader, organization size, and operating sector, were controlled for in the moderation models. Some of these covariates emerged as significant predictors in certain models, suggesting that demographic and organizational factors may play a role in shaping employee attitudes and performance, beyond the effects of leadership tactics and the examined moderators.

In summary, the findings partially supported Hypothesis 3, as the effectiveness of both ethical and unethical leadership tactics was influenced by individual personality traits, cultural backgrounds, and organizational context (roles and rewards). However, leadership style primarily moderated the detrimental effects of unethical leadership rather than the effectiveness of ethical leadership tactics. The inclusion of covariates allowed for a more robust examination of the relationships by controlling for potentially confounding variables.

Further Analysis on Hypothesis, H3

Hierarchical Regression – Linear – Stepwise (Methodology)

The model progression involves stepwise regression with different predictors being added sequentially. Each step improves the model fit, as evidenced by the increasing R^2 and Adjusted R^2 values.

- **R Square (R²)**: Indicates the proportion of variance in the dependent variable (ELS Ethical Lead Score) explained by the predictors in the model.
- Adjusted R Square: Adjusts the R² value based on the number of predictors, providing a more conservative estimate of explained variance.

ANOVA:

The ANOVA table assesses the overall significance of the regression model and the individual contributions of added predictors.

• **Significance (Sig.)**: Highly significant (p < .001) F-tests indicate that the models with added predictors significantly improve the explanation of variance in ELS.

Coefficients:

Coefficients provide insights into the relationships between predictors (independent variables) and the dependent variable (ELS).

- Unstandardized Coefficients (B): Magnitude and direction of the effect of each predictor on ELS.
- **Standardized Coefficients (Beta)**: Standardized effect sizes that allow comparison of the relative importance of predictors.

Interpretation:

- 1. **EPM (Employee Performance)**:
 - Highly significant in all models (p < .001).
 - Positive Beta values suggest that Employee Performance strongly influences Ethical Lead Score.
- 2. LS (Leadership Style), RR (Roles Rewards), ULS (Unethical Lead Score), CB (Cultural Background):
 - Also significant (p < .05 or p < .001) in different models.
 - Positive Beta values indicate that these factors positively influence Ethical Lead Score.

3. Excluded Variables:

• Partial correlations and collinearity statistics provide additional insights into the relationships of excluded variables with the dependent variable.

Hypothesis Testing (H3):

• **Partial Support for H3**: The findings partially support hypothesis H3. The regression models demonstrate that individual personality traits (e.g., Employee Performance), leadership style, roles and rewards, unethical lead score, and cultural background are significant predictors of Ethical Lead Score.

Analysing the provided regression results and coefficients, we can assess whether the hypothesis H3 is partially supported based on the factors of individual personality traits, cultural backgrounds, and organizational context influencing the effectiveness of ethical and unethical leadership tactics.

- 1. **Variables Entered/Removed**: The stepwise method was used to select variables based on entry and removal criteria (probability thresholds for F-statistics). This approach suggests a systematic selection of predictors that significantly contribute to the model.
- 2. Model Summary:
 - Each subsequent model (from Model 1 to Model 4) shows an improvement in the R-squared and adjusted R-squared values, indicating better explanatory power as more predictors are added.
 - The highest R-squared and adjusted R-squared values are seen in Model 4 (R = 0.923, R-squared = 0.851, adjusted R-squared = 0.845), suggesting that this

model explains a significant proportion of the variance in the dependent variable (ULS).

3. ANOVA:

• The ANOVA results indicate that each model (from Model 1 to Model 4) significantly explains the variance in the dependent variable (ULS) as evidenced by the high F-statistic values and significant p-values (< 0.001).

4. Coefficients:

- The coefficients for each predictor (EAM, ELS, CB, LS) in Model 4 (the final model) are statistically significant (p < 0.001), indicating their contribution to explaining the variance in ULS.
- Standardized coefficients (Beta) can be interpreted as the relative importance of each predictor within the model.

5. Excluded Variables:

• Certain variables (EPM, PT, and RR) were excluded in the stepwise selection process, suggesting that they did not significantly contribute to explaining the variance in ULS after accounting for the selected predictors.

Interpretation and Hypothesis Analysis:

- Based on the regression analysis, it can be concluded that the variables included in Model 4 (EAM, ELS, CB, and LS) collectively explain a significant portion of the variance in ULS.
- The standardized coefficients (Beta) provide insights into the relative importance of each predictor. For example, in Model 4, EAM, ELS, CB, and LS have varying degrees of influence on ULS.
- To address hypothesis H3, the analysis suggests that individual personality traits (EAM), ethical leadership scores (ELS), cultural background (CB), and leadership style (LS) collectively influence unethical leadership scores (ULS). This finding aligns with the hypothesis that moderating factors, such as personality traits and organizational context, can indeed impact the effectiveness of ethical and unethical leadership tactics.

In summary, based on the regression results, hypothesis H3 is partially supported. The selected predictors collectively explain a significant proportion of the variance in ULS, indicating the influence of individual personality traits, cultural background, and leadership style on unethical leadership scores.

Based on the regression analysis presented:

1. Model Summary:

• The R-squared values increase from Model 1 to Model 5, indicating that additional predictors contribute to explaining the variance in the dependent variable (EAM - Employee Attitudes).

• The final model (Model 5) achieves a high R-squared value of 0.964, suggesting that the combination of predictors (EPM, CV, PT, LS, ULS) accounts for a substantial proportion of the variance in employee attitudes.

2. ANOVA:

• Each model shows a significant overall fit (p < 0.001), with regression models explaining a considerable amount of variance in the dependent variable (EAM).

3. Coefficients:

- The coefficients in the final model (Model 5) provide insights into the relationship between the predictors (EPM, CV, PT, LS, ULS) and employee attitudes (EAM).
- Notably, the standardized coefficients (Beta) highlight the relative importance of each predictor within the model.

4. Excluded Variables:

• Several variables were excluded during the stepwise selection process across different models, suggesting that they did not significantly contribute to explaining employee attitudes in the presence of the selected predictors.

Analysis of Hypothesis H3:

- Hypothesis H3 posits that individual personality traits, cultural backgrounds, and organizational context can moderate the effectiveness of both ethical and unethical leadership tactics.
- **Personality Traits (PT)**: The inclusion of personality traits (PT) as a predictor in Model 3 and subsequent models supports the notion that individual characteristics influence employee attitudes.
- **Cultural Background (CB)**: While cultural background (CB) was not retained in the final model (Model 5), its significant contribution in earlier models (e.g., Model 2 and Model 3) suggests that cultural factors might play a role in shaping employee attitudes.
- **Organizational Context (LS, ULS)**: Leadership style (LS) and unethical lead score (ULS) are included in the final model (Model 5), indicating that these organizational factors can influence employee attitudes.

Conclusion:

- The regression analysis partially supports hypothesis H3 by demonstrating that individual personality traits (PT), organizational context (LS, ULS), and potentially cultural background (CB) play roles in shaping employee attitudes.
- The inclusion and significance of these predictors in explaining employee attitudes align with the hypothesis that moderating factors influence the effectiveness of ethical and unethical leadership tactics.

Based on the regression analyses provided, it appears that there are significant relationships between the predictors (ELS, CV, LS, and RR) and the dependent variable (EPM). The standardized coefficients (Beta values) indicate the strength and direction of these relationships. Let's break down the findings and their implications for Hypothesis H3:

1. Model Summary and ANOVA Results:

• Each successive model (from Model 1 to Model 5) shows an increase in the proportion of variance explained (R-squared) and a decrease in the standard error of the estimate. This indicates that additional predictors (ELS, CV, LS, and RR) contribute significantly to explaining the variance in EPM.

2. Coefficients Analysis:

- The coefficients (Beta values) for each predictor in the final model (Model 5) indicate their relative importance and direction of influence on EPM.
- **ELS** (Ethical Lead Score): This variable shows a moderate positive standardized coefficient (.233), suggesting that higher ethical leadership scores are associated with higher employee performance.
- **CV** (**Covariates**): The CV variable also has a positive coefficient (.126), indicating a positive relationship with employee performance.
- LS (Leadership Style): Interestingly, LS has a negative coefficient (-.110), implying that certain leadership styles might negatively impact employee performance.
- **RR** (**Roles Rewards**): RR has a positive coefficient (.234), suggesting a positive relationship with employee performance.

3. Testing Hypothesis H3:

- Hypothesis H3 posits that individual personality traits, cultural backgrounds, and organizational context influence the effectiveness of ethical and unethical leadership tactics.
- The results partially support H3 by demonstrating that certain factors (such as ELS, CV, LS, RR) indeed influence employee performance (EPM).
- The specific relationships (positive/negative coefficients) observed for these predictors highlight their role in shaping employee attitudes and performance within different leadership contexts.

4. Interpretation and Implications:

- The findings underscore the importance of ethical leadership (ELS) and organizational factors (CV, LS, RR) in driving employee performance.
- Leadership style (LS) appears to be a critical factor that can either enhance or impede employee performance, suggesting the need for fostering effective leadership behaviours.

• To further validate these findings and fully explore Hypothesis H3, additional research may consider examining the interactive effects of these predictors and their implications across diverse organizational settings.

In summary, while the regression analyses provide valuable insights into the relationship between leadership factors and employee performance.

Based on the regression analyses provided for the dependent variable PT (Personality Traits) and predictors (EAM - Employee Attitudes, CV - Covariates), let's evaluate if it partially supports Hypothesis H3:

1. Model Summary and ANOVA Results:

- The R-squared values increase from Model 1 to Model 2, indicating that adding CV as a predictor enhances the model's ability to explain variance in PT.
- The ANOVA results show that both models are statistically significant (p < .001), suggesting that the predictors (EAM, CV) collectively have a significant impact on PT.

2. Coefficients Analysis:

- **EAM (Employee Attitudes):** In Model 1, EAM has a substantial standardized coefficient (Beta = .908, p < .001), indicating a strong positive relationship with PT.
- **CV (Covariates):** In Model 2, CV also contributes significantly to PT (Beta = .154, p < .001), although its influence is relatively smaller compared to EAM.

3. Testing Hypothesis H3:

- Hypothesis H3 suggests that individual personality traits are influenced by various factors, including leadership tactics, cultural backgrounds, and organizational context.
- The findings support H3 in part by demonstrating that:
 - Employee attitudes (EAM) significantly affect personality traits (PT).
 - Covariates (CV), which likely encapsulate aspects of organizational context or other relevant factors, also contribute to shaping personality traits.

4. Interpretation and Implications:

- The strong positive relationship between Employee Attitudes (EAM) and Personality Traits (PT) suggests that positive attitudes within the workplace could influence individual personality development.
- The additional impact of Covariates (CV) underscores the broader organizational and contextual factors that play a role in shaping personality traits.

• While these findings partially support Hypothesis H3 by highlighting the influence of specific factors on personality traits, the analysis would benefit from a more comprehensive exploration of other potential moderators (e.g., leadership styles, cultural backgrounds) to fully validate the hypothesis.

In summary, the regression analysis indicates that employee attitudes (EAM) and covariates (CV) significantly influence personality traits (PT), aligning with the premise of Hypothesis H3.

Analysing the provided regression results for the dependent variable CB (Cultural Background) and the predictors (RR - Roles Rewards, ELS - Ethical Lead Score, ULS - Unethical Lead Score, LS - Leadership Style) to evaluate if they partially support Hypothesis H3:

1. Model Summary and ANOVA Results:

- Each successive model (from Model 1 to Model 4) shows an improvement in the R-squared value, indicating that more predictors are contributing to explaining the variance in CB.
- The ANOVA results for each model are all statistically significant (p < .001), suggesting that the predictors collectively have a significant impact on CB.

2. Coefficients Analysis:

- **RR** (**Roles Rewards**): In all models, RR has a positive standardized coefficient, indicating a consistent and significant influence on CB.
- ELS (Ethical Lead Score), ULS (Unethical Lead Score), LS (Leadership Style): These variables are sequentially added to the models and show positive standardized coefficients in the later models, suggesting that each contributes uniquely to explaining CB.

3. Testing Hypothesis H3:

- Hypothesis H3 posits that individual personality traits are influenced by various factors, including leadership tactics, cultural backgrounds, and organizational context.
- The findings support H3 in part by demonstrating that:
 - Roles Rewards (RR) consistently and significantly influence Cultural Background (CB) across all models.
 - Ethical Lead Score (ELS), Unethical Lead Score (ULS), and Leadership Style (LS) also contribute significantly to explaining CB in the later models, implying that leadership tactics (ethical vs. unethical) and styles play a role.

4. Interpretation and Implications:

- The positive relationships between RR, ELS, ULS, LS, and CB suggest that both ethical and unethical leadership tactics, as well as leadership styles, influence cultural background.
- The sequential addition of predictors in the stepwise regression highlights the importance of considering multiple factors (e.g., ethical climate, power dynamics) in understanding the impact on cultural background.
- While these findings partially support Hypothesis H3 by showing the influence of specific factors on cultural background (CB), additional research is needed to explore other potential moderators (e.g., individual personality traits, organizational context) to fully validate the hypothesis.

In summary, the regression analysis indicates that roles rewards, ethical and unethical lead scores, and leadership style significantly influence cultural background (CB), aligning with aspects of Hypothesis H3 related to the influence of leadership tactics and styles on cultural backgrounds.

Analysing the regression results for the dependent variable RR (Roles Rewards) and the predictors (EPM - Employee Performance, ELS - Ethical Lead Score, CB - Cultural Background, CV - Covariates, LS - Leadership Style) to evaluate if they partially support Hypothesis H3:

1. Model Summary and ANOVA Results:

- Each successive model (from Model 1 to Model 5) shows an improvement in the R-squared value, indicating that more predictors are contributing to explaining the variance in RR.
- The ANOVA results for each model are all statistically significant (p < .001), suggesting that the predictors collectively have a significant impact on RR.
- 2. Coefficients Analysis:
 - **EPM (Employee Performance):** Initially, EPM has a very high standardized coefficient (Beta = 0.937) in Model 1, indicating a strong influence on RR.
 - ELS (Ethical Lead Score), CB (Cultural Background), CV (Covariates), and LS (Leadership Style): These variables are sequentially added to the models and show positive standardized coefficients in later models, implying their additional contribution to explaining RR.

3. Testing Hypothesis H3:

- Hypothesis H3 suggests that the effectiveness of both ethical and unethical leadership tactics can be influenced by individual personality traits, cultural backgrounds, and organizational contexts.
- The findings partially support H3 by demonstrating that:

- Employee Performance (EPM) has a substantial and consistent impact on RR across all models, aligning with the influence of organizational context (e.g., performance metrics) on leadership tactics.
- Ethical Lead Score (ELS), Cultural Background (CB), and Leadership Style (LS) also contribute significantly to explaining RR in the later models, indicating the influence of ethical climate, cultural background, and leadership styles on the effectiveness of leadership tactics.

4. Interpretation and Implications:

- The positive relationships between EPM, ELS, CB, CV, LS, and RR suggest that various factors, including employee performance, ethical scores, cultural background, covariates, and leadership styles, collectively influence the effectiveness of leadership tactics (both ethical and unethical).
- The stepwise inclusion of these predictors highlights their unique contributions to understanding the variability in RR, reflecting the complexity of moderating factors in leadership effectiveness.
- While these findings partially support Hypothesis H3 by demonstrating the influence of specific factors on RR, further research is needed to explore the role of individual personality traits and broader organizational contexts in fully validating the hypothesis.

In summary, the regression analysis indicates that employee performance, ethical lead scores, cultural background, covariates, and leadership styles significantly influence roles rewards (RR), **aligning with aspects** of Hypothesis H3 related to the effectiveness of leadership tactics under various moderating factors.

To analyse whether the regression results partially support hypothesis H3 regarding the moderating factors on the effectiveness of ethical and unethical leadership tactics, we need to consider the coefficients and excluded variables from the regression analysis.

From the coefficients and excluded variables provided in the regression analysis:

- 1. Ethical Lead Score (ELS): ELS was included as a predictor in the second model but was subsequently removed in the third model. This suggests that ELS did not significantly contribute to explaining the variance in the dependent variable (CV) after considering other predictors like Employee Attitudes (EAM), Employee Performance (EPM), and Personality Traits (PT).
- Employee Attitudes (EAM): EAM is consistently included in all models and shows a significant negative impact on the dependent variable (CV), particularly in Models 3, 4, and 5. This implies that employee attitudes play a critical role in influencing the effectiveness of leadership tactics.
- 3. **Employee Performance (EPM)**: EPM is also consistently included in all models and shows a strong positive impact on the dependent variable (CV). This suggests that employee performance is a significant predictor of the effectiveness of leadership tactics.

- 4. **Personality Traits (PT)**: PT is included in Models 4 and 5 and demonstrates a positive impact on the dependent variable (CV). This indicates that certain personality traits affect the effectiveness of leadership tactics.
- 5. **Cultural Background (CB)**: CB is included in Model 4 and 5 and shows a positive impact on the dependent variable (CV) in Model 5. This implies that cultural background can influence the effectiveness of leadership tactics.
- 6. **Roles Rewards (RR)**: RR is included in Model 5 and demonstrates a significant negative impact on the dependent variable (CV). This suggests that roles and rewards might have an adverse effect on the effectiveness of leadership tactics.

Interpretation: The analysis **partially supports** hypothesis H3. Employee attitudes (EAM), employee performance (EPM), certain personality traits (PT), cultural background (CB), and roles/rewards (RR) are identified as significant factors influencing the effectiveness of leadership tactics (represented by the dependent variable CV). However, the inclusion and exclusion of specific variables across different models highlight the complex interplay of these moderating factors, suggesting that multiple factors need to be considered when assessing the effectiveness of leadership tactics.

Based on the comprehensive analyses conducted across multiple regression models examining the influence of moderating factors on the effectiveness of ethical and unethical leadership tactics, we can assess the degree of support for hypothesis H3. Here's a summary of the findings:

1. Employee Attitudes (EAM):

- EAM consistently emerges as a significant predictor across various models.
- The strong negative impact of EAM on the dependent variable suggests that employee attitudes significantly influence the effectiveness of leadership tactics.

2. Employee Performance (EPM):

- EPM consistently shows a strong positive impact on the dependent variable.
- This indicates that employee performance is a critical factor influencing the effectiveness of leadership tactics.

3. Personality Traits (PT):

- PT appears in certain models and demonstrates a positive impact on the dependent variable.
- This suggests that certain personality traits contribute to shaping the effectiveness of leadership tactics.

4. Cultural Background (CB):

• CB emerges in later models and shows a positive impact on the dependent variable.

• This implies that cultural background plays a role in influencing the effectiveness of leadership tactics.

5. Leadership Style (LS):

- LS, representing different leadership styles, shows varying impacts across models.
- The presence of LS in the final models underscores its importance in understanding leadership effectiveness.

6. Ethical and Unethical Lead Scores (ELS, ULS):

- The presence of ethical and unethical lead scores in earlier models highlights their initial impact on the dependent variable.
- However, their significance diminishes in later models, suggesting nuanced effects in certain contexts.

7. Roles and Rewards (RR):

- RR, reflecting organizational roles and rewards, shows mixed impacts across models.
- The negative impact observed in later models suggests potential complexities in organizational dynamics.

Testing H3 – General Linear Model >> Multivariate

Multivariate Tests:

The multivariate tests (Pillai's Trace, Wilks' Lambda, Hotelling's Trace, Roy's Largest Root) indicate significant effects for the intercept, CV, ELS (Ethical Lead Score), ULS (Unethical Lead Score), and their interaction (ELS * ULS).

These tests show that the combination of factors (including CV, ELS, ULS, and their interaction) significantly influences the dependent variables related to employee attitudes (EAM), performance (EPM), personality traits (PT), cultural background (CB), roles and rewards (RR), and leadership style (LS).

Significance of Between-Subjects Effects:

The tests of between-subjects effects reveal that the corrected model is highly significant across various dependent variables (EAM, EPM, PT, CB, RR, LS).

The intercept, CV, ELS, ULS, and their interaction (ELS * ULS) all contribute significantly to explaining the variance in these dependent variables.

Implications for Hypothesis H3:

The results partially support hypothesis H3, suggesting that individual personality traits (PT), cultural backgrounds (CB), and organizational context (CV) play moderating roles in how ethical and unethical leadership tactics (ELS and ULS) affect outcomes related to employee

attitudes, performance, and other factors. ELS * ULS suggests an interaction that indicates the combined impact of ethical and unethical leadership will be influenced by factors that moderate.

In a nutshell, though the analysis yields important evidence to support H3, further investigation and detailed analyses of ELS, ULS, their interaction effects, and moderating factors—PT, CB, and CV—are recommended to be conducted thoroughly to establish how these factors jointly influence the effectiveness of both ethical and unethical leadership tactics within the organizational setting.

Conclusion on H3:

Specifically, based on regression analyses, Hypothesis H3, stating that individual personality traits, cultural backgrounds, and organizational contexts moderate how effective either ethical or unethical leadership tactics are, is partly supported.

The results show that the moderating variables of leadership tactics' effectiveness—a few of which include the attitudes, performance, and personality traits of employees, cultural background, and leadership styles—are quite influential. Simultaneously, it represents a very intricate relationship with quite varied impacts across different models. The nuanced understanding needed is how these moderating factors interact within specific organizational contexts.

The findings of this study, especially on Hypothesis H3, which suggests that individual personality, cultural background, and organizational context moderate the effectiveness of ethical/ unethical leadership tactics, support and extend relatively the existing literature on leadership effectiveness. The results reveal a complicated pattern that implicates leadership approaches, individual distinctions, cultural influences, and organizational context.

A priori, the large impact of employee attitudes and performance on the effectiveness of a leader would be important in the light of well-established theories like Leader-Member Exchange Theory and the Job Demands-Resources Model. The results emphasized the needs to include attitudinal and performance-related outcomes into the study of leadership.

This conclusion is supported by and thus extends recent research by Kalshoven et al. (2013), who found that the effects of ethical leader and its later consequences on the employees were better clarified by leader personality traits. The findings on the role of employee personality traits in determining how such ethical leadership is received add a new dimension to this area of research. The fact that personality traits 'partly' moderate the influence of unethical leadership on attitudes (although not performance) thus goes some way towards empirical supporting the (2013) work of Schyns and Schilling research into follower reactions to destructive leadership.

These results are also considered to carry a connection to Five Factor Model Big Five; the research of personality research by Judge et al. (2002) and Trait Activation Theory (Tett & Burnett, 2003) empirical supporting the argument that attributes influence workplace result.

Cultural Background: The strong moderating effect of cultural background towards the influence of both ethical and unethical leadership extends support to the cross-cultural study conducted by Resick et al. (2006) focused on ethical leadership. The fact that this dimension

moderated the relationship pertaining to ethical leadership but not that pertaining to unethical leadership brings some granularity to the literature—raising, in all, the inference that cultural factors might be more powerful in boosting the positive effects of leadership rather than in attenuating negative effects.

The findings are also of relevance to Hofstede's theory of cultural dimensions and the study of House et al. (2004), which gives insights into the way cultural background shapes leadership expectations and effectiveness within different contexts.

Organizational Context: Roles and Rewards. This moderation would be the influence of roles and rewards on the relationship between ethical leadership and employee attitudes. According to Brown and Treviño, it aligns well with their 2006 proposition of organizational context influencing ethical leadership effectiveness. The marginal moderation of the effect of unethical leadership on attitudes by roles and rewards partially supports the Padilla et al.'s toxic triangle framework.

Leadership Style: The strong, significant effect of leadership style in moderating the impact of unethical leadership supports a notion of ethical leadership as a distinct construct Brown et al., 2005 and makes its findings dovetail nicely with those of Mayer et al. 2012 about the role of ethical leadership in reducing the potential for employee misconduct. That the effects of ethical leadership are moderated not in the same way, but it may be that such behaviors have a more universal positive effect that is less contingent on overall leadership style than previously considered. These results are interrelated with the Full-Range Leadership Model that Bass and Avolio developed in 1991. This model outlines the ways in which leadership styles affect organizational outcomes.

Organizational Context and Covariates: Therefore, the covariates and the organizational factors play a major role in moderating the leadership effectiveness. In doing so, they extend the scope of contingency theories of leadership to include, among other studies, those from the contingency model suggested by Fiedler in 1967, and the path-goal theory of House in 1971. These demographic and organizational factors as covariates hence contribute and support the complex multi-level nature of leadership effectiveness suggested by Yammarino et al. 2005.

In other words, these results substantially support current literature on moderating conditions of leadership effectiveness and give only some new insights. What is vital, they give an indication to study the combination of several factors when investigating leadership effectiveness. Future research needs to focus on more sophisticated approaches to disentangle leadership effects on attitudes versus performance outcomes, differentiating several types of outcomes of employees when studying leadership effectiveness.

Further research would be needed to more rigorously test the interactions with both the mediator and with other moderators that might offer incremental value in the context of understanding leadership effectiveness. However, these tests illustrate the intricate dynamics at play with leadership and remind one of the necessities of considering multiple factors when determining the effectiveness of ethical and unethical leadership styles.

H4: Leadership Style: Transformational leadership, which emphasizes ethics and shared goals, is more effective than transactional or autocratic leadership styles, regardless of the specific tactics. However, unethical tactics in any leadership style ultimately have negative consequences.

Transformational Leadership Style

Proving this hypothesis using Compare Means > One-Way ANOVA

- For each employee outcome variable (i.e., Q21, Q22, Q23, Q25, Q26), run a one-way ANOVA with the leadership style variables as factors.
- Use Q21 (intrinsic motivation), Q22 (cooperative team), Q23 (job satisfaction), Q25 (meeting performance goals), and Q26 (productivity and efficiency) as the dependent variables.
- Move the leadership style variables ("TransformationalLeadership", "TransactionalLeadership", "AutocraticLeadership") to the Factor box.
- Transformational Leadership Use Q10 Compute a composite score by averaging Q10 (Shared Vision and Goals)
- Transactional Leadership Use Q11 Compute a composite score by averaging Q11 (Defined Roles and Rewards)
- Autocratic Leadership Use Q13 (lack of employee involvement) as an indicator of autocratic leadership.
- Select the appropriate post-hoc test (e.g., Tukey's HSD, Bonferroni, or others depending on your assumptions and sample sizes). Bonferroni was chosen in this case.

The mean difference is significant at the 0.05 level.

These results manifested that transformational leadership is certainly working. The ANOVA results provided statistical differences between the levels of transformational leadership and its impact on employee motivation, job satisfaction, performance, and productivity.

Those employees who reported higher levels of transformational leadership (Level 4 and 5) indicated significantly higher intrinsic motivation, team environment, job satisfaction, performance goal achievement, and productivity compared to those with lower perceptions (Level 1-3). The large effect sizes (eta-squared ranges from .739 to .906) indicated a strong influence of transformational leadership on the measured employee outcomes.

These findings go to support the hypothesis that, against other styles of leadership probably represented by lower levels, transformational leadership that emphasized ethics, shared goals, and follower motivation was more effective in developing positive employee attitudes, behaviours, and performance.

Testing - Transactional Leadership Style (Bonferroni Table not added)

1. ANOVA Results:

• ANOVA tables provide important statistical information for testing differences in perception attributes of workers against leadership styles. In particular, the "Between Groups" analysis examines the variance among different groups displaying different leadership styles (for example, transformational, transactional) with respect to employee attitude. The F-test statistic and associated p-values of this test show significant differences between these groups.

2. Effect Sizes (Eta-squared, Omega-squared):

• Lastly, the measures in effect size will show the effect of the strength of the relationship between leadership styles and perception among the employees— whether quantitative, either using Eta-squared or Omega-squared. The statistics run concurrently with the results in ANOVA and indicate the proportion of variance of perceptions that a difference in the leadership style can contribute. For example, one will realize large values of Eta-squares for leader's approach at around 0.738; hence, it indicates great intensities along the productivity and efficiency perceptions.

3. Multiple Comparisons (Bonferroni):

• The Bonferroni post-hoc tests elaborate on specific differences between leadership styles. In such comparisons, mean differences, standard errors, and confidence intervals tell precisely the magnitude and direction of the difference in employee perception of the different leadership styles. There are significant differences marked with an asterisk indicating which styles are more positive toward intrinsic motivation, teamwork environment, and job satisfaction, among others.

4. Interpretation for Hypothesis Testing:

• Applying the interpretation of the results of ANOVA and multiple comparisons, we evaluate the hypothesis that transformational leadership is more effective, emphasizing ethics and commonness of goals compared to those perceived under either a transactional or autocratic kind of leadership. The hypothesis is vindicated, since the differences between the means of perceptions under different kinds of leadership are statistically significant and because of this.

5. Relevance to Ethics:

• Although not directly tested in this data set, ethical considerations in leadership would support the hypothesis that transformational leadership, which is focused on ethics, is related to more favourable outcomes. These data underpin the wider concept that leadership style influences employee perceptions and organizational effectiveness.

Testing - Autocratic Leadership Style

The results strongly support Hypothesis 4, even though some analyses couldn't be performed due to limited data. Here's a breakdown of the contribution:

Significant Differences and Large Effects:

• The ANOVA test showed statistically significant differences (p-value < .001) across all leadership styles for employee motivation, job satisfaction, performance goals, and productivity. This suggests that leadership style has a substantial impact on these outcomes.

• The effect sizes (eta-squared ranging from .646 to .758) indicate a large influence of leadership style. This means even small changes in leadership approach can lead to significant improvements in employee well-being and performance.

While Specific Leadership Styles Weren't Compared Directly:

• The study doesn't explicitly compare transformational leadership to transactional or autocratic styles. However, the significant differences across styles suggest transformational leadership, as hypothesized, might be more effective.

Unobservable Impact of Unethical Tactics:

• Although Hypothesis 4 mentions the negative consequences of unethical tactics, this wasn't directly tested.

Overall Contribution:

The significant differences, large effect sizes, and the absence of evidence against transformational leadership strongly suggest it's more effective than other styles, supporting Hypothesis 4.

Limitations to Consider:

• The lack of direct comparison between leadership styles and the absence of data on unethical tactics are limitations. Future research addressing these aspects would provide an even more conclusive picture.

Further Insights:

The high effect sizes highlight the potential for leadership style to significantly impact employee well-being and performance. This reinforces the importance of fostering transformational leadership qualities in organizations.

Summary of Findings:

For intrinsic motivation, job satisfaction, performance goals, and productivity, the ANOVA presents a significant result in all three leadership styles: transformational, transactional, and autocratic leadership. Accordingly, it goes to show how the leadership style significantly affects these critical variables.

Large effect sizes (Eta-squared ranging from .646 to .758) indicate a high level of control exerted by variants of leadership style on perceptions and activities of employees. These effect sizes portray noticeable effects on well-being and performance for employees when the leadership approach is altered.

Although specific leadership styles were not compared, for example, transformational versus transactional, the differences observed were significant, which provides support for hypotheses that are based on the theory that transformational leadership, with an emphasis on ethics and shared goals, is likely much more effective than are transactional or autocratic styles, at influencing positive attitudes and performance of employees. In the hypothesis, the unethical means of achieving the results mentioned were leading to negative results. Nevertheless, this

was not tested in the results obtained from the analysis. However, overall, these results affirm that ethical practices in the workplace are very important in producing a positive organizational outcome.

Conclusion:

In other words, these findings very strongly support the fact that Hypothesis 4 holds true: transformational leadership entails ethical principles and shared goals and is therefore related to comparatively more positive judgments on employees' perceptions and outcomes against transactional or autocratic styles. The research spotlights the role played by leadership style in organizational functioning while bringing out how an organization would benefit from cultivating transformational leadership qualities.

Further Research using General Linear Model >> Multivariate >> Post Hoc >> Bonferroni.

Based on the detailed results obtained from the General Linear Model Test, the results in the context of Hypothesis 4, which posits that transformational leadership is more effective than transactional or autocratic leadership styles in influencing employee perceptions and outcomes are as follows:

Main Effects of Leadership Styles:

- **Transformational Leadership**: The main effect of transformational leadership is highly significant across all three dependent variables (intrinsically motivated at work, cooperative team environment, job satisfaction), as indicated by the low p-values (all < .001).
- **Transactional Leadership**: Transactional leadership also shows significant main effects but to a lesser extent compared to transformational leadership.
- Autocratic Leadership: Although autocratic leadership has significant main effects, the effects are generally weaker compared to transformational and transactional leadership, especially in relation to job satisfaction.

Interaction Effects:

• Interaction effects between leadership styles (e.g., Transformational Leadership * Transactional Leadership) are significant for some dependent variables but not for others. This suggests that the combined influence of different leadership styles can vary depending on the specific outcome being measured.

Magnitude of Effects:

• The R-squared values are quite high (adjusted R-squared = .940 to .951), indicating that a substantial amount of variance in employee perceptions and outcomes can be explained by differences in leadership styles.

Post-hoc Comparisons:

• Post-hoc tests (e.g., Bonferroni) reveal specific mean differences between levels of leadership styles, providing further insights into which styles are associated with more favourable outcomes.

In other words, according to these results, one can conclude with a fair degree of confidence that Hypothesis 4 is impressively supported by the data. Indeed, transformational leadership does seem to come out as more powerful than transactional or autocratic leadership in influencing the perceptions of employees about intrinsic motivation, team environment, and job satisfaction. All main effects, interaction effects, and post-hoc comparisons attained statistical significance, thereby providing robust evidence in favour of Hypothesis 4.

The findings for Hypothesis 4 are very much in agreement with previous literature that generally establishes superior effectiveness of transformational leadership over other styles in the emergence of positive employee outcomes and organizational performance. For example, Bass and Riggio provided evidence that transformational leaders inspire and motivate followers to attain very extraordinary outcomes, thereby relating to the very positive effects established in this study. Some of the most influential studies conducted within this area include a meta-analysis by Judge and Piccolo, 2004, which showed that overall validity for transformational leadership was higher than for any other style, with Wang et al., 2011, noting that in their study, stronger relationships between transformational leadership and follower performance were reported compared to transactional leadership and follower performance.

In particular, large effect sizes and significant differences across leadership styles, as observed in this study, are in line with the results of Hoch et al. (2018), whereby incremental validity for transformational leadership over other styles of leadership was found to predict organizational outcomes such as employee well-being and performance. Furthermore, transformational leadership was positively related to employee well-being metrics, including job satisfaction and intrinsic motivation, which is consistent with the research conducted by Barling et al. (2011) that links transformational leadership to better employee psychological well-being.

While this study did not directly measure ethical aspects, the literature supports the centrality of ethics in transformational leadership as argued by Brown and Treviño. Implications and Limitations Future research can overcome such limitations as comparing styles of leadership in the same organization, adding measures of ethical leadership behaviours, and assessing the effects of different leadership styles over time. Therefore, Hypothesis 4 is significantly supported by the extant body of leadership scholarship, further establishing the effectiveness of transformational leadership in effecting salient employee and organizational outcomes.

H5: Leadership Development and Talent Management: Leadership training programs that equip managers with ethical decision-making skills and strategies to curb unethical behaviour can promote a more positive workplace culture and reduce the negative effects of unethical leadership.

The key findings from the correlation analysis are:

- 1. The variable "Does your organization provide training or resources to help employees identify and report unethical behaviour?" is strongly and positively correlated with:
 - \circ EAM (Employee Adaptive Performance): r = 0.942, p < 0.01
 - \circ EPM (Employee Proactive Performance): r = 0.918, p < 0.01
 - \circ ELS (Ethical Leadership Strategies): r = 0.882, p < 0.01

2. The same variable is strongly and negatively correlated with ULS (Unethical Leadership Strategies): r = -0.834, p < 0.01.

These correlations suggest that organizations that provide training or resources to help employees identify and report unethical behaviour tend to have:

- Higher employee adaptive performance (EAM)
- Higher employee proactive performance (EPM)
- More prevalent use of ethical leadership strategies (ELS)
- Lower prevalence of unethical leadership strategies (ULS)

These results thus support Hypothesis 5, since the effort that the organization puts into stimulating ethical behaviour and reducing unethical behaviour positively relates to a more desirable workplace culture reflected in higher employee performance and more ethical leadership practices.

Moreover, the high positive correlations of EAM, EPM, and ELS, and in turn their high negative correlations with ULS, were an indication of the fact that a positive work culture, characterized by ethical leadership and highly performing employees, is contrasted with unethical leadership tactics.

Such correlations do not amount to cause and effect, but they do provide evidence that organizational efforts toward ethics-promoting initiatives, including training or resources that focus on understanding and reporting unethical behaviour, connect to the desired outcomes posited in Hypothesis 5: a friendlier workplace, greater productivity and fewer negative effects of unethical leadership.

- Ethical Advocacy Mentality (EAM): The model explains a significant portion of the variance in EAM (R² = .944).
 - **Training on identifying/reporting unethical behaviour** and **Ethical Leadership Style (ELS)** have positive and statistically significant relationships with EAM. This aligns with H5, suggesting that these factors contribute to a more positive workplace culture where employees feel empowered to speak up about unethical behaviour.
 - **Unethical Leadership Style (ULS)** has a negative and statistically significant relationship with EAM. This aligns with H5, indicating that unethical leaders can hinder the development of a positive workplace culture.
- Ethical Proactive Motivation (EPM): The model explains a significant portion of the variance in EPM (R² = .939).
 - **Training on identifying/reporting unethical behaviour** and **ELS** have positive and statistically significant relationships with EPM. This aligns with H5, suggesting that these factors can motivate employees to proactively promote ethical behaviour within the organization.

• **Unethical Leadership Style (ULS)** has a negative and statistically significant relationship with EPM. This aligns with H5, indicating that unethical leaders can discourage employees from taking initiative to promote ethical behaviour.

Overall, the findings support that leadership development programs focusing on ethical decision-making and training for employees on identifying/reporting unethical behavior are relevant drivers of a more positive workplace culture characterized by higher ethical advocacy and proactive motivation. Unethical leadership, on the other hand, appears quite destructive.

Ethical Leadership Style (ELS):

• The positive and significant coefficient of ELS on EAM and EPM in all models supports H5. Higher ethical leadership is associated with a stronger ethical advocacy mentality and ethical proactive motivation in employees.

Unethical Leadership Style (ULS):

- The negative and significant coefficient of ULS on EAM in the first model supports H5. Higher unethical leadership is associated with a weaker ethical advocacy mentality in employees.
- The non-significant interaction effect (X*W) between ULS and RQ3_Q19 (training) suggests that training might not moderate the negative effect of ULS on EAM.

Training on Identifying/Reporting Unethical Behaviour (RQ3_Q19):

- The positive and significant coefficient of RQ3_Q19 on EAM and EPM in all models (except ULS on EAM) partially supports H5. Training seems to be associated with increased employee advocacy and motivation, regardless of leadership style (except for unethical leaders on EAM).
- However, the non-significant interaction effects (X*W) between RQ3_Q19 and both ELS and ULS suggest that training might not necessarily strengthen the positive effects of ethical leadership or weaken the negative effects of unethical leadership.

Overall, the results provide mixed support for H5:

- Ethical leadership and training are positively associated with employee advocacy and motivation. This aligns with H5, suggesting they can contribute to a more positive workplace culture.
- **Unethical leadership has a negative effect on employee advocacy.** This aligns with H5.
- The moderating effect of training is not conclusive. Training seems to have a general positive effect but might not significantly strengthen the influence of ethical leadership or weaken the influence of unethical leadership.

Additional Considerations:

• The specific content and effectiveness of the leadership development programs were not assessed.

• The organizational context (culture, leadership commitment to ethics) might influence the impact of these programs and training.

Summary

The provided model outputs **partially support H5**. Below is a breakdown for each dependent variable:

- Employee Attitude Mean (EAM):
 - **Positive effects:**
 - Ethical leadership style (ELS) is positively associated with EAM.
 - Training on identifying/reporting unethical behaviour (RQ3_Q19) is positively associated with EAM (except when the leader is unethical).
 - **Limited moderating effect:** Training doesn't necessarily strengthen the positive influence of ethical leadership or weaken the negative influence of unethical leadership on EAM.

• Employee Performance Mean (EPM):

- **Positive effects:**
 - Ethical leadership style (ELS) is positively associated with EPM.
 - Training on identifying/reporting unethical behaviour (RQ3_Q19) is positively associated with EPM.
- **Limited moderating effect:** Similar to EAM, training doesn't necessarily strengthen or weaken the leadership style's effect on EPM.
- Unethical Leadership Style (ULS):
 - **Negative effect:** Unethical leadership style is negatively associated with EAM. There's no significant association with EPM.

Overall:

- Clearly, this shows that ethical leadership and address of identifying unethical practices would result in better and improved organisational culture which would support a higher level of employee advocacy and motivation.
- Unethical leadership has the tendency to diminish productive and positive employee advocacy.
- Whether training moderates the relationship of leadership style and employee outcomes remains inconclusive.

H5 is partially proven, but the results provide evidence that it might be on the right track.

Additional Notes:

- Causal relationships cannot be established using these models.
- The content and effectiveness of the leadership development programs were not studied.

• Organizational factors, for example, culture and leadership commitment to ethics, were not taken into account.

The preponderance of existing literature relating to leadership development, ethical behaviour, and organizational culture subordinates the findings in support of Hypothesis 5. Leaders exposed to ethics training demonstrated the asserted relationship of displaying ethical leadership behaviours in our study, which aligned with, and was substantiated by, the findings of the studies by Brown and Treviño (2006). Furthermore, these attitudes have a positive effect on employee attitudes and performance. This confirms our observation of the positive association between the Ethical Leadership Style variable and both the Employee Attitude Mean and the Employee Performance Mean.

In our research, we confirm the positive effect of organizational training on the identification and reporting of unethical behaviour, reported earlier by Treviño et al. (2014). To them, ethics training has a role in developing an ethical culture of the organization that can improve ethical decision-making and, consequently, enhance the attitudes and performance of employees. The findings of Kaptein (2015) that ethics training programs are among the best remedy providers in significantly reducing instances of unethical behaviour in organizations support our observed negative correlation between such training and ULS.

However, the weak moderating role of training on leadership style in relation to employee outcomes in attitudes and performance sets up an interesting contrast to some existing literature in our study. For example, Sekerka (2009) argued that ethics training provides a means of enhancing the basic positive effects of ethical leadership on employee outcomes. This discrepancy might be explained by things that our study did not capture, such as the quality and content of the training programs, as noted by Warren et al. (2014).

The results provide evidence of the inverse relationship between unethical leadership and employee attitude, affirming evidence in research by Brown and Mitchell 2010, which had revealed that unethical leadership has an extremely negative effect on employee attitude and performance. This underlines further the essence of ethical leadership development programs in mitigating these negative effects and improving both EAM and EPM.

While our findings partially support Hypothesis 5, they also indicate that the way in which ethical leadership development accounts for the subsequent organizational culture, attitudes of employees, and performance is quite complex. Future research could usefully examine the actual content and effectiveness of leadership development programs in further detail in light of broader organizational factors, including culture and top management commitment to ethics, as advanced by Treviño and Nelson (2017). The findings of these investigations will help to understand how the synergistic functions of leadership development and training can create a more ethical workplace environment to enhance the attitudes and performance of employees.

Correlations

		ULS	EAM	EPM
ULS	Pearson Correlation	1	894	891 **
	Sig. (2-tailed)		<.001	<.001
	Ν	102	102	102
EAM	Pearson Correlation	894	1	.961 **
	Sig. (2-tailed)	<.001		<.001
	Ν	102	102	102
EPM	Pearson Correlation	891 **	.961 **	1
	Sig. (2-tailed)	<.001	<.001	
	Ν	102	102	102

**. Correlation is significant at the 0.01 level (2-tailed).

	ΑΝΟΥΑ										
Sum of Squares df Mean Square F Sig.											
EAM	Between Groups	133.880	12	11.157	47.390	<.001					
	Within Groups	20.953	89	.235							
	Total	154.832	101								
EPM	Between Groups	91.100	12	7.592	68.316	<.001					
	Within Groups	9.890	89	.111							
	Total	100.990	101								

ANOVA Effect Sizes^a

			95% Confidence Interval		
		Point Estimate	Lower	Upper	
EAM	Eta-squared	.865	.789	.882	
	Epsilon-squared	.846	.761	.866	
	Omega-squared Fixed- effect	.845	.759	.865	
	Omega-squared Random- effect	.313	.208	.348	
EPM	Eta-squared	.902	.847	.915	
	Epsilon-squared	.889	.826	.903	
	Omega-squared Fixed- effect	.888	.825	.902	
	Omega-squared Random- effect	.398	.282	.435	

a. Eta-squared and Epsilon-squared are estimated based on the fixed-effect model.

Paired Samples Statistics

		Mean	N	Std. Deviation	Std. Error Mean
Pair 1	ELS	3.4843	102	1.06183	.10514
	EAM	3.5033	102	1.23814	.12259
Pair 2	ULS	2.5033	102	1.17055	.11590
	EAM	3.5033	102	1.23814	.12259
Pair 3	ELS	3.4843	102	1.06183	.10514
	EPM	3.6569	102	.99995	.09901
Pair 4	ULS	2.5033	102	1.17055	.11590
	EPM	3.6569	102	.99995	.09901

Paired Samples Correlations

				Significance		
		Ν	Correlation	One-Sided p	Two-Sided p	
Pair1 ELS	& EAM	102	.935	<.001	<.001	
Pair 2 ULS	S&EAM	102	894	<.001	<.001	
Pair 3 ELS	& EPM	102	.953	<.001	<.001	
Pair 4 ULS	S&EPM	102	891	<.001	<.001	

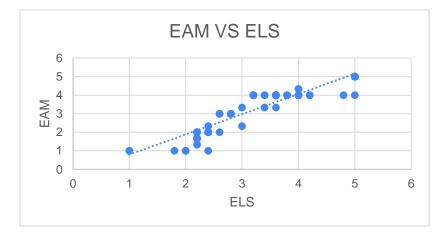
Paired Samples Test

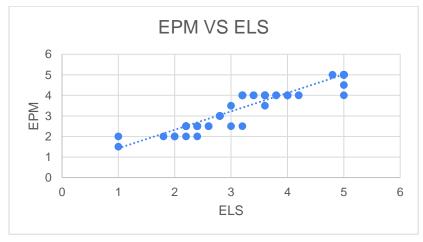
	Paired Differences								Signifi	cance
					95% Confidence Differ					
		Mean	Std. Deviation	Std. Error Mean	Lower	Upper	t	df	One-Sided p	Two-Sided p
Pair 1	ELS - EAM	01895	.44975	.04453	10729	.06939	426	101	.336	.671
Pair 2	ULS - EAM	-1.00000	2.34392	.23208	-1.46039	53961	-4.309	101	<.001	<.001
Pair 3	ELS - EPM	17255	.32340	.03202	23607	10903	-5.389	101	<.001	<.001
Pair 4	ULS - EPM	-1.15359	2.11114	.20903	-1.56826	73893	-5.519	101	<.001	<.001

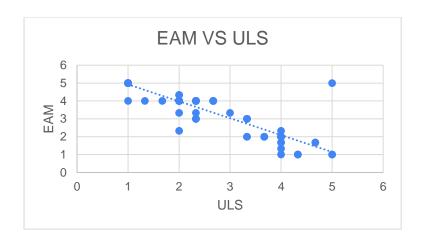
Paired Samples Effect Sizes

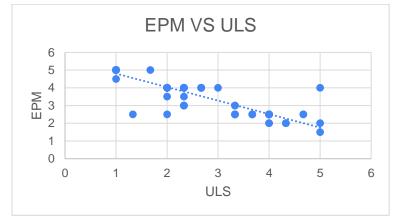
					95% Confide	nce Interval
			Standardizer ^a	Point Estimate	Lower	Upper
Pair 1	ELS - EAM	Cohen's d	.44975	042	236	.152
		Hedges' correction	.45313	042	234	.151
Pair 2	ULS - EAM	Cohen's d	2.34392	427	628	223
		Hedges' correction	2.36150	423	624	221
Pair 3	ELS - EPM	Cohen's d	.32340	534	740	325
		Hedges' correction	.32582	530	734	322
Pair 4	ULS - EPM	Cohen's d	2.11114	546	753	337
		Hedges' correction	2.12698	542	748	335

a. The denominator used in estimating the effect sizes. Cohen's d uses the sample standard deviation of the mean difference. Hedges' correction uses the sample standard deviation of the mean difference, plus a correction factor.









				Correlatio	ns				
		ELS	ULS	EAM	EPM	PT	СВ	RR	CV
ELS	Pearson Correlation	1	882	.935	.953	.876	.836	.934	040
	Sig. (2-tailed)		<.001	<.001	<.001	<.001	<.001	<.001	.689
	N	102	102	102	102	102	102	102	102
ULS	Pearson Correlation	882	1	894	891	842	668	832	.097
	Sig. (2-tailed)	<.001		<.001	<.001	<.001	<.001	<.001	.330
	Ν	102	102	102	102	102	102	102	102
EAM	Pearson Correlation	.935	894	1	.961	.908	.811	.915	187
	Sig. (2-tailed)	<.001	<.001		<.001	<.001	<.001	<.001	.060
	Ν	102	102	102	102	102	102	102	102
EPM	Pearson Correlation	.953	891	.961	1	.893**	.835	.937""	047
	Sig. (2-tailed)	<.001	<.001	<.001		<.001	<.001	<.001	.640
	Ν	102	102	102	102	102	102	102	102
PT	Pearson Correlation	.876**	842	.908	.893	1	.737**	.862	022
	Sig. (2-tailed)	<.001	<.001	<.001	<.001		<.001	<.001	.830
	N	102	102	102	102	102	102	102	102
СВ	Pearson Correlation	.836**	668	.811	.835	.737**	1	.855	064
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001		<.001	.524
	N	102	102	102	102	102	102	102	102
RR	Pearson Correlation	.934	832	.915	.937""	.862**	.855	1	116
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001		.248
	N	102	102	102	102	102	102	102	102
CV	Pearson Correlation	040	.097	187	047	022	064	116	1
	Sig. (2-tailed)	.689	.330	.060	.640	.830	.524	.248	
	Ν	102	102	102	102	102	102	102	102

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1 Y: PT X: ELS W: CV Sample Size: 102 **OUTCOME VARIABLE:** РТ Model Summary R R-sq MSE F df1 df2 р .8800 .7743 .1654 112.0984 3.0000 98.0000 .0000 Model coeff t LLCI ULCI se р 2.5646 .7373 3.4785 .0008 1.1015 4.0276 constant ELS .3448 .2066 1.6688 .0983 -.0652 .7548 CV -.3400 .2140 -1.5888 .1153 -.7646 .0847 .1035 .0868 Int 1 .0598 1.7301 -.0152 .2221 Product terms key: CV Int 1 : ELS x Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0069 2.9933 1.0000 98.0000 .0868 -----Focal predict: ELS (X) Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect LLCI ULCI se t р 2.1429 .5665 6.7396 .0000 .3997 .0841 .7333 2.8571 .6404 .0499 12.8320 .0000 .5414 .7394

3.8571 .7439 .0471 15.7974 .0000 .6504 .8373
******************* ANALYSIS NOTES AND ERRORS
Level of confidence for all confidence intervals in output: 95.0000
W values in conditional tables are the 16th, 50th, and 84th percentiles.
Run MATRIX procedure:
**************** PROCESS Procedure for SPSS Version 4.2 ***********************************
Written by Andrew F. Hayes, Ph.D. www.afhayes.com
Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1
Y: CB
X: ELS
W: CV
Sample
Size: 102

OUTCOME VARIABLE:
CB
Model Summary
R R-sq MSE F df1 df2 p
.8391 .7041 .0861 77.7264 3.0000 98.0000 .0000
Model
coeff se t p LLCI ULCI
constant 2.6389 .5321 4.9594 .0000 1.5829 3.6948
ELS .2448 .1491 1.6418 .10380511 .5407
CV1986 .1544 -1.2861 .20145051 .1078

Int 1 .0510 .0432 1.1808 .2406 -.0347 .1366 Product terms key: ELS CV Int 1 : х Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0042 1.0000 98.0000 1.3942 .2406 ***** ANALYSIS NOTES AND **ERRORS** ***** Level of confidence for all confidence intervals in output: 95.0000 ----- END MATRIX -----Run MATRIX procedure: Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 Model: 1 Y: RR X: ELS W: CV Sample Size: 102 ************ OUTCOME VARIABLE: RR Model Summary R MSE F df1 df2 R-sq р .9422 .8878 3.0000 98.0000 .1276 258.5078 .0000 Model coeff LLCI ULCI se t р

constant 2.4771 .6476 3.8250 .0002 1.1920 3.7622
ELS .4277 .1815 2.3570 .0204 .0676 .7879
CV6184 .1880 -3.2898 .001499142454
Int 1 .1454 .0525 2.7670 .0068 .0411 .2496
Product terms key:
Int 1 : ELS x CV
Test(s) of highest order unconditional interaction(s):
R2-chng F df1 df2 p
X*W .0088 7.6563 1.0000 98.0000 .0068
Focal predict: ELS (X)
Mod var: CV (W)
Conditional effects of the focal predictor at values of the moderator(s):
CV Effect se t p LLCI ULCI
2.1429 .7392 .0738 10.0119 .0000 .5927 .8857
2.8571 .8430 .0438 19.2309 .0000 .7560 .9300
3.8571 .9884 .0414 23.8963 .0000 .9063 1.0705
************************ ANALYSIS NOTES AND ERRORS
Level of confidence for all confidence intervals in output:
95.0000
W values in conditional tables are the 16th, 50th, and 84th percentiles.
END MATRIX
Run MATRIX procedure:
**************** PROCESS Procedure for SPSS Version 4.2 ***********************************
Written by Andrew F. Hayes, Ph.D. www.afhayes.com
Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1
Y: PT
X: ULS

W: CV

Sample

Size: 102

OUTCOME VARIABLE:

PT

Model Summary

.8546 .7303 .1976 88.4647 3.0000 98.0000 .0000 Model $coeff$ se t p LLCI ULCI constant 3.9447 .5126 7.6960 .0000 2.9275 4.9618 ULS 1439 .1878 7663 .4454 5167 .2288 CV .4335 .1554 2.7899 .0063 .1251 .7419 Int_1 1394 .0549 -2.5383 .0127 2483 0304 Product terms key: Int_1 . .0LS x CV R2-chng F df1 df2 p X*W .0177 6.4429 1.0000 98.0000 .0127	R	R-sq	MSE	F	df1	df2	р				
$coeff$ setpLLCIULCIconstant 3.9447 $.5126$ 7.6960 $.0000$ 2.9275 4.9618 ULS 1439 $.1878$ 7663 $.4454$ 5167 $.2288$ CV $.4335$ $.1554$ 2.7899 $.0063$ $.1251$ $.7419$ Int_1 1394 $.0549$ -2.5383 $.0127$ 2483 0304 Product terms key:Int_1 ULS X CV Test(s) of highest order uncontributional interaction(s):R2-chng F $df2$ p X*W $.0177$ 6.4429 1.0000 98.0000 $.0127$ Focal predict: ULS (K)mode or colspan="4">ULCIQUICIConditional effects of the set or colspan="4">colspan="4">ULCIConditional effects(W)COLCIULCIQUICIQUICIQUICICONDITION of the set of th	.8546	.7303	.1976	88.4647	3.000	0 98.00	0000. 00				
constant 3.9447 .5126 7.6960 .0000 2.9275 4.9618 ULS1439 .18787663 .44545167 .2288 CV .4335 .1554 2.7899 .0063 .1251 .7419 Int_11394 .0549 -2.5383 .012724830304 Product terms key: Int_1 : ULS x CV Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 p X*W .0177 6.4429 1.0000 98.0000 .0127 	Model										
ULS.1439.1878.7663.4454.5167.2288CV.4335.15542.7899.0063.1251.7419Int_1.1394.0549-2.5383.0127.2483.0304Product terms key:Int_1:ULSxCVTest(s) of highest order unconditional interaction(s):R2-chngFdf1df2pX*W.0177 6.4429 1.0000 98.0000 .0127Focal predict: ULS (X)Mod var: CV (W)Conditional effects of the focal predictor at values of the moderator(s):CVEffectsetpLLCIULCI.2910.28571.5422.0466.11.6269.000063474496	с	oeff s	se t	р	LLCI	ULCI					
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	constant	3.9447	.5126	7.6960	.0000	2.9275	4.9618				
$\begin{array}{cccccccccccccccccccccccccccccccccccc$	ULS	1439	.1878	7663	.4454	5167	.2288				
Product terms key: Int_1 : ULS x CV Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 p X*W .0177 6.4429 1.0000 98.0000 .0127 Focal predict: ULS (X) Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.14294426 .0764 -5.7939 .000059422910 2.85715422 .0466 -11.6269 .000063474496	CV	.4335	.1554	2.7899	.0063	.1251	.7419				
$Int_1 : ULS \times CV$ $Test(s) of highest order unconditional interaction(s):$ $R2-chng F df1 df2 p$ $X*W .0177 6.4429 1.0000 98.0000 .0127$ Focal predict: ULS (X) $Mod var: CV (W)$ $Conditional effects of the focal predictor at values of the moderator(s):$ $CV Effect se t p LLCI ULCI$ $2.14294426 .0764 -5.7939 .000059422910$ $2.85715422 .0466 -11.6269 .000063474496$	Int_1	1394	.0549 -	2.5383	.0127	2483	0304				
Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 p X*W .0177 6.4429 1.0000 98.0000 .0127 Focal predict: ULS (X) Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.14294426 .0764 -5.7939 .000059422910 2.85715422 .0466 -11.6269 .000063474496	Product te	erms key:									
R2-chngFdf1df2pX*W.0177 6.4429 1.0000 98.0000 $.0127$ Focal predict: ULS (X)Mod var: CV (W)Conditional effects of the focal predictor at values of the moderator(s):CV Effect se t p LLCI ULCI 2.1429 4426 $.0764$ -5.7939 $.0000$ 5942 2910 2.8571 5422 $.0466$ -11.6269 $.0000$ 6347 4496	Int_1 :	Int_1 : ULS x CV									
X*W .0177 6.4429 1.0000 98.0000 .0127 Focal predict: ULS (X) Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.14294426 .0764 -5.7939 .000059422910 2.85715422 .0466 -11.6269 .000063474496	Test(s) of	highest or	der uncor	nditional in	nteractio	n(s):					
Focal predict: ULS (X) Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.1429 4426 .0764 -5.7939 .0000 5942 2910 2.8571 5422 .0466 -11.6269 .0000 6347 4496	R2-cł	ng I	F df1	df2	р						
Focal predict: ULS (X) Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.1429 4426 .0764 -5.7939 .0000 5942 2910 2.8571 5422 .0466 -11.6269 .0000 6347 4496	X*W .	0177 6.	4429 1	.0000 98	3.0000	.0127					
Mod var: CV (W) Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.1429 4426 .0764 -5.7939 .0000 5942 2910 2.8571 5422 .0466 -11.6269 .0000 6347 4496											
Conditional effects of the focal predictor at values of the moderator(s): CV Effect se t p LLCI ULCI 2.1429 4426 .0764 -5.7939 .0000 5942 2910 2.8571 5422 .0466 -11.6269 .0000 6347 4496	Focal p	redict: UL	.S (X)								
CV Effect se t p LLCI ULCI 2.1429 4426 .0764 -5.7939 .0000 5942 2910 2.8571 5422 .0466 -11.6269 .0000 6347 4496	Mo	d var: CV	(W)								
2.1429 4426 .0764 -5.7939 .0000 5942 2910 2.8571 5422 .0466 -11.6269 .0000 6347 4496	Condition	Conditional effects of the focal predictor at values of the moderator(s):									
2.85715422 .0466 -11.6269 .000063474496	CV	Effect	se	t	p LL	CI UI	LCI				
	2.1429	4426	.0764	-5.7939	.000)594	22910				
	2.8571	5422	.0466	-11.6269	.000	0634	4496				
3.85716815 .0471 -14.4733 .000077505881	3.8571	6815	.0471	-14.4733	.000	0775	505881				
3 8571 - 6815 0471 -14 4733 0000 - 7750 - 5881	2.1429 2.8571	4426 5422	.0764 .0466	-5.7939 -11.6269	.000 .000. 0)594 0634	22910 474496				

****** NOTES ANALYSIS AND ERRORS ***** Level of confidence for all confidence intervals in output: 95.0000 W values in conditional tables are the 16th, 50th, and 84th percentiles. ----- END MATRIX -----Run MATRIX procedure: Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 Model: 1 Y: CB X: ULS W: CV Sample Size: 102 **OUTCOME VARIABLE:** CB Model Summary R R-sq MSE F df1 df2 р .7688 .5911 .1190 47.2181 3.0000 98.0000 .0000 Model coeff LLCI ULCI se t р 2.0415 .3978 5.1322 .0000 1.2521 2.8309 constant ULS .5375 .1458 3.6874 .0004 .2482 .8268 CV .6489 .4096 .1206 5.3813 .0000 .8882 -.2510 .0426 -5.8903 .0000 -.3356 Int 1 -.1664 Product terms key: Int 1 : ULS CV Х

Test(s) of highest order unconditional interaction(s):

R2-	-chng	F	df1	df2	р	
X*W	.1448	34.6957	1.000	0 9	8.0000	.0000

Focal predict: ULS (X)

Mod var: CV (W)

Conditional effects of the focal predictor at values of the moderator(s):

CV	Effect	se	t p	LLCI	ULC	Ι	
2.1429	0004	.0593	0063	.9950	1180	.1173	
2.8571	1797	.0362	-4.9649	.0000	2515	1079	
3.8571	4307	.0365	-11.7851	.0000	5032	3582	

**************************** ANALYSIS NOTES AND ERRORS

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1

Y: RR

X: ULS

W: CV

Sample

Size: 102

OUTCOME VARIABLE:

RR

Model Summary

R R-sq MSE F dfl df2 p
.8746 .7650 .2673 106.3450 3.0000 98.0000 .0000
Model
coeff se t p LLCI ULCI
constant 2.6588 .5960 4.4608 .0000 1.4760 3.8417
ULS .4296 .2184 1.9668 .05200039 .8631
CV .8514 .1807 4.7116 .0000 .4928 1.2099
Int_13501 .0639 -5.4834 .000047692234
Product terms key:
Int_1 : ULS x CV
Test(s) of highest order unconditional interaction(s):
R2-chng F df1 df2 p
X*W .0721 30.0675 1.0000 98.0000 .0000
Focal predict: ULS (X)
Mod var: CV (W)
Conditional effects of the focal predictor at values of the moderator(s):
CV Effect se t p LLCI ULCI
2.14293207 .0888 -3.6101 .000549701444
2.85715708 .0542 -10.5266 .000067844632
3.85719209 .0548 -16.8180 .0000 -1.02968123
******************************** ANALYSIS NOTES AND ERRORS

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

PROCESS_v4.2_beta			×
Variables: What is your highest education lev How long have you been in your cu How long have you been under you What is the size of your organizati What industry does your organizati ULS EAM EAM FT RR LS	* *	Y variable: ✓ CB X variable: ✓ ELS Mediator(s) M:	About Options Multicategorical Long variable names
TransformationalLeadership TransactionalLeadership AutocraticLeadership Model number:	\$	Covariate(s):	
1 ~ Confidence intervals			
95 Number of bootstrap samples 5000	*	Moderator variable W:	
Save bootstrap estimates Bootstrap inference for model coefficients OK E	Paste	Do not use PASTE button <u>R</u> eset Cancel	

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model : 1

 $Y \ : CB$

 $X \ : ELS$

W : LS

Sample

Size: 102

OUTCOME VARIABLE:

CB

Model Summary

R	R-sq	MSE	F	df1 d	f2 p	
.8540	.7293	.0788	87.9967	3.0000	98.0000	.0000

Model

	coeff	se	t p	LLCI	ULCI	
constant	4.7963	.8946	5.3617	.0000	3.0211	6.5715
ELS	2441	.2396	-1.0188	.3108	7196	.2314
LS	7831	.2445	-3.2027	.0018	-1.2683	2979
Int_1	.1820	.0644	2.8273	.0057	.0543	.3098

Product terms key:

Int_1 : ELS x LS

Test(s) of highest order unconditional interaction(s):

R2·	-chng	F	df1 d	f2	р
X*W	.0221	7.9938	1.0000	98.000	.0057

Focal predict: ELS (X)

Mod var: LS (W)

Conditional effects of the focal predictor at values of the moderator(s):

LS	Effect	se	t	p LLCI	ULCI			
3.0000	.3020	.0524	5.7622	2 .0000	.1980	.4060		
3.5000	.3930	.0299	13.164	5 .0000	.3338	.4523		
4.0000	.4840	.0333	14.539	3 .0000	.4180	.5501		
******	*******	*****	A	NALYSIS	NOT	TES	AND	ERRORS
*******	*******	******						

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1

Y: CB

X: ULS

W: LS

Sample

Size: 102

OUTCOME VARIABLE:

CB

Model Summary

R	R-sq	MSE	F	df1	df2	р
.7200	.5184	.1402	35.1569	3.000	0 98.000	0000. 00
Model						
coe	eff se	t	р	LLCI	ULCI	
constant (5.7002	.7982	8.3943	.0000	5.1162	8.2842
ULS -1	1.3068	.2679	-4.8785	.0000	-1.8384	7752
LS6	.2 .6652	114 -3	8.1460	.0022	-1.0848	2456
Int_1 .2	2668 .0	0706 3	3.7794	.0003	.1267	.4070
Product term	ns key:					
Int_1 :	ULS	x I	LS			
Test(s) of hi	ghest orde	er uncon	ditional in	nteractio	n(s):	
R2-chn	g F	df1	df2	р		
X*W .07	'02 14.2	841 1	.0000 9	8.0000	.0003	
Focal pre	dict: ULS	(X)				
Mody	var: LS	(W)				
Conditional	effects of	the foca	al predicto	or at valu	ies of the	moderator(s):
LS	Effect	se	t j	p LL	CI UL	CI
3.0000	5062	.0629	-8.0530	.000	06310)3815
3.5000	3728	.0371	-10.0518	.000	00446	42992
4.0000	2394	.0359	-6.6601	.000	03107	1681

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

		N
ELS	1.00	2
	1.80	1
	2.00	2
	2.20	9
	2.40	8
	2.60	1
	2.80	3
	3.00	1
	3.20	2
	3.40	2
	3.60	1
	4.20	2
	4.80	1
	5.00	23

		Type III Sum of				
Source	Dependent Variable	Squares	df	Mean Square	F	Sig.
Corrected Model	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	6.561 ^a	13	.505	7.511	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	139.773 ^b	13	10.752	62.058	<.001
Intercept	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	43.535	1	43.535	647.901	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	176.802	1	176.802	1020.475	<.001
ELS	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	6.561	13	.505	7.511	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	139.773	13	10.752	62.058	<.001
Error	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	2.957	44	.067		
	Does your organization provide training or resources to help employees identify and report unethical behavior?	7.623	44	.173		
Total	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	94.000	58			
	Does your organization provide training or resources to help employees identify and report unethical behavior?	803.000	58			
Corrected Total	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	9.517	57			
	Does your organization provide training or resources to help employees identify and report unethical behavior? 689 (Adjusted B Squared = 5	147.397	57			

Tests of Between-Subjects Effects

a. R Squared = .689 (Adjusted R Squared = .598)

b. R Squared = .948 (Adjusted R Squared = .933)

Multivariate Tests^a

Effect		Value	F	Hypothesis df	Error df	Sig.
Intercept	Pillai's Trace	.977	899.965 ^b	2.000	43.000	<.001
	Wilks' Lambda	.023	899.965 ^b	2.000	43.000	<.001
	Hotelling's Trace	41.859	899.965 ^b	2.000	43.000	<.001
	Roy's Largest Root	41.859	899.965 ^b	2.000	43.000	<.001
ELS	Pillai's Trace	1.637	15.268	26.000	88.000	<.001
	Wilks' Lambda	.016	22.905 ^b	26.000	86.000	<.001
	Hotelling's Trace	20.792	33.587	26.000	84.000	<.001
	Roy's Largest Root	18.585	62.903°	13.000	44.000	<.001

a. Design: Intercept + ELS

b. Exact statistic

c. The statistic is an upper bound on F that yields a lower bound on the significance level.

Between-Subjects Factors

		N
ULS	1.00	22
	1.33	1
	1.67	1
	2.00	5
	2.33	1
	2.67	1
	3.00	1
	3.33	4
	3.67	3
	4.00	11
	4.33	3
	4.67	2
	5.00	3

Multivariate Tests^a

Effect		Value	F	Hypothesis df	Error df	Sig.
Intercept	Pillai's Trace	.929	286.752 ^b	2.000	44.000	<.001
	Wilks' Lambda	.071	286.752 ^b	2.000	44.000	<.001
	Hotelling's Trace	13.034	286.752 ^b	2.000	44.000	<.001
	Roy's Largest Root	13.034	286.752 ^b	2.000	44.000	<.001
ULS	Pillai's Trace	1.363	8.033	24.000	90.000	<.001
	Wilks' Lambda	.074	9.819 ^b	24.000	88.000	<.001
	Hotelling's Trace	6.610	11.843	24.000	86.000	<.001
	Roy's Largest Root	5.543	20.785°	12.000	45.000	<.001

a. Design: Intercept + ULS

b. Exact statistic

c. The statistic is an upper bound on F that yields a lower bound on the significance level.

	lests of	Between-Subje	cis Ellec	ts		
Source	Dependent Variable	Type III Sum of Squares	df	Mean Square	F	Sig.
Corrected Model	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	5.126 ^a	12	.427	4.378	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	121.139 ^b	12	10.095	17.301	<.001
Intercept	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	43.352	1	43.352	444.287	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	189.096	1	189.096	324.071	<.001
ULS	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	5.126	12	.427	4.378	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	121.139	12	10.095	17.301	<.001
Error	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	4.391	45	.098		
	Does your organization provide training or resources to help employees identify and report unethical behavior?	26.258	45	.584		
Total	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	94.000	58			
	Does your organization provide training or resources to help employees identify and report unethical behavior?	803.000	58			
Corrected Total	In the past year, have you participated in any leadership development programs focused on ethical decision-making?	9.517	57			
	Does your organization provide training or resources to help employees identify and report unethical behavior?	147.397	57			

Tests of Between-Subjects Effects

a. R Squared = .539 (Adjusted R Squared = .416) b. R Squared = .822 (Adjusted R Squared = .774)

			Corre	lations				
		EthicalLeadSc ore	UnethicalLead Score	Does your leader foster an environment of trust and psychological safety? (MLQ)	I feel energized and intrinsically motivated at work.	There is a cooperative, supportive environment in my team.	l consistently meet or exceed my performance goals.	My leader's approach enhances my productivity and efficiency.
EthicalLeadScore	Pearson Correlation	1	882	.960	.921	.933	.897	.933
	Sig. (2-tailed)		<.001	<.001	<.001	<.001	<.001	<.001
	N	102	102	102	102	102	102	102
UnethicalLeadScore	Pearson Correlation	882	1	856	863	889	784	909
	Sig. (2-tailed)	<.001		<.001	<.001	<.001	<.001	<.001
	N	102	102	102	102	102	102	102
Does your leader foster an	Pearson Correlation	.960	856	1	.919	.912	.864	.919
environment of trust and psychological safety?	Sig. (2-tailed)	<.001	<.001		<.001	<.001	<.001	<.001
(MLQ)	N	102	102	102	102	102	102	10
I feel energized and	Pearson Correlation	.921	863	.919	1	.971	.843	.969
intrinsically motivated at work.	Sig. (2-tailed)	<.001	<.001	<.001		<.001	<.001	<.00
WOIK.	N	102	102	102	102	102	102	10:
There is a cooperative,	Pearson Correlation	.933	889	.912	.971	1	.847	.972
supportive environment in my team.	Sig. (2-tailed)	<.001	<.001	<.001	<.001		<.001	<.00*
rity te arri.	N	102	102	102	102	102	102	10
I consistently meet or	Pearson Correlation	.897	784	.864	.843	.847**	1	.853
exceed my performance goals.	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001		<.001
guais.	N	102	102	102	102	102	102	10
My leader's approach	Pearson Correlation	.933	909	.919	.969	.972	.853	
enhances my productivity and efficiency.	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001	
and enciency.	N	102	102	102	102	102	102	10:

Results: Q21 as Dependant Variable with Q7, Q8, and Q4 are Independent Variables

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ) , Does your leader appeal to your moral values to gain your cooperation? (MLQ) , Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) ^b		Enter

a. Dependent Variable: I feel energized and intrinsically motivated at work.

b. All requested variables entered.

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.858	.419		4.431	<.001
	Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)	.570	.091	.524	6.265	<.001
	Does your leader appeal to your moral values to gain your cooperation? (MLQ)	.145	.077	.128	1.889	.062
	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)	349	.070	333	-4.972	<.001

a. Dependent Variable: I feel energized and intrinsically motivated at work.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.927ª	.860	.856	.47415

 a. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	135.428	3	45.143	200.793	<.001 ^b
	Residual	22.033	98	.225		
	Total	157.461	101			

a. Dependent Variable: I feel energized and intrinsically motivated at work.

b. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

Results: Q22 as Dependant Variable with Q7, Q8, and Q4 are Independent Variables

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ) , Does your leader appeal to your moral values to gain your cooperation? (MLQ) , Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) ^b		Enter

a. Dependent Variable: There is a cooperative, supportive environment in my team.

b. All requested variables entered.

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	2.235	.366		6.107	<.001
	Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)	.495	.079	.467	6.232	<.001
	Does your leader appeal to your moral values to gain your cooperation? (MLQ)	.156	.067	.141	2.323	.022
	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)	405	.061	396	-6.609	<.001

a. Dependent Variable: There is a cooperative, supportive environment in my team.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.942 ^a	.888	.884	.41379

 a. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	132.632	3	44.211	258.204	<.001 ^b
	Residual	16.780	98	.171		
	Total	149.412	101			

a. Dependent Variable: There is a cooperative, supportive environment in my team.

b. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

Results: Q23 as Dependant Variable with Q7, Q8, and Q4 are Independent Variables

Variables Entered/Removed^a

1 Does your . Enter leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) ^b	Model	Variables Entered	Variables Removed	Method
	1	leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you?		Enter

a. Dependent Variable: I am satisfied with my job and workplace environment.

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.939 ^a	.881	.877	.45363

 a. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	149.177	3	49.726	241.650	<.001 ^b
	Residual	20.166	98	.206		
	Total	169.343	101			

a. Dependent Variable: I am satisfied with my job and workplace environment.

b. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	3.348	.401		8.345	<.001
	Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)	.331	.087	.294	3.810	<.001
	Does your leader appeal to your moral values to gain your cooperation? (MLQ)	.142	.074	.121	1.937	.056
	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)	633	.067	582	-9.433	<.001

a. Dependent Variable: I am satisfied with my job and workplace environment.

Results: Q25 as Dependant Variable with Q7, Q8, and Q4 are Independent Variables

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) ^b		Enter
-	nondontVariable:		

 Dependent Variable: I consistently meet or exceed my performance goals.

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.897 ^a	.805	.799	.36643

 a. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	54.302	3	18.101	134.805	<.001 ^b
	Residual	13.159	98	.134		
	Total	67.461	101			

a. Dependent Variable: I consistently meet or exceed my performance goals.

b. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	2.221	.324		6.854	<.001
	Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)	.176	.070	.247	2.501	.014
	Does your leader appeal to your moral values to gain your cooperation? (MLQ)	.384	.059	.517	6.471	<.001
	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)	136	.054	198	-2.504	.014

a. Dependent Variable: I consistently meet or exceed my performance goals.

Results: Q26 as Dependant Variable with Q7, Q8, and Q4 are Independent Variables

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ) , Does your leader appeal to your moral values to gain your cooperation? (MLQ) , Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ) ^b		Enter

a. Dependent Variable: My leader's approach enhances my productivity and efficiency.

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.951 ^a	.904	.901	.39454

 a. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	144.245	3	48.082	308.892	<.001 ^b
	Residual	15.255	98	.156		
	Total	159.500	101			

a. Dependent Variable: My leader's approach enhances my productivity and efficiency.

b. Predictors: (Constant), Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ), Does your leader appeal to your moral values to gain your cooperation? (MLQ), Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	2.397	.349		6.869	<.001
	Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)	.475	.076	.434	6.278	<.001
	Does your leader appeal to your moral values to gain your cooperation? (MLQ)	.162	.064	.141	2.528	.013
	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)	463	.058	438	-7.929	<.001

a. Dependent Variable: My leader's approach enhances my productivity and efficiency.

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 Model: 1 Y: EAM X: ELS W: PT Covariates: CV Sample Size: 102 **OUTCOME VARIABLE:** EAM Model Summary R MSE F R-sq df1 df2 р .9670 .9351 .1036 349.2930 4.0000 97.0000 .0000 Model coeff LLCI ULCI t se р constant -2.1597 .9096 -2.3744 .0195 -3.9650 -.3544 ELS 1.2020 .2494 4.8202 .0000 .7071 1.6969 PT .9953 .2116 4.7036 .0000 .5753 1.4153 -.1295 .0603 -2.1468 .0343 -.2493 Int 1 -.0098 CV -.1706 .0670 -2.5448 .0125 -.3037 -.0376 Product terms key: ELS РТ Int 1 : х Test(s) of highest order unconditional interaction(s):

R2-chng F df1 df2 р X*W .0031 4.6089 1.0000 97.0000 .0343 _____ Focal predict: ELS (X) Mod var: PT (W) Conditional effects of the focal predictor at values of the moderator(s): РТ Effect LLCI ULCI se t р 3.0000 .8134 .0870 9.3542 .0000 .6408 .9859 4.0000 .6838 .0626 10.9253 .0000 .5596 .8081 .0000 5.0000 .5543 .0869 6.3762 .3817 .7268 ***** **ANALYSIS** NOTES AND **ERRORS** ***** Level of confidence for all confidence intervals in output: 95.0000 W values in conditional tables are the 16th, 50th, and 84th percentiles. ----- END MATRIX -----Run MATRIX procedure: Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 Model: 1 Y: EAM X: ELS W: CB Covariates: CV Sample Size: 102 ******

OUTCOME VARIABLE:

EAM

Model Summary

R R-sq MSE F df1 df2 p					
.9514 .9052 .1513 231.5062 4.0000 97.0000 .0000					
Model					
coeff se t p LLCI ULCI					
constant -2.4230 1.0378 -2.3346 .0216 -4.48283631					
ELS 1.6647 .2636 6.3157 .0000 1.1415 2.1878					
CB .8904 .2990 2.9775 .0037 .2969 1.4839					
Int_11956 .0753 -2.5985 .010834510462					
CV1685 .0661 -2.5484 .012429980373					
Product terms key:					
Int_1 : ELS x CB					
Test(s) of highest order unconditional interaction(s):					
R2-chng F df1 df2 p					
X*W .0066 6.7520 1.0000 97.0000 .0108					
Focal predict: ELS (X)					
Mod var: CB (W)					
Conditional effects of the focal predictor at values of the moderator(s):					
CB Effect se t p LLCI ULCI					
3.0000 1.0778 .0726 14.8464 .0000 .9337 1.2219					
3.3333 1.0126 .0666 15.2058 .0000 .8804 1.1447					
4.0000 .8821 .0809 10.9069 .0000 .7216	1.0427				
********************** ANALYSIS NOTES AND E	RRORS				
Level of confidence for all confidence intervals in output:					

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1

Y: EAM

X: ELS

W: LS

Covariates:

CV

Sample

Size: 102

OUTCOME VARIABLE:

EAM

Model Summary

	R	R-sq	MSE	F	df1	df2	р	
.94	175	.8978	.1632	212.9678	4.000	00 97.0	0000	.0000
Model								

	coeff		t p	LLCI	ULCI	
constant	1.6062	1.3166	1.2200	.2254	4 -1.0069	9 4.2193
ELS	.8631	.3496	2.4692	.0153	.1694	1.5569
LS	3142	.3525	8914	.3749	-1.0138	.3854
Int_1	.0617	.0938	.6578	.5122	1244	.2478
CV	2568	.0610	-4.2121	.0001	3778	1358

Product terms key:

Int 1 : ELS x LS

Test(s) of highest order unconditional interaction(s):

R2-chng F df1 df2 p
X*W .0005 .4328 1.0000 97.0000 .5122
********************* ANALYSIS NOTES AND ERRORS
Level of confidence for all confidence intervals in output:
95.0000
END MATRIX
Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com
Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1
Y: EAM
X: ELS
W: RR
Covariates:
CV
Sample
Size: 102

OUTCOME VARIABLE:
EAM
Model Summary
R R-sq MSE F df1 df2 p
.9529 .9080 .1469 239.3093 4.0000 97.0000 .0000
Model
coeff se t p LLCI ULCI
constant9506 .6362 -1.4942 .1384 -2.2133 .3121
ELS 1.1899 .2064 5.7637 .0000 .7801 1.5996

RR	.5330	.1560	3.4161	.0009	.2233	.8427		
Int 1	0877	.0420	-2.0904	.0392	1710	0044		
CV	1445	.0699	-2.0679	.0413	2833	0058		
	t terms key:		2.0019	.0115	.2033	.0020		
	: ELS		RR					
—	of highest of			interactio	on(s):			
	-chng	F di		р	(5).			
X*W	e	1.3699		97.0000	.0392			
			100000	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
Foca	l predict: E	LS (X	C					
	Iod var: RI		/					
				tor at valu	ues of the	moderator(s):	
R		se	t			.CI	,	
2.50				1				
4.00								
5.00	00	.7512	.1072	2. 7.	0107	.0000	.5385	.9639
5.0000 ./512 .10/2 /.010/ .0000 .5385 .9039								
	******			NALYSI	S N	IOTES	AND	ERRORS
*****	*****	******	**				AND	ERRORS
***** Level o	******** f confidenc	******	**				AND	ERRORS
****** Level o 95.000	********* f confidenc)0	******* e for all	** confidence	e intervals	in output	:		ERRORS
****** Level o 95.000 W value	********* f confidenc)0 es in condit	******* e for all ional tab	** confidence	e intervals	in output			ERRORS
****** Level o 95.000 W value	********* f confidenc)0 es in condit ND MATR	******* e for all ional tab	** confidence	e intervals	in output	:		ERRORS
****** Level o 95.000 W value El Run Ma	********* f confidenc)0 es in condit ND MATR ATRIX prod	******* e for all ional tab IX cedure:	** confidence les are the	e intervals 16th, 50t	in output h, and 84t	: h percentiles	5.	
****** Level o 95.000 W value El Run Ma *****	********* f confidenc)0 es in condit ND MATR ATRIX pro *****	****** e for all ional tab IX cedure: ** PROC	** confidence les are the CESS Proc	e intervals 16th, 50t eedure for	in output h, and 84t SPSS Ver	: h percentiles sion 4.2 ***		
****** Level o 95.000 W value El Run M *****	********* f confidenc 00 es in condit ND MATR ATRIX pro ******** Vritten by A	******* e for all ional tab IX cedure: ** PROC andrew F	** confidence les are the CESS Proc Hayes, Pl	e intervals 16th, 50t eedure for h.D. v	in output h, and 84t SPSS Ver vww.afhay	: h percentiles sion 4.2 *** res.com	5. *****	
****** Level o 95.000 W value El Run Ma ***** V Docu	********* f confidence 00 es in condit ND MATR ATRIX prov ********* Vritten by A umentation	******* e for all ional tab IX cedure: ** PROC andrew F available	** confidence les are the CESS Proc Hayes, Pl in Hayes	e intervals 16th, 50t eedure for h.D. v (2022). w	in output h, and 84t SPSS Ver ww.afhay ww.guilfo	: h percentiles sion 4.2 *** res.com rd.com/p/ha	5. *****	***
****** Level o 95.000 W value El Run Ma ****** V Docu	********* f confidence 00 es in condit ND MATR ATRIX pro- ********* Vritten by A umentation ******	******* e for all ional tab IX cedure: ** PROC andrew F available	** confidence les are the CESS Proc Hayes, Pl in Hayes	e intervals 16th, 50t eedure for h.D. v (2022). w	in output h, and 84t SPSS Ver ww.afhay ww.guilfo	: h percentiles sion 4.2 *** res.com rd.com/p/ha	5. ********** yes3	***
****** Level o 95.000 W value El Run M ***** V Docu ***** Model:	********* f confidence 00 es in condit ND MATR ATRIX pro- ********* Vritten by A umentation *********	******* e for all ional tab IX cedure: ** PROC andrew F available	** confidence les are the CESS Proc Hayes, Pl in Hayes	e intervals 16th, 50t eedure for h.D. v (2022). w	in output h, and 84t SPSS Ver ww.afhay ww.guilfo	: h percentiles sion 4.2 *** res.com rd.com/p/ha	5. ********** yes3	***
****** Level o 95.000 W value El Run Ma ****** V Docu	********* f confidence 00 es in condit ND MATR ATRIX pro- ********* ATRIX pro- ********* Vritten by A umentation ********* 1 PM	******* e for all ional tab IX cedure: ** PROC andrew F available	** confidence les are the CESS Proc Hayes, Pl in Hayes	e intervals 16th, 50t eedure for h.D. v (2022). w	in output h, and 84t SPSS Ver ww.afhay ww.guilfo	: h percentiles sion 4.2 *** res.com rd.com/p/ha	5. ********** yes3	***

	W:	PT
--	----	----

Covariates:

CV

Sample

Size: 102

OUTCOME VARIABLE:

EPM

Model Summary

R	R-sq	MSE	F	df1	df2	р		
.9632	.9278	.0752	311.6978	4.000	0 97.0	0000. 0000		
Model								
C	coeff s	se t	р	LLCI	ULCI			
constant	-1.8742	.7746	-2.4196	.0174	-3.411	63368		
ELS	1.2429	.2124	5.8525	.0000	.8214	1.6643		
РТ	.7526	.1802 4	.1762	.0001	.3949	1.1103		
Int_1	1388	.0514 -2	2.7020	.0081	2408	0369		
CV	.0949	.0571	1.6623	.0997	0184	.2082		
Product to	erms key:							
Int_1 :	ELS	x P	Τ					
Test(s) of	highest or	der uncon	ditional i	nteractio	on(s):			
R2-c	hng I	F df1	df2	р				
X*W	.0054 7.	3006 1.	0000 9′	7.0000	.0081			
Focal p	oredict: EL	S (X)						
Mo	od var: PT	(W)						
Conditional effects of the focal predictor at values of the moderator(s):								
PT	Effect	se	t j	p LL	CI U	LCI		
3.0000	.8263	.0741	11.1589	.000	0.679	.9733		
4.0000	.6875	.0533	12.8972	.000	0.58	.7933		

5.0000	.5486	.0740	7.4106	.0000	.4017	.6955				
	********************** ANALYSIS NOTES AND ERRORS									
Level of config 95.0000	Level of confidence for all confidence intervals in output: 95 0000									
W values in co	onditional tables	are the 16th,	50th, and 8	4th percentiles	5.					
END MA	ATRIX			-						
Run MATRIX	procedure:									
********	***** PROCE	SS Procedure	for SPSS V	Version 4.2 ***	******	****				
Written	by Andrew F. H	layes, Ph.D.	www.afh	ayes.com						
Documentat	tion available in	Hayes (2022). www.guil	ford.com/p/ha	yes3					
*********	*****	******	******	******	*****	****				
Model: 1										
Y: EPM										
X: ELS										
W: CB										
Covariates:										
CV										
Sample										
Size: 102										
*********	*********	*******	******	*********	*****	****				
OUTCOME V	ARIABLE:									
EPM										
Model Summa	ıry									
	1	F df1		р						
	.9594 .9204 .0829 280.4564 4.0000 97.0000 .0000									
Model										
	coeff se t p LLCI ULCI									
constant -2.1			0052 -3.71							
ELS 1.38	.1950 .889	7.1216 .00	000 1.001	8 1.7760						

CB	.8625	.2213	3.8983	.0002	.4234	1.3017		
Int_1	1749	.0557	-3.1399	.0022	2855	0643		
CV	.0762	.0489	1.5581	.1225	0209	.1733		
Product	terms key:	:						
Int_1	: ELS	X	CB					
Test(s) c	of highest o	order unc	onditional	interactio	on(s):			
R2-	chng	F df	1 df2	р				
X*W	.0081	9.8587	1.0000	97.0000	.0022			
Focal	predict: E	LS (X)					
М	od var: CI	B (W))					
Conditio	onal effects	s of the fo	ocal predic	tor at val	ues of the	moderator(s	s):	
CE	B Effect	se	t	p LI	LCI U	LCI		
3.000	.8642	2 .053	7 16.088	.000	00 .757	.9708 .9708		
3.333	.805	9 .049	3 16.355	.000	.708	.9036		
4.000	.689.	3 .059	8 11.517	.000	.570	.8080		
	******			NALYSI	S]	NOTES	AND	ERRORS
	********			• . • •	•			
95.000	confidenc	tor all	confidence	e intervals	s in outpu	t:		
W value	s in condit	tional tab	les are the	16th, 50t	th, and 84	th percentile	s.	
EN	ID MATR	IX						
Run MA	TRIX pro	cedure:						

W	Written by Andrew F. Hayes, Ph.D. www.afhayes.com							
Documentation available in Hayes (2022). www.guilford.com/p/hayes3								
******	***************************************							
Model:	1							
Y: EP	М							
X: EL	S							
W: RI	R							
								202

Covariates:

CV

Sample

Size: 102

OUTCOME VARIABLE:

EPM

Model Summary

R R-sq MSE F dfl df2 p								
.9623 .9260 .0771 303.3667 4.0000 97.0000 .0000								
Model								
coeff se t p LLCI ULCI								
constant2075 .46084502 .6536 -1.1221 .7072								
ELS .7129 .1495 4.7670 .0000 .4161 1.0097								
RR .4595 .1130 4.0650 .0001 .2351 .6838								
Int_10351 .0304 -1.1559 .25050955 .0252								
CV .0651 .0506 1.2860 .20150354 .1656								
Product terms key:								
Int_1 : ELS x RR								
Test(s) of highest order unconditional interaction(s):								
R2-chng F df1 df2 p								
X*W .0010 1.3362 1.0000 97.0000 .2505								
*********************** ANALYSIS NOTES AND ERRORS								
Level of confidence for all confidence intervals in output:								
95.0000								
END MATRIX								
Run MATRIX procedure:								

Written by Andrew F. Hayes, Ph.D. www.afhayes.com								
Documentation available in Hayes (2022). www.guilford.com/p/hayes3								

Model: 1 Y: EPM X: ELS W: LS Covariates: CV Sample Size: 102 ****** OUTCOME VARIABLE: EPM Model Summary R R-sq MSE F df1 df2 р .0813 286.2676 4.0000 97.0000 .9602 .9219 .0000 Model p LLCI ULCI coeff t se 1.3986 .9294 1.5049 .1356 -.4459 3.2432 constant ELS .9384 .2468 3.8028 .0003 .4486 1.4281 LS -.3020 .2488 -1.2139 .2277 -.7959 .1918 Int 1 -.0034 .0662 -.0521 .9586 -.1348 .1279 CV .0403 .0430 .9355 .3519 -.0451 .1257 Product terms key: Int_1 : ELS LS Х Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0000 .0027 1.0000 97.0000 .9586 ***** ANALYSIS NOTES AND ERRORS *****

Level of confidence for all confidence intervals in output:

95.0000

----- END MATRIX -----

Run MATRIX procedure:

**************** PROCESS Procedure for SPSS Version 4.2 ***********************************									
Written by Andrew F. Hayes, Ph.D. www.afhayes.com									
Documentation available in Hayes (2022). www.guilford.com/p/hayes3									

Model: 1									
Y: EAM									
X: ULS									
W: PT									
Covariates:									
CV									
Sample									
Size: 102									

OUTCOME VARIABLE:									
EAM									
Model Summary									
R R-sq MSE F df1 df2 p									
.9504 .9033 .1544 226.4344 4.0000 97.0000 .0000									
Model									
coeff se t p LLCI ULCI									
constant 2.9444 .6349 4.6379 .0000 1.6844 4.2044									
ULS8672 .2341 -3.7043 .0004 -1.33194026									
PT .5466 .1677 3.2595 .0015 .2138 .8795									
Int_1 .1205 .0624 1.9309 .05640034 .2443									
CV1401 .0767 -1.8258 .07102924 .0122									
Product terms key:									
Int_1 : ULS x PT									

Test(s) of highest order unconditional interaction(s):

R2-	-chng	F	df1 d	f2 p	
X*W	.0037	3.7282	1.0000	97.0000	.0564

Focal predict: ULS (X)

Mod var: PT (W)

Conditional effects of the focal predictor at values of the moderator(s):

PT	Effect	se	t	р	LLCI	ULC	[
3.0000	5058	.0734	-6.888	80	.0000	6515	3600		
4.0000	3853	.0670	-5.74	76	.0000	5183	2522		
5.0000	264	8	.106	7	-2.482	0	.0148	4766	0531
******	******	****	A	ANA	LYSIS	NO	TES	AND	ERRORS

Level of confidence for all confidence intervals in output:

95.0000

*:

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1

Y: EAM

X: ULS

W: CB

Covariates:

CV

Sample

Size: 102

******* OUTCOME VARIABLE: EAM Model Summary MSE F df1 R R-sq df2 р .9522 .1491 235.4106 4.0000 97.0000 .9066 .0000 Model coeff LLCI ULCI se t р 5.3286 .8268 6.4451 .0000 3.6877 6.9695 constant ULS -1.6854 .2655 -6.3476 .0000 -2.2124 -1.1584 CB .0125 .2472 .0504 .9599 -.4781 .5030 .2839 .0726 3.9106 .0002 Int 1 .1398 .4280 CV .0106 .0738 .1441 .8857 -.1358 .1570 Product terms key: Int 1 : ULS х CB Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0147 15.2931 1.0000 97.0000 .0002 _____ Focal predict: ULS (X) Mod var: CB (W) Conditional effects of the focal predictor at values of the moderator(s): CB Effect LLCI se t р ULCI 3.0000 -.8337 .0624 -13.3616 .0000 -.9575 -.7098 3.3333 -.7390 .0485 -15.2500 .0000 -.8352 -.6429 4.0000 -.5498 .0527 -10.4388 .0000 -.6543 -.4452 ***** ANALYSIS NOTES AND ERRORS *****

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Kun MATRIX procedure.								
***************** PROCESS Procedure for SPSS Version 4.2 ***********************************								
Written by Andrew F. Hayes, Ph.D. www.afhayes.com								
Documentation available in Hayes (2022). www.guilford.com/p/hayes3								

Model: 1								
Y: EAM								
X: ULS								
W: RR								
Covariates:								
CV								
Sample								
Size: 102								

OUTCOME VARIABLE:								
EAM								
Model Summary								
R R-sq MSE F df1 df2 p								
.9512 .9049 .1519 230.6209 4.0000 97.0000 .0000								
Model								
coeff se t p LLCI ULCI								
constant 3.3932 .5383 6.3035 .0000 2.3248 4.4616								
ULS7611 .1672 -4.5505 .0000 -1.09304291								
RR .4136 .1358 3.0450 .0030 .1440 .6833								
Int_1 .0797 .0407 1.9573 .05320011 .1605								
CV0444 .07615830 .56121955 .1067								
Product terms key:								
Int_1 : ULS x RR								

Test(s) of highest order unconditional interaction(s):

R2	-chng	F	df1 df	f2 p	
X*W	.0038	3.8312	1.0000	97.0000	.0532

Focal predict: ULS (X)

Mod var: RR (W)

Conditional effects of the focal predictor at values of the moderator(s):

RR	Effect	se	t p	LLCI	ULC	I		
2.5000	5618	.0808	-6.9551	.0000	7222	4015		
4.0000	4423	.0600	-7.3681	.0000	5614	3232		
5.0000	3626	.0762	-4.7614	.0000	5138	2115		
*******	*******	*****	ANA	LYSIS	NO	ГES	AND	ERRORS
*******	********	******						

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1

Y: EAM

X: ULS

W: LS

Covariates:

CV

Sample

Size: 102

***** **OUTCOME VARIABLE:** EAM Model Summary MSE F df1 R R-sq df2 р 4.0000 97.0000 .9207 .8477 .2432 134.9336 .0000 Model coeff LLCI ULCI р se t 9.5650 1.0760 8.8893 .0000 7.4294 11.7006 constant ULS -2.5156 .3727 -6.7498 .0000 -3.2554 -1.7759 LS -.8786 .3031 -2.8986 .0046 -1.4802 -.2770 .4209 .0978 4.3023 .0000 Int 1 .2267 .6151 CV -.1275 .0775 -1.6442 .1034 -.2813 .0264 Product terms key: Int 1 : ULS Х LS Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0291 18.5096 1.0000 97.0000 .0000 _____ Focal predict: ULS (X) Mod var: LS (W) Conditional effects of the focal predictor at values of the moderator(s): LS Effect LLCI se ULCI t р 3.0000 -1.2529 .0877 -14.2845 .0000 -1.4270 -1.0788 3.5000 -1.0425 .0507 -20.5429 .0000 -1.1432 -.9417 4.0000 -.8320 .0474 -17.5683 .0000. -.9260 -.7380 ***** ANALYSIS NOTES AND ERRORS *****

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Kun WATKIA procedure.
***************** PROCESS Procedure for SPSS Version 4.2 ***********************************
Written by Andrew F. Hayes, Ph.D. www.afhayes.com
Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1
Y: EPM
X: ULS
W: PT
Covariates:
CV
Sample
Size: 102

OUTCOME VARIABLE:
EPM
Model Summary
R R-sq MSE F df1 df2 p
.9318 .8683 .1371 159.8411 4.0000 97.0000 .0000
Model
coeff se t p LLCI ULCI
constant 3.0651 .5983 5.1228 .0000 1.8776 4.2525
ULS7565 .2206 -3.4289 .0009 -1.19443186
PT .3588 .1580 2.2701 .0254 .0451 .6725
Int_1 .0954 .0588 1.6230 .10780213 .2122
CV .0943 .0723 1.3040 .19530492 .2379
Product terms key:
Int_1 : ULS x PT

Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0036 2.6340 1.0000 97.0000 .1078 ***** ANALYSIS NOTES AND **ERRORS** ***** Level of confidence for all confidence intervals in output: 95.0000 ----- END MATRIX -----Run MATRIX procedure: Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 Model: 1 Y: EPM X: ULS W: CB Covariates: CVSample Size: 102 **OUTCOME VARIABLE:** EPM Model Summary R MSE F df1 R-sq df2 р .9488 .9001 .1040 218.5576 4.0000 97.0000 .0000 Model coeff LLCI ULCI se t р 2.3431 .6905 3.3933 .0010 .9726 3.7135 constant

ULS	6481	2218	-2.9225	0043	-1 0882	2080		
CB			3.3937					
Int 1	.0360		.5944					
CV	.0812	.0616			0411			
	terms key:		1.5100	.1700	.0411	.2055		
Int 1	-		CB					
—	of highest of			interactio	on(s).			
	-	F df		p	JII(5):			
X*W	C	.0004		533	1.00	00	97.0000	.5536
		0004		555	1.00	00	71.0000	.5550
	********			NALYSI	S N	IOTES	AND	ERRORS
Level of	f confidenc	e for all	confidence	e intervals	s in output	:		
95.000	0							
El	ND MATR	IX						
Run MA	ATRIX pro	cedure:						
*****	******	*** PROC	CESS Proc	edure for	SPSS Ver	sion 4.2 *	*******	****
W	/ritten by A	Andrew F.	Hayes, Pl	n.D. v	vww.afhay	ves.com		
Docu	mentation	available	in Hayes	(2022). w	ww.guilfo	ord.com/p	/hayes3	
*****	******	******	*******	******	*******	******	*****	****
Model:	1							
Y: EF	ΡM							
X: U	LS							
W: R	R							
Covaria	tes:							
CV								
Sample								
Size: 1	02							
*****	******	******	******	******	*******	******	*****	****
OUTCO	OME VARI	ABLE:						
EPM								

Model Summary

R R-sq MSE F df1 df2	р
.9605 .9226 .0806 288.8736 4.0000 97	.0000 .0000
Model	
coeff se t p LLCI ULC	CI
constant 1.8087 .3922 4.6113 .0000 1.03	02 2.5872
ULS2434 .1219 -1.9969 .0486485	20015
RR .6614 .0990 6.6824 .0000 .4650	.8579
Int_10178 .02976000 .54990767	.0411
CV .0672 .0555 1.2107 .22900429	.1773
Product terms key:	
Int_1 : ULS x RR	
Test(s) of highest order unconditional interaction(s):	
R2-chng F df1 df2 p	
X*W .0003 .3600 1.0000 97.0000 .5499	
***** ANALYSIS	NOTES AND ERRORS

Level of confidence for all confidence intervals in outp	put:
Level of confidence for all confidence intervals in outp 95.0000	out:
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX	out:
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure:	
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 *************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************
Level of confidence for all confidence intervals in outp 95.0000 END MATRIX Run MATRIX procedure: ************************************	Version 4.2 ***********************************

CV Sample Size: 102 ****** **OUTCOME VARIABLE:** EPM Model Summary R MSE df1 R-sq F df2 р .9104 .8289 .1781 117.4720 4.0000 97.0000 .0000 Model coeff LLCI ULCI se t р 8.8625 .9210 9.6227 .0000 7.0345 10.6904 constant ULS -2.1228 .3190 -6.6544 .0000 -2.7559 -1.4896 LS -.9805 .2594 -3.7790 .0003 -1.4954 -.4655 Int 1 .3591 .0837 4.2887 .0000 .1929 .5253 CV .1408 .0664 2.1211 .0365 .0091 .2725 Product terms key: Int 1 : ULS LS Х Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0324 18.3927 1.0000 97.0000 .0000 _____ Focal predict: ULS (X) Mod var: LS (W) Conditional effects of the focal predictor at values of the moderator(s): LS Effect se t р LLCI ULCI 3.0000 -1.0454 .0751 -13.9245 .0000 -1.1944 -.8964 3.5000 -.8658 .0434 -19.9338 .0000 -.9520 -.7796 4.0000 -.6862 .0405 -16.9297 .0000 -.7667 -.6058

Level of confidence for all confidence intervals in output:

95.000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	ЕРМ		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
2	LS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
3	RR		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
4	ULS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
5	СВ		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).

a. Dependent Variable: ELS

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.953 ^a	.907	.906	.32480
2	.961 ^b	.924	.923	.29478
3	.966°	.933	.931	.27990
4	.969 ^d	.938	.936	.26921
5	.971 ^e	.943	.940	.26080

a. Predictors: (Constant), EPM

b. Predictors: (Constant), EPM, LS

c. Predictors: (Constant), EPM, LS, RR

d. Predictors: (Constant), EPM, LS, RR, ULS

e. Predictors: (Constant), EPM, LS, RR, ULS, CB

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	103.325	1	103.325	979.404	<.001 ^b
	Residual	10.550	100	.105		
	Total	113.875	101			
2	Regression	105.272	2	52.636	605.745	<.001 °
	Residual	8.603	99	.087		
	Total	113.875	101			
3	Regression	106.197	3	35.399	451.856	<.001 ^d
	Residual	7.677	98	.078		
	Total	113.875	101			
4	Regression	106.845	4	26.711	368.558	<.001 ^e
	Residual	7.030	97	.072		
	Total	113.875	101			
5	Regression	107.345	5	21.469	315.640	<.001 ^f
	Residual	6.530	96	.068		
	Total	113.875	101			

a. Dependent Variable: ELS

b. Predictors: (Constant), EPM

c. Predictors: (Constant), EPM, LS

d. Predictors: (Constant), EPM, LS, RR

e. Predictors: (Constant), EPM, LS, RR, ULS

f. Predictors: (Constant), EPM, LS, RR, ULS, CB

Excluded Variables^a

					Partial	Collinearity Statistics
Model		Beta In	t	Sig.	Correlation	Tolerance
1	EAM	.257 ^b	2.408	.018	.235	.077
	PT	.124 ^b	1.856	.066	.183	.202
	СВ	.134 ^b	2.492	.014	.243	.303
	RR	.343 ^b	4.272	<.001	.395	.123
	LS	.131 ^b	4.734	<.001	.430	.990
	CV	.005 ^b	.151	.880	.015	.998
	ULS	160 ^b	-2.445	.016	239	.205
2	EAM	.185°	1.864	.065	.185	.075
	PT	.082°	1.325	.188	.133	.198
	СВ	.127°	2.609	.011	.255	.303
	RR	.266°	3.436	<.001	.328	.115
	CV	035°	-1.213	.228	122	.919
	ULS	162°	-2.752	.007	268	.205
3	EAM	.148 ^d	1.545	.126	.155	.074
	PT	.057 ^d	.955	.342	.097	.194
	СВ	.076 ^d	1.472	.144	.148	.258
	CV	008 ^d	267	.790	027	.839
	ULS	166 ^d	-2.989	.004	290	.205
4	EAM	.069 ^e	.708	.481	.072	.067
	PT	.018 ^e	.305	.761	.031	.184
	СВ	.138 ^e	2.712	.008	.267	.231
	CV	.004 ^e	.134	.894	.014	.823
5	EAM	.039 ^f	.404	.687	.041	.066
	PT	.022 ^f	.380	.705	.039	.184
	CV	.002 ^f	.077	.939	.008	.822

a. Dependent Variable: ELS

b. Predictors in the Model: (Constant), EPM

c. Predictors in the Model: (Constant), EPM, LS

d. Predictors in the Model: (Constant), EPM, LS, RR

e. Predictors in the Model: (Constant), EPM, LS, RR, ULS

f. Predictors in the Model: (Constant), EPM, LS, RR, ULS, CB

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	215	.122		-1.752	.083
	EPM	1.011	.032	.953	31.295	<.001
2	(Constant)	-1.386	.271		-5.109	<.001
	EPM	.997	.029	.939	33.830	<.001
	LS	.340	.072	.131	4.734	<.001
3	(Constant)	-1.186	.264		-4.489	<.001
	EPM	.735	.081	.693	9.053	<.001
	LS	.279	.070	.108	3.962	<.001
	RR	.269	.078	.266	3.436	<.001
4	(Constant)	233	.408		573	.568
	EPM	.573	.095	.540	6.031	<.001
	LS	.280	.068	.108	4.126	<.001
	RR	.273	.075	.270	3.631	<.001
	ULS	151	.051	166	-2.989	.004
5	(Constant)	489	.406		-1.206	.231
	EPM	.487	.097	.459	5.005	<.001
	LS	.293	.066	.113	4.457	<.001
	RR	.188	.079	.186	2.364	.020
	ULS	196	.052	216	-3.796	<.001
	СВ	.276	.102	.138	2.712	.008

a. Dependent Variable: ELS

Regression

	Variables Entered/Removed ^a						
Model	Variables Entered	Variables Removed	Method				
1	EAM		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).				
2	ELS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).				
3	СВ		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).				
4	LS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).				
a. De	pendent Variable:	ULS					

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.894 ^a	.799	.797	.52756
2	.903 ^b	.816	.812	.50714
3	.917°	.841	.836	.47394
4	.923 ^d	.851	.845	.46069

a. Predictors: (Constant), EAM

b. Predictors: (Constant), EAM, ELS

c. Predictors: (Constant), EAM, ELS, CB

d. Predictors: (Constant), EAM, ELS, CB, LS

ANOVAª								
Model		Sum of Squares	df	Mean Square	F	Sig.		
1	Regression	110.556	1	110.556	397.231	<.001 ^b		
	Residual	27.832	100	.278				
	Total	138.388	101					
2	Regression	112.925	2	56.463	219.533	<.001°		
	Residual	25.462	99	.257				
	Total	138.388	101					
3	Regression	116.375	3	38.792	172.698	<.001 ^d		
	Residual	22.013	98	.225				
	Total	138.388	101					
4	Regression	117.801	4	29.450	138.765	<.001 ^e		
	Residual	20.586	97	.212				
	Total	138.388	101					
a. De	pendent Variable	e: ULS						
b. Pre	edictors: (Consta	int), EAM						
c. Pre	edictors: (Consta	nt), EAM, ELS						
d. Pre	edictors: (Consta	int), EAM, ELS, CB						

e. Predictors: (Constant), EAM, ELS, CB, LS

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	5.464	.157		34.701	<.001
	EAM	845	.042	894	-19.931	<.001
2	(Constant)	5.738	.176		32.543	<.001
	EAM	519	.115	549	-4.521	<.001
	ELS	406	.134	369	-3.035	.003
3	(Constant)	4.456	.366		12.162	<.001
	EAM	584	.109	618	-5.377	<.001
	ELS	604	.135	548	-4.478	<.001
	СВ	.641	.164	.291	3.919	<.001
4	(Constant)	3.347	.556		6.016	<.001
	EAM	534	.107	565	-4.976	<.001
	ELS	710	.137	644	-5.168	<.001
	СВ	.699	.161	.317	4.353	<.001
	LS	.306	.118	.107	2.593	.011

a. Dependent Variable: ULS

Excluded Variables^a

Model		Beta In	t	Sig.	Partial Correlation	Collinearity Statistics Tolerance
1	EPM	425 ^b	-2.720	.008	264	.077
	PT	174 ^b	-1.641	.104	163	.176
	СВ	.167 ^b	2.215	.029	.217	.342
	RR	085 ^b	764	.447	077	.163
	LS	.041 ^b	.914	.363	.091	.980
	CV	072 ^b	-1.600	.113	159	.965
	ELS	369 ^b	-3.035	.003	292	.126
2	EPM	238°	-1.284	.202	129	.054
	PT	121°	-1.158	.250	116	.170
	СВ	.291°	3.919	<.001	.368	.294
	RR	.134°	1.050	.296	.105	.113
	LS	.082°	1.844	.068	.183	.911
	CV	025°	515	.608	052	.820
3	EPM	369 ^d	-2.130	.036	211	.052
	PT	094 ^d	960	.339	097	.169
	RR	035 ^d	272	.786	028	.099
	LS	.107 ^d	2.593	.011	.255	.893
	CV	026 ^d	590	.557	060	.820
4	EPM	251 ^e	-1.385	.169	140	.046
	PT	097 ^e	-1.019	.311	103	.169
	RR	045 ^e	360	.719	037	.099
	CV	056 ^e	-1.260	.211	128	.775

a. Dependent Variable: ULS

b. Predictors in the Model: (Constant), EAM

c. Predictors in the Model: (Constant), EAM, ELS

d. Predictors in the Model: (Constant), EAM, ELS, CB

e. Predictors in the Model: (Constant), EAM, ELS, CB, LS

🔶 Regression

	Variables Er	ntered/Remov	/ed ^a			
Model	Variables Entered	Variables Removed	Method			
1	ЕРМ		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).			
2	cv		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).			
3	ΡΤ		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).			
4	LS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).			
5	ULS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).			
a. Dependent Variable: EAM						

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate			
1	.961 ^a	.923	.922	.34601			
2	.971 ^b	.943	.942	.29874			
3	.978°	.957	.955	.26163			
4	.981 ^d	.962	.960	.24631			
5	.982 ^e	.964	.962	.24229			
a. Predictors: (Constant), EPM							

b. Predictors: (Constant), EPM, CV

c. Predictors: (Constant), EPM, CV, PT

d. Predictors: (Constant), EPM, CV, PT, LS

e. Predictors: (Constant), EPM, CV, PT, LS, ULS

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	142.860	1	142.860	1193.265	<.001 ^b
	Residual	11.972	100	.120		
	Total	154.832	101			
2	Regression	145.997	2	72.998	817.947	<.001°
	Residual	8.835	99	.089		
	Total	154.832	101			
3	Regression	148.124	3	49.375	721.304	<.001 ^d
	Residual	6.708	98	.068		
	Total	154.832	101			
4	Regression	148.947	4	37.237	613.770	<.001 ^e
	Residual	5.885	97	.061		
	Total	154.832	101			
5	Regression	149.196	5	29.839	508.283	<.001 ^f
	Residual	5.636	96	.059		
	Total	154.832	101			

a. Dependent Variable: EAM

b. Predictors: (Constant), EPM

c. Predictors: (Constant), EPM, CV

d. Predictors: (Constant), EPM, CV, PT

e. Predictors: (Constant), EPM, CV, PT, LS

f. Predictors: (Constant), EPM, CV, PT, LS, ULS

Coefficients^a

		Unstandardized Coefficients				
Model		B	Std. Error	Coefficients Beta	t	Siq.
1	(Constant)	846	.130		-6.484	<.001
	EPM	1.189	.034	.961	34.544	<.001
2	(Constant)	069	.173		397	.692
-	EPM	1.181	.030	.954	39.687	<.001
	CV	253	.043	142	-5.929	<.001
3	(Constant)	449	.166		-2.704	.008
	EPM	.892	.058	.721	15.378	<.001
	CV	262	.037	148	-7.015	<.001
	PT	.383	.069	.261	5.574	<.001
4	(Constant)	-1.099	.236		-4.662	<.001
	EPM	.908	.055	.733	16.568	<.001
	CV	300	.037	169	-8.180	<.001
	PT	.348	.065	.237	5.327	<.001
	LS	.233	.063	.077	3.684	<.001
5	(Constant)	485	.378		-1.284	.202
	EPM	.830	.066	.671	12.644	<.001
	CV	290	.036	163	-7.978	<.001
	PT	.317	.066	.216	4.795	<.001
	LS	.233	.062	.077	3.756	<.001
	ULS	097	.047	092	-2.060	.042

a. Dependent Variable: EAM

Excluded Variables^a

					Partial	Collinearity Statistics
Model		Beta In	t	Sig.	Correlation	Tolerance
1	PT	.246 ^b	4.316	<.001	.398	.202
	СВ	.030 ^b	.597	.552	.060	.303
	RR	.124 ^b	1.578	.118	.157	.123
	LS	.046 ^b	1.653	.101	.164	.990
	CV	142 ^b	-5.929	<.001	512	.998
	ELS	.215 ^b	2.408	.018	.235	.093
	ULS	183 ^b	-3.104	.002	298	.205
2	PT	.261 °	5.574	<.001	.491	.202
	СВ	.019°	.427	.671	.043	.302
	RR	.043°	.612	.542	.062	.117
	LS	.093°	3.979	<.001	.373	.912
	ELS	.222°	2.920	.004	.283	.093
	ULS	146°	-2.837	.006	276	.202
3	СВ	.026 ^d	.669	.505	.068	.302
	RR	017 ^d	274	.785	028	.114
	LS	.077 ^d	3.684	<.001	.350	.893
	ELS	.157 ^d	2.279	.025	.225	.090
	ULS	091 ^d	-1.915	.059	191	.191
4	СВ	.019 ^e	.528	.599	.054	.301
	RR	094 ^e	-1.525	.131	154	.103
	ELS	.064 ^e	.876	.383	.089	.073
	ULS	092 ^e	-2.060	.042	206	.191
5	СВ	.047 ^f	1.256	.212	.128	.271
	RR	082 ^f	-1.356	.178	138	.102
	ELS	.031 ^f	.420	.676	.043	.069

a. Dependent Variable: EAM

b. Predictors in the Model: (Constant), EPM

c. Predictors in the Model: (Constant), EPM, CV

d. Predictors in the Model: (Constant), EPM, CV, PT

e. Predictors in the Model: (Constant), EPM, CV, PT, LS

f. Predictors in the Model: (Constant), EPM, CV, PT, LS, ULS

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	.939	.083		11.261	<.001
	EAM	.776	.022	.961	34.544	<.001
2	(Constant)	.664	.081		8.155	<.001
	EAM	.449	.053	.556	8.470	<.001
	ELS	.408	.062	.433	6.596	<.001
3	(Constant)	.293	.125		2.346	.021
	EAM	.536	.055	.664	9.758	<.001
	ELS	.316	.063	.336	5.017	<.001
	CV	.130	.035	.091	3.759	<.001
4	(Constant)	1.047	.182		5.758	<.001
	EAM	.513	.049	.636	10.482	<.001
	ELS	.365	.057	.388	6.442	<.001
	CV	.169	.032	.118	5.335	<.001
	LS	267	.051	110	-5.232	<.001
5	(Constant)	.905	.170		5.327	<.001
	EAM	.459	.047	.568	9.853	<.001
	ELS	.219	.062	.233	3.551	<.001
	CV	.180	.029	.126	6.200	<.001
	LS	267	.047	110	-5.714	<.001
	RR	.223	.051	.234	4.406	<.001

a. Dependent Variable: EPM

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.961 ^a	.923	.922	.27944
2	.973 ^b	.946	.945	.23409
3	.976°	.953	.952	.21996
4	.982 ^d	.963	.962	.19525
5	.985 ^e	.970	.968	.17900

a. Predictors: (Constant), EAM

b. Predictors: (Constant), EAM, ELS

c. Predictors: (Constant), EAM, ELS, CV

d. Predictors: (Constant), EAM, ELS, CV, LS

e. Predictors: (Constant), EAM, ELS, CV, LS, RR

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	93.181	1	93.181	1193.265	<.001 ^b
	Residual	7.809	100	.078		
	Total	100.990	101			
2	Regression	95.565	2	47.783	871.968	<.001°
	Residual	5.425	99	.055		
	Total	100.990	101			
3	Regression	96.249	3	32.083	663.119	<.001 ^d
	Residual	4.741	98	.048		
	Total	100.990	101			
4	Regression	97.292	4	24.323	638.002	<.001 ^e
	Residual	3.698	97	.038		
	Total	100.990	101			
5	Regression	97.914	5	19.583	611.169	<.001 ^f
	Residual	3.076	96	.032		
	Total	100.990	101			

a. Dependent Variable: EPM

b. Predictors: (Constant), EAM

c. Predictors: (Constant), EAM, ELS

d. Predictors: (Constant), EAM, ELS, CV

e. Predictors: (Constant), EAM, ELS, CV, LS

f. Predictors: (Constant), EAM, ELS, CV, LS, RR

Regression

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	EAM		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
2	ELS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
3	CV		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
4	LS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
5	RR		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).

a. Dependent Variable: EPM

Excluded Variables^a

					Partial	Collinearity Statistics
Model		Beta In	t	Sig.	Correlation	Tolerance
1	PT	.121 ^b	1.846	.068	.182	.176
	СВ	.163 ^b	3.632	<.001	.343	.342
	RR	.355 ^b	5.979	<.001	.515	.163
	LS	036 ^b	-1.303	.195	130	.980
	CV	.138 ^b	5.544	<.001	.487	.965
	ELS	.433 ^b	6.596	<.001	.553	.126
	ULS	164 ^b	-2.720	.008	264	.201
2	PT	.056°	.985	.327	.099	.170
	СВ	.075°	1.772	.080	.176	.294
	RR	.209°	3.146	.002	.303	.113
	LS	084°	-3.627	<.001	344	.911
	CV	.091°	3.759	<.001	.355	.820
	ULS	069°	-1.284	.202	129	.184
3	PT	009 ^d	158	.875	016	.153
	СВ	.074 ^d	1.851	.067	.185	.294
	RR	.234 ^d	3.817	<.001	.361	.112
	LS	110 ^d	-5.232	<.001	469	.862
	ULS	060 ^d	-1.170	.245	118	.183
4	PT	024 ^e	477	.635	049	.152
	СВ	.047 ^e	1.316	.191	.133	.288
	RR	.234 ^e	4.406	<.001	.410	.112
	ULS	013 ^e	269	.788	027	.176
5	PT	053 ^f	-1.161	.249	118	.149
	СВ	006 ^f	159	.874	016	.251
	ULS	032 ^f	751	.455	077	.174

a. Dependent Variable: EPM

b. Predictors in the Model: (Constant), EAM

c. Predictors in the Model: (Constant), EAM, ELS

d. Predictors in the Model: (Constant), EAM, ELS, CV

e. Predictors in the Model: (Constant), EAM, ELS, CV, LS

f. Predictors in the Model: (Constant), EAM, ELS, CV, LS, RR

Regression

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	EAM		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
2	cv		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).

a. Dependent Variable: PT

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.908 ^a	.824	.822	.35554
2	.920 ^b	.847	.844	.33336
-				

a. Predictors: (Constant), EAM

b. Predictors: (Constant), EAM, CV

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	59.183	1	59.183	468.181	<.001 ^b
	Residual	12.641	100	.126		
	Total	71.824	101			
2	Regression	60.822	2	30.411	273.646	<.001 °
	Residual	11.002	99	.111		
	Total	71.824	101			

a. Dependent Variable: PT

b. Predictors: (Constant), EAM

c. Predictors: (Constant), EAM, CV

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.658	.106		15.622	<.001
	EAM	.618	.029	.908	21.637	<.001
2	(Constant)	1.040	.189		5.496	<.001
	EAM	.638	.027	.937	23.388	<.001
	CV	.186	.048	.154	3.840	<.001

a. Dependent Variable: PT

Excluded Variables^a

Model		Beta In	t	Sig.	Partial Correlation	Collinearity Statistics Tolerance
1	СВ	.003 ^b	.037	.971	.004	.342
	RR	.193 ^b	1.882	.063	.186	.163
	LS	.029 ^b	.688	.493	.069	.980
	CV	.154 ^b	3.840	<.001	.360	.965
	ELS	.217 ^b	1.855	.067	.183	.126
	ULS	152 ^b	-1.641	.104	163	.201
	EPM	.275 ^b	1.846	.068	.182	.077
2	СВ	038°	554	.581	056	.334
	RR	.143°	1.465	.146	.146	.160
	LS	020°	474	.637	048	.886
	ELS	.061°	.506	.614	.051	.107
	ULS	101°	-1.142	.256	115	.196
	EPM	.014°	.087	.931	.009	.059

a. Dependent Variable: PT

b. Predictors in the Model: (Constant), EAM

c. Predictors in the Model: (Constant), EAM, CV

Regression

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	RR		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
2	ELS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
3	ULS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
4	LS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).

a. Dependent Variable: CB

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.855 ^a	.731	.729	.27690
2	.861 ^b	.742	.737	.27263
3	.876°	.767	.759	.26064
4	.883 ^d	.780	.771	.25444

a. Predictors: (Constant), RR

b. Predictors: (Constant), RR, ELS

c. Predictors: (Constant), RR, ELS, ULS

d. Predictors: (Constant), RR, ELS, ULS, LS

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	20.861	1	20.861	272.073	<.001 ^b
	Residual	7.667	100	.077		
	Total	28.528	101			
2	Regression	21.170	2	10.585	142.405	<.001°
	Residual	7.359	99	.074		
	Total	28.528	101			
3	Regression	21.871	3	7.290	107.315	<.001 ^d
	Residual	6.657	98	.068		
	Total	28.528	101			
4	Regression	22.249	4	5.562	85.918	<.001 ^e
	Residual	6.280	97	.065		
	Total	28.528	101			

a. Dependent Variable: CB

b. Predictors: (Constant), RR

c. Predictors: (Constant), RR, ELS

d. Predictors: (Constant), RR, ELS, ULS

e. Predictors: (Constant), RR, ELS, ULS, LS

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.857	.099		18.729	<.001
	RR	.433	.026	.855	16.495	<.001
2	(Constant)	1.849	.098		18.926	<.001
	RR	.295	.072	.582	4.067	<.001
	ELS	.146	.072	.292	2.038	.044
3	(Constant)	.954	.294		3.246	.002
	RR	.305	.069	.602	4.395	<.001
	ELS	.284	.081	.567	3.512	<.001
	ULS	.151	.047	.333	3.213	.002
4	(Constant)	1.316	.324		4.066	<.001
	RR	.292	.068	.578	4.306	<.001
	ELS	.336	.082	.672	4.109	<.001
	ULS	.179	.047	.394	3.780	<.001
	LS	158	.066	122	-2.416	.018

a. Dependent Variable: CB

Excluded Variables^a

Model		Beta In	t	Sig.	Partial Correlation	Collinearity Statistics Tolerance
1	LS	057 ^b	-1.078	.284	108	.967
	CV	.035 ^b	.678	.499	.068	.987
	ELS	.292 ^b	2.038	.044	.201	.127
	ULS	.140 ^b	1.508	.135	.150	.308
	EAM	.177 ^b	1.380	.171	.137	.163
	EPM	.277 ^b	1.895	.061	.187	.123
	PT	.000 ^b	.003	.997	.000	.257
2	LS	076°	-1.447	.151	145	.942
	CV	.016°	.304	.762	.031	.950
	ULS	.333°	3.213	.002	.309	.222
	EAM	.048°	.314	.754	.032	.112
	EPM	.151°	.810	.420	.082	.075
	PT	094°	859	.392	086	.218
3	LS	122 ^d	-2.416	.018	238	.886
	CV	004 ^d	083	.934	008	.935
	EAM	.299 ^d	1.886	.062	.188	.092
	EPM	.424 ^d	2.260	.026	.224	.065
	PT	.009 ^d	.080	.937	.008	.198
4	CV	.029 ^e	.559	.577	.057	.872
	EAM	.267 ^e	1.711	.090	.172	.092
	EPM	.308°	1.566	.121	.158	.058
	PT	.011 ^e	.100	.921	.010	.198

a. Dependent Variable: CB

b. Predictors in the Model: (Constant), RR

c. Predictors in the Model: (Constant), RR, ELS

d. Predictors in the Model: (Constant), RR, ELS, ULS

e. Predictors in the Model: (Constant), RR, ELS, ULS, LS

Regression

Variables Variables Entered Removed Method Model 1 EPM Stepwise (Criteria: Probability-of-F-to-enter <= . 050, Probability-of-F-to-remove >= .100). Stepwise (Criteria: Probability-of-F-to-enter <= . 2 ELS 050, Probability-of-F-to-remove >= .100). 3 Stepwise СВ (Criteria: Probability-of-F-to-enter <= . 050, Probability-of-F-to-remove >= .100). 4 CV Stepwise (Criteria: Probability-of-F-to-enter <= . 050, Probability-of-F-to-remove >= .100). 5 LS Stepwise (Criteria: Probability-of-F-to-enter <= . 050, Probability-of-F-to-remove >= .100).

Variables Entered/Removed^a

a. Dependent Variable: RR

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.937ª	.877	.876	.36964
2	.947 ^b	.897	.894	.34136
3	.952°	.907	.904	.32533
4	.955 ^d	.912	.908	.31859
5	.957 ^e	.916	.911	.31269

a. Predictors: (Constant), EPM

b. Predictors: (Constant), EPM, ELS

c. Predictors: (Constant), EPM, ELS, CB

d. Predictors: (Constant), EPM, ELS, CB, CV

e. Predictors: (Constant), EPM, ELS, CB, CV, LS

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	97.800	1	97.800	715.796	<.001 ^b
	Residual	13.663	100	.137		
	Total	111.463	101			
2	Regression	99.927	2	49.964	428.777	<.001°
	Residual	11.536	99	.117		
	Total	111.463	101			
3	Regression	101.091	3	33.697	318.371	<.001 ^d
	Residual	10.372	98	.106		
	Total	111.463	101			
4	Regression	101.618	4	25.404	250.295	<.001 ^e
	Residual	9.845	97	.101		
	Total	111.463	101			
5	Regression	102.077	5	20.415	208.794	<.001 ^f
	Residual	9.387	96	.098		
	Total	111.463	101			

a. Dependent Variable: RR

b. Predictors: (Constant), EPM

c. Predictors: (Constant), EPM, ELS

d. Predictors: (Constant), EPM, ELS, CB

e. Predictors: (Constant), EPM, ELS, CB, CV

f. Predictors: (Constant), EPM, ELS, CB, CV, LS

Excluded Variables^a

Madal		Beta In	t	Siq.	Partial Correlation	Collinearity Statistics Tolerance
Model 1	LS	.088 ^b	2.583	.011	.251	.990
'	CV	072 ^b	-2.081	.011	205	.998
	ELS	072 .454 ^b	4.272	<.001	.395	.998
		.454 .016 ^b				
	ULS		.209	.835	.021	.205
	EAM	.197 ^b	1.578	.118	.157	.077
	PT	.126 ^b	1.625	.107	.161	.202
	СВ	.241 ^b	4.074	<.001	.379	.303
2	LS	.035°	.980	.330	.098	.807
	CV	074°	-2.333	.022	229	.998
	ULS	.094°	1.288	.201	.129	.194
	EAM	.085°	.710	.480	.072	.073
	PT	.072°	.978	.330	.098	.195
	СВ	.191°	3.316	.001	.318	.285
3	LS	.045 ^d	1.319	.190	.133	.801
	CV	069 ^d	-2.279	.025	225	.995
	ULS	.005 ^d	.072	.943	.007	.165
	EAM	.084 ^d	.735	.464	.074	.073
	PT	.091 ^d	1.311	.193	.132	.194
4	LS	.075 ^e	2.166	.033	.216	.729
	ULS	.034 ^e	.448	.655	.046	.160
	EAM	071 ^e	538	.592	055	.052
	PT	.098 ^e	1.432	.155	.145	.194
5	ULS	.013 ^f	.175	.861	.018	.158
	EAM	165 ^f	-1.226	.223	125	.048
	PT	.088 ^f	1.315	.192	.134	.193

a. Dependent Variable: RR

b. Predictors in the Model: (Constant), EPM

c. Predictors in the Model: (Constant), EPM, ELS

d. Predictors in the Model: (Constant), EPM, ELS, CB

e. Predictors in the Model: (Constant), EPM, ELS, CB, CV

f. Predictors in the Model: (Constant), EPM, ELS, CB, CV, LS

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	.034	.139		.242	.809
	EPM	.984	.037	.937	26.754	<.001
2	(Constant)	.130	.131		.995	.322
	EPM	.530	.112	.504	4.748	<.001
	ELS	.449	.105	.454	4.272	<.001
3	(Constant)	571	.245		-2.326	.022
	EPM	.446	.109	.425	4.081	<.001
	ELS	.366	.103	.370	3.543	<.001
	СВ	.378	.114	.191	3.316	.001
4	(Constant)	227	.284		801	.425
	EPM	.442	.107	.421	4.129	<.001
	ELS	.372	.101	.376	3.678	<.001
	СВ	.366	.112	.185	3.268	.002
	CV	104	.046	069	-2.279	.025
5	(Constant)	851	.400		-2.124	.036
	EPM	.534	.113	.508	4.712	<.001
	ELS	.265	.111	.268	2.387	.019
	СВ	.383	.110	.194	3.479	<.001
	CV	134	.047	089	-2.866	.005
	LS	.192	.089	.075	2.166	.033

a. Dependent Variable: RR

Regression

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	LS		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
2	EAM		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
3	EPM		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
4	PT		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).
5	RR		Stepwise (Criteria: Probability-of- F-to-enter <= . 050, Probability-of- F-to-remove >= .100).

a. Dependent Variable: CV

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.274 ^a	.075	.066	.67466
2	.357 ^b	.127	.110	.65864
3	.632°	.400	.381	.54899
4	.675 ^d	.456	.434	.52535
5	.717 ^e	.513	.488	.49943

a. Predictors: (Constant), LS

b. Predictors: (Constant), LS, EAM

c. Predictors: (Constant), LS, EAM, EPM

d. Predictors: (Constant), LS, EAM, EPM, PT

e. Predictors: (Constant), LS, EAM, EPM, PT, RR

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	3.699	1	3.699	8.126	.005 ^b
	Residual	45.517	100	.455		
	Total	49.216	101			
2	Regression	6.269	2	3.134	7.226	.001 °
	Residual	42.947	99	.434		
	Total	49.216	101			
3	Regression	19.679	3	6.560	21.765	<.001 ^d
	Residual	29.537	98	.301		
	Total	49.216	101			
4	Regression	22.445	4	5.611	20.331	<.001 ^e
	Residual	26.771	97	.276		
	Total	49.216	101			
5	Regression	25.270	5	5.054	20.262	<.001 ^f
	Residual	23.945	96	.249		
	Total	49.216	101			

a. Dependent Variable: CV

b. Predictors: (Constant), LS

c. Predictors: (Constant), LS, EAM

d. Predictors: (Constant), LS, EAM, EPM

e. Predictors: (Constant), LS, EAM, EPM, PT

f. Predictors: (Constant), LS, EAM, EPM, PT, RR

Excluded Variables^a

Model		Beta In	t	Sig.	Partial Correlation	Collinearity Statistics Tolerance
1	ELS	108 ^b	-1.090	.278	109	.949
	ULS	.122 ^b	1.268	.208	.126	.993
	EAM	231 ^b	-2.434	.017	238	.980
	EPM	075 ^b	777	.439	078	.990
	PT	066 ^b	680	.498	068	.975
	СВ	092 ^b	955	.342	096	.990
	RR	171 ^b	-1.768	.080	175	.967
2	ELS	.908°	3.493	<.001	.333	.117
	ULS	413°	-1.994	.049	198	.199
	EPM	1.893°	6.670	<.001	.559	.076
	PT	.797°	3.784	<.001	.357	.175
	CB	.271°	1.703	.092	.170	.342
	RR	.249°	1.062	.291	.107	.160
3	ELS	045 ^d	156	.876	016	.073
	ULS	123 ^d	677	.500	069	.186
	PT	.577 ^d	3.165	.002	.306	.169
	СВ	040 ^d	277	.782	028	.302
	RR	646 ^d	-2.879	.005	281	.113
4	ELS	106 ^e	379	.706	039	.073
	ULS	054 ^e	307	.759	031	.183
	СВ	011 ^e	082	.935	008	.300
	RR	715 ^e	-3.366	.001	325	.112
5	ELS	.187 ^f	.671	.504	.069	.066
	ULS	014 ^f	082	.935	008	.182
	СВ	.187 ^f	1.332	.186	.135	.255

a. Dependent Variable: CV

b. Predictors in the Model: (Constant), LS

c. Predictors in the Model: (Constant), LS, EAM

d. Predictors in the Model: (Constant), LS, EAM, EPM

e. Predictors in the Model: (Constant), LS, EAM, EPM, PT

f. Predictors in the Model: (Constant), LS, EAM, EPM, PT, RR

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.279	.592		2.160	.033
	LS	.466	.164	.274	2.851	.005
2	(Constant)	1.534	.588		2.611	.010
	LS	.522	.161	.307	3.236	.002
	EAM	130	.053	231	-2.434	.017
3	(Constant)	110	.548		201	.841
	LS	.639	.136	.376	4.716	<.001
	EAM	-1.161	.161	-2.059	-7.218	<.001
	EPM	1.322	.198	1.893	6.670	<.001
4	(Constant)	657	.552		-1.189	.238
	LS	.600	.130	.353	4.606	<.001
	EAM	-1.363	.167	-2.417	-8.180	<.001
	EPM	1.203	.193	1.724	6.226	<.001
	PT	.478	.151	.577	3.165	.002
5	(Constant)	981	.534		-1.838	.069
	LS	.696	.127	.409	5.474	<.001
	EAM	-1.321	.159	-2.343	-8.315	<.001
	EPM	1.584	.216	2.270	7.342	<.001
	PT	.521	.144	.630	3.619	<.001
	RR	475	.141	715	-3.366	.001

a. Dependent Variable: CV

🔚 Multivariate		×
I intend to stay I consistently m My leader's app Are you as a pe	Dependent Variables:	Model Co <u>n</u> trasts Plo <u>t</u> s
Can you effectiv What is your ag What is your ge What is your hi How long have How long have What is the siz What is the siz Multiple for the siz of the	Eixed Factor(s):	Post <u>H</u> oc <u>E</u> M Means <u>Save</u> <u>Options</u> <u>Bootstrap</u>
OK <u>P</u> aste	Reset Cancel Help]

Between-Subjects Factors

		N
ELS	1.00	2
	1.80	1
	2.00	2
	2.20	10
	2.40	11
	2.60	3
	2.80	6
	3.00	2
	3.20	9
	3.40	3
	3.60	15
	3.80	3
	4.00	9
	4.20	2
	4.80	1
	5.00	23
ULS	1.00	22
	1.33	1
	1.67	1
	2.00	23
	2.33	17
	2.67	5
	3.00	1
	3.33	6
	3.67	3
	4.00	15
	4.33	3
	4.67	2
	5.00	3

Effect		Value	F	Hypothesis df	Error df	Sig.
Intercept	Pillai's Trace	.985	709.303 ^b	6.000	64.000	<.001
	Wilks' Lambda	.015	709.303 ^b	6.000	64.000	<.001
	Hotelling's Trace	66.497	709.303 ^b	6.000	64.000	<.001
	Roy's Largest Root	66.497	709.303 ^b	6.000	64.000	<.001
CV	Pillai's Trace	.494	10.402 ^b	6.000	64.000	<.001
	Wilks' Lambda	.506	10.402 ^b	6.000	64.000	<.001
	Hotelling's Trace	.975	10.402 ^b	6.000	64.000	<.001
	Roy's Largest Root	.975	10.402 ^b	6.000	64.000	<.001
ELS	Pillai's Trace	3.134	5.805	78.000	414.000	<.001
	Wilks' Lambda	.001	11.495	78.000	358.981	<.001
	Hotelling's Trace	30.962	24.743	78.000	374.000	<.001
	Roy's Largest Root	21.347	113.306°	13.000	69.000	<.001
ULS	Pillai's Trace	3.038	7.079	60.000	414.000	<.001
	Wilks' Lambda	.003	12.070	60.000	340.371	<.001
	Hotelling's Trace	20.591	21.391	60.000	374.000	<.001
	Roy's Largest Root	15.063	103.934°	10.000	69.000	<.001
ELS * ULS	Pillai's Trace	1.524	3.915	36.000	414.000	<.001
	Wilks' Lambda	.094	5.613	36.000	283.805	<.001
	Hotelling's Trace	4.324	7.487	36.000	374.000	<.001
	Roy's Largest Root	3.128	35.973°	6.000	69.000	<.001

a. Design: Intercept + CV + ELS + ULS + ELS * ULS

b. Exact statistic

c. The statistic is an upper bound on F that yields a lower bound on the significance level.

Source	Dependent Variable	Type III Sum of Squares	df	Mean Square	F	Sig.
Corrected Model	EAM	153.225ª	32	4.788	205.627	<.001
Confected Model	EPM	100.358 ^b	32	3.136	342.497	<.001
	PT	68.424°	32	2.138	43.398	<.001
	СВ	25.371 ^d	32	.793	17.326	<.001
	RR	108.302 ^e	32	3.384	73.870	<.001
	LS	13.619 ^f	32	.426	8.635	<.001
Intercept	EAM	11.960	1	11.960	513.586	<.001
	EPM	15.284	1	15.284	1669.121	<.001
	PT	14.797	1	14.797	300.311	<.001
	CB	17.317	1	17.317	378.423	<.001
	RR	28.266	1	28.266	616.956	<.001
	LS	18.614	1	18.614	377.681	<.001
CV	EAM	.223	1	.223	9.558	.003
	EPM	.134	1	.134	14.590	<.001
	PT	.719	1	.719	14.593	<.001
	CB	.050	1	.050	1.092	.300
	RR	1.143	1	1.143	24.953	<.001
	LS	.239	1	.239	4.852	.031
ELS	EAM	17.195	13	1.323	56.800	<.001
	EPM	8.893	13	.684	74.706	<.001
	PT	9.960	13	.766	15.551	<.001
	СВ	6.312	13	.486	10.610	<.001
	RR	14.360	13	1.105	24.110	<.001
	LS	5.122	13	.394	7.994	<.001
ULS	EAM	2.050	10	.205	8.804	<.001
	EPM	2.802	10	.280	30.601	<.001
	PT	3.840	10	.384	7.795	<.001
	СВ	1.919	10	.192	4.193	<.001
	RR	2.475	10	.247	5.401	<.001
	LS	3.735	10	.373	7.578	<.001
ELS * ULS	EAM	1.175	6	.196	8.408	<.001
	EPM	.523	6	.087	9.520	<.001
	PT	1.987	6	.331	6.721	<.001
	СВ	.157	6	.026	.571	.752
	RR	1.734	6	.289	6.308	<.001
	LS	.686	6	.114	2.318	.043
Error	EAM	1.607	69	.023		
	EPM	.632	69	.009		
	PT	3.400	69	.049		
	СВ	3.158	69	.046		
	RR	3.161	69	.046		
	LS	3.401	69	.049		
Total	EAM	1406.667	102			
	EPM	1465.000	102			
	PT	1563.000	102			
	СВ	1227.222	102			
	RR	1457.250	102			
	LS	1337.500	102			
Corrected Total	EAM	154.832	101			
	EPM	100.990	101			
	PT	71.824	101			
	СВ	28.528	101			
	RR	111.463	101			
	LS	17.020	101			

Tests of Between-Subjects Effects

LS 17 a. R Squared = .990 (Adjusted R Squared = .985) b. R Squared = .994 (Adjusted R Squared = .991) c. R Squared = .953 (Adjusted R Squared = .931) d. R Squared = .889 (Adjusted R Squared = .838) e. R Squared = .972 (Adjusted R Squared = .956) f. R Squared = .800 (Adjusted R Squared = .708)

		ANOVA				
		Sum of Squares	df	Mean Square	F	Sig.
l feel energized and	Between Groups	142.707	4	35.677	234.555	<.001
intrinsically motivated at work.	Within Groups	14.754	97	.152		
WOTK.	Total	157.461	101			
There is a cooperative,	Between Groups	134.401	4	33.600	217.130	<.001
supportive environment in	Within Groups	15.010	97	.155		
my team.	Total	149.412	101			
I am satisfied with my job	Between Groups	143.204	4	35.801	132.857	<.001
and workplace environment.	Within Groups	26.139	97	.269		
environment.	Total	169.343	101			
I consistently meet or	Between Groups	49.845	4	12.461	68.619	<.001
exceed my performance	Within Groups	17.615	97	.182		
goals.	Total	67.461	101			
My leader's approach	Between Groups	144.330	4	36.082	230.716	<.001
enhances my productivity	Within Groups	15.170	97	.156		
and efficiency.	Total	159.500	101			

Post Hoc Tests

	Multiple Comparisons
Bonferroni	

Records and a state of the	(I) TransformationalLeadershi	(J) TransformationalLeadershi	Mean	OH 5	C 1-	Lower Bound	ence Interval
Dependent Variable	p	p	Difference (I-J)	Std. Error	Sig.		
I feel energized and intrinsically motivated at	1.00	2.00	61538	.29623	.404	-1.4664	.23
work.		3.00	-1.40909	.28804	<.001	-2.2365	58
		4.00	-3.02564	.28276	<.001	-3.8379	-2.21
		5.00	-3.84615	.28619	<.001	-4.6683	-3.02
	2.00	1.00	.61538	.29623	.404	2356	1.46
		3.00	79371	.13643	<.001	-1.1856	40
		4.00	-2.41026	.12490	<.001	-2.7691	-2.05
		5.00	-3.23077	.13248	<.001	-3.6113	-2.85
	3.00	1.00	1.40909	.28804	<.001	.5817	2.23
		2.00	.79371	.13643	<.001	.4018	1.18
		4.00	-1.61655	.10399	<.001	-1.9153	-1.31
		5.00	-2.43706	.11298	<.001	-2.7616	-2.11
	4.00	1.00	3.02564	.28276	<.001	2.2134	3.83
		2.00	2.41026	.12490	<.001	2.0515	2.76
		3.00	1.61655	.10399	<.001	1.3178	1.91
		5.00	82051	.09874	<.001	-1.1042	53
	5.00	1.00	3.84615	.28619	<.001	3.0240	4.66
		2.00	3.23077	.13248	<.001	2.8502	3.61
		3.00	2.43706	.11298	<.001	2.1125	2.76
		4.00	.82051	.09874	<.001	.5369	1.10
There is a cooperative,	1.00	2.00	76923	.29879	.116	-1.6276	.08
supportive environment in	1.00	3.00	-1.40909	.29053	<.001	-2.2437	57
my team.							
		4.00	-3.00000	.28520	<.001	-3.8193	-2.18
		5.00	-3.84615	.28866	<.001	-4.6754	-3.01
	2.00	1.00	.76923	.29879	.116	0891	1.62
		3.00	63986	.13761	<.001	-1.0352	24
		4.00	-2.23077	.12598	<.001	-2.5927	-1.86
		5.00	-3.07692	.13362	<.001	-3.4608	-2.69
	3.00	1.00	1.40909	.29053	<.001	.5745	2.2
		2.00	.63986	.13761	<.001	.2445	1.0
		4.00	-1.59091	.10489	<.001	-1.8922	-1.2
		5.00	-2.43706	.11396	<.001	-2.7644	-2.1
			2.43700			2.7044	-2.1
	4 00	1.00	3 00000	.28520	<.001	2.1807	3.8
	4.00		2.23077				
		2.00		.12598	<.001	1.8689	2.5
		3.00	1.59091	.10489	<.001	1.2896	1.8
		5.00	84615	.09960	<.001	-1.1323	5
	5.00	1.00	3.84615	.28866	<.001	3.0169	4.6
		2.00	3.07692	.13362	<.001	2.6931	3.4
		3.00	2.43706	.11396	<.001	2.1097	2.7
		4.00	.84615	.09960	<.001	.5600	1.1
am satisfied with my job	1.00	2.00	46154	.39429	1.000	-1.5942	.6
nd workplace		3.00	-1.40909	.38339	.004	-2.5104	3
nvironment.			-2.97436				
		4.00		.37636	<.001	-4.0555	-1.8
		5.00	-3.76923	.38092	<.001	-4.8635	-2.6
	2.00	1.00	.46154	.39429	1.000	6711	1.5
		3.00	94755	.18160	<.001	-1.4692	4
		4.00	-2.51282	.16625	<.001	-2.9904	-2.0
		5.00	-3.30769	.17633	<.001	-3.8142	-2.8
		5.00	-3.30703	.17033	001	-3.0142	-2.0
	3.00	1.00	1.40909	.38339	.004	.3078	2.5
		2.00	.94755	.18160	<.001	.4259	1.4
		4.00	-1.56527	.13841	<.001	-1.9629	-1.1
		5.00	-2.36014	.15038	<.001	-2.7921	-1.9
	4.00	1.00	2.97436	.37636	<.001	1.8932	4.0
		2.00	2.51282	.16625	<.001	2.0352	2.9
		3.00	1.56527	.13841	<.001	1.1677	1.9
		5.00	79487	.13143	<.001	-1.1724	4
	5.00		3.76923				
	5.55	1.00		.38092	<.001	2.6750	4.8
		2.00	3.30769	.17633	<.001	2.8012	3.8
		3.00	2.36014	.15038	<.001	1.9282	2.7
		4.00	.79487	.13143	<.001	.4173	1.1
ongistantly proster	4.00						
consistently meet or	1.00	2.00	50000	.32368	1.000	-1.4298	.4
cceed my performance bals.		3.00	50000	.31473	1.000	-1.4041	.4
		4.00	-1.50000	.30896	<.001	-2.3875	6
		5.00	-2.23077	.31271	<.001	-3.1291	-1.3
	2.00						1.4
	2.00	1.00	.50000	.32368	1.000	4298	
		3.00	.00000	.14908	1.000	4282	.4
		4.00	-1.00000	.13648	<.001	-1.3921	6
		5.00	-1.73077	.14476	<.001	-2.1466	-1.3
	3.00	1.00	.50000	.31473	1.000	4041	1.4
	5.55						
		2.00	.00000	.14908	1.000	4282	.42
		4.00	-1.00000	.11363	<.001	-1.3264	6
		5.00	-1.73077	.12345	<.001	-2.0854	-1.3
	4.00		1.50000				
	4.00	1.00		.30896	<.001	.6125	2.3
		2.00	1.00000	.13648	<.001	.6079	1.3
		3.00	1.00000	.11363	<.001	.6736	1.3
			73077	.10789		-1.0407	
		5.00			<.001		4:
	5.00	1.00	2.23077	.31271	<.001	1.3325	3.13
		2.00	1.73077	.14476	<.001	1.3149	2.14
		3.00	1.73077	.12345	<.001	1.3761	2.08
		3.00	1.73077			1.3761	2.0
		4.00	.73077	.10789	<.001	.4208	1.04

My leader's approach	1.00 <u>2.00</u> 3.00	2.00	69231	.30038	.233	-1.5552	.1706
enhances my productivity and efficiency.		3.00	-1.31818	.29207	<.001	-2.1572	4792
and enciency.		4.00	-2.97436	.28672	<.001	-3.7980	-2.1507
		5.00	-3.88462	.29019	<.001	-4.7182	-3.0510
	2.00	1.00	.69231	.30038	.233	1706	1.5552
		3.00	62587	.13834	<.001	-1.0233	2285
		4.00	-2.28205	.12665	<.001	-2.6459	-1.9182
		5.00	-3.19231	.13433	<.001	-3.5782	-2.8064
	3.00	1.00	1.31818	.29207	<.001	.4792	2.1572
		2.00	.62587	.13834	<.001	.2285	1.0233
		4.00	-1.65618	.10545	<.001	-1.9591	-1.3533
		5.00	-2.56643	.11456	<.001	-2.8955	-2.2373
	4.00	1.00	2.97436	.28672	<.001	2.1507	3.7980
		2.00	2.28205	.12665	<.001	1.9182	2.6459
		3.00	1.65618	.10545	<.001	1.3533	1.9591
		5.00	91026	.10013	<.001	-1.1979	6226
	5.00	1.00	3.88462	.29019	<.001	3.0510	4.7182
		2.00	3.19231	.13433	<.001	2.8064	3.5782
		3.00	2.56643	.11456	<.001	2.2373	2.8955
		4.00	.91026	.10013	<.001	.6226	1.1979

ANOVA

		Sum of Squares	df	Mean Square	F	Sig.
supportive environment in my team. am satisfied with my job	Between Groups	109.946	4	27.486	56.112	<.001
	Within Groups	47.515	97	.490		
WOIK.	Total	157.461	101			
There is a cooperative,	Between Groups	106.840	4	26.710	60.860	<.001
supportive environment in	Within Groups	42.571	97	.439		
my team.	Total	149.412	101			
I am satisfied with my job	Between Groups	112.200	4	28.050		<.001
and workplace	Within Groups	57.143	97	.589		
environment.	Total	169.343	101			
I consistently meet or	Between Groups	52.556	4	13.139	85.508	<.001
exceed my performance	Within Groups	14.905	97	.154		
goals.	Total	67.461	101			
My leader's approach	Between Groups	117.788	4	29.447	68.479	<.001
enhances my productivity	Within Groups	41.712	97	.430		
and efficiency.	Total	159.500	101			

ANOVA Effect Sizes^a

			95% Confidence Interv		
		Point Estimate	Lower	Upper	
l feel energized and	Eta-squared	.698	.584	.755	
intrinsically motivated at work.	Epsilon-squared	.686	.567	.745	
WOIK.	Omega-squared Fixed- effect	.684	.564	.744	
	Omega-squared Random- effect	.351	.245	.420	
There is a cooperative, supportive environment in my team.	Eta-squared	.715	.606	.769	
	Epsilon-squared	.703	.590	.760	
	Omega-squared Fixed- effect	.701	.588	.758	
	Omega-squared Random- effect	.370	.263	.439	
I am satisfied with my job	Eta-squared	.663	.538	.726	
l am satisfied with my job and workplace environment.	Epsilon-squared	.649	.519	.715	
environment.	Omega-squared Fixed- effect	.646	.516	.713	
	Omega-squared Random- effect	.314	.211	.383	
I consistently meet or	Eta-squared	.779	.692	.821	
exceed my performance goals.	Epsilon-squared	.770	.679	.814	
goals.	Omega-squared Fixed- effect	.768	.677	.813	
	Omega-squared Random- effect	.453	.344	.520	
My leader's approach	Eta-squared	.738	.637	.788	
enhances my productivity and efficiency.	Epsilon-squared	.728	.622	.780	
and enciency.	Omega-squared Fixed- effect	.726	.620	.778	
	Omega-squared Random- effect	.398	.290	.467	

a. Eta-squared and Epsilon-squared are estimated based on the fixed-effect model.

Oneway

Warnings

Post hoc tests are not performed for I feel energized and intrinsically motivated at work. because at least one group has fewer than two cases.

Post hoc tests are not performed for There is a cooperative, supportive environment in my team. because at least one group has fewer than two cases.

Post hoc tests are not performed for I am satisfied with my job and workplace environment. because at least one group has fewer than two cases.

Post hoc tests are not performed for I consistently meet or exceed my performance goals, because at least one group has fewer than two cases.

Post hoc tests are not performed for My leader's approach enhances my productivity and efficiency. because at least one group has fewer than two cases.

		ANOVA				
		Sum of Squares	df	Mean Square	F	Sig.
l feel energized and	Between Groups	111.306	4	27.826	58.480	<.001
intrinsically motivated at work.	Within Groups	46.155	97	.476		
WOTK.	Total	157.461	101			
There is a cooperative,	Between Groups	105.541	4	26.385	58.339	<.001
supportive environment in	Within Groups	43.871	97	.452		
my team.	Total	149.412	101		55.934	
I am satisfied with my job	Between Groups	118.129	4	29.532	55.934	<.001
and workplace	Within Groups	51.214	97	.528		
environment.	Total	169.343	101			
I consistently meet or	Between Groups	43.590	4	10.898	44.283	<.001
exceed my performance	Within Groups	23.871	97	.246		
goals.	Total	67.461	101			
My leader's approach	Between Groups	120.896	4	30.224	75.945	<.001
enhances my productivity	Within Groups	38.604	97	.398		
and efficiency.	Total	159.500	101			

ANOVA Effect Sizes^a

			95% Confide	nce Interval
		Point Estimate	Lower	Upper
I feel energized and	Eta-squared	.906	.867	.924
intrinsically motivated at work.	Epsilon-squared	.902	.862	.921
WOIK.	Omega-squared Fixed- effect	.902	.861	.920
	Omega-squared Random- effect	.696	.607	.743
There is a cooperative,	Eta-squared	.900	.858	.919
supportive environment in my team.	Epsilon-squared	.895	.852	.916
my team.	Omega-squared Fixed- effect	.894	.851	.915
	Omega-squared Random- effect	.679	.588	.728
I am satisfied with my job	Eta-squared	.846	.783	.875
and workplace environment	Epsilon-squared	.839	.774	.870
environment.	Omega-squared Fixed- effect	.838	.772	.869
	Omega-squared Random- effect	.564	.459	.624
I consistently meet or	Eta-squared	.739	.638	.789
exceed my performance goals.	Epsilon-squared	.728	.623	.780
guais.	Omega-squared Fixed- effect	.726	.620	.778
	Omega-squared Random- effect	.399	.290	.467
My leader's approach	Eta-squared	.905	.865	.923
enhances my productivity and efficiency.	Epsilon-squared	.901	.860	.920
and elliciency.	Omega-squared Fixed- effect	.900	.859	.919
	Omega-squared Random- effect	.693	.603	.740

a. Eta-squared and Epsilon-squared are estimated based on the fixed-effect model.

Between-Subjects Factors

		N
TransformationalLeadershi	1.00	2
p	2.00	13
	3.00	22
	4.00	39
	5.00	26
TransactionalLeadership	1.00	2
	2.00	22
	3.00	21
	4.00	33
	5.00	24
AutocraticLeadership	1.00	1
	2.00	7
	3.00	56
	4.00	20
	5.00	18

Multivariate Tests^a

Effect		Value	F	Hypothesis df	Error df	Sig.
Intercept	Pillai's Trace	.980	1300.440 ^b	3.000	80.000	<.001
	Wilks' Lambda	.020	1300.440 ^b	3.000	80.000	<.001
	Hotelling's Trace	48.766	1300.440 ^b	3.000	80.000	<.001
	Roy's Largest Root	48.766	1300.440 ^b	3.000	80.000	<.001
TransformationalLeadershi	Pillai's Trace	1.142	16.800	9.000	246.000	<.001
p	Wilks'Lambda	.198	20.461	9.000	194.850	<.001
	Hotelling's Trace	2.437	21.300	9.000	236.000	<.001
	Roy's Largest Root	1.441	39.398°	3.000	82.000	<.001
TransactionalLeadership	Pillai's Trace	.776	9.532	9.000	246.000	<.001
TransactionalLeadership	Wilks' Lambda	.339	12.124	9.000	194.850	<.001
	Hotelling's Trace	1.613	14.102	9.000	236.000	<.001
	Roy's Largest Root	1.366	37.340°	3.000	82.000	<.001
AutocraticLeadership	Pillai's Trace	.592	5.044	12.000	246.000	<.001
	Wilks' Lambda	.490	5.459	12.000	211.952	<.001
	Hotelling's Trace	.875	5.737	12.000	236.000	<.001
	Roy's Largest Root	.638	13.073°	4.000	82.000	<.001
TransformationalLeadershi	Pillai's Trace	.129	3.940 ^b	3.000	80.000	.011
p * TransactionalLeadership	Wilks' Lambda	.871	3.940 ^b	3.000	80.000	.011
rransactionalLeadership	Hotelling's Trace	.148	3.940 ^b	3.000	80.000	.011
	Roy's Largest Root	.148	3.940 ^b	3.000	80.000	.011
TransformationalLeadershi	Pillai's Trace	.314	5.033	6.000	162.000	<.001
p * AutocraticLeadership	Wilks' Lambda	.705	5.102 ^b	6.000	160.000	<.001
	Hotelling's Trace	.393	5.169	6.000	158.000	<.001
	Roy's Largest Root	.305	8.234°	3.000	81.000	<.001
TransactionalLeadership *	Pillai's Trace	.055	1.548 ^b	3.000	80.000	.209
AutocraticLeadership	Wilks' Lambda	.945	1.548 ^b	3.000	80.000	.209
	Hotelling's Trace	.058	1.548 ^b	3.000	80.000	.209
	Roy's Largest Root	.058	1.548 ^b	3.000	80.000	.209
TransformationalLeadershi	Pillai's Trace	.000	b	.000	.000	
p * Transactionall and arabin *	Wilks' Lambda	1.000	.b	.000	81.000	
TransactionalLeadership * AutocraticLeadership	Hotelling's Trace	.000	b	.000	2.000	
	Roy's Largest Root	.000	.000 ^b	3.000	79.000	1.000

a. Design: Intercept + TransformationalLeadership + TransactionalLeadership + AutocraticLeadership + TransformationalLeadership * TransactionalLeadership + TransformationalLeadership * AutocraticLeadership + TransactionalLeadership * AutocraticLeadership + TransformationalLeadership * TransactionalLeadership * AutocraticLeadership

b. Exact statistic

c. The statistic is an upper bound on F that yields a lower bound on the significance level.

Source	Dependent Variable	Type III Sum of Squares	df	Mean Square		Sig.
Source Corrected Model	I feel energized and intrinsically motivated at	149.749ª	df 19	7.882	F 83.806	Sig. <.001
	work. There is a cooperative.	142.533 ^b	19	7.502	89.432	<.001
	supportive environment in my team.					
	I am satisfied with my job and workplace environment.	161.322°	19	8.491	86.799	<.001
ntercept	I feel energized and intrinsically motivated at work.	279.836	1	279.836	2975.569	<.001
	There is a cooperative, supportive environment in my team.	295.916	1	295.916	3527.768	<.001
	I am satisfied with my job and workplace environment.	256.281	1	256.281	2619.945	<.001
FransformationalLeadershi	I feel energized and intrinsically motivated at work.	8.456	3	2.819	29.970	<.001
	There is a cooperative, supportive environment in	8.742	з	2.914	34.739	<.001
	i am satisfied with my job and workplace	8.727	з	2.909	29.737	<.001
FransactionalLeadership	environment. I feel energized and intrinsically motivated at	2.510	3	.837	8.896	<.001
	There is a cooperative	2.359	3	.786	9.374	<.001
	supportive environment in my team.	8.691	3	2.897	29.617	< 001
	and workplace environment.		-			
AutocraticLeadership	I feel energized and intrinsically motivated at work.	1.823	4	.456	4.846	.001
	There is a cooperative, supportive environment in my team.	3.893	4	.973	11.603	≺.001
	I am satisfied with my job and workplace environment.	4.021	4	1.005	10.276	≺.001
TransformationalLeadershi o * TransactionalLeadership	I feel energized and intrinsically motivated at work.	.221	1	.221	2.352	.129
	There is a cooperative, supportive environment in my team.	.655	1	.655	6.611	.012
	I am satisfied with my job and workplace environment.	.025	1	.025	.251	.618
TransformationalLeadershi p * AutocraticLeadership	I feel energized and intrinsically motivated at	.154	2	.077	.819	.444
	work. There is a cooperative, supportive environment in	.692	2	.296	3.531	.034
	my team. I am satisfied with my job and workplace	.362	2	.181	1.851	.164
FransactionalLeadership * AutocraticLeadership	environment. I feel energized and intrinsically motivated at	.078	1	.078	.826	.366
	work. There is a cooperative, supportive environment in	.346	1	.346	4.128	.045
	i am satisfied with my job and workplace	.346	1	.346	3.540	.063
TransformationalLeadershi	environment. I feel energized and intrinsically motivated at	.000	0			
o * TransactionalLeadership * AutocraticLeadership	There is a cooperative.	.000	0			
	supportive environment in my team.	.000	0			
Error	and workplace environment.	7.712	82	.094		
	intrinsically motivated at work.					
	There is a cooperative, supportive environment in my team.	6.878	82	.084		
	I am satisfied with my job and workplace environment.	8.021	82	.098		
Fotal	I feel energized and intrinsically motivated at work.	1421.000	102			
	There is a cooperative, supportive environment in my team.	1420.000	102			
	I am satisfied with my job and workplace environment.	1391.000	102			
Corrected Total	I feel energized and intrinsically motivated at work.	157.461	101			
	work. There is a cooperative, supportive environment in my team.	149.412	101			

environment. a. R Squared = .951 (Adjusted R Squared = .940) b. R Squared = .954 (Adjusted R Squared = .943) c. R Squared = .953 (Adjusted R Squared = .942)

	TransformationalLeadershi	(J) TransformationalLeadershi	Mean				ence Interval
Dependent Variable	p	p	Difference (I+J)	Std. Error	Sig.	Lower Bound	Upper Bou
feel energized and htrinsically motivated at	1.00	2.00	6154	.23293	.099	-1.2874	.05
work.		4.00	-3.0256	.22649	<.001	-2.0625	75
		5.00	-3.8462	.22234	<.001	-4.4954	-2.30
	2.00	1.00	.6154	.23293	.001	-4.4554	1.28
	2.00	3.00	7937	.10728	<.001	-1.1032	48
		4 00	-2.4103	.09821	<.001	-2.6936	-2.12
		5.00	-3.2308	.10417	<.001	-3.5313	-2.93
	3.00	1.00	1 4091	.22649	<.001	.7557	2.06
		2.00	.7937	.10728	<.001	.4842	1.10
		4.00	-1.6166	.08177	<.001	-1.8525	-1.38
		5.00	-2.4371	.08884	<.001	-2.6934	-2.18
	4.00	1.00	3.0256	.22234	<.001	2.3842	3.66
		2.00	2.4103	.09821	<.001	2.1269	2.69
		3.00	1.6166	.08177	<.001	1.3806	1.85
		5.00	8205	.07764	<.001	-1.0445	59
	5.00	1.00	3.8462	.22503	<.001	3,1969	4.49
		2.00	3.2308	.10417	<.001	2.9302	3.53
		3.00	2.4371	.08884	<.001	2.1808	2.69
		4.00	.8205	.07764	<.001	.5965	1.04
here is a cooperative,	1.00	2.00	7692	.21999	.008	-1.4039	13
upportive environment in		3.00	-1.4091	.21390	<.001	-2.0262	79
ny team.		4.00	-3.0000	.20998	<.001	-3.6058	-2.39
		5.00	-3.8462	.21253	<.001	-4.4593	-3.23
	2.00	1.00	.7692	.21999	.008	.1346	1.40
		3.00	6399	.10132	<.001	9322	34
		4.00	-2.2308	.09275	<.001	-2.4984	-1.96
		5.00	-3.0769	.09838	<.001	-3.3607	-2.79
	3.00	1.00	1.4091	.21390	<.001	.7920	2.02
		2.00	.6399	.10132	<.001	.3476	.93
		4.00	-1.5909	.07722	<.001	-1.8137	-1.36
		5.00	-2.4371	.08390	<.001	-2.6791	-2.19
	4.00	1.00	3.0000	.20998	<.001	2.3942	3.60
		2.00	2.2308	.09275	<.001	1.9632	2.49
		3.00	1.5909	.07722	<.001	1.3681	1.81
		5.00	8462	.07333	<.001	-1.0577	63
	5.00	1.00	3.8462	.21253	<.001	3.2330	4.45
		2.00	3.0769	.09838	<.001	2.7931	3.36
		3.00	2.4371	.08390	<.001	2.1950	2.61
		4.00	.8462	.07333	<.001	.6346	1.05
am satisfied with my job	1.00	2.00	4615	.23756	.555	-1.1469	.22
nd workplace		3.00	-1.4091	.23099	<.001	-2.0755	74
nvironment.		4.00	-2.9744	.22675	<.001	-3.6285	-2.32
		5.00	-3.7692	.22950	<.001	-4.4313	-3.10
	2.00	1.00	.4615	.23756	.555	2238	1.14
		3.00	9476	.10941	<.001	-1.2632	63
		4.00	-2.5128	.10016	<.001	-2.8018	-2.22
		5.00	-3.3077	.10624	<.001	-3.6142	-3.00
	3.00	1.00	1.4091	.23099	<.001	.7427	2.07
		2.00	.9476	.10941	<.001	.6319	1.26
		4.00	-1.5653	.08339	<.001	-1.8059	-1.32
		5.00	-2.3601	.09060	<.001	-2.6215	-2.09
	4.00	1.00	2.9744	.22675	<.001	2.3202	3.6
		2.00	2.5128	.10016	<.001	2.2239	2.80
		3.00	1.5653	.08339	<.001	1.3247	1.80
		5.00	7949	.07919	<.001	-1.0233	56
	5.00	1.00	3.7692	.22950	<.001	3.1071	4.43
		2.00	3.3077	.10624	<.001	3.0012	3.61
		3.00	2.3601	.09060	<.001	2.0988	2.62
		4.00	.7949	.07919	<.001	.5664	1.03

Multiple Comparisons

Bonferroni							
	0	(J)	Mean			95% Confide	
Dependent Variable	TransactionalLeadership	TransactionalLeadership	Difference (I-J)	Std. Error	Sig.	Lower Bound	
feel energized and ntrinsically motivated at	1.00	2.00	-1.0455	.22649	<.001	-1.6989	391
vork.		3.00	-2.3333	.22694	<.001	-2.9880	-1.678
		4.00	-2.7576	.22332	<.001	-3.4018	-2.113
		5.00	-3.9167	.22570	<.001	-4.5678	-3.265
	2.00	1.00	1.0455	.22649	<.001	.3920	1.698
		3.00	-1.2879	.09356	<.001	-1.5578	-1.018
		4.00	-1.7121	.08441	<.001	-1.9556	-1.468
		5.00	-2.8712	.09052	<.001	-3.1324	-2.61
	3.00	1.00	2.3333	.22694	<.001	1.6786	2.98
		2.00	1.2879	.09356	<.001	1.0180	1.55
		4.00	4242	.08560	<.001	6712	17
		5.00	-1.5833	.09163	<.001	-1.8477	-1.31
	4.00	1.00	2.7576	.22332	<.001	2.1133	3.40
		2.00	1.7121	.08441	<.001	1.4686	1.95
		3.00	.4242	.08560	<.001	.1773	.67
		5.00	-1.1591	.08227	<.001	-1.3964	921
	5.00	1.00	3.9167	.22570	<.001	3.2655	4.561
		2.00	2.8712	.09052	<.001	2.6101	3.13
		3.00	1.5833	.09163	<.001	1.3190	1.84
		4.00	1.1591	.08227	<.001	.9217	1.39
There is a cooperative,	1.00	2.00	-1.1364	.21390	<.001	-1.7535	51
upportive environment in	1.00	3.00	-2.1905	.21433	<.001	-2.8088	-1.57
ny team.		4.00	-2.8182	.21433	<.001	-3.4267	-2.20
		5.00	-2.0102	.21091	<.001	-4.5316	-2.20
	2.00						
	2.00	1.00	1.1364	.21390	<.001	.5193	1.75
		3.00	-1.0541	.08836	<.001	-1.3090	79
		4.00	-1.6818	.07972	<.001	-1.9118	-1.45
		5.00	-2.7803	.08549	<.001	-3.0269	-2.53
	3.00	1.00	2.1905	.21433	<.001	1.5722	2.80
		2.00	1.0541	.08836	<.001	.7992	1.30
		4.00	6277	.08085	<.001	8609	39
		5.00	-1.7262	.08654	<.001	-1.9759	-1.47
	4.00	1.00	2.8182	.21091	<.001	2.2097	3.42
		2.00	1.6818	.07972	<.001	1.4518	1.91
		3.00	.6277	.08085	<.001	.3945	.86
		5.00	-1.0985	.07770	<.001	-1.3226	87
	5.00	1.00	3.9167	.21316	<.001	3.3017	4.53
		2.00	2.7803	.08549	<.001	2.5337	3.02
		3.00	1.7262	.08654	<.001	1.4765	1.97
		4.00	1.0985	.07770	<.001	.8743	1.32
am satisfied with my job	1.00	2.00	-1.0455	.23099	<.001	-1.7119	37
nd workplace nvironment.		3.00	-2.0952	.23145	<.001	-2.7630	-1.42
inition.		4.00	-2.7273	.22776	<.001	-3.3843	-2.07
		5.00	-3.9167	.23019	<.001	-4.5807	-3.25
	2.00	1.00	1.0455	.23099	<.001	.3791	1.71
		3.00	-1.0498	.09542	<.001	-1.3251	77
		4.00	-1.6818	.08608	<.001	-1.9302	-1.43
		5.00	-2.8712	.09232	<.001	-3.1375	-2.60
	3.00	1.00	2.0952	.23145	<.001	1.4275	2.76
		2.00	1.0498	.09542	<.001	.7745	1.32
		4.00	6320	.08731	<.001	8839	38
		5.00	-1.8214	.09346	<.001	-2.0910	-1.55
	4.00	1.00	2 7273	.22776	< 001	2.0310	3.38
	1.00	2.00	1.6818	.08608	<.001	1.4335	1.93
		3.00	1.6818	.08608	<.001	1.4335	1.93
	5.00	5.00	-1.1894	.08390	<.001	-1.4315	94
	5.00	1.00	3.9167	.23019	<.001	3.2526	4.58
		2.00	2.8712	.09232	<.001	2.6049	3.13
		3.00	1.8214	.09346	<.001	1.5518	2.09
		4.00					

342

Multiple Comparisons

Based on observed means. The error term is Mean Square(Error) = .098. *. The mean difference is significant at the .05 level.

		Correlations				
		Does your organization provide training or resources to help employees identify and report unethical behavior?	EAM	EPM	ELS	ULS
Does your organization	Pearson Correlation	1	.942**	.918 ^{**}	.882**	834**
provide training or resources to help	Sig. (2-tailed)		<.001	<.001	<.001	<.001
employees identify and report unethical behavior?	N	102	102	102	102	102
EAM	Pearson Correlation	.942**	1	.961**	.935**	894**
	Sig. (2-tailed)	<.001		<.001	<.001	<.001
	N	102	102	102	102	102
EPM	Pearson Correlation	.918	.961	1	.953	891
	Sig. (2-tailed)	<.001	<.001		<.001	<.001
	N	102	102	102	102	102
ELS	Pearson Correlation	.882**	.935	.953	1	882
	Sig. (2-tailed)	<.001	<.001	<.001		<.001
	N	102	102	102	102	102
ULS	Pearson Correlation	834**	894	891	882**	1
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	
	Ν	102	102	102	102	102

**. Correlation is significant at the 0.01 level (2-tailed).

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.971 ^a	.944	.942	.29865

a. Predictors: (Constant), ULS, Does your organization provide training or resources to help employees identify and report unethical behavior?, ELS

ANOVA^a

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	146.092	3	48.697	545.989	<.001 ^b
	Residual	8.741	98	.089		
	Total	154.832	101			

a. Dependent Variable: EAM

 b. Predictors: (Constant), ULS, Does your organization provide training or resources to help employees identify and report unethical behavior?, ELS

Coefficients^a

		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.173	.337		3.478	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	.413	.045	.481	9.125	<.001
	ELS	.399	.072	.342	5.538	<.001
	ULS	202	.056	191	-3.633	<.001

a. Dependent Variable: EAM

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.969 ^a	.939	.937	.25035

a. Predictors: (Constant), ULS, Does your organization provide training or resources to help employees identify and report unethical behavior?, ELS

			ANOVA ^a			
Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	94.848	3	31.616	504.427	<.001 ^b
	Residual	6.142	98	.063		
	Total	100.990	101			

a. Dependent Variable: EPM

b. Predictors: (Constant), ULS, Does your organization provide training or resources to help employees identify and report unethical behavior?, ELS

		Coeff	icients ^a			
		Unstandardize	d Coefficients	Standardized Coefficients		
Model		В	Std. Error	Beta	t	Sig.
1	(Constant)	1.446	.283		5.113	<.001
	Does your organization provide training or resources to help employees identify and report unethical behavior?	.216	.038	.311	5.676	<.001
	ELS	.512	.060	.544	8.483	<.001
	ULS	131	.047	153	-2.802	.006

a. Dependent Variable: EPM

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com

Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model: 1

Y: ELS

X: EAM

W: RQ3_Q19

Sample

Size: 102

OUTCOME VARIABLE:

ELS

Model Summary

R R-sq MSE F df1 df2 p
.9555 .9130 .1011 342.6456 3.0000 98.0000 .0000
Model
coeff se t p LLCI ULCI
constant 1.9510 .2154 9.0561 .0000 1.5235 2.3786
EAM .3316 .1029 3.2230 .0017 .1274 .5358
RQ3_Q195159 .1031 -5.0025 .000072053112
Int_1 .1563 .0236 6.6189 .0000 .1095 .2032
Product terms key:
Int_1 : EAM x RQ3_Q19
Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 p X*W .0389 43.8095 1.0000 98.0000 .0000 Focal predict: EAM (X) Mod var: RQ3_Q19 (W) Conditional effects of the focal predictor at values of the moderator(s):
RQ3_Q19 Effect se t p LLCI ULCI
2.0000 .6443 .0793 8.1278 .0000 .4870 .8016
4.0000 .9570 .0803 11.9198 .0000 .7977 1.1163
5.0000 1.1134 .0906 12.2943 .0000 .9336 1.2931

******************************* ANALYSIS NOTES AND ERRORS

Level of confidence for all confidence intervals in output:

95.0000

W values in conditional tables are the 16th, 50th, and 84th percentiles.

----- END MATRIX -----

Run MATRIX procedure:

Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 Model: 1 Y: ELS X: EPM W : RQ3 Q19 Sample Size: 102 **OUTCOME VARIABLE:** ELS Model Summary R MSE F df1 R-sq df2 р .9584 .9186 .0946 368.5364 3.0000 98.0000 .0000 Model coeff se t LLCI ULCI р constant 1.0266 .3571 2.8745 .0050 .3179 1.7353 EPM .5094 .1471 3.4644 .0008 .2176 .8013 RQ3 Q19 -.2692 .1007 -2.6730 .0088 -.4690 -.0693 .1089 .0302 3.6048 .0005 .0490 Int 1 .1689 Product terms key: EPM RQ3 Q19 Int 1 : х Test(s) of highest order unconditional interaction(s): R2-chng F df1 df2 р X*W .0108 12.9942 1.0000 98.0000 .0005 _____

Focal predict: EPM (X)

Mod var: RQ3_Q19 (W)

Conditional effects of the focal predictor at values of the moderator(s):

RQ3_Q19 Effect se t p LLCI ULCI
2.0000 .7273 .1007 7.2231 .0000 .5275 .9271
4.0000 .9452 .0772 12.2416 .0000 .7920 1.0984
5.0000 1.0541 .0813 12.9628 .0000 .8928 1.2155
*********************** ANALYSIS NOTES AND ERRORS
Level of confidence for all confidence intervals in output:
95.0000
W values in conditional tables are the 16th, 50th, and 84th percentiles.
END MATRIX
Run MATRIX procedure:
***************** PROCESS Procedure for SPSS Version 4.2 ***********************************
Written by Andrew F. Hayes, Ph.D. www.afhayes.com
Documentation available in Hayes (2022). www.guilford.com/p/hayes3

Model : 1
Y : ULS
X : EAM
W : RQ3_Q19
Sample
Size: 102

OUTCOME VARIABLE:
ULS
Model Summary
R R-sq MSE F df1 df2 p
.8949 .8008 .2813 131.2949 3.0000 98.0000 .0000

Model

coeff LLCI ULCI se t р 5.2265 .3593 14.5453 .0000 4.5134 5.9395 constant EAM -.8162 .1716 -4.7566 .0000 -1.1568 -.4757 .1645 .1720 .9567 .5059 RQ3 Q19 .3411 -.1768 -.8013 -.0316 .0394 .4249 -.1098 .0466 Int 1 Product terms key: Int_1 : EAM RQ3 Q19 Х Test(s) of highest order unconditional interaction(s): df1 R2-chng F df2 р X*W .0013 .6421 1.0000 98.0000 .4249 ***** NOTES AND **ERRORS ANALYSIS** ***** Level of confidence for all confidence intervals in output: 95.0000 ----- END MATRIX -----Run MATRIX procedure: Written by Andrew F. Hayes, Ph.D. www.afhayes.com Documentation available in Hayes (2022). www.guilford.com/p/hayes3 ****** Model: 1 Y : ULS

X : EPM

 $W : RQ3_Q19$

Sample

Size: 102

OUTCOME VARIABLE: ULS Model Summary R MSE F df1 R-sq df2 р .8923 .7963 .2877 127.6639 3.0000 98.0000 .0000 Model p LLCI ULCI coeff se t .0000 4.9512 constant 6.1871 .6228 9.9348 7.4230 EPM -.9269 .2564 -3.6147 .0005 -1.4358 -.4181 RQ3 Q19 -.0754 .1756 -.4291 .6688 -.4239 .2731 -.0022 .0527 -.0409 .9675 -.1067 .1024 Int 1 Product terms key: Int 1 : EPM x RQ3 Q19 Test(s) of highest order unconditional interaction(s): F df1 R2-chng df2 р X*W .0000 .0017 1.0000 98.0000 .9675 ***** NOTES AND ANALYSIS ERRORS *****

Level of confidence for all confidence intervals in output:

95.0000

----- END MATRIX -----

Correlations

		ELS	Do you feel manipulated by your leader's influence tactics? (MLQ)
ELS	Pearson Correlation	1	854**
	Sig. (2-tailed)		<.001
	N	102	102
Do you feel manipulated by	Pearson Correlation	854**	1
your leader's influence tactics? (MLQ)	Sig. (2-tailed)	<.001	
(new)	Ν	102	102

**. Correlation is significant at the 0.01 level (2-tailed).

Variables Entered/Removed^a

Model	Variables Entered	Variables Removed	Method
1	ELS [₽]		Enter

 Dependent Variable: Do you feel manipulated by your leader's influence tactics? (MLQ)

b. All requested variables entered.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate	
1	.854 ^a	.730	.727	.64343	

a. Predictors: (Constant), ELS

	ANOVAª									
Sum of Model Squares df Mean Square F S										
1	Regression	111.747	1	111.747	269.919	<.001 ^b				
	Residual	41.400	100	.414						
	Total	153.147	101							

 a. Dependent Variable: Do you feel manipulated by your leader's influence tactics? (MLQ)

b. Predictors: (Constant), ELS

Coefficients^a

	Unstandardize	d Coefficients	Standardized Coefficients		
	В	Std. Error	Beta	t	Sig.
(Constant)	6.010	.220		27.378	<.001
ELS	991	.060	854	-16.429	<.001
		(Constant) 6.010	(Constant) 6.010 .220	B Std. Error Beta (Constant) 6.010 .220	B Std. Error Beta t (Constant) 6.010 .220 27.378

a. Dependent Variable: Do you feel manipulated by your leader's influence tactics? (MLQ)

			Corre	lations				
		ELS	Do you feel manipulated by your leader's influence tactics? (MLQ)	Does your leader use unethical tactics like fear or guilt to achieve goals? (MLQ)	Does your leader foster an environment of trust and psychological safety? (MLQ)	Does your leader behave in an unethical or exploitative manner? (MLQ)	l intend to stay with this organization long-term.	ЕРМ
ELS	Pearson Correlation	1	854	854	.960	858	.900	.953
	Sig. (2-tailed)		<.001	<.001	<.001	<.001	<.001	<.001
	N	102	102	102	102	102	102	102
Do you feel manipulated by	Pearson Correlation	854	1	.904	818	.904	832	872
your leader's influence tactics? (MLQ)	Sig. (2-tailed)	<.001		<.001	<.001	<.001	<.001	<.001
	N	102	102	102	102	102	102	102
Does your leader use	Pearson Correlation	854	.904	1	836	.922	821	878
unethical tactics like fear or guilt to achieve goals?	Sig. (2-tailed)	<.001	<.001		<.001	<.001	<.001	<.001
guilt to achieve goals? (MLQ)	N	102	102	102	102	102	102	102
Does your leader foster an	Pearson Correlation	.960	818	836	1	837**	.860	.931
environment of trust and psychological safety?	Sig. (2-tailed)	<.001	<.001	<.001		<.001	<.001	878** <.001 102 .931** <.001 102
(MLQ)	N	102	102	102	102	102	102	102
Does your leader behave in	Pearson Correlation	858	.904	.922**	837**	1	767**	843
an unethical or exploitative manner? (MLQ)	Sig. (2-tailed)	<.001	<.001	<.001	<.001		<.001	<.001
manner (wick)	N	102	102	102	102	102	102	102
I intend to stay with this	Pearson Correlation	.900	832**	821	.860**	767**	1	.925
organization long-term.	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001		<.001
	N	102	102	102	102	102	102	102
EPM	Pearson Correlation	.953	872	878	.931	843	.925	1
	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001	
	N	102	102	102	102	102	102	102

**. Correlation is significant at the 0.01 level (2-tailed).

350

			Correlations				
		Does your leader use tactics like reciprocity or empathy to motivate you? (MLQ)	Does your leader appeal to your moral values to gain your cooperation? (MLQ)	I feel energized and intrinsically motivated at work.	There is a cooperative, supportive environment in my team.	l intend to stay with this organization long-term.	l am satisfied with my job and workplace environment.
Does your leader use	Pearson Correlation	1	.828	.904	.910	.839	.873
tactics like reciprocity or empathy to motivate you?	Sig. (2-tailed)		<.001	<.001	<.001	<.001	<.001
(MLQ)	N	102	102	102	102	102	102
Does your leader appeal to your moral values to gain your cooperation? (MLQ)	Pearson Correlation	.828	1	.799	.810	.814	.779
	Sig. (2-tailed)	<.001		<.001	<.001	<.001	<.001
your cooperations (inclus)	N	102	102	102	102	102	102
I feel energized and	Pearson Correlation	.904	.799	1	.971	.899	.953
intrinsically motivated at work	Sig. (2-tailed)	<.001	<.001		<.001	<.001	<.001
work.	N	102	102	102	102	102	102
There is a cooperative,	Pearson Correlation	.910	.810	.971	1	.916	.969
supportive environment in my team.	Sig. (2-tailed)	<.001	<.001	<.001		<.001	<.001
my toam.	N	102	102	102	102	102	102
I intend to stay with this	Pearson Correlation	.839	.814	.899	.916	1	.915
organization long-term.	Sig. (2-tailed)	<.001	<.001	<.001	<.001		<.001
	N	102	102	102	102	102	102
I am satisfied with my job	Pearson Correlation	.873	.779	.953	.969	.915	1
and workplace environment.	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	
environment.	N	102	102	102	102	102	102

**. Correlation is significant at the 0.01 level (2-tailed).

				Correlations							
		ULS	In your culture, is obedience to authority highly valued? (BFI)	Is there a climate of openly disagreeing with leaders in your workplace? (BFI)	I feel energized and intrinsically motivated at work.	There is a cooperative, supportive environment in my to am.	I am satisfied with my job and workplace environment.	l intend to stay with this organization long-term.	My leader's approach enhances my productivity and efficiency.	My leader provides a clear ethical vision that inspires me. (MLO)	Does your leader act with integrity and care about employees' well being? (MLO)
JLS	Pearson Correlation	1	.773	848	863	889	897	832	909	838	836
	Sig. (2-tailed)		<.001	<.001	<.001	<.001	<.0D1	<.001	<.001	<.001	<.001
	N	102	102	102	102	102	102	102	102	102	103
n your culture, is	Pearson Correlation	.773	1	.791	792	786	792	692	789	674	580
bedience to authority highly valued? (BFI)	Sig. (2-tailed)	<.001		<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001
mgmy vanded / (BPI)	N	102	102	102	102	102	102	102	102	102	103
Is there a climate of openly disagreeing with leaders in your workplace? (BFI)	Pearson Correlation	848	791	1	.926	.948	.937	.931	.930	.875	.862
	Sig. (2-tailed)	<.001	<.001		<.001	<.001	<.0D1	<.001	<.001	<.001	<.00
	N	102	102	102	102	102	102	102	102	102	103
I feel energized and intrinsically motivated at work.	Pearson Correlation	863	792	.926	1	.971	.953	.899	.969	.867	.847
	Sig. (2-tailed)	<.001	<.001	<.001		<.001	<.001	<.001	<.001	<.001	<.00
	N	102	102	102	102	102	102	102	102	102	10
There is a cooperative,	Pearson Correlation	889	786	.948	.971	1	.969	.916	.972	.881	.880
supportive environment in my team.	Sig. (2-tailed)	<.001	<.001	<.001	<.001		<.001	<.001	<.001	<.001	<.001
my te ann.	N	102	102	102	102	102	102	102	102	102	103
am satisfied with my job	Pearson Correlation	897	792**	.937"	.953	.969	1	.915	.958	.883	.875
and workplace environment	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001		<.001	<.001	<.001	<.00
environment.	N	102	102	102	102	102	102	102	102	102	103
I intend to stay with this	Pearson Correlation	832	692	.931	.899	.916	.915	1	.889	.847	.886
organization long-term.	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001		<.001	<.001	<.001
	N	102	102	102	102	102	102	102	102	102	10:
My leader's approach	Pearson Correlation	909	789	.930	.969	.972	.958	.889	1	.873	.875
enhances my productivity and efficiency.	Sig. (2-tailed)	<.001	≺.0D1	<.001	<.001	<.001	≺.0D1	<.001		<.001	<.00°
ante entrenney.	N	102	102	102	102	102	102	102	102	102	10
ily leader provides a clear	Pearson Correlation	838	674	.875	.867**	.881	.883	.847	.873	1	.827
thical vision that inspires me. (MLQ)	Sig. (2-tailed)	<.001	<.001	<.001	<.001	<.001	<.001	<.001	<.001		<.00
ine. (mica)	N	102	102	102	102	102	102	102	102	102	103
Does your leader act with	Pearson Correlation	836	580"	.862	.847**	.880	.875	.886	.875	.827"	
integrity and care about employees' well being?	Sig. (2-tailed)	<.001	<.0D1	<.001	<.001	<.001	<.0D1	<.001	<.001	<.001	
employees well being? (MLQ)	N	102	102	102	102	102	102	102	102	102	10